



Cadillac of Mahwah

319 Route 17 North Mahwah, N.J. 07430
(201) 579-6500

Service Department Hours
7:00 a.m. - 7:00 p.m. Monday - Friday
8:00 a.m. - 3:00 p.m. Saturday

Parts Department Hours
7:30 a.m. - 5:00 p.m. Monday - Friday
8:00 a.m. - 3:00 p.m. Saturday

JOB # 1 48CD2A30				30,000 MILE SERVICE	UNITS: 4.00	TECH(S): 283	279.32
REPLACE ENGINE OIL & FILTER							
ROTATE TIRES SET TIRE PRESSURE TO SPEC							
PERFORM FUEL INJECTION SERVICE KIT 9024							
PERFORM BRAKE FLUSH							
REPLACE ENGINE AIR FILTER							
CHECK WIPER BLADES							
PERFORM MULTI POINT INSPECTION REPORT CARD INCLUDING:							
CHECK AND REFILL ALL FLUID LEVELS							
CHECK TIRES WEAR AND RESET TIRE MONITOR							
INSPECT HOSES, BELTS, BRAKE LINES, STEERING AND SUSPENSION							
TEST BATTERY AND CHARGING SYSTEM							
INSPECT FOR ANY FLUID LEAKS							
CHECK FUNCTION OF ALL LIGHTS							
INSTALL ETHANOL SERVICE KIT 2912							
INSTALL BATTERY SERVICE KIT 8800							
WASH VEHICLE							
\$699.95							
ROAD TEST AFTER							
PERFORM 30,000 MILE SERVICE							
PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 1	1		PKPF63ESC	OIL CHANGE ESC	****	****	****
JOB # 1	1		12737081	FILTER 1.836	10.45	10.45	10.45
JOB # 1	8		88865698	OIL 8.800	6.88	6.88	55.04
JOB # 1	1		84121219	ELEMENT 3.410	72.14	72.14	72.14
JOB # 1	1		19353126	FLUID 8.800	10.80	10.80	10.80
JOB # 1	1		BF/14	JB BRAKE FL	63.07	62.04	62.04
JOB # 1	1		ESC/600	JB EMISSION SRV	98.21	95.50	95.50
JOB # 1	1		EFC-8P	JB ETHANOL KIT	72.66	71.21	71.21
JOB # 1	1		JBBPADS	JB BATTERY KIT	43.47	43.42	43.42
JOB # 1 TOTAL PARTS							420.60
JOB # 1 TOTAL LABOR & PARTS							699.92

JOB # 2 14CDZ				RECALLS	UNITS: 0.30	TECH(S): 283	WARRANTY
Noncompliance Recall (N242447990): Failed Brake Fluid Leak							
Detection							
SOFTWARE UPDATE							
PROGRAMMED EBCM							
WCC 28YY255348692							
9107420							
PARTS	QTY	FP	NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
JOB # 2 TOTAL PARTS							0.00
JOB # 2 TOTAL LABOR & PARTS							0.00

JOB # 3 12CDZ02				SERVICE UPDATE	UNITS: 0.40	TECH(S): 283	WARRANTY
Customer Satisfaction Program (N242435630): Serial Data							
Gateway Module							
SOFTWARE UPDATE							
PROGRAMMED SERIAL DATA GATEWAY MODULE							
OSYY255348692							

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE



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PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
JOB # 3 TOTAL PARTS 0.00

JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4 12CD201 SERVICE UPDATE UNITS: 0.30 TECH(S):283 WARR/NTZ
Customer Satisfaction Program (N242441560): Automated
Driving Mapping Control Module Update
SOFTWARE UPDATE
PROGRAMMED MAPPING MODULE
MCC 6EY255351085
9107504

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
JOB # 4 TOTAL PARTS 0.00

JOB # 4 TOTAL LABOR & PARTS 0.00

J# 5 01CDZ301 MULTIPOINT INSPECT UNITS: TECH(S):283 0.00
PERFORM MULTIPOINT INSPECTION
PERFORM 27 POINT CHECK AS PER SHEET
PERFORM MULTIPOINT INSPECTION

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
JOB # 5 TOTAL PARTS 0.00

JOB # 5 TOTAL LABOR & PARTS 0.00

J# 6+07CD2015 BRAKES FRONT UNITS: 2.00 TECH(S):283 200.00
CUSTOMER REQUESTS TO REPLACE FRONT BRAKE PADS AND REPLACE
FRONT BRAKE ROTORS
WORN AND DUE FOR SERVICE
REMOVED AND REPLACED FRONT BRAKE PADS AND REPLACED FRONT
BRAKE ROTORS AND ROAD TESTED VEHICLE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
JOB # 6 1 85663434 PAD KIT 5.017 230.00 230.00 230.00
JOB # 6 2 13553983 ROTOR 5.809 260.00 260.00 520.00
JOB # 6 1 5530P JB BRK SQUEAL 45.43 45.24 45.24
JOB # 6 TOTAL PARTS 755.24

JOB # 6 TOTAL LABOR & PARTS 955.24

J# 7+01CDZHW REPLACE WIPER BLADES UNITS: 0.10 TECH(S):284 10.95
CUSTOMER REQUESTS TO REPLACE WIPER BLADES
Front Wiper Blade, r&r (OEM) 21/24 Both

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-
JOB # 7 2 84278338 BLADE 16.062 40.43 37.00 74.00
JOB # 7 1 84215609 BLADE 12.188 25.00 25.00 25.00
JOB # 7 TOTAL PARTS 99.00

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JOB # 7 TOTAL LABOR & PARTS 109.95

COMMENTS
WAITER

TOTALS

WE ACCEPT MASTER CARD, VISA, DISCOVER CARD.
ANY CHARGES OVER \$1500.00 PAID WITH CHECK HAVE TO BE A
CERTIFIED BANK CHECK AND NO OUT OF STATE CHECKS ACCEPTED.
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME
GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS

TOTAL LABOR....	490.27
TOTAL PARTS....	1314.84
TOTAL SUBLET....	0.00
TOTAL C.D.G....	0.00
TOTAL MISC CHG....	0.00
TOTAL MISC DISC....	0.00
TOTAL TAX.....	119.59

TOTAL INVOICE \$ 1924.70

YOU WILL BE RECEIVING A SURVEY FROM CADILLAC.
****PLEASE RESPOND IF YOU RECEIVE ONE****
HERE AT CADILLAC OF MAHWAH IT IS IMPORTANT THAT YOU
ARE 100% "COMPLETELY SATISFIED" IF FOR ANY REASON YOU CANNOT
FILL OUT THE SURVEY COMPLETELY SATISFIED, PLEASE CALL
RITCHIE MARKOVSKI 201-579-6500 EXT. 260
THANK YOU FOR YOUR PATRONAGE, YOUR DEDICATED SERVICE TEAM
"SERVICE BUILDS SALES"

CUSTOMER SIGNATURE

DUPLICATE INVOICE *****



Thank You For Your Business

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE

The Reynolds and Reynolds Company (RRC) 0664399-05 (04/21)

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CUSTOMER COPY

[END OF INVOICE] 02:15pm



- Limited Lifetime Service Guarantee*
- Competitive Up-Front Pricing
* On covered parts and labor

SEE YOUR SERVICE ADVISOR FOR TIRE SPECIALS!

Cadillac of Mahwah

Invoice No.
CDCS141455

Service dealer, we are the experts when it comes to keeping your vehicle running like new. And now, we're bringing that same expertise to tires. We now sell a full line of tires. And we have the knowledge to help you choose the one that's right for your vehicle.



Your Complete Satisfaction
is our #1 Priority!
Your comments are always
appreciated and welcomed.

Cadillac of Mahwah

Invoice No.
CDCS141455

HOURS OF OPERATION

Monday through Friday
7:00 am - 7:00 pm
Saturday
8:00 am - 3:00 pm



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JOB # 1 15C02 ENGINE OIL
C/S WAS MAKING A TURN OFF LAKE STREET AND THE VEHICLE DIED IN THE MIDDLE OF THE ROAD. UNABLE TO JUMP START THE VEHICLE. C/S ENGINE WAS REPLACED AT BLAISE CADILLAC ONE MONTH AGO. CHECK AND ADVISE. CUSTOMER AUTHORIZES \$249.95 DIAGNOSTIC FEE FOR THIS CONCERN.
NO START NO POWER, FOUND NEGATIVE AND POSITIVE BATTERY CABLE AND FUSE BLOCK LOOSE.
TIGHTENED ALL CABLES AND FUSE BLOCK, OIL WAS LOW TOPPED OFF WITH 2 QUARTS. TEST DROVE TO SPEC.

JOB # 1 TOTAL LABOR & PARTS 249.95

JOB # 2 01C02301 MULTIPOINT INSPECT UNITS: TECH(S):123
PERFORM MULTIPOINT INSPECTION
PERFORM 27 POINT CHECK AS PER SHEET
PERFORM MULTIPOINT INSPECTION

JOB # 2 TOTAL LABOR & PARTS 0.00

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	HOWR	HARDWARE/SUPPLYS	10.00
JOB # A	EPA-1	EPA-COMPLIANCE	1.50
TOTAL - MISC			11.50

COMMENTS
++DROP OFF++ TOW IN KEYS IN CENTER CONSOLE

TOTALS

WE ACCEPT MASTER CARD, VISA, DISCOVER CARD.	TOTAL LABOR...	249.95
ANY CHARGES OVER \$1500.00 PAID WITH CHECK HAVE TO BE A	TOTAL PARTS...	0.00
CERTIFIED BANK CHECK AND NO OUT OF STATE CHECKS ACCEPTED.	TOTAL SUBLET...	0.00
PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIFETIME	TOTAL G.O.G...	0.00
GUARANTEE APPLIES FOR CUSTOMER PAY REPAIRS	TOTAL MISC CHG.	11.50
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	17.23
TOTAL INVOICE \$		278.68

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THANK YOU FOR YOUR PATRONAGE, YOUR DEDICATED SERVICE TEAM
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The Reynolds and Reynolds Company EXHIBIT 44 CCM4399 05 (04/75)

CUSTOMER SIGNATURE _____
DUPLICATE INVOICE *****

Thank You For Your Business

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[END OF INVOICE] 02:16pm



We handle most major brands...
at competitive prices!



Cadillac of Mahwah

R.O. / Invoice No.
CDCS146904

**Thank you for choosing our
Service Department at
Cadillac of Mahwah!**

*If at any time you have questions
regarding the service performed on
your vehicle, don't hesitate to give
me a call.*

DONALD DEPEW
Service Advisor
201-579-6500

**Thank you for
choosing**

Hummer of Mahwah

Visit our website for the latest
dealership information and
vehicle inventory.

www.hummerofmahwah.com

Cadillac of Mahwah

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