[redacted]

DEAL[redacted]
CUST#[redacted]

RETAIL INSTALLMENT SALE CONTRACT – SIMPLE FINANCE CHARGE (WITH ARBITRATION PROVISION)

Dealer Numbe[redacted] Contract Number [redacted] R.O.S. Number ________ Stock Number [redacted]

Buyer Name and Address (Including County and Zip Code)	Co-Buyer Name and Address (Including County and Zip Code)	Seller-Creditor (Name and Address)
[redacted] IRVINE, CA [redacted] COUNTY: ORANGE	N/A	SILVER STAR MOTOR CAR COMPANY 3601 AUTO MALL DRIVE THOUSAND OAKS, CA 91362 805-267-3100

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements on all pages of this contract. You agree to pay the Seller - Creditor (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New Used	Year	Make and Model	Odometer	Vehicle Identification Number	Primary Use For Which Purchased
NEW	2022	CADILLAC ESCALADE ESV	2	[redacted]	Personal, family or household unless otherwise indicated below. ☐ business or commercial

FEDERAL TRUTH-IN-LENDING DISCLOSURES

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of $ 10000.00 is
3.99 %	$ 14807.45 (e)	$ 139000.15 (e)	$ 153807.60 (e)	$ 163807.60 (e)

(e) means an estimate

YOUR PAYMENT SCHEDULE WILL BE:

Number of Payments:	Amount of Payments:	When Payments Are Due:
One Payment of	N/A	N/A
One Payment of	N/A	N/A
One Payment of	N/A	N/A
59	2563.46	Monthly beginning 05/13/2022
N/A	N/A	N/A
One final payment	2563.46	04/13/2027

Late Charge. If payment is not received in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.
Prepayment. If you pay early, you may be charged a minimum finance charge.
Security Interest. You are giving a security interest in the vehicle being purchased.
Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, minimum finance charges, and security interest.

STATEMENT OF INSURANCE

NOTICE. No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.

Vehicle Insurance

		Term	Premium
$ N/A Ded. Comp., Fire & Theft		N/A Mos.	$ N/A
$ N/A Ded. Collision		N/A Mos.	$ N/A
Bodily Injury	$ N/A Limits	N/A Mos.	$ N/A
Property Damage	$ N/A Limits	N/A Mos.	$ N/A
Medical	N/A	N/A Mos.	$ N/A
	N/A	N/A Mos.	$ N/A
Total Vehicle Insurance Premiums			$ N/A

UNLESS A[redacted]FOR
PUBLIC LI[redacted]IENT
FOR SUCH[redacted]IT.
You may b[redacted]uires
from anyo[redacted] not
required to[redacted]

Buyer X [redacted]
Co-Buye[redacted]
Seller X [redacted]

Agreemen[redacted]suant
to the Arbit[redacted] may
elect to res[redacted]ot by
a court acti[redacted]ation
concerning[redacted]
Buyer Sig[redacted]
Co-Buyer[redacted]

AUTO BROKER FEE DISCLOSURE

If this co[redacted]hicle, the sale is not subject to a fee received by an autobroker from us unless the following box is checked:

☐ Nam[redacted]able: N/A

HOW THI[redacted]t contains the entire agreement between you and us relating to this contract. Any change to the contract must be in writing an[redacted]are binding.
Buyer Sig[redacted] Co-Buyer Signs X N/A

SELLER'S[redacted]e, the provisions of the Seller's Right to Cancel section on page 4 of this contract giving the Seller the right to cancel if Seller is unable to [redacted]
Buyer X[redacted] Co-Buyer X N/A

Buyer Initi[redacted] Co-Buyer Initials N/A

[redacted]

ITEMIZATION OF THE AMOUNT FINANCED (Seller may keep part of the amounts paid to others.)

1. **Total Cash Price**
   A. Cash Price of Motor Vehicle and Accessories — $ 126490.00 (A)
      1. Cash Price Vehicle — $ 126490.00
      2. Cash Price Accessories — $ N/A
      3. Other (Nontaxable)
         Describe N/A — $ N/A
         Describe N/A — $ N/A
   B. Document Processing Charge (not a governmental fee) — $ 85.00 (B)
   C. Emissions Testing Charge (not a governmental fee) — $ N/A (C)
   D. (Optional) Theft Deterrent Device(s)
      1. (paid to) SHIELD (THEFT PROT — $ 1495.00 (D1)
      2. (paid to) N/A — $ N/A (D2)
      3. (paid to) N/A — $ N/A (D3)
   E. (Optional) Surface Protection Product(s)
      1. (paid to) PERMAPLATE APPEARANCE — $ 895.00 (E1)
      2. (paid to) PERMAPLATE WINDSHIELD — $ 795.00 (E2)
   F. EV Charging Station (paid to) N/A — $ N/A (F)
   G. Sales Tax (on taxable items in A through F) — $ 10056.40 (G)
   H. Electronic Vehicle Registration or Transfer Charge (not a governmental fee) (paid to) VITU — $ 30.00 (H)
   I. (Optional) Service Contract(s)
      1. (paid to) CBGC PROTECTION PLAN — $ 4600.00 (I1)
      2. (paid to) CBGC MAINT — $ 2990.00 (I2)
      3. (paid to) PERMAPLATE KEY REPLACEMENT — $ 390.00 (I3)
      4. (paid to) N/A — $ N/A (I4)
      5. (paid to) N/A — $ N/A (I5)
   J. Prior Credit or Lease Balance (e) paid by Seller to Vehicle 1 N/A Vehicle 2 N/A — $ N/A (J)
      (see downpayment and trade-in calculation)
   K. (Optional) Debt Cancellation Agreement — $ N/A (K)
   L. (Optional) Used Vehicle Contract Cancellation Option Agreement — $ N/A (L)
   M. Other (paid to) N/A — $ N/A (M)
      For N/A
   N. Other (paid to) N/A — $ N/A (N)
      For N/A

   Total Cash Price (A through N) — $ 147826.40 (1)

2. **Amounts Paid to Public Officials**
   A. Vehicle License Fees **ESTIMATE** — $ 843.00 (A)
   B. Registration/Transfer/Titling Fees — $ 302.00 (B)
   C. California Tire Fees — $ 8.75 (C)
   D. Other SMOG ABATEMENT FEE — $ 20.00 (D)

   Total Official Fees (A through D) — $ 1173.75 (2)

3. **Amount Paid to Insurance Companies** (Total premiums from Statement of Insurance) — $ N/A (3)
4. ☐ **State Emissions Certification Fee or** ☐ **State Emissions Exemption Fee** — $ N/A (4)
5. **Subtotal** (1 through 4) — $ 149000.15 (5)
6. **Total Downpayment**
   A. Total Agreed Value of Property Being Traded-In (see Trade-In Vehicle(s)): — $ N/A (A)
      Vehicle 1 $ N/A Vehicle 2 $ N/A
   B. Total Less Prior Credit or Lease Balance (e) — $ N/A (B)
      Vehicle 1 $ N/A Vehicle 2 $ N/A
   C. Total Net Trade-In (A–B) (indicate if negative number) — $ N/A (C)
      Vehicle 1 $ N/A Vehicle 2 $ N/A
   D. Deferred Downpayment Payable to Seller — $ N/A (D)
   E. Manufacturer's Rebate — $ N/A (E)
   F. Other N/A — $ N/A (F)
   G. Cash, Cash Equivalent, Check, Credit Card, or Debit Card — $ 10000.00 (G)

   Total Downpayment (C through G) — $ 10000.00 (6)
   (If negative, enter zero on line 6 and enter the amount less than zero as a positive number on line 1J above)
7. **Amount Financed** (5 less 6) — $ 139000.15 (7)

OPTIONAL SERVICE CONTRACT(S) You want to purchase the service contract(s) written with the following company(ies) for the term(s) shown below for the charge(s) shown in Item 1I.

I1 Company CBGC PROTECTION PLAN
Term 72 Mos. or 100000 Miles
I2 Company CBGC MAINT
Term 60 Mos. or 75000 Miles
I3 Company PERMAPLATE KEY REPLACEMENT

[redacted] Miles

Miles

Miles

debt cancellation agreement is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy debt cancellation, the charge is shown in item 1K of the Itemization of Amount Financed. See your debt cancellation agreement for details on the terms and conditions it provides. It is a part of this contract.

Term N/A Mos. N/A
Debt Cancellation Agreement

I want to buy a debt cancellation agreement.

Buyer Signs X N/A

Trade-In Vehicle(s)

1. Vehicle 1
Year N/A Make N/A
Model N/A Odometer N/A
VIN N/A
a. Agreed Value of Property $ N/A
b. Buyer/Co-Buyer Retained Trade Equity $ N/A
c. Agreed Value of Property Being Traded-In (a–b) $ N/A
d. Prior Credit or Lease Balance $ N/A
e. Net Trade-In (c–d) (must be ≥ 0 for buyer/co-buyer to retain equity) $ N/A

2. Vehicle 2
Year N/A Make N/A
Model N/A Odometer N/A
VIN N/A
a. Agreed Value of Property $ N/A
b. Buyer/Co-Buyer Retained Trade Equity $ N/A
c. Agreed Value of Property Being Traded-In (a–b) $ N/A
d. Prior Credit or Lease Balance $ N/A
e. Net Trade-In (c–d) (must be ≥ 0 for buyer/co-buyer to retain equity) $ N/A

Total Agreed Value of Property Being Traded-In (1c+2c) $ N/A*
Total Prior Credit or Lease Balance (1d+2d) $ N/A*
Total Net Trade-In (1e+2e) $ N/A*
(*See item 6A–6C in the Itemization of Amount Financed)

OPTION: ☐ You pay no finance charge if the Amount Financed, item 7, is paid in full on or before N/A, Year N/A.
SELLER'S INITIALS N/A

Trade-In Payoff Agreement: Seller relied on information from you and/or the lienholder or lessor of your trade-in vehicle(s) to arrive at the payoff amount shown as the Prior Credit or Lease Balance in Trade-In Vehicle(s). You understand that the amount quoted is an estimate.

Seller agrees to pay the payoff amount shown as the Prior Credit or Lease Balance in Trade-In Vehicle(s) to the lienholder or lessor of the trade-in vehicle(s), or its designee. If the actual payoff amount is more than the amount shown as the Prior Credit or Lease Balance in Trade-In Vehicle(s), you must pay the Seller the excess on demand. If the actual payoff amount is less than the amount shown as the Prior Credit or Lease Balance in Trade-In Vehicle(s), Seller will refund to you any overage Seller receives from your prior lienholder or lessor. Except as stated in the "NOTICE" on page 4 of this contract, any assignee of this contract will not be obligated to pay the Prior Credit or Lease Balance shown in Trade-In Vehicle(s) or any refund.

Buyer Signature X N/A **Co-Buyer Signature X** N/A

[redacted] MUST BE MET BY EVERY PERSON WHO PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER OR [redacted] ED VEHICLE IN THE EVENT OF AN ACCIDENT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.

[redacted] NOT PROVIDE FOR FULL REPLACEMENT COSTS FOR THE VEHICLE BEING PURCHASED. IF YOU DO [redacted] DAMAGE MAY BE AVAILABLE TO YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING [redacted] OBTAIN THROUGH THE DEALER PROTECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF [redacted] SSED AND SOLD.
[redacted] OF LOSS OR DAMAGE TO YOUR VEHICLE, YOU SHOULD CONTACT YOUR INSURANCE AGENT.
[redacted] THESE PUBLIC LIABILITY TERMS AND CONDITIONS.
X N/A

Buye [redacted] er Initials N/A

[redacted]

OTHER IMPORTANT AGREEMENTS

1. FINANCE CHARGE AND PAYMENTS

a. How we will figure Finance Charge. We will figure the Finance Charge on a daily basis at the Annual Percentage Rate on the unpaid part of the Amount Financed. Seller - Creditor may receive part of the Finance Charge.

b. How we will apply payments. We may apply each payment to the earned and unpaid part of the Finance Charge, to the unpaid part of the Amount Financed and to other amounts you owe under this contract in any order we choose.

c. How late payments or early payments change what you must pay. We based the Finance Charge, Total of Payments, and Total Sale Price shown on page 1 of this contract on the assumption that you will make every payment on the day it is due. Your Finance Charge, Total of Payments, and Total Sale Price will be more if you pay late and less if you pay early. Changes may take the form of a larger or smaller final payment or, at our option, more or fewer payments of the same amount as your scheduled payment with a smaller final payment. We will send you a notice telling you about these changes before the final scheduled payment is due.

d. You may prepay. You may prepay all or part of the unpaid part of the Amount Financed at any time. If you do so, you must pay the earned and unpaid part of the Finance Charge and all other amounts due up to the date of your payment. As of the date of your payment, if the minimum finance charge is greater than the earned Finance Charge, you may be charged the difference; the minimum finance charge is as follows: (1) $25 if the original Amount Financed does not exceed $1,000, (2) $50 if the original Amount Financed is more than $1,000 but not more than $2,000, or (3) $75 if the original Amount Financed is more than $2,000.

e. What happens to returned insurance, maintenance, service, or other contract charges. If we get a refund of insurance, maintenance, service, or other contract charges, you agree that we may subtract the refund from what you owe.

2. YOUR OTHER PROMISES TO US

a. If the vehicle is damaged, destroyed, or missing. You agree to pay us all you owe under this contract even if the vehicle is damaged, destroyed, or missing.

GAP LIABILITY NOTICE

In the event of theft or damage to your vehicle that results in a total loss, there may be a gap between the amount you owe under this contract and the proceeds of your insurance settlement and deductible. THIS CONTRACT PROVIDES THAT YOU ARE LIABLE FOR THE GAP AMOUNT. An optional debt cancellation agreement for coverage of the gap amount may be offered for an additional charge.

b. Using the vehicle. You agree not to remove the vehicle from the U.S. or Canada, or to sell, rent, lease, or transfer any interest in the vehicle or this contract without our written permission. You agree not to expose the vehicle to misuse, seizure, confiscation, or involuntary transfer. If we pay any repair bills, storage bills, taxes, fines, or charges on the vehicle, you agree to repay the amount when we ask for it.

c. Security Interest.

You give us a security interest in:

- The vehicle and all parts or goods put on it;
- All money or goods received (proceeds) for the vehicle;
- All insurance, maintenance, service, or other contracts we finance for you; and
- All proceeds from insurance, maintenance, service, or other contracts we finance for you. This includes any refunds of premiums or charges from the contracts.

This secures payment of all you owe on this contract. It also secures your other agreements in this contract as the law allows. You will make sure the title shows our security interest (lien) in the vehicle. You will not allow any other security interest to be placed on the title without our written permission.

d. Insurance you must have on the vehicle.

You agree to have physical damage insurance covering loss of or damage to the vehicle for the term of this contract. The insurance must cover our interest in the vehicle. If you do not have this insurance, we may, if we choose, buy physical damage insurance. If we decide to buy physical damage insurance, we may either buy insurance that covers your interest and our interest in the vehicle, or buy insurance that covers only our interest. If we buy either type of insurance, we will tell you which type and the charge you must pay. The charge will be the premium for the insurance and a finance charge computed at the Annual Percentage Rate shown on page 1 of this contract or, at our option, the highest rate the law permits. If the vehicle is lost or damaged, you agree that we may use any insurance settlement to reduce what you owe or repair the vehicle.

3. IF YOU PAY LATE OR BREAK YOUR OTHER PROMISES

a. You may owe late charges. You will pay a late charge on each late payment as shown on page 1 of this contract. Acceptance of a late payment or late charge does not excuse your late payment or mean that you may keep making late payments. If you pay late, we may also take the steps described below.

b. You may have to pay all you owe at once. If you break your promises (default), we may demand that you pay all you owe on this contract at once, subject to any right the law gives you to reinstate this contract.

Default means:

- You do not pay any payment on time;
- You give false, incomplete, or misleading information on a credit application;
- You start a proceeding in bankruptcy or one is started against you or your property;
- The vehicle is lost, damaged or destroyed; or
- You break any agreements in this contract.

The amount you will owe will be the unpaid part of the Amount Financed plus the earned and unpaid part of the Finance Charge, any late charges, and any amounts due because you defaulted.

c. You may have to pay collection costs. You will pay our reasonable costs to collect what you owe, including attorney fees, court costs, collection agency fees, and fees paid for other reasonable collection efforts. You agree to pay a charge not to exceed $15 if any check you give to us is dishonored.

d. We may take the vehicle from you. If you default, we may take (repossess) the vehicle from you if we do so peacefully and the law allows it. If your vehicle has an electronic tracking device, you agree that we may use the device to find the vehicle. If we take the vehicle, any accessories, equipment, and replacement parts will stay with the vehicle. If any personal items are in the vehicle, we may store them for you at your expense. If you do not ask for these items back, we may dispose of them as the law allows.

e. How you can get the vehicle back if we take it. If we repossess the vehicle, you may pay to get it back (redeem). You may redeem the vehicle by paying all you owe, or you may have the right to reinstate this contract and redeem the vehicle by paying past due payments and any late charges, providing proof of insurance, and/or taking other action to cure the default. We will provide you all notices required by law to tell you when and how much to pay and/or what action you must take to redeem the vehicle.

f. We will sell the vehicle if you do not get it back. If you do not redeem, we will sell the vehicle. We will send you a written notice of sale before selling the vehicle.

We will apply the money from the sale, less allowed expenses, to the amount you owe. Allowed expenses are expenses we pay as a direct result of taking the vehicle, holding it, preparing it for sale, and selling it. Attorney fees and court costs the law permits are also allowed expenses. If any money is left (surplus), we will pay it to you unless the law requires us to pay it to someone else. If money from the sale is not enough to pay the amount you owe, you must pay the rest to us. If you do not pay this amount when we ask, we may charge you interest at the Annual Percentage Rate shown on page 1 of this contract, not to exceed the highest rate permitted by law, until you pay.

g. What we may do about optional insurance, maintenance, service, or other contracts. This contract may contain charges for optional insurance, maintenance, service, or other contracts. If we demand that you pay all you owe at once or we repossess the vehicle, you agree that we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe or repair the vehicle. If the vehicle is a total loss because it is confiscated, damaged, or stolen, we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe.

Buyer Initia[redacted] Co-Buyer Initials N/A

[redacted]

4. **WARRANTIES SELLER DISCLAIMS**
If you do not get a written warranty, and the Seller does not enter into a service contract within 90 days from the date of this contract, the Seller makes no warranties, express or implied, on the vehicle, and there will be no implied warranties of merchantability or of fitness for a particular purpose.
This provision does not affect any warranties covering the vehicle that the vehicle manufacturer may provide. If the Seller has sold you a certified used vehicle, the warranty of merchantability is not disclaimed.

5. **Used Car Buyers Guide. The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale.**
Spanish Translation: Guía para compradores de vehículos usados. La información que ve en el formulario de la ventanilla para este vehículo forma parte del presente contrato. La información del formulario de la ventanilla deja sin efecto toda disposición en contrario contenida en el contrato de venta.

6. **SERVICING AND COLLECTION CONTACTS**
You agree that we may try to contact you in writing, by e-mail, or using prerecorded/artificial voice messages, text messages, and automatic telephone dialing systems, as the law allows. You also agree that we may try to contact you in these and other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you. **You agree that you will within a reasonable time notify us of any change in your name, address, or employment.**

7. **APPLICABLE LAW**
Federal law and California law apply to this contract. If any part of this contract is not valid, all other parts stay valid. We may delay or refrain from enforcing any of our rights under this contract without losing them. For example, we may extend the time for making some payments without extending the time for making others.

8. **WARRANTIES OF BUYER**
You promise you have given true and correct information in your application for credit, and you have no knowledge that will make that information untrue in the future. We have relied on the truth and accuracy of that information in entering into this contract. Upon request, you will provide us with documents and other information necessary to verify any item contained in your credit application.

You waive the provisions of Calif. Vehicle Code Section 1808.21 and authorize the California Department of Motor Vehicles to furnish your residence address to us.

CREDIT DISABILITY INSURANCE NOTICE
CLAIM PROCEDURE

If you become disabled, you must tell us right away. (You are advised to send this information to the same address to which you are normally required to send your payments, unless a different address or telephone number is given to you in writing by us as the location where we would like to be notified.) We will tell you where to get claim forms. You must send in the completed form to the insurance company as soon as possible and tell us as soon as you do.
If your disability insurance covers all of your missed payment(s), WE CANNOT TRY TO COLLECT WHAT YOU OWE OR FORECLOSE UPON OR REPOSSESS ANY COLLATERAL UNTIL THREE CALENDAR MONTHS AFTER your first missed payment is due or until the insurance company pays or rejects your claim, whichever comes first. We can, however, try to collect, foreclose, or repossess if you have any money due and owing us or are otherwise in default when your disability claim is made or if a senior mortgage or lien holder is foreclosing.
If the insurance company pays the claim within the three calendar months, we must accept the money as though you paid on time. If the insurance company rejects the claim within the three calendar months or accepts the claim within the three calendar months on a partial disability and pays less than for a total disability, you will have 35 days from the date that the rejection or the acceptance of the partial disability claim is sent to pay past due payments, or the difference between the past due payments and what the insurance company pays for the partial disability, plus late charges. You can contact us, and we will tell you how much you owe. After that time, we can take action to collect or foreclose or repossess any collateral you may have given.
If the insurance company accepts your claim but requires that you send in additional forms to remain eligible for continued payments, you should send in these completed additional forms no later than required. If you do not send in these forms on time, the insurance company may stop paying, and we will then be able to take action to collect or foreclose or repossess any collateral you may have given.

Seller's Right to Cancel

a. Seller agrees to deliver the vehicle to you on the date this contract is signed by Seller and you. You understand that it may take some time for Seller to verify your credit and assign the contract. You agree that if Seller is unable to assign the contract to any one of the financial institutions with whom Seller regularly does business under an assignment acceptable to Seller, Seller may cancel the contract.
b. Seller shall give you written notice (or in any other manner in which actual notice is given to you) within 10 days of the date this contract is signed if Seller elects to cancel. Upon receipt of such notice, you must immediately return the vehicle to Seller in the same condition as when sold, reasonable wear and tear excepted. Seller must give back to you all consideration received by Seller, including any trade-in vehicle.
c. If you do not immediately return the vehicle, you shall be liable for all expenses incurred by Seller in taking the vehicle from you, including reasonable attorney's fees.
d. While the vehicle is in your possession, all terms of the contract, including those relating to use of the vehicle and insurance for the vehicle, shall be in full force and you shall assume all risk of loss or damage to the vehicle. You must pay all reasonable costs for repair of any damage to the vehicle until the vehicle is returned to Seller.

NOTICE: ANY HOLDER OF THIS CONSUMER CREDIT CONTRACT IS SUBJECT TO ALL CLAIMS AND DEFENSES WHICH THE DEBTOR COULD ASSERT AGAINST THE SELLER OF GOODS OR SERVICES OBTAINED PURSUANT HERETO OR WITH THE PROCEEDS HEREOF. RECOVERY HEREUNDER BY THE DEBTOR SHALL NOT EXCEED AMOUNTS PAID BY THE DEBTOR HEREUNDER.

The preceding NOTICE applies only to goods or services obtained primarily for personal, family or household use. In all other cases, Buyer will not assert against any subsequent holder or assignee of this contract any claims or defenses the Buyer (debtor) may have against the Seller, or against the manufacturer of the vehicle or equipment obtained under this contract.

Buyer Ini[redacted]Co-Buyer Initials N/A [redacted]

ARBITRATION PROVISION

PLEASE REVIEW - IMPORTANT - AFFECTS YOUR LEGAL RIGHTS

1. **EITHER YOU OR WE MAY CHOOSE TO HAVE ANY DISPUTE BETWEEN US DECIDED BY ARBITRATION AND NOT IN COURT OR BY JURY TRIAL.**
2. **IF A DISPUTE IS ARBITRATED, YOU WILL GIVE UP YOUR RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLAIM YOU MAY HAVE AGAINST US INCLUDING ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS.**
3. **DISCOVERY AND RIGHTS TO APPEAL IN ARBITRATION ARE GENERALLY MORE LIMITED THAN IN A LAWSUIT, AND OTHER RIGHTS THAT YOU AND WE WOULD HAVE IN COURT MAY NOT BE AVAILABLE IN ARBITRATION.**

Any claim or dispute, whether in contract, tort, statute or otherwise (including the interpretation and scope of this Arbitration Provision, and the arbitrability of the claim or dispute), between you and us or our employees, agents, successors or assigns, which arises out of or relates to your credit application, purchase or condition of this vehicle, this contract or any resulting transaction or relationship (including any such relationship with third parties who do not sign this contract) shall, at your or our election, be resolved by neutral, binding arbitration and not by a court action. If federal law provides that a claim or dispute is not subject to binding arbitration, this Arbitration Provision shall not apply to such claim or dispute. Any claim or dispute is to be arbitrated by a single arbitrator on an individual basis and not as a class action. You expressly waive any right you may have to arbitrate a class action. You may choose the American Arbitration Association, 1633 Broadway, 10th Floor, New York, New York 10019 (www.adr.org), or any other organization to conduct the arbitration subject to our approval. You may get a copy of the rules of an arbitration organization by contacting the organization or visiting its website.

Arbitrators shall be attorneys or retired judges and shall be selected pursuant to the applicable rules. The arbitrator shall apply governing substantive law and the applicable statute of limitations. The arbitration hearing shall be conducted in the federal district in which you reside unless the Seller-Creditor is a party to the claim or dispute, in which case the hearing will be held in the federal district where this contract was executed. We will pay your filing, administration, service or case management fee and your arbitrator or hearing fee all up to a maximum of $5000, unless the law or the rules of the chosen arbitration organization require us to pay more. The amount we pay may be reimbursed in whole or in part by decision of the arbitrator if the arbitrator finds that any of your claims is frivolous under applicable law. Each party shall be responsible for its own attorney, expert and other fees, unless awarded by the arbitrator under applicable law. If the chosen arbitration organization's rules conflict with this Arbitration Provision, then the provisions of this Arbitration Provision shall control. Any arbitration under this Arbitration Provision shall be governed by the Federal Arbitration Act (9 U.S.C. § 1 et. seq.) and not by any state law concerning arbitration. Any award by the arbitrator shall be in writing and will be final and binding on all parties, subject to any limited right to appeal under the Federal Arbitration Act.

You and we retain the right to seek remedies in small claims court for disputes or claims within that court's jurisdiction, unless such action is transferred, removed or appealed to a different court. Neither you nor we waive the right to arbitrate by using self-help remedies, such as repossession, or by filing an action to recover the vehicle, to recover a deficiency balance, or for individual injunctive relief. Any court having jurisdiction may enter judgment on the arbitrator's award. This Arbitration Provision shall survive any termination, payoff or transfer of this contract. If any part of this Arbitration Provision, other than waivers of class action rights, is deemed or found to be unenforceable for any reason, the remainder shall remain enforceable. If a waiver of class action rights is deemed or found to be unenforceable for any reason in a case in which class action allegations have been made, the remainder of this Arbitration Provision shall be unenforceable.

N/A

Notice to buyer: (1[redacted] **if it contains any blank spaces to be filled in. (2) You are entitled to a completely filled in copy of this agree**[redacted]**der this agreement at any time. (4) If you default in the performance of your obligations under this agreem**[redacted] **be subject to suit and liability for the unpaid indebtedness evicenced by this agreement.**

If you have a complaint [redacted]
Complaints concerning u[redacted]o the city attorney, the district attorney, or an investigator for the Department of Motor Vehicles, or any combination thereof.
After this contract is sig[redacted]s you agree in writing to the change. You do not have to agree to any change, and it is an unfair or deceptive practice for the seller to make a unil[redacted]

Buyer Signature X [redacted] Co-Buyer Signature X N/A

The Annual [redacted] ***iable with the Seller. The Seller may assign this contract and retain f***[redacted]***Finance Charge.***

THERE IS NO C[redacted] **CONTRACT CANCELLATION OPTION**
California law does no[redacted] sales. Therefore, you cannot later cancel this contract simply because you c[redacted]had acquired a different vehicle. After you sign below, you may only cancel th[redacted] as fraud. However, California law does require a seller to offer a two-day con[redacted]f less than forty thousand dollars ($40,000), subject to certain statutory condi[redacted]y to the sale of a recreational vehicle, a motorcycle, or an off-highway motor [redacted]le contract cancellation option agreement for details.

YOU AGREE TO THE TERMS OF THIS CONTRACT. YOU CONFIRM THAT BEFORE YOU SIGNED THIS CONTRACT, WE GAVE IT TO YOU, AND YOU WERE FREE TO TAKE IT AND REVIEW IT. YOU ACKNOWLEDGE THAT YOU HAVE READ ALL PAGES OF THIS CONTRACT, INCLUDING THE ARBITRATION PROVISION ABOVE, BEFORE SIGNING BELOW. YOU CONFIRM THAT YOU RECEIVED A COMPLETELY FILLED-IN COPY WHEN YOU SIGNED IT.

Buyer Signatur[redacted]/2022 **Co-Buyer Signature X** N/A Date N/A

Co-Buyers and Othe[redacted] paying the entire debt. An other owner is a person whose name is on the title to the vehicle but does not have to pay the debt. The other owner agrees to the security interest in the vehicle given to us in this contract.

Other Owner Signature X N/A Address N/A

GUARANTY: To induce us to sell the vehicle to Buyer, each person who signs as a Guarantor individually guarantees the payment of this contract. If Buyer fails to pay any money owing on this contract, each Guarantor must pay it when asked. Each Guarantor will be liable for the total amount owing even if other persons also sign as Guarantor, and even if Buyer has a complete defense to Guarantor's demand for reimbursement. Each Guarantor agrees to be liable even if we do one or more of the following: (1) give the Buyer more time to pay one or more payments; (2) give a full or partial release to any other Guarantor; (3) release any security; (4) accept less from the Buyer than the total amount owing; or (5) otherwise reach a settlement relating to this contract or extend the contract. Each Guarantor acknowledges receipt of a completed copy of this contract and guaranty at the time of signing.

Guarantor waives notice of acceptance of this Guaranty, notice of the Buyer's non-payment, non-performance, and default; and notices of the amount owing at any time, and of any demands upon the Buyer.

Guarantor X N/A Date N/A Guarantor X N/A Date N/A
Address N/A [redacted]

Seller Signs SILVER STAR MOTOR CAR COMPANY Date 03[redacted] Title FI MANAGER

Seller assigns its interest in this contract to OPTION [redacted]ms of Seller's agreement(s) with Assignee.

☐ Assigned with recourse ☒ [redacted] ☐ Assigned with limited recourse

Seller SILVER STAR MOTOR CAR COMPANY By [redacted] FI MANAGER

[redacted]

Silver Star Cadillac
Your Credit Score and the price you pay for Credit

Your Credit Score	[redacted] **Source:** TransUnion **Score Card:** FICO Auto Score 9 **Score** [redacted] **Date:** 03/28/2022

Understanding Your Credit Score	
What you should know about credit scores	Your credit score is a number that reflects the information in your credit report. Your credit report is a record of your credit history. It includes information about whether you pay bills on time and how much you owe to creditors. Your credit score can change,depending on how your credit history changes.
How we use your credit score	Your credit score can affect whether you can get a loan and how much you will have to pay for that loan.
The range of scores	For TransUnion your score ranges from a low of 250 to a high of 900. Generally, the higher your score, the more likely you are to be offered better credit terms.
How your score compares to the scores of other consumers	% of Consumers with Scores.. [redacted] Score Ranges for Transunion

Checking Your Credit Report	
What if there are mistakes in your credit report?	You have a right to dispute any inaccurate information in your credit report.If you find mistakes on your credit report,contact the consumer reporting agency. It is a good idea to check your credit report to make sure the information it contains is accurate.
How can you obtain a copy of your credit report?	Under federal law, you have the right to obtain a free copy of your credit report from each of the nationwide consumer reporting agencies once in a year. To order your free annual credit report- *By telephone:* Call toll-free: 1-877-322-8228 *On the Web :* Visit www.annualcreditreport.com *By mail :* Mail your completed Annual Credit Report Request Form (which you can obtain from Federal Trade Commission's web site at http://www.ftc.gov/bcp/conline/include/requestformfinal.pdf) to: Annual Credit Report Request Service P.O.Box 105281, Atlanta, GA 30348-5281
How can you get more information?	For more information about credit reports and your rights under Federal law, visit the Consumer Financial Protection Bureau's website at www.consumerfinance.gov/learnmore.
Sources of Information	☐ Equifax P.O. Box 74024 [redacted] Atlanta, GA 30 [redacted] (800) 685-111 [redacted] www.equifax.c [redacted] ☒ TransUnion 2 Baldwin Place, PO Box 1000 Chester, PA (800) 888-4213 www.transunion.com

Consumer Signature: [redacted]

DEAL# [redacted]
CUST#: [redacted]

SILVER STAR AUTOMOTIVE GROUP

SILVER STAR AUTOMOTIVE GROUP

AB516 Temp Tags

Buyer 1 Name [redacted]

Buyer 2 Name N/A

Spelling Verified? ☐ Yes ☐ No

Address [redacted]

SOLD VEHICLE

Year 2022 Make CADILLAC Model ESCALADE ESV Odometer 2

VIN # [redacted] Initials

NEW CAR

CA Temp Tag Number Installed on Vehicle at Delivery? ☐ Yes ☐ No

Finance Manager MUSAB KAHLOON Initials

Installed by Installers Initials

USED CAR

Number of License Plates ☐ 0 ☐ 2 Plate # Expiration Date

CA Temp Tag Number (if needed) Installed on Vehicle at Delivery? ☐ Yes ☐ No

Finance Manager MUSAB KAHLOON Initials

Installed by Installers Initials

CUSTOMER ACKNOWLEDGMENT

I understand that per California Assembly Bill AB516, all vehicles are required to have a front and back license plate at the t [redacted] alled prior to delivery.

Customer N [redacted]

Customer Si [redacted] **Date** 03/29/2022

3905 Auto Mall Drive, Thousand Oaks, CA 91362 • PHONE (805) 371-5400 • (818) 597-1300 • FAX (805) 494-9688
www.silverstarauto.com
[redacted]

SILVER STAR MOTOR CAR COMPANY
3601 AUTO MALL DRIVE
THOUSAND OAKS CA 91362
805-267-3100

DEAL[redacted]
CUST#[redacted]

CALIFORNIA FOREIGN LANGUAGE ACKNOWLEDGEMENT

Customer Name(s): [redacted] Date: **03/29/2022**

Vehicle Year: **2022** Make: **CADILLAC** Model: **ESCALADE ESV** VIN: [redacted]

Please check the applicable foreign language used within the automobile retail sales transaction.

☒ **English only used in this transaction.**

☐ **Chinese**
Customer hereby acknowledges receipt of a copy of an unexecuted Chinese language translation of the contract or agreement as required by law, prior to signing a completely filled in copy of the contract or agreement in English.

依據加州法徑之規定，本人於簽署所有英文版之合約書或協議之前，已收到並閱讀（繁體中文）中譯版之參考合約書或協議文件。特此證明。

☐ **Korean**
Customer hereby acknowledges receipt of a copy of an unexecuted Korean language translation of the contract or agreement as required by law, prior to signing a completely filled in copy of the contract or agreement in English.

고객은 모든 내용이 기입된 영문 계약서나 동의서 사본에 서명하기 전에, 법이 정한 대로 한국어로 번역된 계약서나 동의서 사본을 서명되지 않은 채로 수령하였음을 인정합니다.

☐ **Spanish**
Customer hereby acknowledges receipt of a copy of an unexecuted Spanish language translation of the contract or agreement as required by law, prior to signing a completely filled in copy of the contract or agreement in English.

Por medio del presente el cliente acusa recibo de una copia de la traducción al español del contrato o acuerdo sin firmar, de conformidad con lo estipulado por ley, previamente a la firma de una copia debidamente llenada del contrato o acuerdo en inglés.

☐ **Tagalog**
Customer hereby acknowledges receipt of a copy of an unexecuted Tagalog language translation of the contract or agreement as required by law, prior to signing a completely filled in copy of the contract or agreement in English.

Sa gayon ay pinatutunayan ng Parokyano o Customer ang pagtanggap ng isang kopya ng isang di pa napapabisang pagsasalin-wika sa Tagalog ng kontrata o kasunduan ayon sa itinatakda ng batas, bago makapaglagda ng isang ganap na pinunan na kopya ng kontrata o kasunduan na nakasulat sa wikang Ingles.

☐ **Vietnamese**
Customer hereby acknowledges receipt of a copy of an unexecuted Vietnamese language translation of the contract or agreement as required by law, prior to signing a completely filled in copy of the contract or agreement in English.

Khách hàng xác nhận dưới đây là đã nhận được một bản dịch sang tiếng Việt của hợp đồng hoặc thỏa thuận chưa thực hiện theo yêu cầu của luật pháp, trước khi ký vào bản hợp đồng hoặc thỏa thuận được điền đầy đủ bằng tiếng Anh.

[redacted]
Customer

Authoriz[redacted]

N/A
Customer

[redacted]

Rev. 8/2021
DEAL# [redacted]

FACTS	WHAT DOES ANDERSONAUTOS DO WITH YOUR PERSONAL INFORMATION?
WHY?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
WHAT?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: • Social Security number and income • Credit history and credit scores • Employment information and checking account information When you are *no longer* our customer, we continue to share your information as described in this notice.
HOW?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons AndersonAutos chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does AndersonAutos Share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	**Yes**	**No**
For our marketing purposes— to offer our products and services to you	**Yes**	**No**
For joint marketing with other financial companies	**Yes**	**No**
For our affiliates' everyday business purposes— information about your transactions and experiences	**Yes**	**No**
For our affiliates' everyday business purposes— information about your creditworthiness	**No**	**We do not share**
For nonaffiliates to market to you	**No**	**We do not share**

QUESTIONS?	Call our Compliance Officer at 805-371-5467 or visit our Privacy Policy at www.andersonautos.com/privacy.htm

[redacted]

Who we are	
Who is providing this notice?	**On behalf of dealerships using the AndersonAutos name, which includes AndersonAutos Mercedes-Benz, AndersonAutos Jaguar Land Rover, AndersonAutos Chevrolet, Buick, GMC and Cadillac, AndersonAutos Thousand Oaks Imports, AndersonAutos Imports, and AndersonAutos Lexus**

What we do	
How does AndersonAutos protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does AndersonAutos collect my personal information?	We collect your personal information, for example, when you • Complete a credit application • Apply for financing or for a lease • Provide employment information • Give us your contact information • Show your government issued identification We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only • sharing for affiliates' everyday business purposes—information about your creditworthiness • affiliates from using your information to market to you • sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing.

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. • *Our affiliates include dealerships with the AndersonAutos name and other commonly owned dealerships.*
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. • *AndersonAutos does not share with nonaffiliates so they can market to you.*
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. • *AndersonAutos engages in joint marketing with banks, credit unions, and finance lenders.*

Other Important Information

To provide you with additional information regarding our privacy practices and your rights under the Consumer Privacy Act, a copy of our Notice at Collection of Personal Information has been made available to you. Our Privacy Policy may be accessed at www.andersonautos.com/privacy.htm . By signing below, you acknowledge receipt of this Privacy Notice.

[redacted]
Buyer's Signature

N/A
Co-Buyer Signature

[redacted] **03/29/2022**
Buyer Name Date

N/A **03/29/2022**
Co-Buyer Name Date

[redacted]

FRONT LICENSE PLATE ACKNOWLEDGEMENT

DEAL[redacted]
CUST[redacted]

411113

Buyer/Lessee Name(s) ("you")	Contract Date
[redacted]	03/29/2022

Address (Street)	City	State	Zip
[redacted]	[redacted]	[redacted]	[redacted]

Year	Make	Model	VIN
2022	CADILLAC	ESCALADE ESV	[redacted]

VEHICLE IS EQUIPPED WITH A FRONT LICENSE PLATE BRACKET

You have observed and acknowledge that this Vehicle is equipped with a bracket or other means of securing a front license plate, or front temporary license plate, and understand that California law requires a license plate, or temporary license plate, to be displayed from and securely fastened to the front of this Vehicle.

03/29/2022	[redacted]	N/A
Date	Buyer/Lessee Signature	Co-Buyer/Co-Lessee Signature

- OR -

VEHICLE IS **NOT** EQUIPPED WITH A FRONT LICENSE PLATE BRACKET AT CUSTOMER'S REQUEST

You have been offered but expressly refuse installation of a front license plate bracket. You acknowledge that the dealership has provided you with a front license plate or front temporary license plate and that you declined installation. You understand that California law requires a license plate or temporary license plate to be displayed from and securely fastened to the front of this Vehicle and that the hardware necessary to securely fasten the front plate to this Vehicle is available from the dealer.

N/A	N/A	N/A
Date	Buyer/Lessee Signature	Co-Buyer/Co-Lessee Signature

[redacted]

DEAL[redacted]
CUST#[redacted]

REQUEST TO REMOVE MONRONEY (MSRP) STICKER

Customer Name(s): [redacted] Date: 03/29/2022

Vehicle Year: 2022 Make: CADILLAC Model: ESCALADE ESV VIN: [redacted]

BY SIGNING BELOW, I HEREBY ACKNOWLEDGE THAT THE MANUFACTURER'S SUGGESTED RETAIL PRICE (MSRP), KNOWN AS THE "MONRONEY STICKER," IS ATTACHED TO THE WINDOW OF THE ABOVE-REFERENCED VEHICLE.

HAVING EXECUTED THE DOCUMENTS TO PURCHASE/LEASE THE VEHICLE AND HAVING RECEIVED PHYSICAL DELIVERY OF THE VEHICLE FROM THE DEALERSHIP, I HEREBY REQUEST THAT THE DEALERSHIP REMOVE THE MONRONEY STICKER ON MY BEHALF.

I UNDERSTAND THAT REMOVING THE STICKER MAY AFFECT MY ABILITY TO READ IT. I HEREBY REQUEST THAT THE DEALERSHIP PLACE THE REMOVED STICKER OR A COPY OF IT, IF AVAILABLE, IN THE GLOVE BOX OF THE VEHICLE.

[redacted]
Customer

N/A
Customer

SILVER STAR MOTOR CAR COMPANY
3601 AUTO MALL DRIVE
THOUSAND OAKS CA 91362
805-267-3100

DEAL# [redacted]
CUST# [redacted]

TIRE CHAIN NOTICE

AS EQUIPPED, THIS VEHICLE MAY NOT BE OPERATED WITH TIRE CHAINS BUT MAY ACCOMMODATE SOME OTHER TYPE OF TIRE TRACTION DEVICE. SEE THE OWNER'S MANUAL FOR DETAILS.

[redacted]
CUSTOMER SIGNATURE

03/29/2022
DATE

N/A
CUSTOMER SIGNATURE

N/A
DATE

DISCLOSURE OF NON-GM PRODUCTS
CUSTOMER ACKNOWLEDGEMENT FORM

Rev 08-17

(New/Used GM Vehicle Sale & Service/Body Shop Repairs)

DEAL# [redacted]
CUST# [redacted]

Vehicle VIN (17 Digits)___ [redacted]

☐ **Part I - Non-GM Service Contract or Service Agreement**

Buyer/Lessee acknowledges that the dealer is selling her/him a Non-GM Service Contract (not specifically branded Chevrolet, Buick, GMC or Cadillac Protection). Buyer/Lessee understands that (i) GM is not responsible for any claims under this non-GM service contract product and has no obligation in connection with the sale or use of this non-GM service contract product, and (ii) a non-GM service contract may or may not be accepted by other GM Dealerships.

☐ **Part II - Non-GM Parts/Accessories installed by the Dealer.**

Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request.

Customer Signature _______________ [redacted] _______________

Customer Printed Name [redacted] _______________ Date 03/29/2022

Note: A copy of this signed form must be kept in the Customer New or Used Vehicle Sales Jacket and/or Vehicle Service History File.

[redacted]

DEAL# [redacted]
CUST# [redacted]

GENERAL MOTORS

GM Customer Incentive Acknowledgement Form

Customer Name: [redacted]

New VIN: [redacted]/[redacted]/[redacted]/[redacted]/[redacted]/[redacted]/[redacted]/[redacted]/[redacted]/[redacted]/[redacted]/[redacted]/[redacted]/[redacted]/[redacted]/[redacted]/[redacted]

Qualifying VIN: __/__/__/__/__/__/__/__/__/__/__/__/__/__/__/__/__

Delivery Type Code: ______

1. GM subvented Financing Program Acknowledgement

☒ GM APR Support ☐ GM Lease Support ☐ N/A

2. Customer Incentive Program Acknowledgement

Pgm #	Incentive Program Description	Incentive Code	Amount	Transferred (Y/N)
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A

Pgm #	Program Description with a Certificate or Approval Code	Incentive Code	Amount	Certificate or Approval #
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A
N/A	N/A	N/A	N/A	N/A

Total Incentive Amount Received: **N/A**

I am the ultimate purchaser or lessor of the vehicle bearing this vehicle identification number, which was sold/leased to me by the Dealer, named below. This vehicle was not purchased/leased for export or resale and I took delivery on **03/29/2022** . I acknowledge receipt of incentive(s) described above and release GM from any future claim or obligation for incentives on this unit.

Purchaser's Signature: [redacted] **Date:** **03/29/2022**

The undersigned person, a Dealer Representative, certifies that the information on this application is true and correct and the incentive payments have been provided to the said purchaser/lessee who has taken delivery of the referenced unit through this dealership and that properly completed accurate delivery data has been forwarded to General Motors

Authorized Dealer Signature: [redacted] **Date:** **03/29/2022**

Dealership Name: **SILVER STAR MOTOR CAR COMPANY** **Dealer Code:** ______

Dealer Note: This is a required document and it must be completed, signed, and retained in EVERY DEAL FILE for all customers even if there are no incentives or rate support available. A copy of the completed form should be provided to the customer. (GM379509-08012018) (12/1/2018)

[redacted] I

SILVER STAR MOTOR CAR COMPANY
3601 AUTO MALL DRIVE
THOUSAND OAKS CA 91362
805-267-3100

DEAL#[redacted]
CUST#[redacted]

AGREEMENT TO PROVIDE INSURANCE

Contact Person: ____________________

Customer Name(s): [redacted] ____________________ Date: **03/29/2022**

Street Address: [redacted] ____________________

Home Telephone: [redacted]**4** ____________ Work Telephone: [redacted] ____________

Driver's License #: [redacted] ____________ Issuing State: **CA** Expiration Date: [redacted]

Vehicle: **2022** **CADILLAC** **ESCALADE ESV** [redacted]
Year Make Model Vehicle Identification Number (VIN)

I understand that the Retail Installment Sale Contract or Lease Contract ("Contract") that I signed in connection with my purchase/lease of the above-described vehicle requires me to provide and maintain insurance on the vehicle against the risks of loss or damage. I also understand that the Assignee/Holder of the Contract must be named as the loss payee and that the failure to procure and maintain said insurance coverage may be an event of a default under the Contract. In the event of a default, the holder of the Contract may pursue all of the remedies provided by law and in the Contract as it deems appropriate. Having been advised that I may obtain insurance coverage from a company and agent of my choice, I have obtained an Insurance Policy as follows:

Insurance Company: **AAA** ____________________ Policy #: [redacted]

Agent's Name: ____________________ Telephone: ____________

Address: ____________________

Insurance Coverage: ☒ Collision $ **500.00** Deductible ☐ Comprehensive $ **N/A** Deductible

☐ Fire & Theft $ **N/A** Deductible ☐ ____________ $ **N/A** Deductible

Policy Effective From: ____________ To: **08/14/2022** Named Loss Payee: **OPTION**

If I fail to deliver a duly executed Insurance Policy, or evidence thereof, to the Dealership or its Assignee within **14** days of this Agreement, the Dealership or its Assignee may (but is not required to) procure insurance of the kind and type agreed to be provided under the terms of the Contract, or to exercise any other remedy under the Contract and applicable law. If the Dealership or its Assignee procure insurance on my behalf, I hereby agree to pay to the Dealership or its Assignee any earned premium for any policy they may have to place for the above-described vehicle in accordance with the repayment procedures established under California Civil Code Section 2982.8. I further agree to assume any and all responsibility for damage to the vehicle and agree to hold the Dealership and its Assignee free of any loss, claim, and/or liability resulting from the use, maintenance or operation of the vehicle.

NOTICE TO BUYER: This Agreement does not authorize the ordering of **Public Liability or Property Damage Insurance.** Any insurance ordered by the financial institution will cover loss of or damage to the above described vehicle only and **will not include Public Liability or Property Damage Insurance.**

WARNING: IT IS YOUR RESPONSIBILITY UNDER CALIFORNIA LAW TO OBTAIN LIABILITY INSURANCE OR BE SUBJECT TO PENALTIES FOR VIOLATING SECTION 16020 OF THE VEHICLE CODE, WHICH MAY INCLUDE LOSS OF LICENSE OR A FINE. THE INSURANCE ACQUIRED BY THE LIENHOLDER DOES NOT PROVIDE LIABILITY COVERAGE AND DOES NOT SATISFY YOUR RESPONSIBILITY UNDER CALIFORNIA LAW.

By signing below, I acknowledge that I have read this Agreement to Provide Insurance and understand my obligation to procure and maintain insurance coverage on the above-described vehicle. I further acknowledge and agree that I have given the Dealership and its Assignee, if applicable, permission to contact my Insurance Company to verify that I have insurance coverage for the vehicle.

[redacted] [redacted]
Customer Authorized Dealership Representative

N/A
Customer

DealerCAP [redacted]

Buyer's eSign Consent Document

ELECTRONIC SIGNATURE CONSENT TO DO BUSINESS Please read this information carefully and retain this information for future reference.Electronic Signatures. You are purchasing a vehicle which requires you to sign a series of forms which may include but are not limited to a buyer's order, a service contract, an insurance form and an odometer statement. This dealership is utilizing electronic signature technology to help make this transaction more convenient and secure. As a result, one or more of the forms required to purchase your vehicle may be eligible for electronic signature execution. Consent. By signing this consent form, you understand and agree that you intend to conduct business electronically and have your signature captured electronically to execute certain forms for this vehicle purchase only. For those forms that are eligible for electronic signature, you acknowledge that by signing your name on the electronic signature pad, you are indicating your intent to sign the applicable forms or documents and this constitutes your signature. for other forms that are not eligible for electronic signature, you will still be required to execute hard copy documents in pen. You will receive copies of all forms signed both electronically and signed in pen. Withdrawal of Consent. You have the right to withdraw your consent to do business electronically at any time during this vehicle purchase transaction. However, if you withdraw such consent during the purchase process, all electronic signatures and consents provided will be considered void and you may elect to proceed with the vehicle purchase using pen and paper signatures for all required documents.

[redacted]

PERMA PLATE®

AZTRE 226033

WARRANTY REGISTRATION FORM
APPEARANCE PROTECTION

DEAL[redacted]
CUST#[redacted]

VEHICLE OWNER INFORMATION

NAME [redacted]
ADDRESS [redacted]
CITY / STATE / ZIP **IRVINE CA** [redacted]
HOME / WORK / CELL PHONE [redacted] [redacted]
EMAIL [redacted]

SELLING DEALER INFORMATION

NAME **SILVER STAR MOTOR CAR COMPANY**
ADDRESS **3601 AUTO MALL DRIVE THOUSAND OAKS, CA 91362**
DEALER AUTHORIZED NAME AND SIGNATURE [redacted] [redacted]

VEHICLE INFORMATION

YEAR / MAKE / MODEL **2022 CADILLAC ESCALADE ESV**
CURRENT ODOMETER **2**
VEHICLE IDENTIFICATION NUMBER [redacted]
APP PURCHASE PRICE $ **895.00**
PURCHASE DATE **03/29/2022**

WARRANTY REGISTRATION: This Warranty registration form must be completed and submitted to Administrator within thirty (30) days from the latter of: the date of purchase of the vehicle or the date of product application. This Warranty applies only to the products that have been applied to the vehicle at the time of Warranty registration. Administrator assumes no liability for the failure of the dealer to submit this Warranty on behalf of the vehicle owner. To verify that the Warranty has been submitted and accepted, vehicle owner may contact Administrator at the telephone number and mailing address listed below or at www.permaplate.com.

SPECIFIC WARRANTY COVERAGE FOR PRODUCT IS SET FORTH ON THE REVERSE SIDE

COVERAGE OPTIONS AND TERM SELECTION

APPEARANCE PROTECTION PROGRAM (APP)

Paintguard®, Fiberguard® and Leatherguard®

☐ 3 Year (all vehicles) ☒ 5 Year (all vehicles)

The purchase of this Vehicle Protection Product Warranty is not required in order to purchase or obtain financing for a motor vehicle.

IF APP IS PURCHASED AND NO TERM BOX IS CHECKED, MAXIMUM TERM WILL APPLY

*****NOTIFY ADMINISTRATOR OF COVERED DAMAGE WITHIN 30 DAYS; FAILURE TO DO SO WILL RESULT IN CLAIM DENIAL*****

VEHICLE OWNER SIGNATURE [redacted]

I acknowledge receipt of this Warranty

[redacted]

Administrator: Siskin Enterprises, Inc. • P.O. Box 58 • Salt Lake City, Utah 84110
Call Toll Free (800) 453-8470; or E-mail: customerservice@permaplate.com

800T (Rev. 5-19)

PERMAPLATE LIMITED WARRANTY

Definitions: Administrator, the manufacturer of PermaPlate products, shall mean Siskin Enterprises, Inc. **Warranty** shall mean this Limited Warranty Registration Form.

APP Coverage & Term Qualifications:

- Current or previous five (5) model year vehicles, at the time of purchase, qualify for repair or replacement coverage for up to five (5) year terms. (For example, if a vehicle is purchased in calendar year 2017, eligible model years would be 2012 and newer.) Administrator reserves the right to attempt to repair/remove all damage through reconditioning (professional cleaning and/or detailing) prior to repainting/replacing any surface.
- Vehicles exceeding five (5) model years, from the date of purchase, are limited to the cost of reconditioning (professional cleaning and/or detailing) to the extent reasonably possible for up to five (5) year terms.

Warranty: Administrator hereby guarantees to the vehicle owner that such vehicle treated with PermaPlate products will not sustain damage as described below. This guarantee is effective for the duration of Warranty as per the term selected on the reverse side of this certificate. This warranty applies only to areas of the vehicle where proper application has been completed and does not cover damage existing prior to product application. **This Warranty is a Limited Warranty and is subject to all terms and conditions as set forth on both sides of this document.**

APPEARANCE PROTECTION PROGRAM (APP)

PermaPlate Paintguard®: Guarantees that the treated exterior painted body panels will not be damaged by weather-induced fading, oxidation, loss of gloss or surface rust caused by industrial fallout, or become permanently stained by bird droppings, insects, water spotting, tree sap, acid rain, road salts, de-icing agents, ocean spray, or paint overspray. Additionally, headlight lenses will not be damaged by sun, fading, or oxidation; Aluminum aloy wheels will not be damaged by brake dust staining; Chrome surfaces will not be damaged by hard water spotting. Such condition(s) will be repaired free of charge. Siskin reserves the right to attempt to repair any damaged through surface reconditioning (professional cleaning and/or detailing) prior to repainting any surface. Headlight lenses, alloy wheels, and chrome surfaces remedy is limited to professional cleaning to the extent reasonably possible not to exceed an aggregate limit of one-thousand dollars ($1,000) for the Term selected.

PermaPlate Fiberguard®: Guarantees that the treated interior cloth upholstery, carpet and fabric door panel inserts of the vehice will remain free of permanent stains from the date of application. Should permanent staining occur to the treated fabric surfaces of the vehicle, the stainec area will be repaired free of charge. Siskin reserves the right to attempt to remove any stain through professional cleaning prior to replacing any surface. Additional coverage includes odors caused by bacteria, mold, and mildew caused by food or drink spills. Treatment to eliminate odor is limited to two professional reconditioning (cleaning) attempts.

PermaPlate Leatherguard®: Guarantees that the vehicle's treated interior leather and vinyl will not be damaged by fading, staining, cracking or loose seam stitching. Should such damage occur, Siskin will repair such condition free of charge. Siskin reserves the right to attempt to correct any damage through professional reconditioning prior to replacing any surface. Damage due to rips, tears or burns is limited to the cost of reconditioning rather than replacement.

Rental Car Reimbursement: Throughout the term of this Warranty, Siskin will reimburse the consumer's rental car expense incurrec during the course of repairs up to a maximum of fifty dollars ($50) per day and up to an overall aggregate of three-hundred and fifty dollars ($350). The consumer is responsible for the upfront expense and will be reimbursed once such expense is verified.

Right to Transfer: The above vehicle owner shall have the right to transfer this Warranty to the next owner of this vehicle free of charge. To complete such transfer, Administrator must be notified of the change in ownership within thirty (30) days from the date of transfer to such first subsequent owner.

Vehicle Owner Requirements: Vehicle owner is required to keep the interior and exterior surfaces clean, use touch up paint on chips and/or scratches as well as inspect for other damages as would be covered under this Warranty. Recommended maintenance procedures for interior and exterior care can be found in the vehicle owner's manual, PermaPlate Care and Maintenance Tips Brochure, or posted at www.permaplate.com. **ADMINISTRATOR IS NOT OBLIGATED OR RESPONSIBLE FOR GENERAL CLEANING.**

Limitations of Coverage: This Warranty does not apply to surfaces that are not treatable (non-glossy paints, colored plastic exterior trim, headliners, seat belts, suede leather, steering wheels, or other materials / surfaces as determined by the design of the vehicle). This Warranty does not cover: damage resulting from failure to follow the prescribed maintenance procedures; surface rust occurring to the panels facing inward on the vehicle (i.e. the tailgate or panels in a truck bed facing the inside of the bed, door jambs, inner panels of doors, hood or trunk); damage caused by vandalism, collision, fire or other natural casualties or due to the repair of such damage and damage as a direct result of commercial use. This Warranty does not apply to damage occurring outside of the United States, Canada, and Puerto Rico. This Warranty further excludes damage caused by neglect, abuse or chips, scratches or similar damage; manufacturers defects (any damage as a result of the defective design, workmanship or materials as determined by independent inspection or factory bulletins); damage resulting from modifications or alterations of the factory's original finishes or additions made to the vehicle after leaving the factory. Also excluded from coverage is damage to interior fabric, leather or vinyl caused by bleach, acid or other caustic or corrosive substances; surface wear or natural creases in leather and vinyl seats; or damage resulting from poor adhesior to the surface to which leather or vinyl has been attached. Repair of headlight lens is limited to the exterior surface and does not cover headlight replacement or internal fogging/condensation. Alloy wheel coverage excludes; any aftermarket wheels, wheel covers, and hubcaps, or damage to wheels caused by road hazards, scrapes, scuffs, or road rash as well as any other damage that would cause a bent, cracked, or similarly damaged wheel. Also excluded are odors caused by smoke, chemical spills, or flooding.

Repair Obligations: If warranty covered damage has occurred, Administrator will pay only for the repair of the damaged portion of the vehicle. Administrator reserves the right to inspect for liability or may request estimates for repair and/or photographs of the damage to determine the validity of the claim. Administrator has sole discretion in determining and implementing repair procedures. Such repairs will be performed with reasonable promptness and with quality workmanship. Administrator has no obligation for reimbursement of transportation or inconvenience costs during time of repair. Administrator's liability is limited to the lesser of the cost of repair or the trade-in value of the vehicle as determined by NADA, National Auto Dealers Association, under New or Demo Vehicle coverage or the cost of professional reconditioning for a Previously Owned Vehicle.

Claim Procedure: To be valid, a claim must be filed during the warranty term selected and may only be paid on a properly registered and, if applicable, properly transferred Warranty. In order to reasonably minimize further damage which might occur, a claim also must be filed within thirty (30) days from the earlier of either the appearance of damage covered by this Warranty or the time when damage could have been discovered upon reasonable observation or inspection by contacting Administrator at the telephone number, address or web site listed below. FAILURE TO PURSUE A CLAIM WITHIN SIXTY (60) DAYS FROM THE ONSET OF DAMAGE VOIDS THE WARRANTY PERTAINING TO SUCH DAMAGE. ANY REPAIR UNDERTAKEN WITHOUT EXPRESS, WRITTEN AUTHORIZATION FROM ADMINISTRATOR WILL NOT BE ELIGIBLE FOR REIMBURSEMENT.

SISKIN ENTERPRISES, INC. IS THE PROVIDER OF THIS PROTECTION PRODUCT GUARANTEE. TERMS AND CONDITIONS ARE AS STATED ABOVE AND CANNOT BE ALTERED. THIS GUARANTEE IS A PRODUCT GUARANTEE AND IS NOT INSURANCE. The PermaPlate products are permanently applied to the covered vehicle; therefore this protection product guarantee is NON-CANCELABLE and NON-REFUNDABLE. This protection product guarantee specifically excludes Siskin from liability for incidental or consequential damages caused by use of these products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exception may not apply to you. No express rights are given under this protection product guarantee except for those specifically described herein. This protection product guarantee gives you specific legal rights and you may also have other rights which vary from state to state. Obligations of the protection product guarantee provider under this protection product guarantee are insured under a reimbursement policy. If covered service is not provided by Guarantee provider before the 60th day from date of valid claim initiation, vehicle owner may apply directly to Wesco Insurance Company (a member of AmTrust Group), 59 Maiden Lane, 43rd Floor, New York, NY 10038, 866-505-4048. for benefits afforded under this protection product guarantee.

[redacted]

Administrator: Siskin Enterprises, Inc. • P.O. Box 58 • Salt Lake City, Utah 84110
Call Toll Free (800) 453-8470; or E-mail: customerservice@permaplate.com

SPECIAL STATE REQUIREMENTS AND DISCLOSURES

THIS PRODUCT WARRANTY IS AMENDED TO COMPLY WITH THE FOLLOWING STATE REQUIREMENTS AND DISCLOSURES. They apply to You if You purchased this Product Warranty in the following states:

STATE SPECIFIC AMENDATORY

HAWAII

Unresolved complaints concerning a registered warrantor or questions concerning the regulation of a warrantor may be addressed to the Insurance Division of the Department of Commerce & Consumer Affairs 335 Merchant Street, Room 213, Honolulu, Hawaii 96813 or by calling (808) 587-2322.

INDIANA

This Limited Warranty is a service contract and is not insurance and is not subject to Indiana Insurance law.

MISSISSIPPI

This Limited Warranty is regulated by the Mississippi Motor Vehicle Commission, P.O. Box 16873, Jackson, MS 39236, 601-987-3995.

OREGON

You are not required to pay a deductible for services received under the terms of this agreement.
Unresolved complaints concerning a warrantor or questions concerning the regulation of a warrantor can be submitted to the Department of Consumer and Business Services PO Box 14480, Salem, OR 97309 or call 503-947-7984.

Wesco Insurance Company Phone Number: 866-505-4048

In Oregon, Siskin is the "warrantor". The term "warrantor" is synonymous with "provider" and is the responsible party in the event of a claim.

VIRGINIA

If any promise in the Limited Warranty has been denied or has not been honored within sixty (60) days after Your request, You may contact the Virginia Department of Agriculture and Consumer Services, Office of Charitable and Regulatory Programs at www.vdacs.virginia.gov/food-extended-service-contract-providers.shtml to file a complaint.

AWL [redacted]

PERMAPLATE®

WINDSHIELD PROTECTION PRODUCT LIMITED WARRANTY

DEAL# [redacted]
STK # [redacted]
CUST# [redacted]
FORM# [redacted]

VEHICLE

Year, Make, Model **2022 CADILLAC ESCALADE ESV**

VIN [redacted]

PURCHASER / WARRANTY HOLDER

Purchaser [redacted]

Address, City, State, Zip [redacted] **IRVINE CA** [redacted]

Email **G**[redacted]**M**

Phone Home, Cell, Work [redacted]**4** [redacted]

SELLING STORE

Store Name **SILVER STAR MOTOR CAR COMPANY**

Address, City, State, Zip, Phone **3601 AUTO MALL DRIVE THOUSAND OAKS, CA. 91362** [redacted]

Store Representative [redacted]

PRODUCT / WARRANTY INFORMATION

Product Purchase Date **03/29/2022**

Limited Warranty Term **60 Months**

Product Selling Price **$ 795.00**

IF NO WARRANTY TERM IS INDICATED ABOVE, THE VEHICLE WILL BE ENROLLED FOR THE MAXIMUM TERM FOR WHICH IT IS ELIGIBLE.

Notice to Purchaser:

- **The purchase of the Windshield Protection Product is not a requirement for the purchase, lease or financing of a covered Vehicle.**
- **This agreement is a Product Limited Warranty and is not an insurance contract. This is not an automobile liability or physical damage insurance policy. You should obtain Your own insurance for damage to Your Vehicle, including damage that may be covered by this Warranty.**
- **To verify that the Limited Warranty has been submitted and accepted, Purchaser may contact Administrator at the telephone number or mailing address below, or at www.permaplate.com.**
- **See important terms and conditions on the following page.**
- **NO SERVICE WILL BE PROVIDED WITHOUT PRIOR AUTHORIZATION. FOR AUTHORIZATION CALL 800-453-8470.**
- **ANY IMPLIED WARRANTIES, SUCH AS THE WARRANTY OF MERCHANTIBILITY AND THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**

NOTIFY ADMINISTRATOR OF COVERED DAMAGE WITHIN 14 DAYS; FAILURE TO DO SO WILL RESULT IN CLAIM DENIAL.

I (Purchaser), whose signature appears below, acknowledge that the information contained above is true and accurate.
I have read the terms a[redacted]and and agree to all of the provisions herein.

Purchaser Signature

Administrator / Warrantor of this Limited Warranty
Siskin Enterprises, Inc.
P.O. Box 58 Salt Lake City, Utah 84110
Toll Free (800) 453-8470
E-mail: customerservice@permaplate.com

To File a Claim
Phone: Toll Free (800) 453-8470
E-mail: customerservice@permaplate.com
Website: www.permaplate.com
Address: P.O. Box 58 Salt Lake City, Utah 84110

WINDSHIELD PROTECTION PRODUCT LIMITED WARRANTY

1. INTRODUCTION AND QUALIFICATIONS

A. Windshield Protection Products are permanently applied on the Vehicle and are designed to protect the front windshield of the Vehicle from chips or cracks.
B. Windshield Protection Products may only be purchased at time of Vehicle sale or upon installation of a new front windshield with proof of installation.
C. There are no age or mileage restrictions for coverage under this Warranty.

2. DEFINITIONS

A. "Administrator/Warrantor" means Siskin Enterprises, Inc., the manufacturer of the Windshield Protection Products.
B. "Excluded Vehicles" are Austin Healey, Aston Martin, Bentley, Bugatti, Checker, Citroen, Daihatsu, Ferrari, Fisker, International, Lamborghini, Lotus, Maserati, Maybach, McLaren, MG, Panoz, Peugeot, Rolls Royce, Saleen, Shelby, Tesla, Triumph, and TVR.
C. "Limited Warranty" means this Windshield Protection Product Limited Warranty.
D. "Purchaser," "You" or "Your" means the Purchaser of the Windshield Protection Products as shown on the front side of this Limited Warranty or an eligible person to whom this Limited Warranty has been properly transferred, and who is entitled to coverage under the terms of this Limited Warranty.
E. "Registration Page" means the first page of this Limited Warranty.
F. "Selling Store" means the store from which Purchaser purchased the Windshield Protection Product.
G. "Vehicle" means the Vehicle shown on the front side of this Limited Warranty which is covered by this Limited Warranty.
H. "Windshield Protection Product(s)" means protective sealants applied to the front windshield of the Vehicle.

3. GENERAL TERMS

A. **Warranty Registration**: The Registration Page must be completed and submitted to Administrator within 30 days from the Product Purchase Date. Administrator assumes no liability for the failure of the dealer to submit this Limited Warranty on behalf of the Purchaser
B. Coverage under this Limted Warranty begins on the Product Purchase Date and expires at the end of the Limited Warranty Term listed on the Registration Page.
C. Administrator reserves the right to attempt to repair the front windshield prior to replacing the windshield.
D. Administrator has sole discretion in determining and implementing any repair procedures; repairs will be performed with reasonable promptness and quality workmanship.
E. Administrator's obligation shall be limited to the lesser of: the balance remaining of the aggregate total; the repair; or, if necessary, the removal and replacement of the front windshield.
F. If replacement of front windshield is deemed necessary for repair, Administrator will replace the front windshield with like-kind and quality glass. If like-kind and quality glass is not available, Purchaser specifically requests, or Lienholder requires, Administrator will replace with Original Equipment Manufacturer (OEM) glass.
G. Administrator will pay only for the repair of the covered damage on the Vehicle, and Administrator reserves the right to inspect the Vehicle or may request photographs of the damage prior to authorizing the repair.
H. Administrator has no obligation for reimbursement of transportation or inconvenience costs during time of repair.
I. This Limited Warranty does not cover damage occurring outside of the United States, Canada or Puerto Rico.

4. COVERAGE

You are entitled to the following coverages under this Limited Warranty:

A. Damage to the front windshield such as chips or cracks caused by small rocks, stones, or other propelled road debris while driving on paved roadways will be repaired.
B. If Administrator's technician determines that the covered windshield damage cannot be repaired, replacement will be provided.
C. Aggregate limit of $5,000 over the term of the Limited Warranty for repairs/replacement of the front windshield.

5. EXCLUSIONS

A. **DAMAGE REPORTED AFTER THE 14-DAY NOTIFICATION PERIOD.**
B. Pre-existing damage.
C. Cracks or other damages caused by any peril other than the impact of small rocks or flying road debris.
D. Stress cracks, pitting, inclement weather conditions (i.e. lightning, earthquakes, hailstorms, sandstorms, etc.).
E. Damage due to theft, vandalism, collision, acts of war or terrorism, fire, or other natural casualties.
F. Damage occurring while driving off paved roadways.
G. Recreational vehicles and motorcycles.
H. Excluded Vehicles as defined in Section 2.B

6. CLAIMS PROCEDURES

A. Damage must be reported within 14 days from either the occurrence or discovery of damage.
B. Complete and submit a claim form through Administrator's website, www.permaplate.com, or contact Administrator at 800-453-8470.
C. FOR EACH CLAIM, PURCHASER MUST FOLLOW UP AND COMPLETE THE CLAIM PROCESS WITHIN 60 DAYS FROM THE ONSET OF CLAIM APPROVAL. AFTER 60 DAYS WITHOUT FOLLOW UP, THE CLAIM WILL BE CLOSED AND NO FURTHER ACTION WILL BE TAKEN.
D. CONTACT ADMINISTRATOR FOR AUTHORIZATION PRIOR TO UNDERTAKING ANY REPAIRS. REPAIRS PERFORMED WITHOUT EXPRESS, WRITTEN AUTHORIZATION FROM ADMINISTRATOR WILL NOT BE ELIGIBLE FOR REIMBURSEMENT.

7. TRANSFERS

The Purchaser shall have the right to a one-time transfer of this Warranty to the first subsequent owner of the Vehicle free of charge. To Transfer, notify Administrator in writing of the change of ownership within 30 days of such change.

8. GENERAL INFORMATION

SISKIN ENTERPRISES, INC. IS THE ADMINISTRATOR/WARRANTOR OF THIS LIMITED WARRANTY. TERMS AND CONDITIONS ARE AS STATED AND CANNOT BE ALTERED. THIS IS A PRODUCT LIMITED WARRANTY AND IS NOT INSURANCE. The Windshield Protection Products are permanently applied to the Vehicle; therefore this Limited Warranty is NON-CANCELLABLE and the Product Purchase Price is NON-REFUNDABLE. No express rights are given under this Limited Warranty except for those specifically described herein. THIS LIMITED WARRANTY SPECIFICALLY EXCLUDES ADMINISTRATOR FROM LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY USE OF THESE PRODUCTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCEPTION MAY NOT APPLY TO YOU. This Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state - please review Section 9 for information specific to Your State. Obligations of the Warrantor under this Limited Warranty are insured under a reimbursement policy. If covered service is not provided by Warrantor before the 60th day from date of valid claim initiation, Purchaser may apply directly to Wesco Insurance Company (a member of AmTrust Group) 59 Maiden Lane, 43rd Floor, New York, NY 10038, 866-505-4048, for benefits afforded under this Limited Warranty.

9. STATE SPECIFIC DISCLOSURES

A. **Hawaii:** Unresolved complaints or questions concerning a registered warrantor may be addressed to the Department of Commerce and Consumer Affairs, 335 Merchant St, Honolulu, HI 96813, 808-587-3222.

B. **Indiana:** This Limited Warranty is a service contract and is not insurance and is not subject to Indiana insurance law.

C. **Louisiana:** Section 3. GENERAL TERMS, A., is amended to read as follows: A. Warranty Registration: The Registration Page must be completed and submitted to Administrator within 30 days from the Product Purchase Date.

D. **Mississippi:** This Limited Warranty is regulated by the Mississippi Motor Vehicle Commission, P.O. Box 16873, Jackson, MS 39236, 601-987-3995.

E. **Oregon:** Unresolved complaints concerning a warrantor or questions concerning the regulation of a warrantor may be addressed to the Department of Consumer and Business Services, Consumer Advocacy Unit at 350 Winter Street NE, PO Box 14480, Salem, Oregon 97309, or at 503-947-7984.

F. **Virginia:** If any promise made in the Limited Warranty has been denied or has not been honored within sixty (60) days after Your request, You may contact the Virginia Department of Agriculture and Consumer Services, Office of Charitable and Regulatory Programs at www.vdacs.virginia.gov food-extended-service-contract-providers.shtml to file a complaint.

THEFTWise Theft Deterrent System

SHIELD

LIMITED PRODUCT WARRANTY

Provide Serial # Form Security Label HERE [redacted]

TWSH

DEAL# [redacted]
CUST# [redacted]

WARRANTY HOLDER / YOU			SELLER	NUMBER	
[redacted]			SILVER STAR MOTOR CAR COMPANY		
ADDRESS			ADDRESS		
[redacted]			3601 AUTO MALL DRIVE		
CITY	STATE	ZIP	CITY	STATE	ZIP
IRVINE	CA	[redacted]	THOUSAND OAKS	CA	91362
MOBILE PHONE	SECONDARY PHONE		CONTACT	PHONE	
	[redacted]			805-267-3100	
CUSTOMER E-MAIL			VEHICLE PURCHASE PRICE	AMOUNT FINANCED	
[redacted]			$ 130065.00	$ 139000.15	
VEHICLE IDENTIFICATION NUMBER (VIN)			SALE/RECERTIFICATION DATE	THEFT PROTECTION SELLING PRICE	
[redacted]			03/29/2022	$ 1495.00	
YEAR	MAKE	MODEL			
2022	CADILLAC	ESCALADE ESV	[X] NEW [ ] USED		

LIMITED PRODUCT WARRANTY TERM: 5 YEARS **MAXIMUM BENEFIT AMOUNT: $5,000**

This is a Limited Product Warranty (hereinafter "Warranty") and is not insurance. This Warranty gives You specific legal rights, and may also have other rights which vary from state to state. We warrant that if within a five (5) year Term, such Term beginning on the date of installation or the date of sale of Your Theft Deterrent System, whichever is later, Your Covered Vehicle is (i) stolen and not recovered within thirty (30) days, or (ii) stolen and recovered but deemed a Total Loss by Your primary insurance carrier, then We shall provide a Benefit Amount of $5,000 to be paid directly to You, provided the Benefit Amount does not exceed the Actual Cash Value of the Covered Vehicle on the date of loss. If the primary insurance carrier determines the Covered Vehicle to be valued at less than $5,000 then the Benefit Amount of this Warranty will be reduced to the Actual Cash Value. In order to be eligible for this Warranty, the Covered Vehicle must be insured under a comprehensive insurance policy issued by Your primary insurance carrier.

This Warranty applies only when both the theft of the Covered Vehicle and the report of the theft occur within the covered Territory. The Theft Deterrent System must be fully operative at the time of the theft for the product to meet the terms of Your Warranty. The benefit listed above is a one-time event and this Warranty is terminated in the event of a paid benefit.

I, THE UNDERSIGNED WARRANTY HOLDER(S), HEREBY ACKNOWLEDGE THE ABOVE INFORMATION IS TRUE AND CORRECT. I UNDERSTAND THE PURCHASE OF THE THEFTWISE THEFT DETERRENT SYSTEM WITH ITS LIMITED PRODUCT WARRANTY IS VOLUNTARY AND IS NOT A REQUIREMENT TO PURCHASE, LEASE OR OBTAIN FINANCING FOR THE COVERED VEHICLE. I UNDERSTAND THIS WARRANTY IS AN AGREEMENT BETWEEN THE ADMINISTRATOR/WARRANTOR AND I. I ELECT TO PURCHASE THE THEFTWISE THEFT DETERRENT SYSTEM AND ACCEPT THE TERMS, CONDITIONS, LIMITATI[redacted]

[redacted] 03/29/202 [redacted] /2022

WARRANTY HOLDER SIGNATURE DATE

N/A 03/29/2022 FI MANAGER

CO - WARRANTY HOLDER SIGNATURE DATE TITLE

WARRANTY CLAIM REQUIREMENTS

In order to receive Your $5,000 Benefit Amount under this Warranty it is Your responsibility to notify the police within 48 hours of theft, and provide to the claims administrator, within ninety (90) days of the report of the theft, the following items: (i) this Limited Warranty certificate; (ii) date and time stamped proof of police report of theft to the appropriate law enforcement agency; (iii) confirmation by such law enforcement agency that the Covered Vehicle was not recovered within thirty (30) days following the police report; (iv) dated proof of purchase of the Theft Deterrent System product which must identify the dealer from which the product was purchased; (v) complete documentation from Your physical damage insurance company substantiating the date of loss of Your Covered Vehicle, the fact that the loss was directly due to theft, and the net loss amount and proof of payment; (vi) the address to which Your check should be sent. Please make sure that all the above documents are included and legible or Your Benefit Amount payment may be delayed.

All Theft Deterrent System product Warranty claims must be submitted to the Administrator/Warrantor:
ADMINISTRATION AMERICA LLC
P.O. BOX 22439, ST. LOUIS, MO 63126-2439
Phone (866) 799-8900 • Fax (636) 680-0487 • Email: TheftReport@WiseFandI.com

Original: Administrator Yellow: Financial Institution Pink: Seller White: Warranty Holder

[redacted]

DEFINITIONS

Actual Cash Value: The retail value of the Covered Vehicle, on the Date of Loss, as determined by Your primary insurance carrier.
Benefit Amount: The amount shown on the front page of the Limited Product Warranty or Actual Cash Value of the Covered Vehicle as of the Date of Loss, whichever is less.
Covered Vehicle: The vehicle described on the front page of this Limited Product Warranty upon which the Theft Deterrent System has been installed. Vehicle utilized only for personal purposes include: (1) four-wheel private passenger automobile, van, or light truck; (2) private passenger vehicle (RV) including type A, B, C, 5th wheel, slide-in, travel trailer and popup campers; (3) private motorcycle (sport bike, cruiser/touring or off-road), Lehman Trike, Can-Am Spyder, snowmobile, scooter, UTV, ATV, personal watercraft ("PWC") or sport boat (length overall not to exceed 24 feet).
Theft Deterrent System: A traceable vehicle recovery identification system located in the Covered Vehicle installed on the Covered Vehicle by an authorized technician. This system is designed to deter the theft of the Covered Vehicle. If this system fails to deter the theft of the Covered Vehicle, the benefit subject to terms and conditions of this Warranty shall be paid.
Term: Five (5) years from the later of the date of sale or installation of Your Theft Deterrent System.
Territory: The United States of America, its territories or possessions.
Total Loss: Occurs when the Covered Vehicle is stolen and is not recovered within thirty (30) days from the date a police report was filed, or is stolen and recovered but Your primary insurance carrier declares the Covered Vehicle a total loss.
Us, We, Our: Administration American LLC is the Warrantor and is obligated to You to administer all services and coverage under this Warranty.
You, Your: The original purchaser of the Theft Deterrent System and Warranty Holder as identified on the front page of this Limited Product Warranty.

CONDITIONS, LIMITATIONS AND EXCLUSIONS

The Theft Deterrent System product covered by this Warranty is permanently installed on the original owner's Covered Vehicle and cannot be transferred to another vehicle. You must have comprehensive primary insurance in effect at the time of the theft on Your Covered Vehicle in an amount at least equal to the Actual Cash Value of Your Covered Vehicle. The maximum $5,000 warranty benefit is only available to the original retail purchaser and is not transferable. You must comply with all the terms of this Warranty.

This Warranty does not cover any theft deterrent products that may have been installed, removed, serviced or modified by anyone other than an authorized Theft Deterrent System technician. This Warranty does not cover losses occurring while Your Theft Deterrent System is not operating properly as a result of accident, misuse, abuse or damage caused by conditions in the Covered Vehicle, or improper voltage, or from fire, flood, lightning or other acts of God. This Warranty does not cover the loss of the contents of the Covered Vehicle if it is stolen. This Warranty shall be null and void if it is determined that the product does not meet the terms of this Warranty or the report to the law enforcement agency of the theft of the Covered Vehicle was false or erroneous. Duplicate payments will not be made for expenses and benefits paid or covered under Your comprehensive primary insurance policy.

This Warranty does not apply to:

A. Total Loss or damage resulting from war, whether or not declared, invasion, civil war, insurrection, rebellion or revolution, nuclear radiation or radioactive contamination.
B. Total Loss or damage resulting directly or indirectly from forgery or any dishonest, fraudulent or criminal act, or due to conversion, embezzlement or secretion by any person in lawful possession of the Covered Vehicle.
C. Total Loss or damage resulting from the Covered Vehicle being stolen when the Theft Deterrent System is not fully operative at the time of the theft.
D. Total Loss or damage resulting from the Covered Vehicle being stolen outside of the covered Territory.
E. Total Loss or damage resulting directly or indirectly when the Theft Deterrent System had been installed, removed, serviced, or modified by anyone other than an authorized Theft Deterrent System technician or losses occurring while Your Theft Deterrent System is not operating properly as a result of accident, misuse, abuse, or damage caused by conditions in the Covered Vehicle, or improper voltage, or from fire, flood, lightning, or other acts of God.
F. A vehicle that has been purchased through the "grey market," or is used as an emergency, municipal, law enforcement, delivery, taxi, rental, limousine, or racing vehicle or is licensed for commercial use or utilized for any purpose other than private use. Also any vehicle that has been modified or customized unless the modifications or customizing is typically available for the vehicle make and model from the original manufacturer or the original manufacturer's licensed dealer.
G. Total Loss or damage of the Covered Vehicle resulting from seizure or destruction by order of governmental authority.
H. Total Loss or damage resulting from theft by family members of the Warranty Holder or any other persons who had access to the keys of the Covered Vehicle, including situations in which the keys were left in the Covered Vehicle.

This Warranty gives You specific legal rights, and You may also have other rights that may vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, or do not allow disclaimers of implied warranties or limitations on the duration of implied warranties, so the above limitations or exclusions may not apply to You.

The obligation(s) of Us to You under this Warranty are guaranteed under a contractual liability insurance policy. In the event payment due under the terms of this Warranty is not provided by Us within sixty (60) days after proof of loss has been filed by You in accordance with the terms of this Warranty, You may file a claim directly with the insurer that issued the insurance policy, Old Republic Insurance Company (Tulsa Branch), 8282 S. Memorial Drive, Suite 202, Tulsa, OK 74133, (800) 331-3780.

TERMINATION / CANCELLATION

Only the Warrantor may terminate this Warranty and only under the following conditions: (1) if You have not paid the Theft Deterrent System price; (2) if there has been a material misrepresentation or fraud at the time of sale of the Theft Deterrent System; (3) if You commit fraud resulting in any way to the Total Loss or damage of the Covered Vehicle; or (4) if You substantially breach the Warranty Holder's duties under this Warranty. The Warrantor will mail written notice and explanation of termination to the Warranty Holder (at the last known address contained in the records) at least thirty (30) days prior to cancellation.

STATE AMENDMENTS

California: This Warranty is non-cancelable and non-refundable. This agreement is a Product Warranty and is not insurance. It is not subject to state insurance laws but is subject to the state law concerning Warranties. To be eligible for this Warranty, the Warranty Holder must have comprehensive insurance on the Covered Vehicle that is protected by the anti-theft device.

Georgia: This Warranty is non-cancelable and non-refundable. Obligations of the Warrantor to the Warranty Holder are guaranteed under a Warranty Reimbursement Insurance Policy. This agreement is a Product Warranty and is not insurance. It is not subject to the state insurance laws but is subject to the state law concerning Warranties. Coverage under this Warranty shall be null and void if it is determined that the product does not meet the terms of this Warranty or the report to the law enforcement agency of the theft of the Covered Vehicle was false or erroneous.

Hawaii: Obligations of the Warrantor to the Warranty Holder are guaranteed under a Warranty Reimbursement Insurance Policy. Questions or unresolved complaints regarding this Warranty or the regulation of Warrantors may be addressed to Hawaii Department of Commerce and Consumer Affairs, Insurance Division, P.O. Box 3614, Honolulu, Hawaii 96811, (808) 586-2790 or (808) 586-2799.

Maryland: The obligations of the Warrantor to the Warranty Holder under this Warranty are guaranteed under a Warranty Reimbursement Insurance Policy. In the event payment due under the terms of the Warranty is not provided by the Warrantor within 60 days after proof of loss has been filed by the Warranty Holder in accordance with the terms of the Warranty, the Warranty Holder may file a claim directly with the insurer that issued the Warranty Reimbursement Insurance Policy.

New Hampshire: In the event that You do not receive satisfaction under this contract, You may contact the New Hampshire Insurance Department. State of New Hampshire Insurance Department, 21 South Fruit St. J #14. Concord, NH 03301, (800) 852-3416.

New Jersey: **THIS AGREEMENT IS A PRODUCT WARRANTY, NOT INSURANCE, AND IS UNDER THE PURVIEW OF THE DIVISION OF CONSUMER AFFAIRS.** Any questions about the warranty may be directed to the Division of Consumer Affairs which may be contacted at 124 Halsey Street, Newark, New Jersey 07101, (973) 504-6200, www.njconsumeraffairs.gov. Any questions about the Warranty Reimbursement Policy may be directed to the Department of Banking and Insurance at 20 West State Street, PO Box 325, Trenton, NJ 08625, (800) 446-7467, www.state.nj.us/dobi/index.htrnl.

Ohio: This vehicle protection product Warranty is not subject to the insurance laws of the state, contained in Title XXXIX of the Ohio Revised Code. This Warranty may not include all of the benefits or protections of an insurance policy that includes theft coverage issued by an insurer authorized to do business in Ohio.

Oklahoma: In the event the Agreement is canceled by the Warranty Holder, return of premium shall be based upon ninety percent (90%) of the unearned pro rata premium less the actual cost of any service provided under the Agreement. In the event the Agreement is canceled by Us, return of Selling Price shall be based upon one hundred percent (100%) of unearned pro rata premium less the actual cost of any service provided under the Agreement. Coverage afforded under this contract is not guaranteed by the Oklahoma Insurance Guaranty Association. Oklahoma license #44201318.

Oregon: Unresolved complaints concerning a registered Warrantor or questions concerning the regulation of a Warrantor may be addressed to the Oregon Insurance Division, Consumer Advocacy Unit at 350 Winter St, NE, Room 440, P.O. Box 14480, Salem, OR 97309. 503-947-7984 or 888-877-4894.

Tennessee: Obligations of the Warrantor to the Warranty Holder are insured under a Reimbursement Policy. The Warranty benefit is intended to reimburse the Warranty Holder for incidental costs associated with the failure of the Theft Deterrent System.

Texas: Obligations of the warrantor to the Warranty Holder are guaranteed under a Warranty Reimbursement Insurance Policy. Unresolved complaints concerning registered Warrantor or questions concerning the regulation of a Warrantor may be addressed to the Texas Department of Insurance, P.O. Box 149104, Austin, TX 78714-9104, (800) 578-4677.

Utah: Coverage afforded under this Warranty is not guaranteed by the Utah Property and Casualty Guaranty Association. This Warranty is subject to limited regulation by the Utah Insurance Department. To file a complaint, contact the Utah Insurance Department. The Claim Procedures section is amended to include the following: If You fail to give any notice or file any proof of theft required by this Warranty within the time specified in this Warranty, it does not invalidate a claim made by You if You show that it was not reasonably possible to give the notice or file the proof of theft within the prescribed time and that notice was given or proof of theft was filed as soon as reasonably possible. The benefit amount is (a) $5,000 paid directly to You regardless of the Actual Cash Value of the Covered Vehicle on the Date of Loss. Purchase of this product is optional and is not required in order to finance, lease, or purchase a motor vehicle.

Wisconsin: The Declaration page is amended as follows: IMPORTANT: This Warranty is not valid unless the Serial # is etched in the vehicle, i.e. car or truck, at the time of lease or purchase of the vehicle by the original selling dealer. The dealer is required to print the Serial # in the box above.

[redacted]

DEAL# [redacted]
STK # 31920
CUST# [redacted]
FORM# 64540 KAD-FI

KEY REPLACEMENT SERVICE CONTRACT & 24-HOUR ROADSIDE ASSISTANCE

COVERED VEHICLE INFORMATION

Year, Make, Model 2022 CADILLAC ESCALADE ESV
VIN [redacted]
Vehicle Purchase Price $ 130065.00 Amount Financed $ 139000.15

VEHICLE OWNER

Vehicle Owner [redacted]
Address, City, State, Zip [redacted] IRVINE CA [redacted]
Email [redacted]
Phone Home, Cell, Work [redacted] [redacted]

SELLING STORE

Store Name, Store Number SILVER STAR MOTOR CAR COMPANY
Address, City, State, Zip, Phone 3601 AUTO MALL DRIVE THOUSAND OAKS, CA. 91362 805/267-3100

LIENHOLDER/LESSOR

Lienholder/Lessor OPTION
Address, City, State, Zip, Phone

COVERAGE TERM

Coverage Term 6 Years (1 - 7 years)

PURCHASE PRICE

Purchase Price $ 390.00

IF NO BOX IS CHECKED (✓) AND/OR TERM COMPLETED, MAXIMUM COVERAGE AND/OR TERM WILL APPLY UNLESS COVERAGE IS DECLINED AS SHOWN BELOW.

THE PURCHASE OF THE KEY REPLACEMENT SERVICE CONTRACT IS NOT A REQUIREMENT FOR THE PURCHASE, LEASE OR FINANCING OF A COVERED VEHICLE. THIS AGREEMENT IS NOT AN INSURANCE CONTRACT. THIS IS NOT AN AUTOMOBILE LIABILITY OR PHYSICAL DAMAGE INSURANCE POLICY.

SEE IMPORTANT TERMS AND CONDITIONS ON THE FOLLOWING PAGES OF THIS AGREEMENT, AS WELL AS STATE SPECIFIC AMENDMENTS FOR YOUR STATE.

THERE IS NO DEDUCTIBLE FOR COVERAGE UNDER THIS CONTRACT

I ("Vehicle Owner") whose signature appears below, acknowledge that the information contained above is, to the best of my knowledge, true. I have read the terms and conditions contained herein and I understand and agree to all of the provisions herein. This Agreement is between the Obligor and Vehicle Owner **ADDITIONALLY, I CONFIRM THAT I RECEIVED AT LEAST TWO (2) COPIES OF THE KEY TO THE VEHICLE LISTED ABOVE ON THE MEMBERSHIP PURCHASE DATE.**

03/29/2022
Date of Sale
(Effective Date of Agreement)

[redacted]
Vehicle Owner Signature

[redacted]
Dealer Signature

DECLINATION OF ENHANCED VEHICLE PROTECTION

☐ I do not choose to register my vehicle under the Key Replacement Service Contract. By not purchasing the Key Replacement Service Contract, I fully understand that I am not entitled to any of the Service Contract protection provisions provided under the terms of this Service Contract.

N/A
Vehicle Owner Signature

N/A
Date

N/A
Dealer Signature

N/A
Date

Obligor / Service Contract Provider

In Florida:
Siskin Enterprises of Florida, Inc.
P.O. Box 58 Salt Lake City, Utah 84110
Toll Free (800) 453-8470
E-mail: customerservice@siskinent.com

In Massachusetts:
Obligor is the selling dealer listed above.

All Other States:
Siskin Enterprises, Inc.
P.O. Box 58 Salt Lake City, Utah 84110
Toll Free (800) 453-8470
E-mail: customerservice@siskinent.com

[redacted]

8005
REV 7/17

KEY REPLACEMENT SERVICE CONTRACT

I. DEFINITIONS

A. "Covered Key/Remote" means one of the keys/remotes provided to you at the time of vehicle's original delivery.
B. "Covered Repair Costs" (Key Only) means the customary parts and labor costs required to complete the repair or replacement of the covered key/remote, which never will exceed the manufacturer's suggested retail for a replacement key/remote. We reserve the right to use like kind and quality replacements for lost or damaged keys/remotes.
C. "Covered Vehicle" means the Vehicle shown on the front side of this Service Contract covered by this Service Contract.
D. "Excluded Vehicles" are Alfa Romeo, Austin Healey, Aston Martin, Bentley, Bugatti, Checker, Citroen, Daihatsu, Ferrari, Fisker, International, Lamborghini, Lotus, Maserati, Maybach, McLaren, MG, Panoz, Peugeot, Rolls Royce, Saleen, Shelby, Tesla, Triumph, and TVR.
E. "Lienholder/Lessor" means a financial institution, bank, credit union, or a third party that provides credit for the benefit of the Purchaser of the Vehicle.
F. "Provider/Obligor, We, Us, and Our" means Siskin Enterprises, Inc.
G. "Selling Store" means the store from which the Vehicle Owner purchased this Service Contract.
H. "Service Contract" will mean this Key Replacement Service Contract.
I. "Vehicle Owner," "You" and its possessive, "Your" means the purchaser shown on the front side of this Service Contract.

II. COVERAGE

A. If a covered vehicle's key is lost, stolen, or destroyed, you are eligible for reimbursement for one (1) replacement key and remote (if remote is also lost, stolen or destroyed) up to, but not to exceed $800 per incident.
B. A maximum of one (1) key replacement will be provided per any year.
C. Any key replacement requires prior authorization.
D. If You are locked out of Your home, We will provide services to unlock Your home.
E. A maximum limit of $100 per occurrence will be provided for home lock-out assistance.
F. If required, We will provide up to three (3) key replacements for the term of Your Service Contract.
G. You must present and provide proof of residency, such as a valid driver's license with the address indicated.
H. When Your Covered Vehicle's Keys are damaged, inoperable, lost, stolen, or locked in the Covered Vehicle, 24-hour assistance will help You to obtain a taxi or a rental vehicle if replacement Keys cannot be made at the disablement location. When needed, a taxi will be sent to Your location and You will be reimbursed up to $50 towards the cost of the taxi with a maximum of one (1) reimbursement per occurrence.
I. When requested, assistance will be provided to obtain a loaner vehicle for You from a qualified rental car agency at discounted rates reimbursable up to $50 towards the rental cost with a maximum of one (1) reimbursement per occurrence allowed.
J. **Emergency Roadside Assistance** is available on a Sign and Drive basis throughout the United States and Canada, 24-hours a day, 365 days a year.
K. For service in the U.S. and Canada, call **1-888-664-4561** for towing, jump starts, tire changes (with your inflated spare), vehicle fluid delivery (cost of fluids extra), Lock-out Assistance (cost of key cutting/replacement extra).
L. Sign and Drive provided benefits means you incur no out-of-pocket expense, up to a maximum benefit of $100 per incident, at a maximum of three (3)uses per year.
M. Service fees exceeding this maximum benefit are Your responsibility.
N. Only service requests provided through the phone numbers above will be honored.

III. TERMS AND CONDITIONS

A. **GENERAL TERMS AND CONDITIONS:**
   1. This coverage is effective for the duration of the Service Contract as per the term selected on the reverse side of this Service Contract. Coverage begins on the Date of Sale identified on the first page.

B. **YOUR DUTIES:**
   1. It is the Vehicle Owner's responsibility to initiate claims for covered events, during the Term of this Service Contract, by notifying the Obligor as per the Claim Procedures in Section V.

IV. EXCLUSIONS

A. Damage occurring outside of the United States or Canada.
B. Any consequential or incidental damages.
C. Any replacement key made without Our prior authorization.
D. Any cost or key replacement for which the manufacturer has announced its responsibility through any means, including public recalls or factory service bulletins.
E. Any replacement cost covered by a repairer's/supplier's guarantee or warranty.
F. Any key replacement for an uncovered vehicle, i.e. not listed on this Service Contract.
G. Any consequential damages or loss, whether direct or otherwise, resulting from the failure or loss of a covered vehicle key.

V. CLAIMS PROCEDURES

A. Call 1-800-453-8470 (toll free) for prior authorization (by dealer or customer) and to initiate a key replacement claims process.

B. Call 1-888-664-4561 (toll free) for prior authorization (by dealer or customer) and to initiate a roadside assistance or lockout assistance claims process.
C. If You are within 50 miles of original selling dealership please return to dealer for key/remote replacement process.
D. Customer or original dealer must pay for key/remote replacement at a servicing dealership or qualified key replacement facility.
E. Secure paid invoice with pre-printed facility information and mail to the address below.
F. Mail invoice and copy of this Agreement within 30 days of incident to: Key Replacement, P.O. Box 58, Salt Lake City, UT 84110.
G. Emergency Replacement – If a key must be replaced when Our claims office is closed and prior authorization for the replacement cannot be obtained, You should proceed with the claim procedure listed above and contact Us for reimbursement consideration instructions on the next business day.

VI. CANCELLATIONS

A. You may cancel this contract at any time for any reason by mailing to the Obligor written notice of cancellation or by calling (800) 435-8470.
B. If you cancel this Service Contract by the 30th day of receipt if delivered in person, or 30th day after mailing if delivered via mail, and no claim has been made, the contract is voided and the Obligor will provide a full refund or credit to your account. This right to void the Service Contract is applicable only to the original holder and is not transferrable to subsequent holders of the Service Contract.
C. If cancellation is after 30 days from the Service Contract Date of Sale or if a claim has been made, the Obligor will provide a prorated refund based on the number of days remaining on the Service Contract term, less any claims paid, and less a $50 cancellation fee.
D. We may only cancel this Service Contract for nonpayment of provider fee, fraud, or material misrepresentation. If the Obligor initiates the cancellation, no cancellation fee will apply.
E. The Obligor may cancel this Service Contract by mailing written notice of cancellation to Vehicle Owner at the last known address in Obligor's records 15 days prior to the effective date of the cancellation. The cancellation notice will state the effective date and reason for cancellation.
F. A monthly penalty of ten percent shall be added to any refund owed that is not paid with 45 days of cancellation.

VII. GENERAL INFORMATION

SISKIN ENTERPRISES, INC. IS THE OBLIGOR/SERVICE CONTRACT PROVIDER OF THIS SERVICE CONTRACT. TERMS AND CONDITIONS WRITTEN ABOVE CANNOT BE ALTERED. THIS IS A SERVICE CONTRACT AND IS NOT INSURANCE. Obligations of the Service Contract Provider under this Service Contract are insured under a reimbursement policy issued by Wesco Insurance Company (a member of AmTrust Group) 59 Maiden Lane, 43rd Floor, New York, NY 10038, policy #WIC-SIS-SCRI-070112. If covered service is not provided by Service Contract Provider, or if We fail to pay, before the 60th day after proof of loss has been filed, You should apply directly to Wesco Insurance Company for benefits or services afforded under this Service Contract by mail at 59 Maiden Lane, 43rd Floor, New York, NY 10038 or by calling (866) 505-4048.

VIII. ARBITRATION

You agree that all individual claims or disputes of any type arising from or relating to this Service Contract with the Obligor, Dealer, or the insurer listed in Section VII will be settled by impartial arbitration. To initiate arbitration, You must notify Obligor in writing of Your desire to submit your issue to arbitration. You are responsible for providing Us with at least 3 proposed arbitrators. We have the right to question the proposed arbitrators to confirm neutrality and select any of the three to act as the Arbitrator. If We demonstrate that none of the three proposed arbitrators are neutral, You may be asked to proffer additional arbitrators until one is selected. The Arbitrator is responsible for setting the ground rules and procedures for the arbitration. You agree to abide by the arbitrator's decision and share the cost of arbitration equally, unless the Arbitrator directs otherwise. If this section conflicts with the statutory or regulatory arbitration provision in the state in which this Service Contract was purchased, the state's arbitration rules will govern.

IX. STATE SPECIFIC AMENDMENTS

Please review the following state specific amendments carefully for variations in this Service Contract based on Your state.
A. **Alabama:** The cancellation fee in section VI.C is amended to $25.
B. **Alaska:** The cancellation fee in section VI.C shall be the lesser of $50 or 7.5 percent of the unearned provider fee. The time period for application to the insurer of 60 days in Section VII is amended to 30 days.
C. **Arizona:** This contract cannot be cancelled by Us for conditions within our knowledge and/or control including but not limited to (1) pre-existing conditions; (2) prior use or tampering with the odometer; (3) misrepresentation by Us or our subcontractors; or (4) ineligibility for the program. No claims paid will be deducted from any refund owed. Section VIII is amended to add that You may file with the Director of the Arizona Department of Insurance for relief of any complaint under the provisions of A.R.S. 20.1095.04.
D. **California:** Section VI. Cancellations is stricken in its entirety and replaced with the following. You may cancel this contract at any time for any reason, including if the Vehicle is sold, lost, stolen or destroyed. We may only cancel for Your non-payment, material misrepresentation, or fraud. If we cancel this contract, we will mail you written notice at least 15 days prior to the effective date of cancellation stating the effective date of and reason for cancellation. If You cancel this contract within the first 60 days from purchase and no claim has been made, You will receive a full refund of the purchase price. If You cancel after a claim has been made or after 60 days from purchase, You will receive a refund of the purchase price, less claims paid. If You cancel after 60 days from the purchase date, a cancellation fee of the lesser of $25 or 10% of the purchase price will be assessed. If We cancel this contract, You will receive a prorated refund based on unused months and less claims paid, if any; however, no cancellation fee will be assessed. Any refund owed to You due to our cancellation will be paid within thirty (30) days of the cancellation. We remain liable to You for any claim reported prior to cancellation provided that the first step required for reporting a claim has been completed. **Insurance Coverage:** Performance to You under this contract is guaranteed by a California approved insurance company. You may file a claim with this insurance company if any promise made in this Service Contract has been denied or has not been honored within 60 days after your request. The name and address of the insurance company is Wesco Insurance Company (a member of AmTrust Group), 59 Maiden Lane, 43rd Floor, New York, NY 10038. If You are not satisfied with the insurance company's response, you may contact the California Department of insurance at 1-800-

927-4357 or access the department's Internet Web site (www.insurance.ca.gov). Obligor's California VSC provider license number is 0M08015.

NO PRE-EXISTING CONDITIONS ARE COVERED UNDER THIS CONTRACT.

This Contract does not provide any preventive maintenance and it is Your obligation to maintain Your Vehicle's covered parts as specified in this Contract and by Your Vehicle's manufacturer. This Contract is not transferrable. 24-Hour Home Lockout coverage is not available in California.

E. **Connecticut:** You have a right to cancel this contract if You return the covered vehicle, or if the covered vehicle is sold, lost, stolen, or destroyed. This contract is not transferable. Dispute Resolution: We will attempt to resolve any dispute arising under this Contract with You through mediation. If mediation is unsuccessful, You may pursue arbitration to settle the disagreement. To request arbitration, mail Your complaint to: State of Connecticut, Insurance Department, P.O. Box 816, Hartford, CT 06142-0816, Attention Consumer Affairs. The written complaint must contain a description of the dispute, the purchase or lease price of the product, and a copy of the Service Contract.

F. **Florida:** The Obligor on this contract for Florida is Siskin Enterprises of Florida, Inc. dba PermaPlate, Florida license number 27271.
The rate charged for this Service Contract is not subject to regulation by the Florida Office of Insurance Regulation.
Cancellation: You may cancel the Service Contract within sixty (60) days after purchase, for a 100% refund of the gross purchase price, less any claims paid on the Service Contract, and a cancellation fee not to exceed 5% of the gross purchase price. If We cancel the Service Contract for nonpayment, We will provide You with written notice by certified mail. If We cancel the Service Contract in the first sixty (60) days, We will not charge a cancellation fee. If We cancel the Service Contract after the first sixty (60) days, We will refund 90% of the unearned pro rata premium, less any claims paid.

G. **Georgia:** Section VIII regarding Arbitration is deleted in its entirety. Section VI is revised to state that cancellation will comply with O.C.G.A 33-24-44. For any cancellation by the Obligor, You will be refunded 100% of the pro-rate purchase price. For any cancellation by You, You will be refunded 90% of the pro-rata purchase price. Under no circumstances will a cancellation fee or the cost of any claims paid be deducted from any refund owed to You.

H. **Idaho:** Coverage afforded under this motor vehicle Service Contract is not guaranteed by the Idaho Insurance Guarantee Association.

I. **Indiana:** This service contract is not insurance and is not subject to Indiana insurance law. A claim against the provider also shall include a claim for return of the unearned provider fee.

J. **Iowa:** A claim against a reimbursement insurance policy shall also include a claim for return of the unearned service company fee paid for the service contract. This agreement is subject to the applicable provisions of the Iowa Consumer Credit Code, Chapter 357. You may contact the Iowa Securities and Regulated Industries Bureau, Two Ruan Center, 601 Locust Street, 4th Floor, Des Moines, Iowa 50309-3738. Used parts will not be used to replace parts covered under this Agreement without Your prior written authorization. Rebuilt parts will not be used to replace parts covered under this Agreement unless those parts are rebuilt according to national standards recognized by the Insurance Division. If You cancel this Service Contract pursuant to section VI.B and are due a full refund of the purchase price of this Service Contract, and such refund is not paid within 30 days, a 10% penalty will be added for each 30 day period that the refund remains unpaid.

K. **Louisiana:** At no time will any claims paid be deducted from Your refund. Section VIII regarding arbitration is deleted in its entirety.

L. **Maine:** The cancellation fee in section VI.C shall be the lesser of $50 or 10 percent of the provider fee. If We cancel this Service Contract for any reason other than nonpayment by You, We will refund you 100% of the unearned pro-rata provider fee, less any claims paid. Section VIII is amended to state that any arbitration under this Service Contract shall take place in Maine.

M. **Massachusetts: The 24-Hour Home Lock-out benefit is not available in Massachusetts.**

N. **Mississippi:** Section VIII regarding arbitration is deleted in its entirety. Roadside Assistance, Home Lockout, Key Replacement, and Rental Assistance benefits under this Contract are provided by SafeRide Motor Club, Inc.

O. **Missouri:** A claim against the provider also shall include a claim for return of the unearned provider fee. Section VI.B is replaced with the following: If You cancel this Service Contract by the 30th day of receipt if delivered in person, or 30th day after mailing if delivered via mail, the contract is voided and the Obligor will provide a full refund or credit to your account, less any claims paid. This right to void the Service Contract is applicable only to the original holder and is not transferrable to subsequent holders of the Service Contract. Section VIII is replaced in its entirety with the following: Arbitration is not mandatory for disputes under this Service Contract but may be chosen voluntarily by the parties to this Service Contract.

P. **Nebraska:** Section VIII is deleted in its entirety.

Q. **Nevada:** In the event of cancellation, we will deduct any outstanding balance on the account from the amount of the unearned purchase price when calculating Your refund, regardless of any claims paid. Section VI.D is revised to read as follows: We may only cancel this Service Contract for Your nonpayment of provider fee, fraud by You, or material misrepresentation by You. If the Obligor initiates the cancellation, no cancellation fee will apply. This Service Contract is not transferrable. This service contract is not renewable. Under no circumstances will the cost of any claims paid be deducted from a refund owed to You. No pre-existing conditions are covered under this Service Contract.

R. **New Hampshire:** In the event you do not receive satisfaction under this Service Contract, You may contact the New Hampshire Insurance Department, 21 South Fruit, Suite 14, Concord NH 03301, (603) 271-2261. Arbitration is subject to the state rules governing the arbitration of disputes as set forth in RSA 542. You have the right to bring an action to enforce the terms of the contract, or otherwise challenge the denial of a claim You believe is wrongful. Any civil action or alternative dispute resolution procedure must be brought in New Hampshire. Section VIII is subject to section 542, R.S.A.

S. **New Mexico:** Final contract price to be determined prior to presentation to consumer for signature.

T. **North Carolina:** We may only cancel this Agreement for nonpayment of the provider fee by You, or for a direct violation of this Agreement by You. The cancellation fee in section VI.C shall be the lesser of $50 or 10 percent of the pro rata refund.

U. **Oklahoma:** Coverage afforded under this contract is not guaranteed by the Oklahoma Insurance Guaranty Association. This Agreement is provided by Siskin Enterprises, Inc., P.O. Box 58 Salt Lake City, Utah 84110, license number #865034. In the event You cancel this Agreement, the return shall be based upon ninety (90) percent of the unearned pro rata provider fee less any claims paid. If We cancel this Agreement, Your refund will be based on one hundred (100) percent of the unearned pro rata provider fee, less claims paid.

V. **South Carolina:** This Contract is not transferrable.

W. **Texas:** Unresolved complaints concerning a provider or questions concerning the registration of a service contract provider may be address to the Texas Department of Licensing and Regulation, P.O. Box 12157, Austin, TX 78711, telephone number 512-463-6599 or 800-803-9202. You may request reimbursement directly from Wesco Insurance Company if a refund or credit is not paid before the 46th day after the date on which the Service Contract is returned to the Obligor.

X. **Utah:** We may only cancel this Agreement for nonpayment, material misrepresentation, substantial breach of duty, or a substantial change in the risk. Cancellation of Your Agreement will be effective no sooner than 30 days after delivery or first class mailing of written notice to you, except if for nonpayment. If cancellation is for nonpayment, the effective date of termination will be no sooner than 10 days after delivery or first class mailing of written notice. If this Agreement has been in effect for less than 60 days when the written notice of cancellation is mailed or delivered, cancellation will be effective 10 days after notice has been mailed or delivered. Section VIII is replaced in its entirety with the following: Any matter in dispute between You and Us may be subject to arbitration as an alternative to court action pursuant to the rules of the American Arbitration Association, a copy of which is available on request from the Administrator. Any decision reached by arbitration shall be binding upon both You and Us. The Arbitration award may include attorney's fees if allowed by state law and may be entered as a judgment in any court of proper jurisdiction. Nothing in this section shall preclude You from bringing an action arising under this Agreement in a small claims court having proper jurisdiction.

The 24-Hour Home Lock-out benefit is not available in Utah.

Y. **Vermont:** Section VIII is replaced in its entirety with the following: Arbitration is not mandatory for disputes under this Service Contract but may be chosen voluntarily by the parties to this Service Contract.

Z. **Washington:** This Service Contract is covered under reimbursement insurance policy number WIC-SIS-SCRI-WA-111114, issued by Wesco Insurance Company. Any civil action brought in connection with this Agreement will be brought in the courts of Washington. The cancellation fee in section VI.C is amended to be $25. We shall not deny any claim for coverage based on Your failure to properly maintain the vehicle, unless the failure to maintain involves the failed part(s). We only have sixty (60) days from the date of sale to You to determine whether or not Your vehicle qualifies under our program. After 60 days, We are fully obligated under the terms and we many not cancel this Agreement. Any arbitration proceedings held under this Service Contract will be held in close proximity to Your permanent residence. ____________ By initialing here, You acknowledge that You have read and understand the terms of this Service Contract, specifically: (1) Your duties under this Service Contract as outlined in section III. B; (2) the work and parts covered by this Service Contract as outlined in section II; (3) the time limitations of the Service Contract identified in "Coverage Term," on the front page of this Service Contract; (4) that the implied warranty of merchantability on the vehicle is not waived if this Service Contract was purchased within 90 days of the Purchase Date of the vehicle and the seller of the Service Contract is also the seller of the vehicle covered by this Service Contract; (5) the exclusions under this Service Contract outlined in section IV; and (6) Your right to return or cancel this Service Contract as outlined in section VI.

AA. **Wisconsin: THIS CONTRACT IS SUBJECT TO LIMITED REGULATION BY THE OFFICE OF THE COMMISSIONER OF INSURANCE.** Cancellation is amended as follows: We may only cancel this Agreement for nonpayment of the provider fee, material misrepresentation by You, or a substantial breach in duties by You. If this Agreement is cancelled by Us for a reason other than nonpayment, You are entitled to a refund of 100 percent of the unearned pro-rata provider fee, less any claims paid. In the event of a total loss of property covered by this Agreement that is not covered by a replacement pursuant to the terms of this Agreement, You are entitled to cancel this Agreement and receive a pro rata refund of any unearned provider fee, less any claims paid.
The cancellation fee in section VI.C shall be the lesser of $50 or 10 percent of the provider fee. Roadside Assistance, Home Lockout, Key Replacement, and Rental Assistance benefits under this Service Contract are provided by SafeRide Motor Club, Inc.

SILVER STAR MOTOR CAR COMPANY
3601 AUTO MALL DRIVE
THOUSAND OAKS CA 91362
805-267-3100

DEAL# [redacted]

DELIVERY CONFIRMATION

Customer Name(s): [redacted] Salesperson: LILA DALTON

Street Address: [redacted] IRVINE CA [redacted]

Home Telephon[redacted] Work Telephone: [redacted]

Vehicle Description: 2022 CADILLAC ESCALADE ESV [redacted]

Year Make Model Vehicle Identification Number (VIN)

Our Dealership has prepared this Delivery Confirmation to ensure your satisfaction with the vehicle and to make sure there are no misunderstandings between us with respect to the transaction. We recognize that you have been asked to review and sign a number of documents today in order to complete the transaction. You should also have been provided with the opportunity to take the vehicle for a test drive and to have it inspected, at your own expense, by an independent third party. Please take a moment now to consider the transaction before taking delivery of the vehicle to make sure it is clear to you and that nothing has been promised to you that has not been put into writing. Representatives of this Dealership are not authorized to make any oral promises to you. If our Dealership has agreed to provide any goods and/or services with respect to the vehicle that have not been received at the time of delivery of the vehicle, those items should be listed below.

- [x] I HAVE RECEIVED ALL OF THE PRODUCTS AND SERVICES PROMISED TO ME IN CONNECTION WITH THIS TRANSACTION AT THE TIME OF DELIVERY.

- [ ] AS OF THE TIME OF DELIVERY, I HAVE YET TO RECEIVE THE FOLLOWING PRODUCTS AND/OR SERVICES PROMISED TO ME IN CONNECTION WITH THIS TRANSACTION:

NOTHING FURTHER PROMISED OR IMPLIED

By signing below, you are acknowledging that you had the opportunity to inspect the vehicle and found it free from any reasonably discoverable defects. You are also agreeing that you had the opportunity to review the entire transaction, the Dealership has satisfactorily addressed any questions or concerns you had, and nothing has been promised to you that has not been put into writing. I hereby accept this Delivery Confirmation with the understanding that it is valid for thirty (30) days from the date of issuance and that I must make an advance appointment with the service department before the above work can be performed. **THERE IS NO COOLING-OFF PERIOD UNLESS YOU OBTAIN A CONTRACT CANCELLATION OPTION.**

[redacted] 03/29/2022 [redacted] 03/29/2022

Customer Date Authorized Dealership Representative Date

N/A

Customer Date

For Office Use Only:

Appointment Scheduled On:__________ By:__________

Date of Appointment:__________ Time:_____ a.m./p.m. Contact:__________

Additional Notes:__________

CUST #:251299 DEAL #:22901

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Pre-Contract Disclosure (Retail Installment Sale Contract)

Identification of Parties

Buyer Name(s) ("you") [redacted]				Contract Date 03/29/2022
Address: [redacted] Street	City IRVINE	State CA	Zip [redacted]	Buyer's Telephone [redacted]
Dealership SILVER STAR MOTOR CAR COMPANY				Dealer's Telephone [redacted]

Identification of Vehicle ("Vehicle")

Year	Make	Model	VIN
2022	CADILLAC	ESCALADE ESV	[redacted]

Optional Goods and Services

The following goods and services are NOT required as a condition to obtaining financing terms for the purchase of the Vehicle.

☒ Optional Theft Deterrent Device(s):

(1) SHIELD (THEFT PROTECTION)	$ 1495.00
(2) N/A	$ N/A
(3) N/A	$ N/A

☒ Optional Surface Protection Product(s):

(1) PERMAPLATE APPEARANCE	$ 895.00
(2) PERMAPLATE WINDSHIELD	$ 795.00

☒ Optional Service Contract(s):

(1) CBGC PROTECTION PLAN	$ 4600.00
(2) CBGC MAINT	$ 2990.00
(3) PERMAPLATE KEY REPLACEMENT	$ 390.00
(4) N/A	$ N/A
(5) N/A	$ N/A

☐ Optional Debt Cancellation Agreement(s): N/A	$ N/A
☐ Optional Vehicle Contract Cancellation Option Agreement: N/A	$ N/A
☐ Optional Insurance Product: N/A	$ N/A
Total	$ 11165.00

Installment Payment EXCLUDING Listed Items: $ 2352.62

Installment Payment INCLUDING Listed Items: $ 2563.46

THE ABOVE INSTALLMENT PAYMENTS INCLUDE THE ITEMS DESCRIBED ABOVE, THE PRICE OF THE VEHICLE, GOVERNMENT FEES AND TAXES, FINANCE CHARGES, AND THE ADDITIONAL CHARGES SHOWN BELOW.

Other Goods, Services and Miscellaneous Charges

Cash Price of Additional Accessories	$ N/A	Emissions Testing Charge	$ N/A
Other (Nontaxable)		Prior Credit or Lease Balance	$ N/A
CA Tire Fee	$ 8.75		
N/A	$ N/A	Other (to whom paid) N/A	$ N/A
EV Charging Station	$ N/A	For: N/A	
Electronic Vehicle Registration or Transfer Charge	$ 30.00	Other (to whom paid) N/A	$ N/A
Document Processing Charge	$ 85.00	For: N/A	

By signing below, you acknowledge:

- All of the charges described above will be included in the retail installment sale contract accompanying the purchase of the Vehicle.
- This document was presented to you prior to signing the retail installment sale contract and you consent to including all the above charges in the retail installment sale contract.
- The goods and services are NOT required as a condition to obtaining financing terms for the purchase of the Vehicle.

03/29/2022 [redacted] N/A

Date Buyer's Signature Co-Buyer's Signature

LAW FORM NO. LAWCA-PCD 3/19_e (Rev. 3/19) [redacted]

Buyer's Final Signature Document

Deal Number :	**22901**
Store Name :	**SILVER STAR MOTOR CAR COMPANY**
F&I Manager :	[redacted]
Date :	**03/29/2022**

Name :	[redacted]
Role :	**Buyer**
Vehicle Make :	**CADILLAC**
VIN :	[redacted]

Please sign below to acknowledge that you have electronically signed the following documents:

1. Buyer's eSign Consent Document
2. CA Foreign Language Ack
3. Privacy Notice Anderson Autos
4. CA Front License Plate Ack
5. Request to Remove MSRP Sticker
6. CA Tire Chain Notice
7. Disclosure of Non GM Products-Acknowledgement
8. GM Customer Incentive
9. Agreement to Provide Insurance
10. PermaPlate Limited Warranty Registration Form
11. WINDHSIELD PROTECTION PermaPlate
12. Shield THEFTWise_FG2006_0219
13. Key Replacement Service Contract
14. DCAP CA Delivery Confirmation
15. LAW California Pre-Contract Disclosure

[redacted]

[redacted]

March 29, 2022