

VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
VEHICLE DESCRIPTION					TAG NO.	STATUS
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES
						No Charge
CELL	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.		

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
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A	4067490		B75		Warranty	
Concern	TOW IN: CUSTOMER STATES LOW OIL PRESSURE LIGHT WENT ON DASHBOARD THEN VEHICLE SHUT DOWN. INSPECT AND ADVISE. CUSTOMER NEEDS VEHICLE FOR WEEKEND IF POSSIBLE.					
Cause	Verified customers concern, CEL on Coe P0016 Cam/Crank position not plausible, Engine noisy, Safety recall n252484000 completed at 43k and passed, Special Policy doc id 6975702 directs to replace engine, oil cooler lines and radiator.					
Correction	Drained engine oil and coolant, A/C system recovered, components removed for access,. removed and replaced engine assembly, transferred over mounts, intake and exhasut manifolds, fule injectors and pump, waterpump assembly. Installed new oil cooler lines and radiator assembly. Filled oil and vacuum filled cooling system, recharge A/C system, cleared codes and performed crankshaft relearn, engine ran to operating temperature, no codes no leaks noted, test drove vehicle, good power and performance, no issues noted, Serial Number Old engine #N1232374MGPX0083 New Engine #N1253514N44X0327					

Part Number	Description	Qty.
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12669858
12658178
13579648
13579649
22988272
15035747
15077362
12626354
85639955
11548998
11546600
12679463
12703668

[REDACTED]		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
[REDACTED]		[REDACTED]			55143	01/09/26 08:13		[REDACTED]
MADISON, CT [REDACTED]		VEHICLE DESCRIPTION					TAG NO.	STATUS
[REDACTED]		2023 CHEVROLET TAHOE 4WD					08826	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES		
[REDACTED]				09/18/23			No Charge	
CELL	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.				
[REDACTED]								
Line	Op-Code	Fail Code	Tech	Hours	Type	Amount		
A								
	Part Number	Description	Qty.					
	12679867	GASKET						
	12346290	COOLANT						
	19370233	OIL						
	12735811	FILTER						
	23129010	GASKET						
	12626354	GASKET						
	12682391	GASKET						
	85639955	SEAL						
	24504031	SEAL						
	11549180	BOLT						
	12726902	SEAL KIT						
	12657093	GASKET						
	85575817	RADIATOR						
X	12740076	ENGINE			1			
		CLEAN CORE						
		DIRTY CORE						
	85724972	HOSE						
	88864346	SEALANT						
B	MPI	B75	Internal					
Concern	PERFORM MULTI-POINT INSPECTION							
Cause	COURTESY MULTI-POINT VEHICLE INSPECTION FOR OUR GROSSMAN CHEVROLET SERVICE CUSTOMERS.							
Correction	PERFORMED MULTI-POINT VEHICLE INSPECTION, INCLUDING BRAKES, TIRES, LIGHTS, WIPERS, SYSTEMS, FLUID LEVELS, AND VISIBLE LEAK INSPECTION.							
C	TEXT	B75	Internal					
Concern	I CONSENT TO RECEIVE UPDATES, REMINDERS, PROMOS AND OTHER INFO RELATED TO MY VEHICLE OR ANY VEHICLE I PURCHASE AT THIS DEALER VIA TEXT MESSAGING. THIS CELL PHONE IS MY PHONE. I CAN OPT OUT OF RECEIVING TEXTS BY REPLYING STOP							

[REDACTED] [REDACTED] MADISON, CT [REDACTED] [REDACTED]		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
		[REDACTED]			55143	01/09/26 08:13		[REDACTED]
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CELL	WORK PHONE	CELL PHONE	STOCK NO.	SERV. ADV.				
[REDACTED]								

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
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Customer Totals

Charge Description	Amount
Total Amount Due	\$0.00

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