

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



## General Motors - Policy Evaluation Tool

Date: 01/22/2026

### Customer Information

First Name: [REDACTED]

Last Name: [REDACTED]

Phone: [REDACTED]

### Vehicle/Coverage Information

VIN: [REDACTED]

Make: GMC

Component Warranty Coverage: Powertrain Coverage

#### Time

Component's Warranty End Date: 08/15/2027

Job Card Date: 11/08/2025

Days Out Of Warranty: 0

#### Mileage

Component's Warranty End Mileage (Miles):  
60,016

Current Mileage: 67,018

Miles Out Of Warranty: 7,002

Additional Comments:

### Repair

Total Repair Cost At Warranty Rates: \$5,315.21

Job Card / Repair Order: [REDACTED]

Repair Group: Engine Propulsion

### Important: This Policy Evaluation Tool is for GM Dealer and General Motors use ONLY

Recommended GM Participation Amount: \$2,657.60

Balance (Warranty Rate Total less GM Participation Amount): \$2,657.61 / 50%

Adjusted Balance (at Warranty Rates)\*:

\*Every customer situation must be evaluated on a case-by-case basis. If you are seeking to adjust the calculated balance by more than your dealer empowerment allows, GM Pre-Approval must be obtained via the Dealer Aftersales Empowerment portal.

IMPORTANT: Enter the calculated balance (or adjusted balance, if applicable) in the Customer/Service Agent Participation field of the warranty claim.

Please note, the amount entered as "customer/service agent participation" on the transaction will differ from the actual customer/dealer amounts paid on the customer repair order if dealer is charging the customer in excess of warranty rates. See Bulletin 11-00-89-005 for details.

Dealers must print this document and attach it to the physical repair order and retain in vehicle history file. A copy must be attached to the submitted Policy transaction.