

CUSTOMER #:

INVOICE



SUNNYSIDE
CHEVROLET

1100 East Broad Street
Elyria, OH 44035
Phone (440) 385-7311
www.sunnysideauto.com

PAGE 1

SERVICE ADVISOR: 500 JERRY TAYLOR

RADIANT-RE 24		CHEVROLET TAHOE		VIN	LICENSE	MILEAGE IN / OUT	TAG
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISE	PO NO.	RATE	PAYMENT	INV. DATE
05APR24 DD			19:00 11NOV25			CASH	23JAN26
R.O. OPENED		READY	OPTIONS: SOLD-STK: DLR:48593				
06NOV25		23JAN26	ENG:6.2L_ECOTEC3V8 AXL:4WD				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THERE IS A KNOCKING NOISE IN FRONT END.
CAUSE: replaced transmission per tac case # after repairs
were completed noise was still present, inspected crankshaft
endplay and found

4067490 ENGINE REPLACEMENT

1 12740076 ENGINE	(N/C)
CORE CHARGE W	(N/C)
1 15035747 (S) SEAL	(N/C)
1 15077362 (S) SEAL	(N/C)
2 12657093 (S) GASKET	(N/C)
10 11546600 BOLT	(N/C)
1 12679463 (S) PIPE	(N/C)
1 12679867 (S) GASKET	(N/C)
8 12626354 (S) GASKET	(N/C)
1 12669858 (S) BELT	(N/C)
1 12658178 (S) BELT KIT	(N/C)
1 13579648 (S) SEAL	(N/C)
1 13579649 (S) SEAL	(N/C)
6 11549180 (S) BOLT	(N/C)
1 23129010 (S) GASKET	(N/C)
2 22988272 (S) RETAINER	(N/C)
2 12682391 (S) GASKET	(N/C)
2 85639955 (S) SEAL	(N/C)
8 11548998 (S) BOLT	(N/C)
1 12703668 (S) PIPE	(N/C)
2 12726902 (S) SEAL KIT	(N/C)
2 19432442 (S) SEAL KIT	(N/C)
1 12679867 (S) GASKET	(N/C)
1 24504031 (S) SEAL	(N/C)
8 19432866 OIL, ENG SUPERCAR 0W40 MOBIL 1 1QT	(N/C)
4 12346290 COOLANT	(N/C)
1 85724972 (S) HOSE	(N/C)
1 85575818 W- (S) RADIATOR	(N/C)

*SHOP SUPPLIES - A NOMINAL CHARGE IS INCLUDED FOR SUPPLIES USED ON YOUR VEHICLE. APPLICABLE SUPPLY ITEMS ARE NUTS, BOLTS, WASHERS, TAPE, PINS, AERO-SPRAY, SHELLAC, SOLVENT, RAGS, CARBURETOR CLEANER, TOWELS, BATTERY CLEANER, WIRE, ETC.

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CUSTOMER SIGNATURE

X

DESCRIPTION

TOTALS

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

DEDUCTIBLE AMOUNT

SALES TAX

PLEASE PAY
THIS AMOUNT

Because We Care 100% satisfaction guaranteed for 30 days or your money back! If we cannot satisfy you as to the work performed.

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COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
RADIANT-RE	24	CHEVROLET TAHOE			20230/20254	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
05APR24 DD			19:00 11NOV25			CASH
R.O. OPENED	READY	OPTIONS:	SOLD-STK:	DLR:48593		
06NOV25	23JAN26	ENG:6.2L_ECOTEC3V8	AXL:4WD			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	12623095	(S)	SENSOR				(N/C)
1	19301207	(S)	CONNECTOR KIT				(N/C)
2	11548998	(S)	BOLT				(N/C)
1	84124171	(S)	CLAMP				(N/C)
1	12708493	(S)	SENSOR				(N/C)
1	12378390		COOLANT				(N/C)

FC: 3069

PART#: 12740076

COUNT: 1

CLAIM TYPE: ZREG

AUTH CODE:

...,20230 replaced transmission per tac case # [REDACTED] after repairs
 ...,were completed noise was still present, inspected crankshaft endplay
 ...,and found it to be at .03 inches, specification is 0.0015?0.0086?in,
 ...,replaced engine and recharged ac system inspected for leaks and found
 ...,none replaced transmission per tac case # [REDACTED] after repairs were
 ...,completed noise was still present, inspected crankshaft end play and
 ...,found it to be at .03 inches, specification is 0.0015?0.0086?in,
 ...,replaced engine and recharged ac system inspected for leaks and found
 ...,none. necessary to replace oil cooler lines and radiator and all
 ...,related gaskets, seals and one time use fuel lines per bulletin
 ...,n252494003-01. old serial # [REDACTED] new serial # [REDACTED]
 ...

B TEST DRIVE AND INSPECTION FOR NOISE knocking heard in front end
 CAUSE: verified customer complaint, inspected for any misfires and
 found nothing, noise is most prominent at the meeting point
 between the engine a

8464670 TRANSMISSION REPLACEMENT

[REDACTED] WCH

1 24294268 (S) COVER

1 85628205 (S) SEAL

25 19352619 FLUID

(N/C)

(N/C)

(N/C)

(N/C)

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TOTALS

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

DEDUCTIBLE AMOUNT

SALES TAX

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RADIANT-RE 24		CHEVROLET TAHOE		VIN	LICENSE	MILEAGE IN / OUT	TAG
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
05APR24 DD			19:00 11NOV25			CASH	23JAN26
R.O. OPENED	READY	OPTIONS: SOLD-STK: [REDACTED] DLR: 48593					
06NOV25	23JAN26	ENG: 6.2L_ECOTEC3V8 AXL: 4WD					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	15035747	(S)	SEAL				(N/C)
1	15077362	(S)	SEAL				(N/C)
6	15032594		NUT				(N/C)
1	20779890		CLAMP				(N/C)
1	86816628	(S)	GASKET				(N/C)
1	12698631	(S)	PLATE				(N/C)
8	11569956	(S)	BOLT				(N/C)
14	19352619		FLUID				(N/C)
1	11602575	(S)	BOLT				(N/C)
1	24056939	(S)	COVER				(N/C)
1	24071203	F-	(S) PUMP KIT				(N/C)
1	24294355	(S)	FILTER KIT				(N/C)
3	11547687		BOLT				(N/C)
1	24285247	(S)	BOLT				(N/C)
1	86816628	(S)	GASKET				(N/C)
1	24297326	F-	TRANSMISSION				(N/C)
			CORE CHARGE W				(N/C)
	-1	24297326	CORE RETURN				(N/C)
	-1	12740076	CORE RETURN				(N/C)
1	85724972	(S)	HOSE				(N/C)

FC: 6063

PART#: 24297326

COUNT: 1

CLAIM TYPE: ZREG

AUTH CODE:

20230 verified customer complaint, inspected for any misfires and found nothing, noise is most prominent at the meeting point between the engine and transmission, removed torque converter bolts and started engine back up and found noise to o away, noise is coming from transmission, and the only components moving are the pump and the torque converter, the pump is working as intended at this time, however the torque converter is also moving all the time and has the mass to make a knocking noise when colliding with the bell housing, ordered new

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DESCRIPTION

TOTALS

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

DEDUCTIBLE AMOUNT

SALES TAX

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VEHICLE	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
RADIANT-RE	24	CHEVROLET TAHOE			20230/20254	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
05APR24 DD			19:00 11NOV25			CASH
R.O. OPENED	READY	OPTIONS: SOLD-STK: DLR:48593				
06NOV25	23JAN26	ENG:6.2L_ECOTEC3V8 AXL:4WD				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
....					torque converter. After installation noise was still present, then reached out to TAC and opened a case where I gave the engineer all the information and diagnostic procedures and repairs already completed, The engineer reached back out and instructed me to replace the stator support and pump driven gear, after replacing these parts found noise to still be present, reached back out to TAC to try and find a different approach to this issue verified customer complaint, inspected for any misfires and found nothing, noise is most prominent at the meeting point between the engine and transmission, removed torque converter bolts and started engine back up and found noise to o away, noise is coming from transmission, and the only components moving are the pump and the torque converter, the pump is working as intended at this time, however the torque converter is also moving all the time and has the mass to make a knocking noise when colliding with the bell housing, ordered new torque converter. After installation noise was still present, then reached out to TAC and opened a case (where I gave the engineer all the information and diagnostic procedures and repairs already completed, The engineer reached back out and instructed me to replace the stator support and pump driven gear, after replacing these parts found noise to still be present, reached back out to TAC to try and find a different approach to this issue. old serial number new serial #		

C TRIM CENTER REPAIR center console left side pocket

CAUSE: FF

MISC resecured trim panel

4243 ISP

....,20230 re-secured center console left side pocket

(N/C)

D** CHANGE OIL AND FILTER, ROTATE TIRES, BRAKE INSPECTION

CAUSE: CHANGE OIL AND FILTER, ROTATE TIRES, BRAKE INSPECTION

MISC oil changed prior to engine replacement

4243 ISP

(N/C)

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LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
DEDUCTIBLE AMOUNT	
SALES TAX	
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YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
24	CHEVROLET TAHOE			20230/20254	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE
05APR24 DD			19:00 11NOV25		
R.O. OPENED	READY	OPTIONS:	SOLD-STK	DLR:48593	
06NOV25	23JAN26	ENG:6.2L_ECOTEC3V8	AXL:4WD		
				CASH	23JAN26

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	12737081	(S)	FILTER				(N/C)
8	19432867	OIL	0W40 SUPERCAR	55GAL			(N/C)

20230 completed oil change, the extra time is used for the stator
support and gear driven pump replacement. Also completed 4 wheel
alignment and verified steering wheel is straight

ESTIMATE: 87.48
CONTACT: 11NOV25 13:17 SA: 500

THANK YOU FOR SERVICING WITH US!



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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
DEDUCTIBLE AMOUNT	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00