



Special Coverage

N252494003 L87 Engine Loss of Propulsion

- ** For USA and Canada: Submit the dollar amount reimbursed to the Customer in Net/Reimbursement. Submit \$20.00 USD (\$25.00 CAD) administrative allowance in Net/Admin Allowance.
- For Export: Submit the dollar amount reimbursed to the Customer in Net/Reimbursement.
- *** Submit \$10.00 administrative allowance in Net/Admin Allowance.

Please Note: The above labor time(s) are published direct from the Labor Time Guide.

Service Procedure

1. Verify any of the field actions (N252494000, N252494001, N252494002) have been completed and closed in IVH prior to moving forward with this bulletin.
2. A vehicle may come in with a seized engine, P0016 code, or a knocking noise.
3. If a vehicle is exhibiting any of these conditions, check it for basic maintenance/neglect.
 - If the vehicle is not showing any obvious signs of neglect and has a seized engine or a P0016 code, replace the engine. Refer to *Engine Replacement* in SI.
 - If the vehicle IS showing signs of neglect such as low/no oil level, has been hydrolocked, etc, the vehicle is **NOT** covered under this special coverage.
 - If the vehicle has a knocking noise, run the L87 PicoScope Test per field action #N252494000. Determine whether to replace the engine based on the results of that test.
 - If the vehicle has a valvetrain or other top end issue, it is **NOT COVERED** under this special coverage.

Courtesy Transportation – For USA & Canada

Courtesy transportation is available for Customers whose vehicles are involved in a product program and still within the warranty coverage period. See General Motors Service Policies and Procedures Manual for courtesy transportation program details.

Customer Notification

General Motors will notify Customers of this special coverage on their vehicle.

Customer Reimbursement

Customer requests for reimbursement of previously paid repairs to correct the condition described in this bulletin are to be submitted to the dealer prior to or by May 31, 2026. See General Motors Service Policies and Procedures Manual (USA & Canada) or local Policies and Procedures, for details.