

**BLACKSTONE****Customer Pay Invoice****\$0.00**

5735 N. Blackstone Avenue Fresno CA US 93710 blackstone.com

Check-in: Tue Feb 18, 2025 | 7:38 AM

Ready for Pickup: Wed Feb 19, 2025 | 10:00 AM

Promise Time: Tue Feb 18, 2025 | 6:00 PM

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Customer

[REDACTED]

Pickup-Customer

Same as Customer

Billing-Customer

Same as Customer

Vehicle2022 Cadillac Escalade-
CRYSTAL WHT TRI33,059 Mi In / 33,059 Mi
OutIn Service Date:
02/20/2022

Sold Date: 02/28/2022

Stock #: [REDACTED]

Service Advisor

Jeremia Navarro

588

+1 - (559) 967 - 6018

1.	CONCERN	CUSTOMER STATES THAT THE PASSENGER SIDE RUNNING BOARD STICK , WILL NOT MOVE AT TIMES & ALSO MAKES A LOUD HUM SOUND - CHECK SYSTEMS & ADVISED	Warranty Pay	\$0.00
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Job added by - on Tue Feb 18, 2025 | 7:38 AM

1.INSPECTED PASSENGER SIDE RUNNING BOARD AND FOUND STEP MOTOR IS FAULTY AND STICKING. RECOMMEND TO
REPLACE PASS RUNNING BOARD STEP MOTOR AND RETEST.Op.1 CONCERN -CUSTOMER STATES Labor \$0.001. PERFORMED PASSENGER SIDE RUNNING BOARD MOTOR REPLACEMENT. PERFORMED DTC'S CLEAR AND
PERFORMED RUNNING BOARDS AUTO LEARN AND VERIFIED FULL OPERATION OF PASSENGER RUNNING BOARD.Parts \$0.00

84751106 - MOTOR 1

2.	9400	PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION	Internal Pay	\$0.00
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Job added by Jeremia Navarro on Tue Feb 18, 2025 | 7:38 AM

1.perform as requested

Op.1 9400 -PERFORM CERTIFIED MULTI-POINT VEHICLE Labor \$0.00
INSPECTION

1. PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION

3.	TPS	INSPECT TIRE PRESSURES. ADJUST TO FACTORY SPECS.	Internal Pay	\$0.00
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Job added by Jeremia Navarro on Tue Feb 18, 2025 | 7:38 AM

1.PRESSURE SET



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3.	TPS	INSPECT TIRE PRESSURES. ADJUST TO FACTORY SPECS.	Internal Pay	\$0.00
Op.1 TPS -INSPECT TIRE PRESSURES. ADJUST TO FACTORY SPECS.			Labor	\$0.00
1. PRESSURE SET				

4.	CADWASH	COURTESY WASH AND VAC FOR CADILLAC CUSTOMER	Internal Pay	\$0.00
Tags: Add-on				
Job added by Jeremia Navarro on Tue Feb 18, 2025 7:50 AM				
1.CUSTOMER DECLINED WASH AT THIS TIME				
Op.1 CADWASH -COURTESY WASH AND VAC FOR CADILLAC CUSTOMER			Labor	\$0.00
1. CUSTOMER DECLINED WAS AT THIS TIME				

5.	REC	RECOMMENDATION REPLACE PASS SIDE RUNNING BOARD STEP MOTOR	Warranty Pay	\$0.00
Tags: Add-on Recommendation				
Job added by Jeremia Navarro on Tue Feb 18, 2025 10:53 AM				
1.FOUND MOTOR FAULTY				
Op.1 REC -RECOMMENDATION			Labor	\$0.00
1. see line# 1				



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	Labor	\$0.00
	Parts	\$0.00
	Sublet	\$0.00
	Sublet Labor	\$0.00
	Sublet Parts	\$0.00
	Fees	\$0.00
	Discounts	\$0.00
	Tax	\$0.00
	Deductible	\$0.00
	Invoice Total	\$0.00
Original Estimate Tue Feb 18, 2025 7:38 AM \$0.00		

Next service due: 37500 miles on Sat Jul 5, 2025

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By
\$	\$			☐ Telephone
				☐ Text
				☐ Fax (See Attached)
				☐ E-mail (See Attached)
Revised Estimate \$	\$			☐ Telephone
				☐ Text
				☐ Fax (See Attached)
				☐ E-mail (See Attached)



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Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Authorized Repair	Approved By	Date & Time	Authorization Obtained By
\$	\$				☐ Telephone ██████████ ☐ Text ██████████ ☐ Fax (See Attached) ☐ E-mail (See Attached)
Revised Estimate \$	\$				☐ Telephone ██████████ ☐ Text ██████████ ☐ Fax (See Attached) ☐ E-mail (See Attached)

Recommendation Approval Details

Jeremia Navarro approved recommendations on behalf of ██████████

Mode Of Communication

Call

Approver Phone Number

██████████

Previous Estimate

\$221.47

Revised Estimate

\$1,088.38

Date and Time

Tue Feb 18, 2025 at 10:53 AM

Note

██████████ oked replacement of motor - ██████████ - under warranty



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WARNING

Motor Vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles including but not limited to, fuel, oil, batteries, brakes and wheel balancing weights. When you service, clean or maintain your car you will be exposed to listed chemicals contained in oil, waste and replacement fluids, fumes, grease, grime, touch-up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize your exposure when servicing, maintain or cleaning your vehicle 1) work in a well ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor and vehicle components. (Posted in accordance with proposition 65 in Cal. Health & Safety Code 25249.5 et seq.) For further information about Proposition 65, visit <http://www.oehna.org/proper65.html>

THE MANUFACTURER'S LIMITED WARRANTY GENERAL MOTORS

Corporation warrants that (1) for a period of 12 months after sale by an authorized GENERAL MOTORS dealer of new replacement Parts or Accessories "over-the-counter" or (2) within 12 months or 12,000 miles, whichever first occurs, after installation thereof by a dealer on a motor vehicle, it will repair or furnish a replacement part for any defective part or accessory. The warranty cover only repairs or replacements made necessary due to defects in material or workmanship. It does not cover conditions resulting from negligence, alteration, accident or use for which the part or accessory was not designed or approved by GENERAL MOTORS' loss of time, inconvenience, loss of use of the vehicle or other consequential damages, or labor for removal from the vehicle and reinstallation of a part or accessory sold "over-the-counter." Repairs or replacement qualifying under this warranty will be performed by any authorized GENERAL MOTORS dealer within a reasonable time following delivery of the malfunctioning part or accessory to the dealer's place of business. GENERAL MOTORS will pay the authorized dealer for the repair or replacement under the warranty. Defective or malfunctioning parts or accessories must be delivered to any authorized GENERAL MOTORS dealer's place of business during regular business hours for warranty repair or replacement. The dealer must be furnished with the purchaser's copy of the original sales slip on counter sales or purchaser's copy of the repair order or dealer installations to validate date of purchase and vehicle mileage, as appropriate. This is the only express warranty applicable to GENERAL MOTORS service replacement parts and accessories and GENERAL MOTORS neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with the sale of such parts and accessories.

AS IS

The only warranties applying to this part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose and neither assumes nor authorizes any other person to assume for it liability in connection with the sale of this part(s) and or service. Buyer shall not be entitled to recover from the damages to property, damages for loss of use, loss of time, loss of profits, or any income or any other incidental damages.

ADDITIONAL TERMS AND CONDITIONS

1. Customer is hereby notified that the said property is not insured or protected to the amount of the actual cash value thereof or otherwise against loss occasioned by theft, fire or vandalism while the property remains with the dealer.
2. Customer states no articles or personal property have been left in the vehicle and dealer is not responsible for inspection thereof.
3. The dealer is not responsible for unavailability of parts or delays in parts shipments beyond dealer's control.
4. Due to the type of service requested some repairs must be sublet.
5. All charges for repairs including labor and materials furnished are due and payable simultaneously with the delivery of the within described vehicle or prior to delivery upon the expiration of three (3) days after noticed that the repairs have been completed. Notice shall be deemed to have been given upon the deposit in the United States mail, postage, prepaid, of written notification to that effect addressed to the customer at the address given on the reverse side hereof.
6. If the vehicle described herein is not called for within three (3) days after such notice is given, a storage charge of \$12.00 per day will be made for each day thereafter.
7. Said Dealer is authorized to deliver the vehicle described therein or any of its contents to any person presenting this receipt.
8. In addition to any and all other remedies available, I authorize Said Dealer to have a lien on the vehicle described herein for all charges for repairs, including labor and parts, storage and/or towing, and to enforce such lien. Said Dealer is hereby expressly authorized to sell said vehicle at public auction after giving a twenty (20) day written notice by certified mail to the legal owner, registered owner, and Department of Motor Vehicles of intent to do so. On the sale date, the vehicle shall be sold to the highest cash bidder and the proceeds of sale must be used first to satisfy the lien plus storage costs and expenses for sale shall also include a reasonable attorney's fee, which may be necessarily incurred.
9. If any such charges remain unpaid for thirty (30) days after such request for payment, Said Dealer may also refer such charges to its attorneys for collection and the customer will pay a reasonable attorney's fee. STATEMENT CONCERNING AMENDMENTS TO THE SONG-BEVERLY WARRANTY ACT AS FOLLOWS: A buy of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have been performed due to delays caused by circumstances beyond the control of the buyer or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller on the failure of the repairs within 60 days after they were completed. If after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject in either case to deduction of reasonable charge of usage. The time extension does not affect the protections or remedies the buyer has under other laws.

HAZARDOUS WASTE INFORMATION

USED MOTOR OIL, ANTI-FREEZE, WASTE THINNER AND BATTERIES ARE A REGULATED HAZARDOUS WASTE. YOUR USED MOTOR OIL, ANTI-FREEZE, WASTE THINNER AND BATTERIES ARE BEING LEGALLY TRANSPORTED, STORED AND REPROCESSED





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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.

Customer Signature

Service Advisor Signature

Invoice Date

Wed Feb 19, 2025 | 10:00 AM

X
Customer Signature

Date