



Customer Pay Invoice

\$314.60

RO# : [REDACTED]

Check-in: Tue Jan 6, 2026 | 4:15 PM

Customer

Vehicle

Service Advisor

2022 Chevrolet
Silverado 1500 LTD

Tag Spain

+1 - (214) 500 - 1573

41,309 Mi In / 41,310 Mi
OutIn Service Date:
06/28/2022General Diagnosis - \$189.00 - Customer states
knocking noise from engine at all times,
consistent with RPMs

Warranty Pay

\$0.00

Notes by Steve Strelick on Thu Jan 8, 2026 | 11:26 AM | ServiceManager : ok pt warranty

1. FDYN311297267 failed pico test, engine knocking

Labor: \$0.00

Technician

1415

1. replace engine assembly [REDACTED] with engine [REDACTED] pico test olh .9 for pico test
per GM.

Parts

\$0.00

[REDACTED] 7 (S) - SEAL 1

[REDACTED] - NUT 6

[REDACTED] (S) - SEAL 1

[REDACTED] - SEAL KIT 2

[REDACTED] 8 (S) - PIPE 1

[REDACTED] - BOLT 6 **SOR**

SOR No

Requested By

SOR Date

SOR Qty

[REDACTED]

Tag Spain

10 Jan 2026

6

11549180 - BOLT 6 **SOR**

SOR No

Requested By

SOR Date

SOR Qty

[REDACTED]

Tag Spain

10 Jan 2026

6

[REDACTED] (S) - GASKET 8

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Op.1 [REDACTED]

Labor: \$0.00

[REDACTED] (S) - PIPE 1
[REDACTED] (S) - GASKET 1
[REDACTED] (S) - GASKET 2
[REDACTED] - BOLT 10
[REDACTED] (S) - SEAL 1
[REDACTED] - DEXOS 0W-20 8
[REDACTED] - FILTER 1
[REDACTED] - COOLANT 3
[REDACTED] (S, W) - RADIATOR 1
[REDACTED] - HOSE 1
[REDACTED] - BELT KIT 1
[REDACTED] - BELT 1
[REDACTED] - ENGINE 1

SOR

SOR No	Requested By	SOR Date	SOR Qty
[REDACTED]	Tag Spain	10 Jan 2026	1

[REDACTED] (S) - GASKET 2
[REDACTED] - PUMP 1

2. REC

General Diagnosis - \$189.00 - Customer states radio display switches to different screens as if someone is pushing input buttons. Screen also freezes at times. Need to check radio software version Radio Display Replacement - The radio display requires replacement due to an internal short circuit that is affecting its functionality. This service can restore proper operation and improve the usability of the vehicle's audio system.

Customer Pay

\$314.60

Tags: Insurance

1. radio display is shorted out internally

Insurance Information

Insurance No. [REDACTED] Insurance Company FIDELITY WARRANTY Mobile No. [REDACTED] Email [REDACTED]

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Deductible	\$314.60
Insurance Payable	\$546.44
Deductible Tax	\$0.00
Insurance Payable Tax	\$0.00

Op.1 REC -Recommendation

Labor: \$382.50

Technician

1911

1. replaced radio display, transferred over all the modules and switches over, double checked radio working now.

Parts \$442.07

[REDACTED] - CONTROL 1 - \$442.07 SOR

SOR No	Requested By	SOR Date	SOR Qty
675605	Tag Spain	16 Jan 2026	1

3.	RECALL	Perform Recall. Verified Open Recall: [REDACTED] ECM Software Update	Warranty Pay	\$0.00
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1. 11Y [REDACTED]

Op.1 RECALL -Perform Recall. Verified Open Recall:

Labor: \$0.00

Technician

1415

1. see line 8 repairs

4.	NOTE	Fidelity Warranty Services [REDACTED]	Customer Pay	\$0.00
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1. Fidelity Warranty Services [REDACTED]

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Op.1 NOTE -Additional Note

Labor: \$0.00

Technician

1415

1. Fidelity Warranty Services [REDACTED]

5.	MPVI	Perform certified Multi-Point Vehicle Inspection	Customer Pay	\$0.00
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1. Perform certified Multi-Point Vehicle Inspection

Op.1 MPVI -Perform certified Multi-Point Vehicle Inspection

Labor: \$0.00

Technician

1415

1. Performed certified Multi-Point Vehicle Inspection

6.	WASH	Wash and Vacuum	Internal Pay	\$0.00
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1. Wash and Vacuum vehicle.

Op.1 WASH -Wash and Vacuum

Labor: \$0.00

1. Wash and Vacuum completed.

7.	LOANER	Loan Car	Customer Pay	\$0.00
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Tags: Insurance

1. In order to provide the best service to our customer please return your loan car within 12 business hours of being notified that your vehicle is ready. A charge of \$85.00 per day will be added after 12 business hours. The customer agrees to pay the dealer \$.25 for each additional mile exceeding the 125 mile per day limit. Customer agrees to return the vehicle with at least the same amount of gas in the vehicle as when loaned out. If the vehicle is returned with a lower amount of gasoline, the customer agrees to pay the dealer \$0.25 for each mile driven.

2. [REDACTED] [REDACTED] [REDACTED] 01/06/26 [REDACTED] 4:22 [REDACTED]

3. [REDACTED] [REDACTED] [REDACTED] 01/09/26 1984 6:52 [REDACTED]

Insurance Information

Insurance No.	Insurance Company	Mobile No.	Email
[REDACTED]	FIDELITY WARRANTY	[REDACTED]	

Deductible	\$0.00
Insurance Payable	\$40.00
Deductible Tax	\$0.00
Insurance Payable Tax	\$0.00

Op.1 LOANER -Loan Car

Labor: \$0.00

Technician	
1415	
1. Loan car provided for the customer.	
Fees	\$40.00
LC - LOANER - \$40.00	

[REDACTED]	[REDACTED] Service Update Bulletin ECM Software Update	Warranty Pay	\$0.00
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Tags: Recall

1. Software Update

Op.1 [REDACTED]

Labor: \$0.00

Technician
1415
[REDACTED] ECM update complete

Deferred Recommendation(s)

	1. AIRFILTER	Engine Air Filter Replacement - Replacing the engine air filter and cleaning the air box helps maintain proper airflow to the engine, which can support efficient engine performance and longevity.	Customer Pay	\$72.95
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Deferred Notes: CUSTOMER DEFERRED RECOMMENDATION

Deferred Time: 2026-01-14 | 11:01 AM

AIRFILTER - Replace engine air filter and clean air box

TechStory

1. Replaced engine air filter

	2. TBS	Throttle Body Service - A throttle body service is recommended to clean and maintain the throttle body, which helps improve airflow and supports smoother engine performance.	Customer Pay	\$59.95
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Deferred Notes: CUSTOMER DEFERRED RECOMMENDATION

Deferred Time: 2026-01-14 | 11:01 AM

TBS - Perform Throttle Body Service

TechStory

1. Perform Throttle Body Service

	3. CABIN	Cabin Air Filter Replacement - Replacing the cabin air filter is recommended to maintain clean airflow inside the vehicle, as it may be due for replacement based on time or mileage. This helps improve the efficiency of the vehicle's ventilation system.	Customer Pay	\$98.00
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Deferred Notes: CUSTOMER DEFERRED RECOMMENDATION

Deferred Time: 2026-01-14 | 11:01 AM

CABIN - Replace cabin air filter

TechStory

1. Replaced cabin air filter

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\$98.00

Subtotal	\$230.90
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\$418.05

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Date Mon Jan 19, 2026 | 6:25 PM