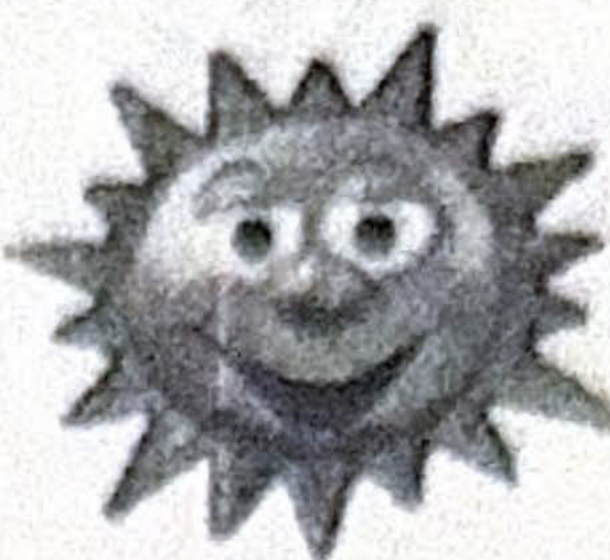


CUSTOMER #:

INVOICE



SUNNYSIDE

CHEVROLET

1100 East Broad Street
Elyria, OH 44035
Phone (440) 365-7311
www.sunnysideauto.com

PAGE 2

SERVICE ADVISOR: 500 JERRY TAYLOR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
RADIANT-RE	24	CHEVROLET TAHOE			20230/20254	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
05APR24 DD			19:00 11NOV25			CASH
R.O. OPENED	READY	OPTIONS: SOLD-STK:903982 DLR:48593				
06NOV25	23JAN26	ENG:6.2L_ECOTEC3V8 AXL:4WD				
				LIST	NET	TOTAL

LINE	OPCODE	TECH	TYPE	HOURS		
1	12623095	(S)	SENSOR			(N/C)
1	19301207	(S)	CONNECTOR KIT			(N/C)
2	11548998	(S)	BOLT			(N/C)
1	84124171	(S)	CLAMP			(N/C)
1	12708493	(S)	SENSOR			(N/C)
1	12378390		COOLANT			(N/C)

FC: 3069

PART#: 12740076

COUNT: 1

CLAIM TYPE: ZREG

AUTH CODE:

.....,20230 replaced transmission per tac case # after repairs
.....,were completed noise was still present, inspected crankshaft endplay
.....,and found it to be at .03 inches, specification is 0.0015?0.0086?in,
.....,replaced engine and recharged ac system inspected for leaks and found
.....,none replaced transmission per tac case # after repairs were
.....,completed noise was still present, inspected crankshaft end play and
.....,found it to be at .03 inches, specification is 0.0015?0.0086?in,
.....,replaced engine and recharged ac system inspected for leaks and found
.....,none. necessary to replace oil cooler lines and radiator and all
.....,related gaskets, seals and one time use fuel lines per bulletin
.....,n252494003-01. old serial # N1240604mgpx0415. new serial #
.....,n1253174n44x0245

B TEST DRIVE AND INSPECTION FOR NOISE knocking heard in front end
CAUSE: verified customer complaint, inspected for any misfires and
found nothing, noise is most prominent at the meeting point
between the engine a

8464670 TRANSMISSION REPLACEMENT

4243 WCH

1 24294268 (S) COVER

1 85628205 (S) SEAL

25 19352619 FLUID

(N/C)

(N/C)

(N/C)

(N/C)

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for 30 days or your money back! If we cannot
satisfy you as to the work performed.

NOTES:

*SHOP SUPPLIES - A NOMINAL CHARGE IS INCLUDED FOR SUPPLIES
USED ON YOUR VEHICLE. APPLICABLE SUPPLY ITEMS ARE NUTS,
BOLTS, WASHERS, TAPE, PINS, AERO-SPRAY, SHELLAC, SOLVENT,
RAGS, CARBURETOR CLEANER, TOWELS, BATTERY CLEANER, WIRE,
ETC.

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manufacturer of those products. Seller hereby expressly disclaims all
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or services provided, unless otherwise indicated on the service repair
order). This dealership neither assumes nor authorizes any other person to
assume for it any liability in connection with the sale of said products or
services. This disclaimer by the dealership in no way affects the terms or
performances of the manufacturer's warranty.

CUSTOMER SIGNATURE

X

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
DEDUCTIBLE AMOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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PAGE 3

ELYRIA, OH
HOME:
BUS:

CONT
CELL

SERVICE ADVISOR: 500 JERRY TAYLOR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
RADIANT-RE	24	CHEVROLET TAHOE			20230/20254	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
05APR24 DD			19:00 11NOV25			CASH
R.O. OPENED	READY	OPTIONS: SOLD-STK:903982 DLR:48593				
06NOV25	23JAN26	ENG:6.2L_ECOTEC3V8 AXL:4WD				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
							(N/C)
1	15035747	(S)	SEAL				(N/C)
1	15077362	(S)	SEAL				(N/C)
6	15032594		NUT				(N/C)
1	20779890		CLAMP				(N/C)
1	86816628	(S)	GASKET				(N/C)
1	12698631	(S)	PLATE				(N/C)
8	11569956	(S)	BOLT				(N/C)
14	19352619		FLUID				(N/C)
1	11602575	(S)	BOLT				(N/C)
1	24056939	(S)	COVER				(N/C)
1	24071203	F-	(S) PUMP KIT				(N/C)
1	24294355	(S)	FILTER KIT				(N/C)
3	11547687		BOLT				(N/C)
1	24285247	(S)	BOLT				(N/C)
1	86816628	(S)	GASKET				(N/C)
1	24297326	F-	TRANSMISSION				(N/C)
			CORE CHARGE W				(N/C)
	-1	24297326	CORE RETURN				(N/C)
	-1	12740076	CORE RETURN				(N/C)
	1	85724972	(S) HOSE				(N/C)

FC: 6063
PART#: 24297326
COUNT: 1
CLAIM TYPE: ZREG
AUTH CODE:

.....20230 verified customer complaint, inspected for any misfires and
.....found nothing, noise is most prominent at the meeting point between the
.....engine and transmission, removed torque converter bolts and started
.....engine back up and found noise to o away, noise is coming from
.....transmission, and the only components moving are the pump and the
.....torque converter, the pump is working as intended at this time, however
.....the torque converter is also moving all the time and has the mass to
.....make a knocking noise when colliding with the bell housing, ordered new

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NOTES:

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BOLTS, WASHERS, TAPE, PINS, AERO-SPRAY, SHELLAC, SOLVENT,
RAGS, CARBURETOR CLEANER, TOWELS, BATTERY CLEANER, WIRE,
ETC.

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performances of the manufacturer's warranty.

CUSTOMER SIGNATURE
X

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
DEDUCTIBLE AMOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: [REDACTED]

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ELYRIA, OH

HOME: [REDACTED]

BUS: [REDACTED]

CONT: [REDACTED]

CELL: [REDACTED]

SERVICE ADVISOR: 500 JERRY TAYLOR

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
RADIANT-RE	24	CHEVROLET TAHOE	[REDACTED]		20230/20254	[REDACTED]
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
05APR24 DD			19:00 11NOV25			CASH
R.O. OPENED	READY	OPTIONS: SOLD-STK:903982 DLR:48593				
06NOV25	23JAN26	ENG:6.2L_ECOTEC3V8 AXL:4WD				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

torque converter. After installation noise was still present, then reached out to TAC and opened a case [REDACTED] where I gave the engineer all the information and diagnostic procedures and repairs already completed, The engineer reached back out and instructed me to replace the stator support and pump driven gear, after replacing these parts found noise to still be present, reached back out to TAC to try and find a different approach to this issue verified customer complaint, inspected for any misfires and found nothing, noise is most prominent at the meeting point between the engine and transmission, removed torque converter bolts and started engine back up and found noise to o away, noise is coming from transmission, and the only components moving are the pump and the torque converter, the pump is working as intended at this time, however the torque converter is also moving all the time and has the mass to make a knocking noise when colliding with the bell housing, ordered new torque converter. After installation noise was still present, then reached out to TAC and opened a case [REDACTED] where I gave the engineer all the information and diagnostic procedures and repairs already completed, The engineer reached back out and instructed me to replace the stator support and pump driven gear, after replacing these parts found noise to still be present, reached back out to TAC to try and find a different approach to this issue. old serial number s3240572ckjx0390, new serial # r1253092ckjx0418

C TRIM CENTER REPAIR center console left side pocket

CAUSE: FF

MISC resecured trim panel
4243 ISP

(N/C)

20230 re-secured center console left side pocket

D** CHANGE OIL AND FILTER, ROTATE TIRES, BRAKE INSPECTION

CAUSE: CHANGE OIL AND FILTER, ROTATE TIRES, BRAKE INSPECTION

MISC oil changed prior to engine replacement
4243 ISP

(N/C)

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	Disclaimer of Warranties	LABOR AMOUNT	
	Any warranties on the products sold herein are those made by the manufacturer of those products. Seller hereby expressly disclaims all warranties either express or implied including any implied warranty of merchantability or fitness for a particular purpose (regarding any products or services provided, unless otherwise indicated on the service repair order). This dealership neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products or services. This disclaimer by the dealership in no way affects the terms or performances of the manufacturer's warranty.	PARTS AMOUNT	
	CUSTOMER SIGNATURE	GAS, OIL, LUBE	
	X _____	SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		DEDUCTIBLE AMOUNT	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	



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ELYRIA, OH

HOME: [REDACTED] CONT: [REDACTED]

CONT:

CELL:

SERVICE ADVISOR: 500 JERRY TAYLOR

COLOR		YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
RADIANT-RE		24	CHEVROLET TAHOE			20230/20254	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
05APR24 DD			19:00 11NOV25			CASH	23JAN26
R.O. OPENED		READY		OPTIONS: SOLD-STK:903982 DLR:48593			
06NOV25		23JAN26		ENG:6.2L_ECOTEC3V8 AXL:4WD			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	12737081	(S)	FILTER				(N/C)
2	12737082	(S)	FILTER				(N/C)

1 12737081 (S) FILTER

8 19432867 OIL 0W40 SUPERCAR 55GAL

8 19432867 OIL 0W40 SUPERCAR 55GAL
 ,,,,20230 completed oil change, the extra time is used for the stator
 ,,,,support and gear driven pump replacement. Also completed 4 wheel
 ,,,,alignment and verified steering wheel is straight

ESTIMATE: 87.48

11NOV25 13:17 SA: 500

CONTACT:

CONTACT: *****

THANK YOU FOR SERVICING WITH US!



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	Disclaimer of Warranties Any warranties on the products sold herein are those made by the manufacturer of those products. Seller hereby expressly disclaims all warranties either express or implied including any implied warranty of merchantability or fitness for a particular purpose (regarding any products or services provided, unless otherwise indicated on the service repair order). This dealership neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products or services. This disclaimer by the dealership in no way affects the terms or performances of the manufacturer's warranty.	LABOR AMOUNT	0.00
		PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	0.00
		TOTAL CHARGES	0.00
		DEDUCTIBLE AMOUNT	0.00
		SALES TAX	0.00
		CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT
X _____			