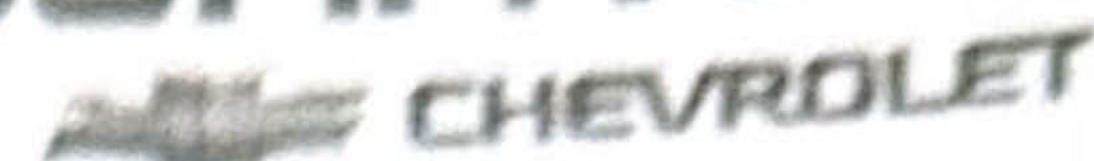


CUSTOMER #:

INVOICE



SUNNYSIDE



1100 East Broad Street
Elyria, OH 44035
Phone (440) 365-7311
www.sunnysideauto.com

PAGE 1

SERVICE ADVISOR: 500 JERRY TAYLOR

RADIANT-RE	24	CHEVROLET TAHOE	VIN	LICENSE	MILEAGE IN / OUT	TAG
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
05APR24 DD			19:00 11NOV25			CASH
R.O. OPENED	READY	OPTIONS:	SOLD-STK:	DLR:		
06NOV25	23JAN26	ENG:6.2L_ECOTEC3V8	AXL:4WD			
						20230/20254
						23JAN26

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES THERE IS A KNOCKING NOISE IN FRONT END.
CAUSE: replaced transmission per tac case # [REDACTED] after repairs
were completed noise was still present, inspected crankshaft
endplay and found

4067490 ENGINE REPLACEMENT

4243 WCH

1 12740076 ENGINE

CORE CHARGE W

1 15035747 (S) SEAL

1 15077362 (S) SEAL

2 12657093 (S) GASKET

10 11546600 BOLT

1 12679463 (S) PIPE

1 12679867 (S) GASKET

8 12626354 (S) GASKET

1 12669858 (S) BELT

1 12658178 (S) BELT KIT

1 13579648 (S) SEAL

1 13579649 (S) SEAL

6 11549180 (S) BOLT

1 23129010 (S) GASKET

2 22988272 (S) RETAINER

2 12682391 (S) GASKET

2 85639955 (S) SEAL

8 11548998 (S) BOLT

1 12703668 (S) PIPE

2 12726902 (S) SEAL KIT

2 19432442 (S) SEAL KIT

1 12679867 (S) GASKET

1 24504031 (S) SEAL

8 19432866 OIL, ENG SUPERCAR 0W40 MOBIL 1 1QT

4 12346290 COOLANT

1 85724972 (S) HOSE

1 85575818 W- (S) RADIATOR

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

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(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

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satisfy you as to the work performed.

NOTES:

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BOLTS, WASHERS, TAPE, PINS, AERO-SPRAY, SHELLAC, SOLVENT,
RAGS, CARBURETOR CLEANER, TOWELS, BATTERY CLEANER, WIRE,
ETC.

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services. This disclaimer by the dealership in no way affects the terms or
performances of the manufacturer's warranty.

CUSTOMER SIGNATURE

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DESCRIPTION

TOTALS

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

DEDUCTIBLE AMOUNT

SALES TAX

PLEASE PAY
THIS AMOUNT

CUSTOMER COPY

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PAGE 2

SERVICE ADVISOR: 500 JERRY TAYLOR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
RADIANT-RE	24	CHEVROLET TAHOE			20230/20254	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
05APR24 DD			19:00 11NOV25			CASH
R.O. OPENED	READY	OPTIONS: SOLD-STK DLR:				
06NOV25	23JAN26	ENG: 6.2L_ECOTEC3V8 AXL: 4WD				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	12623095	(S)	SENSOR				(N/C)
1	19301207	(S)	CONNECTOR KIT				(N/C)
2	11548998	(S)	BOLT				(N/C)
1	84124171	(S)	CLAMP				(N/C)
1	12708493	(S)	SENSOR				(N/C)
1	12378390		COOLANT				(N/C)

FC: 3069

PART#: 12740076

COUNT: 1

CLAIM TYPE: ZREG

AUTH CODE:

,,,,,20230 replaced transmission per tac case # 82250323, after repairs
,,,,,were completed noise was still present, inspected crankshaft endplay
,,,,,and found it to be at .03 inches, specification is 0.0015?0.0086?in,
,,,,,replaced engine and recharged ac system inspected for leaks and found
,,,,,none replaced transmission per tac case # , after repairs were
,,,,,completed noise was still present, inspected crankshaft end play and
,,,,,found it to be at .03 inches, specification is 0.0015?0.0086?in,
,,,,,replaced engine and recharged ac system inspected for leaks and found
,,,,,none. necessary to replace oil cooler lines and radiator and all
,,,,,related gaskets, seals and one time use fuel lines per bulletin
,,,,,n252494003-01. old serial # new serial #
,,,,,

B TEST DRIVE AND INSPECTION FOR NOISE knocking heard in front end
CAUSE: verified customer complaint, inspected for any misfires and
found nothing, noise is most prominent at the meeting point
between the engine a

8464670 TRANSMISSION REPLACEMENT

4243 WCH

1 24294268 (S) COVER

1 85628205 (S) SEAL

25 19352619 FLUID

(N/C)

(N/C)

(N/C)

(N/C)

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DESCRIPTION

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

DEDUCTIBLE AMOUNT

SALES TAX

PLEASE PAY
THIS AMOUNT

TOTALS

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PAGE 3

SERVICE ADVISOR: 500 JERRY TAYLOR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
RADIANT-RE	24	CHEVROLET TAHOE			20230/20254	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
05APR24 DD			19:00 11NOV25			
R.O. OPENED	READY	OPTIONS:		SOLD-STK:	2 DLR:	
06NOV25	23JAN26	ENG:6.2L_ECOTEC3V8		AXL:4WD		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	15035747	(S)	SEAL				(N/C)
1	15077362	(S)	SEAL				(N/C)
6	15032594		NUT				(N/C)
1	20779890		CLAMP				(N/C)
1	86816628	(S)	GASKET				(N/C)
1	12698631	(S)	PLATE				(N/C)
8	11569956	(S)	BOLT				(N/C)
14	19352619		FLUID				(N/C)
1	11602575	(S)	BOLT				(N/C)
1	24056939	(S)	COVER				(N/C)
1	24071203	F-	(S) PUMP KIT				(N/C)
1	24294355	(S)	FILTER KIT				(N/C)
3	11547687		BOLT				(N/C)
1	24285247	(S)	BOLT				(N/C)
1	86816628	(S)	GASKET				(N/C)
1	24297326	F-	TRANSMISSION				(N/C)
			CORE CHARGE W				(N/C)
	-1	24297326	CORE RETURN				(N/C)
	-1	12740076	CORE RETURN				(N/C)
	1	85724972	(S) HOSE				(N/C)

FC: 6063

PART#: 24297326

COUNT: 1

CLAIM TYPE: ZREG

AUTH CODE:

,,,,,20230 verified customer complaint, inspected for any misfires and
,,,,,found nothing, noise is most prominent at the meeting point between the
,,,,,engine and transmission, removed torque converter bolts and started
,,,,,engine back up and found noise to o away, noise is coming from
,,,,,transmission, and the only components moving are the pump and the
,,,,,torque converter, the pump is working as intended at this time, however
,,,,,the torque converter is also moving all the time and has the mass to
,,,,,make a knocking noise when colliding with the bell housing, ordered new

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performances of the manufacturer's warranty.

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DESCRIPTION

TOTALS

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

DEDUCTIBLE AMOUNT

SALES TAX

PLEASE PAY
THIS AMOUNT

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PAGE 4

SERVICE ADVISOR: 500 JERRY TAYLOR

RADIANT-RE 24		CHEVROLET TAHOE		VIN	LICENSE	MILEAGE IN / OUT	TAG
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
05APR24 DD			19:00 11NOV25			CASH	23JAN26
R.O. OPENED		READY		OPTIONS: SOLD-STK: DLR		ENG:6.2L_ECOTEC3V8 AXL:4WD	
06NOV25		23JAN26					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1							
torque converter. After installation noise was still present, then reached out to TAC and opened a case (#82250323) where I gave the engineer all the information and diagnostic procedures and repairs already completed. The engineer reached back out and instructed me to replace the stator support and pump driven gear, after replacing these parts found noise to still be present, reached back out to TAC to try and find a different approach to this issue verified customer complaint, inspected for any misfires and found nothing, noise is most prominent at the meeting point between the engine and transmission, removed torque converter bolts and started engine back up and found noise to o away, noise is coming from transmission, and the only components moving are the pump and the torque converter, the pump is working as intended at this time, however the torque converter is also moving all the time and has the mass to make a knocking noise when colliding with the bell housing, ordered new torque converter. After installation noise was still present, then reached out to TAC and opened a case () where I gave the engineer all the information and diagnostic procedures and repairs already completed. The engineer reached back out and instructed me to replace the stator support and pump driven gear, after replacing these parts found noise to still be present, reached back out to TAC to try and find a different approach to this issue old serial number new serial #							

C TRIM CENTER REPAIR center console left side pocket
CAUSE: FF

MISC resecured trim panel
4243 ISP

(N/C)

20230 re-secured center console left side pocket

D** CHANGE OIL AND FILTER, ROTATE TIRES, BRAKE INSPECTION
CAUSE: CHANGE OIL AND FILTER, ROTATE TIRES, BRAKE INSPECTION
MISC oil changed prior to engine replacement
4243 ISP

(N/C)

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CUSTOMER SIGNATURE

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
DEDUCTIBLE AMOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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PAGE 5

SERVICE ADVISOR: 500 JERRY TAYLOR

YEAR	24	MAKE/MODEL	CHEVROLET TAHOE	VIN	LICENSE	MILEAGE IN / OUT	TAG
DEL. DATE	05APR24	PROD. DATE	DD	PROMISED	19:00 11NOV25	PAYMENT	CASH
R.O. OPENED	06NOV25	READY	23JAN26	OPTIONS:	SOLD-STK	DLR:	
				ENG:6.2L_ECOTEC3V8	AXL:4WD		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	12737081	(S)	FILTER				(N/C)
8	19432867	OIL	0W40 SUPERCAR	55GAL			(N/C)

20230 completed oil change, the extra time is used for the stator support and gear driven pump replacement. Also completed 4 wheel alignment and verified steering wheel is straight

ESTIMATE: 87.48
CONTACT: 11NOV25 13:17 SA: 500

INFORMATION REDACTED
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552(B)(6)

THANK YOU FOR SERVICING WITH US!

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INFORMATION ACT (FOIA), 5 U.S.C.
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	CUSTOMER SIGNATURE X _____	PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		DEDUCTIBLE AMOUNT	0.00
		SALES TAX	0.00
		PLEASE PAY THIS AMOUNT	0.00