



6425 Dallas Pkwy

Plano, TX 75024

www.ewingbuickgmc.com

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Customer Pay Invoice

\$250.00

RO# : [REDACTED]

Check-in: Tue Jan 6, 2026 | 4:15 PM

Customer

[REDACTED]
[REDACTED]
[REDACTED]
McKinney, TX [REDACTED]

Vehicle

2022 Chevrolet
Silverado 1500 LTD
[REDACTED]
41,309 Mi In / 41,310 Mi
Out
In Service Date:
06/28/2022

Service Advisor

Tag Spain
+1 - (214) 500 - 1573

1.	4067490	General Diagnosis - \$189.00 - Customer states knocking noise from engine at all times, consistent with RPMs	Warranty Pay	\$0.00
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Notes by Steve Strelick on Thu Jan 8, 2026 | 11:26 AM | ServiceManager : ok pt warranty

1. engine knocking found thrust bearing came apart metal in oil,engine replacement is needed

Op.1 4067490 -4067490

Labor: \$0.00

Technician

1415

1. replace engine assembly [REDACTED] with engine [REDACTED] for lower internal failure.

Parts

\$0.00

15035747 (S) - SEAL 1

15032594 - NUT 6

15077362 (S) - SEAL 1

12726902 - SEAL KIT 2

12703668 (S) - PIPE 1

11588468 - BOLT 6 **SOR**

SOR No	Requested By	SOR Date	SOR Qty
675466	Tag Spain	10 Jan 2026	6

11549180 - BOLT 6 **SOR**

SOR No	Requested By	SOR Date	SOR Qty
675466	Tag Spain	10 Jan 2026	6

12626354 (S) - GASKET 8

12679463 (S) - PIPE 1

Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself, GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request.

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Op.1 4067490 -4067490

Labor: \$0.00

12679867 (S) - GASKET 1
12657093 (S) - GASKET 2
11546600 - BOLT 10
24504031 (S) - SEAL 1
19432334 - DEXOS 0W-20 8
12735811 - FILTER 1
12346290 - COOLANT 3
85575814 (S, W) - RADIATOR 1
85136335 - HOSE 1
12658178 - BELT KIT 1
12669858 - BELT 1
12740076 - ENGINE 1

SOR

SOR No	Requested By	SOR Date	SOR Qty
675466	Tag Spain	10 Jan 2026	1

12682391 (S) - GASKET 2
12724894 - PUMP 1

Fees \$0.00

LC - LOANER - \$0.00

2.	REC	General Diagnosis - \$189.00 - Customer states radio display switches to different screens as if someone is pushing input buttons. Screen also freezes at times. Need to check radio software version Radio Display Replacement - The radio display requires replacement due to an internal short circuit that is affecting its functionality. This service can restore proper operation and improve the usability of the vehicle's audio system.	Customer Pay	\$250.00
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Tags: Insurance

1. radio display is shorted out internally

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\$250.00

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Insurance Information

Insurance No.	Insurance Company	Mobile No.	Email
[REDACTED]	FIDELITY WARRANTY	[REDACTED]	payme@jmagroup.com

Deductible	\$250.00
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Insurance Payable	\$611.04
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Deductible Tax	\$0.00
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Insurance Payable Tax	\$0.00
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Op.1 REC -Recommendation

Labor: \$382.50

Technician

1911

1. replaced radio display, transferred over all the modules and switches over, double checked radio working now.

Parts	\$442.07
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84746880 - CONTROL 1 - \$442.07 SOR

SOR No	Requested By	SOR Date	SOR Qty
675605	Tag Spain	16 Jan 2026	1

3.	RECALL	Perform Recall. Verified Open Recall: N252510321 ECM Software Update	Warranty Pay	\$0.00
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1. [REDACTED]

Op.1 RECALL -Perform Recall. Verified Open Recall:

Labor: \$0.00

Technician

1415

1. see line 8 repairs

4.	NOTE	Fidelity Warranty Services 800.327.5172	Customer Pay	\$0.00
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1. Fidelity Warranty Services 800.327.5172

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Op.1 NOTE -Additional Note

Labor: \$0.00

Technician

1415

1. Fidelity Warranty Services 800.327.5172

5.	MPVI	Perform certified Multi-Point Vehicle Inspection	Customer Pay	\$0.00
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1. Perform certified Multi-Point Vehicle Inspection

Op.1 MPVI -Perform certified Multi-Point Vehicle Inspection

Labor: \$0.00

Technician

1415

1. Performed certified Multi-Point Vehicle Inspection

6.	WASH	Wash and Vacuum	Internal Pay	\$0.00
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1. Wash and Vacuum vehicle.

Op.1 WASH -Wash and Vacuum

Labor: \$0.00

1. Wash and Vacuum completed.

7.	LOANER	Loan Car	Customer Pay	\$0.00
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Tags: Insurance

1. In order to provide the best service to our customer please return your loan car within 12 business hours of being notified that your vehicle is ready. A charge of \$85.00 per day will be added after 12 business hours. The customer agrees to pay the dealer \$.25 for each additional mile exceeding the 125 mile per day limit. Customer agrees to return the vehicle with at least the same amount of gas in the vehicle as when loaned out. If the vehicle is returned with a lower amount of gasoline, the customer agrees to pay the dealer \$0.25 for each mile driven.

2. Randolph Cleaver [REDACTED] 01/06/26 3741 4:22 R3402

3. Randolph Cleaver [REDACTED] 01/09/26 1984 6:52 R3416

Insurance Information

Insurance No.	Insurance Company	Mobile No.	Email
[REDACTED]	FIDELITY WARRANTY	[REDACTED]	

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\$250.00

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Deductible \$0.00

Insurance Payable \$40.00

Deductible Tax \$0.00

Insurance Payable Tax \$0.00

Op.1 LOANER -Loan Car

Labor: \$0.00

Technician

1415

1. Loan car provided for the customer.

Fees \$40.00

LC - LOANER - \$40.00

8.	9107810	N252510321 Service Update Bulletin ECM Software Update	Warranty Pay	\$0.00
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Tags: Recall

1. Software Update

Op.1 9107810 -9107810

Labor: \$0.00

Technician

1415

1. 11YN311917139 ECM update complete

9.	CONCERN	evac and recharge labor from line 1	Internal Pay	\$0.00
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Tags: Add-on

1. evac and recharge labor from line 1

Op.1 CONCERN -Customer States

Labor: \$0.00

Technician

1415

1. evac and recharge labor from line 1

Deferred Recommendation(s)

	1. AIRFILTER	Engine Air Filter Replacement - Replacing the engine air filter and cleaning the air box helps maintain proper airflow to the engine, which can support efficient engine performance and longevity.	Customer Pay	\$72.95
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Deferred Notes: CUSTOMER DEFERRED RECOMMENDATION

Deferred Time: 2026-01-14 | 11:01 AM

AIRFILTER - Replace engine air filter and clean air box

TechStory

1. Replaced engine air filter

	2. TBS	Throttle Body Service - A throttle body service is recommended to clean and maintain the throttle body, which helps improve airflow and supports smoother engine performance.	Customer Pay	\$59.95
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Deferred Notes: CUSTOMER DEFERRED RECOMMENDATION

Deferred Time: 2026-01-14 | 11:01 AM

TBS - Perform Throttle Body Service

TechStory

1. Perform Throttle Body Service

Deferred Recommendation(s)

	3. CABIN	Cabin Air Filter Replacement - Replacing the cabin air filter is recommended to maintain clean airflow inside the vehicle, as it may be due for replacement based on time or mileage. This helps improve the efficiency of the vehicle's ventilation system.	Customer Pay	\$98.00
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Deferred Notes: CUSTOMER DEFERRED RECOMMENDATION

Deferred Time: 2026-01-14 | 11:01 AM

CABIN - Replace cabin air filter

TechStory

- 1. Replaced cabin air filter

		Subtotal	\$230.90
Original Repair Order Tue Jan 6, 2026 4:15 PM		Labor	\$382.50
		Parts	\$442.07
		Sublet	\$0.00
		Sublet Labor	\$0.00
		Sublet Parts	\$0.00
		Fees	\$40.00
		Discounts	\$0.00
		Tax	\$36.47
		Deductible	\$250.00
		Insurance/Warranty	- \$651.04
		Invoice Total	\$250.00
	\$418.05		

NOTICE PURSUANT TO PROPERTY CODE 70.001

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS & COMMERCE CODE 9.609. IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED

I hereby authorized the repair work hereinafter set forth to be done along with the necessary material and hereby granted you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repair thereto. I hereby agree to the charges as outlined on this receipt and acknowledge receipt of copy thereof.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER.

Most GM Parts & Labor warrantied for 24 months unlimited miles, from the date of installation on retail purchases.

\$250.00

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DISCLAIMER OF WARRANTIES

ANY WARRANTIES ON THE PRODUCT SOLD HEREDY ARE THOSE MADE BY THE MANUFACTURER, THE SELLER, EWING BUICK GMC PLANO, HEREBY EXPRESLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND EWING BUICK GMC PLANO NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS

X
Customer Signature

Date