



Cadillac of Mahwah

319 Route 17 North Mahwah, N.J. 07430
(201) 579-6500

Service Department Hours
7:00 a.m. - 7:00 p.m. Monday - Friday
8:00 a.m. - 3:00 p.m. Saturday
Parts Department Hours
7:30 a.m. - 5:00 p.m. Monday - Friday
8:00 a.m. - 3:00 p.m. Saturday

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	CELL:
	DONALD DEPEW	95 768	01/08/25	
	LABOR RATE	LICENSE NO.	01/08/25	
	249.99			
	YEAR / MAKE / MODEL	33,843	BLK RAVEN/J	
UPPER SADDLE RIVER, NJ	23/CADILLAC/ESCALADE/ESV		01/08/24	20
	VEHICLE I.D. NO.		1010	11/01/23
			01/08/25	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

LABOR & PARTS-----
J# 1 48CD2A30 30,000 MILE SERVICE UNITS: 4.00 TECH(S):283 219.32
REPLACE ENGINE OIL & FILTER
ROTATE TIRES SET TIRE PRESSURE TO SPECT
PERFORM FUEL INJECTION SERVICE KIT 9024
PERFORM BRAKE FLUSH
REPLACE ENGINE AIR FILTER
CHECK WIPER BLADES
PERFORM MULI POINT INSPECTION REPORT CARD INCLUDING:
CHECK AND REFILL ALL FLUID LEVELS
CHECK TIRES WEAR AND RESET TIRE MONITOR
INSPECT MOSES,BELTS,BRAKE LINES,STEERING AND SUSPENSION
TEST BATTERY AND CHARGING SYSTEM
INSPECT FOR ANY FLUID LEAKS
CHECK FUCTION OF ALL LIGHTS
INSTALL ETHANOL SERVICE KIT 2912
INSTALL BATTERY SERVICE KIT 8800
WASH VEHICLE
\$699.95
ROAD TEST AFTER
PERFORM 30,000 MILE SERVICE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-					
JOB # 1	1	PKPF63ESC	OIL CHANGE ESC	****	****
JOB # 1	1	12737081	FILTER 1.836	10.45	10.45
JOB # 1	8	88865698	OIL 8.800	6.88	55.04
JOB # 1	1	84121219	ELEMENT 3.410	72.14	72.14
JOB # 1	1	19353126	FLUID 8.800	10.80	10.80
JOB # 1	1	BF/14	JB BRAKE FL	63.07	62.04
JOB # 1	1	ESC/600	JB EMISSION SRV	98.21	95.50
JOB # 1	1	EFC-8P	JB ETHANOL KIT	72.66	71.21
JOB # 1	1	JBBPADS	JB BATTERY KIT	43.47	43.42
				JOB # 1 TOTAL PARTS	420.60

JOB # 1 TOTAL LABOR & PARTS 699.92

J# 2 14CDZ RECALLS UNITS: 0.30 TECH(S):283 WARRANTY
Noncompliance Recall (N242447990): Failed Brake Fluid Leak
Detection
SOFTWARE UPDATE
PROGRAMMED EBCM
WCC 28YY255348692
9107420

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-					
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 12CDZ02 SERVICE UPDATE UNITS: 0.40 TECH(S):283 WARRANTY
Customer Satisfaction Program (N242435630): Serial Data
Gateway Module
SOFTWARE UPDATE
PROGRAMMED SERIAL DATA GATEWAY MODULE
OSYY255348692

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE



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ADVISOR		TAG NO.		SERVICE DATE	
DONALD DEPEW		95 788		01/08/25	
LABOR RATE	LICENSE NO.	MILEAGE	COLOR		
249.99		33,843	BLK RAVEN/J		
YEAR / MAKE / MODEL			DELIVERY DATE		DELIVERY MILES
23/CADILLAC/ESCALADE/ESV			01/08/24		20
VEHICLE ID. NO.			SELLING DEALER NO.		PRODUCTION DATE
			1010		11/01/23
P. O. NO.			R. O. DATE		
			01/08/25		
COMMENTS					

9107384

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
JOB # 3 TOTAL PARTS 0.00

JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4 12CDZ01 SERVICE UPDATE UNITS: 0.30 TECH(S):283 WARRANTY
Customer Satisfaction Program (N242441560): Automated
Driving Mapping Control Module Update
SOFTWARE UPDATE
PROGRAMMED MAPPING MODULE
WCC 6EY255351085
9107504

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
JOB # 4 TOTAL PARTS 0.00

JOB # 4 TOTAL LABOR & PARTS 0.00

J# 5 01CDZ301 MULTIPOINT INSPECT UNITS: TECH(S):283
PERFORM MULTIPOINT INSPECTION
PERFORM 27 POINT CHECK AS PER SHEET
PERFORM MULTIPOINT INSPECTION

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
JOB # 5 TOTAL PARTS 0.00

JOB # 5 TOTAL LABOR & PARTS 0.00

J# 6+07CDZ015 BRAKES FRONT UNITS: 2.00 TECH(S):283 200.00
CUSTOMER REQUESTS TO REPLACE FRONT BRAKE PADS AND REPLACE
FRONT BRAKE ROTORS
WORN AND DUE FOR SERVICE
REMOVED AND REPLACED FRONT BRAKE PADS AND REPLACED FRONT
BRAKE ROTORS AND ROAD TESTED VEHICLE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
JOB # 6 1 85663434 PAD KIT 5.017 230.00 230.00 230.00
JOB # 6 2 13553983 ROTOR 5.809 260.00 260.00 520.00
JOB # 6 1 5530P JB BRK SQUEAL 45.43 45.24 45.24
JOB # 6 TOTAL PARTS 755.24

JOB # 6 TOTAL LABOR & PARTS 955.24

J# 7+01CDZWH REPLACE WIPER BLADES UNITS: 0.10 TECH(S):283 10.95
CUSTOMER REQUESTS TO REPLACE WIPER BLADES
Front Wiper Blade, r&r (OEM) 21/24 Both

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
JOB # 7 2 84278338 BLADE 16.062 40.43 37.00 74.00
JOB # 7 1 84215609 BLADE 12.188 25.00 25.00 25.00
JOB # 7 TOTAL PARTS 99.00

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CUSTOMER NAME: DONALD DEPEW		TRD NO: 95	768	INVOICE DATE: 01/08/25	CELL: [REDACTED]
DATE: 01/08/25	LICENSE NO: 249.99	SALE: 33,843	COLOR: BLK RAVEN/J	[REDACTED]	[REDACTED]
VEHICLE NAME / MODEL: 3/CADILLAC/ESCALADE/ESV			DELIVERY DATE: 01/08/24	20	
[REDACTED]			DEALER NO: 1010	PRODUCTION DATE: 11/01/23	
[REDACTED]			DATE: 01/08/25		
[REDACTED]			MO: [REDACTED]		

JOB # 7 TOTAL LABOR & PARTS 109.95

COMMENTS
++WAITER++

TOTALS

WE ACCEPT MASTER CARD, VISA, DISCOVER CARD.
ANY CHARGES OVER \$1500.00 PAID WITH CHECK HAVE TO BE A
CERTIFIED BANK CHECK AND NO OUT OF STATE CHECKS ACCEPTED.
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME
GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS

TOTAL LABOR...	490.27
TOTAL PARTS...	1314.84
TOTAL SUBLET...	0.00
TOTAL C.D.G...	0.00
TOTAL MISC CHG...	0.00
TOTAL MISC DISC...	0.00
TOTAL TAX...	119.59

TOTAL INVOICE \$ 1924.70

YOU WILL BE RECEIVING A SURVEY FROM CADILLAC
****PLEASE RESPOND IF YOU RECEIVE ONE****
HERE AT CADILLAC OF MAHWAH IT IS IMPORTANT THAT YOU
ARE 100% "COMPLETELY SATISFIED" IF FOR ANY REASON YOU CANNOT
FILL OUT THE SURVEY COMPLETELY SATISFIED, PLEASE CALL
RITCHIE MARKOVSKI 201-579-6500 EXT. 260
THANK YOU FOR YOUR PATRONAGE, YOUR DEDICATED SERVICE TEAM
"SERVICE BUILDS SALES"

CUSTOMER SIGNATURE

DUPLICATE INVOICE *****



Thank You For Your Business

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE

The Reynolds and Reynolds Company (R&R) CC664399-05 (04/23)

PAGE 3 OF 3

CUSTOMER COPY

[END OF INVOICE] 02:15pm

JAMES E GRAVES

A new selection of services
introducing your vehicle.

**Goodwrench
Service**



- Limited Lifetime Service Guarantee*
- Competitive Up-Front Pricing
- On covered parts and labor

SEE YOUR SERVICE ADVISOR FOR TIRE SPECIALS!

Cadillac of Mahwah

Invoice No.
CDCS141455

JAMES E GRAVES

Completely Satisfied!!!



COMPLETELY
SATISFIED



VERY SATISFIED BOWMAY NOT AT ALL SATISFIED

**Your Complete Satisfaction
is our #1 Priority!**

**Your comments are always
appreciated and welcomed.**

Cadillac of Mahwah

Invoice No.
CDCS141455

JAMES E GRAVES

HOURS OF OPERATION

Monday through Friday
7:00 am - 7:00 pm
Saturday
8:00 am - 3:00 pm



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201-579-6500



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ADVISOR DONALD DEPEW		YAC NO. 050	INVOICE DATE 11/03/25
LABOR RATE 249.99	LICENSE NO.	MI LEAGE 50,572	COLOR BLK RAVEN/J
YEAR / MAKE / MODEL 23 CADILLAC/ESCALADE/ESV		DELIVERY DATE 01/08/24	PRODUCTION DATE 20
		DEALER NO. 1010	DATE 11/01/23
F.T.E. NO.		10/31/25	
COMMENTS		MO:	

LABOR & PARTS: **ENGINE DIAG. UNITS: 1.00 TECH(S):123 249.95**

3# 1 1SCDZ
C/S WAS MAKING A TURN OFF LAKE STREET AND THE VEHICLE DIED IN THE MIDDLE OF THE ROAD. UNABLE TO JUMP START THE VEHICLE. C/S ENGINE WAS REPLACED AT BLAISE CADILLAC ONE MONTH AGO. CHECK AND ADVISE. CUSTOMER AUTHORIZES \$249.95 DIAGNOSTIC FEE FOR THIS CONCERN.
NO START NO POWER, FOUND NEGATIVE AND POSITIVE BATTERY CABLE AND FUSE BLOCK LOOSE.
TIGHTENED ALL CABLES AND FUSE BLOCK, OIL WAS LOW TOPPED OFF WITH 2 QUARTS. TEST DROVE TO SPEC.

JOB # 1 TOTAL LABOR & PARTS 249.95

3# 2 01CDZ301 **MULTIPOINT INSPECT UNITS: TECH(S):123 0.00**
PERFORM MULTIPOINT INSPECTION
PERFORM 27 POINT CHECK AS PER SHEET
PERFORM MULTIPOINT INSPECTION

JOB # 2 TOTAL LABOR & PARTS 0.00

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	HOWR	HARDWARE/SUPPLYS	10.00
JOB # A	EPA-1	EPA-COMPLIANCE	1.50
TOTAL - MISC			11.50

COMMENTS: **++DROP OFF++ TOW IN KEYS IN CENTER CONSOLE**

TOTALS:

WE ACCEPT MASTER CARD, VISA, DISCOVER CARD.	TOTAL LABOR...	249.95
ANY CHARGES OVER \$1500.00 PAID WITH CHECK HAVE TO BE A	TOTAL PARTS...	0.00
CERTIFIED BANK CHECK AND NO OUT OF STATE CHECKS ACCEPTED.	TOTAL SUBLET...	0.00
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME	TOTAL G.O.G...	0.00
GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS	TOTAL MISC CHG.	11.50
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	17.23
	TOTAL INVOICE \$	278.68

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****PLEASE RESPOND IF YOU RECEIVE ONE****
HERE AT CADILLAC OF MAHWAH IT IS IMPORTANT THAT YOU
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DUPLICATE INVOICE *****

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The Reynolds and Reynolds Company EXHIBIT 4E C7664-599-05 (04/75)

PAGE 1 OF 1

CUSTOMER COPY

[END OF INVOICE] 02:16pm

JAMES E GRAVES

B.F. Goodrich



We handle most major brands...
at competitive prices!

GENERAL TIRE

GOODYEAR

DUNLOP Tires

Cadillac of Mahwah

R.O. / Invoice No.
CDCS146904

JAMES E GRAVES

**Thank you for choosing our
Service Department at
Cadillac of Mahwah!**

*If at any time you have questions
regarding the service performed on
your vehicle, don't hesitate to give
me a call.*

DONALD DEPEW
Service Advisor
201-579-6500

JAMES E GRAVES

**Thank you for
choosing**

Hummer of Mahwah

Visit our website for the latest
dealership information and
vehicle inventory.

www.hummerofmahwah.com

Cadillac of Mahwah

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