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552(B)(6)

Steele GMC Round Rock
3000 I-35, Round Rock, TX, 78681
Ph: 512-244-8000
www.steelegmcroundrock.com



SO #

SERVICE ORDER CUSTOMER COPY



Printed 01/28/2026 3:33:32 PM

User Page 1

Customer No

Advisor Stephen Shuster Promised 01/12/2026 5:00 PM Tag# 3525
Shop S1 Opened 01/10/2026 11:56 AM Location
Priority 30 Cashiered 01/23/2026 4:28 PM PO #

License Odom In Odom Out In Service Date Stock No
57037 57047 03/16/2023
Year Make Model Model Number Color
2023 GMC SIERRA-150 DARK ASH
Vehicle ID No Selling Dealer Extended Warranty Delivery Date
STEELE GMC 10/13/2025
Engine 6.2L ECOTEC V8 Fleet #

Term MC

Request	Description	Job	CSR	Status
ENG	CUSTOMER STATES AFTER RECALL NOW HAS A BAD KNOCKING NOISE AT EVERY START UP AND AT ACCELERATION	1	5058	Original

Labor	Description	Type	Amount
ENG	CUSTOMER STATES AFTER RECALL NOW HAS A BAD KNOCKING NOISE AT EVERY START UP AND AT ACCELERATION	W	

Part	Description	Shp	SL	Type	Retail	Price	Amount
12740076	ENGINE	1	N	W			
CORE CHARGE	CORE CHARGE 12740076	1		W			
C-12740076	CORE RETURN	-1		W			
12669858	BELT	1	Y	W			
12658178	BELT KIT	1	Y	W			
13579648	SEAL	1	Y	W			
13579649	SEAL	1	Y	W			
11549180	BOLT	6	Y	W			
23129010	GASKET	1	Y	W			
22988272	RETAINER	2	Y	W			
15035747	SEAL	1	Y	W			
15077362	SEAL	1	Y	W			
12626354	GASKET	8	Y	W			
12682391	GASKET	2	Y	W			
85639955	SEAL	2	Y	W			
11546600	BOLT	10	N	W			
12657093	GASKET	2	Y	W			
12679463	PIPE	1	Y	W			
12703668	PIPE	1	Y	W			
12726902	SEAL KIT	2	Y	W			
12679867	GASKET	1	Y	W			

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*SHOP SUPPLY COSTS:

We have added a charge equal to 12% of the total cost of labor, not to exceed \$99.95, to the Repair Order for shop supplies used in connection with this repair.

DATE

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2023 GMC SIERRA-150 DARK ASH
Vehicle ID No Selling Dealer Extended Warranty Delivery Date
STEELE GMC 10/13/2025
Engine 6.2L ECOTEC3 V8 Fleet #

Term MC

24504031	SEAL	1	Y	W
19432331	OIL	8	N	W
12735811	FILTER	1	Y	W
12346290	COOLANT	4	N	W
85575815	RADIATOR	1	N	W
85724972	HOSE	1	Y	W
11569956	BOLT	8	Y	W
15709703	NUT	6	N	W

Technician 20000501 -

Cause NO DTCS SET. KNOCKING FROM OIL PAN AREA. CHECKED OIL LEVEL. OIL LEVEL IS GOOD. CONFIRMED LAST OIL CHANGE WAS PERFORMED USING 0W-40 OIL. PERFORMED PICO SCOPE TEST PER # -02. FOUND PICO SCOPE TEST PASSED. REMOVED OIL FILTER AND CUT OPEN. FOUND EXCESSIVE BEARING MATERIAL IN OIL FILTER INNER LAYER. EXCESSIVE BEARING MATERIAL PRESENT IN OIL. CONTACTED TAC. DETERMINED DUE TO METAL CONTAMINATION AND KNOCKING NOISE COMING FROM CRANKSHAFT AREA. ENGINE REPLACEMENT WAS ADVISED PER TAC.

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2023 GMC SIERRA-150 DARK ASH
Vehicle ID No Selling Dealer Extended Warranty Delivery Date
STEELE GMC 10/13/2025
Engine 6.2L ECOTEC3 V8 Fleet #

Term MC

Correction REMOVED AND REPLACED ENGINE. REPLACED OIL COOLER LINES,
RADIATOR AND ALL SINGLE USE BOLTS AND GASKETS. PERFORMED
ENGINE PRELUBING. PERFORMED CRANK VARIATION RELEARN.
CLEANED AND RESET THROTTLE BODY COMPENSATION. ROAD TESTED
VEHICLE. NO FAULTS AT THIS TIME. OIL CAP WAS CHANGED TO 0W-20.
PLEASE ADVISE CUSTOMER NEW ENGINE USES 0W-20 OIL.

TAC:
PICO:

ENGINE OLD:
ENGINE NEW:

4067490
18.6 + 1.0 DIAG + 1.2 A/C
TOTAL: 20.8

Request	Description	Job	CSR	Status
ENG	CUSTOMER STATES AUTO STOP ENGAGED AND WOULD NOT TURN OVER UNLESS AUTOSTOP IS DISENGAGED.	2	5058	Original
Labor	Description	Type	Amount	
ENG	CUSTOMER STATES AUTO STOP ENGAGED AND WOULD NOT TURN OVER UNLESS AUTOSTOP IS DISENGAGED.	W		
Technician	20000501 -			
Cause	UNABLE TO DUPLICATE. POSSIBLE RELATED TO LINE 1. SEE LINE 1			
Correction	DONE			
Request	Description	Job	CSR	Status
SAG-MPI	SAG Multi-Point Inspection	3	5058	Original
Request	Description	Job	CSR	Status
BGDIFFF	FRONT DIFFERENTIAL SERVICE (BG)	5	5058	Approved

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License Odom In 57037 Odom Out 57047 In Service Date 03/16/2023 Stock No
Year Make 2023 GMC Model SIERRA-150 Model Number Color DARK ASH
Vehicle ID No Selling Dealer STEELE GMC Delivery Date 10/13/2025
Engine 6.2L ECOTEC3 V8 Fleet #

Term MC

Labor	Description						Type	Amount
BGDIFF	FRONT DIFFERENTIAL SERVICE (BG)						CP	143.83
Part	Description	Shp	SL	Type	Retail	Price	Amount	
75132	LS75W90	2		CROT	41.43	35.85	71.70	
Technician	20000501 -						Parts Total	71.70
Cause	MAINTENANCE						Labor Total	143.83
Correction	PERFORMED FRONT DIFF FLUSH						Request Sub-total	215.53

Request	Description					Job	CSR	Status
BGTC	TRANSFER CASE SERVICE (BG)					6	5058	Approved
Labor	Description						Type	Amount
BGTC	TRANSFER CASE SERVICE (BG)						CP	152.17
Part	Description	Shp	SL	Type	Retail	Price	Amount	
79232	SYNCRO SHIFT	2		CROT	28.42	28.42	56.84	
Technician	20000501 -					Parts Total		56.84
Cause	MAINTENANCE					Labor Total		152.17
Correction	PERFORMED TRANSFER CASE FLUSH					Request Sub-total		209.01

Request	Description						Job	CSR	Status
BGDIFF	REAR DIFF SERVICE (BG)						7	5058	Approved
Labor	Description							Type	Amount
BGDIFF	REAR DIFF SERVICE (BG)							CP	133.99
Part	Description	Shp	SL	Type	Retail	Price	Amount		
75132	LS75W90	3		CROT	41.43	35.85	107.55		
Technician	20000501 -					Parts Total	107.55		
Cause	MAINTENANCE					Labor Total	133.99		
Correction	PERFORMED REAR DIFF FLUSH					Request Sub-total	241.54		

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SO # [REDACTED]

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User [REDACTED] Page 5

Customer No [REDACTED]

[REDACTED]

Home [REDACTED]

Term MC

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Priority	30	Cashiered	01/23/2026 4:28 PM	PO #	

License	Odom In	Odom Out	In Service Date	Stock No
	57037	57047	03/16/2023	[REDACTED]
Year	Make	Model	Model Number	Color
2023	GMC	SIERRA-150	[REDACTED]	DARK ASH
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
[REDACTED]	STEELE GMC		10/13/2025	
Engine	6.2L ECOTEC3 V8	Fleet #		

Labor	429.99
Parts	236.09
Digital Filing Fee	3.00
Supplies	51.60
Sub-Total	720.68
DONT USE	0.00
Tax	23.73
Total Invoice	744.41
MC	744.41

Recommended/Deferred Services

Code	Description	Amount
BGTRANS10	10 SPEED TRANSMISSION FLUID EXCHANGE	\$583.25

** Deferred Services prices are subject to change

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