INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

ALL ROADS LEAD TO

21 AUTO CENTER DR
IRVINE, CA 92618
949-457-2000
www.SimpsonGM.com

CELL: [redacted]

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	INVOICE NO.
[redacted]	JOHN BOWSER 641	[redacted]	01/17/26	[redacted]
[redacted]	LICENSE NO. / MILEAGE 34,651		COLOR /	STOCK NO.
	YEAR / MAKE / MODEL 21/CHEVROLET TRUCK/TAHOE/4DR 2WD		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. [redacted]		SELLING DEALER NO.	PRODUCTION DATE
[redacted]	F. T. E. NO. / P. O. NO.		R. O. DATE 01/05/26	
RESIDENCE PHONE [redacted]	BUSINESS PHONE [redacted]	COMMENTS		[redacted]

LABOR & PARTS----------

J# 1 11CVZINSP CHECK ENGINE TECH(S):33 WARRANTY

CUSTOMER STATES THE CAR STALLED OUT AND WOULD NOT RESTART.
HAD MULTIPLE WARNINGS COME UP ON THE DASH. CAR WAS TOWED IN.
CHECK AND ADVISE
PERFORMED DIAGNOSTIC SYSTEM CHECK, ONLY DTC FOUND WAS P0196
OIL TEMP PERFORMANCE. ATTEMPTED TO START ENGINE AND FOUND NO
ACTION FROM STARTER. TESTED STARTER FUSE AND FOUND FUSE
SHORTED OPEN. FURTHER DIAGNOSTIC NEEDED. ATTEMPTED TO ROTATE
ENGINE BY HAND, ENGINE LOCKED UP. NESS TO REMOVE OIL PAN FOR
INSPECTION AND UN LOCKE ENGINE. FOUND DAMAGE TO CONNECTING
ROD BEARINGS AS TO CAUSE FOR ENGINE LOCK UP. REMOVED TORQUE
CONVERTER BOLTS AT THIS TIME AS ENGINE REPLACEMENT NEEDED.
REPLACED ENGINE AS PER 5652717. ENGINE SUPPLIED IS A REMAN
ENGINE AND CAME BARE. NESS TO TRANSFER FRONT CRANK PULLEY,
INJECTORS AND RAILS, CAM AND CRANK SHAFT SENSORS, KNOCK
SENSORS, CAM ACTUATOR MAGNET, SPARK PLUGS AND COILS, FLEX
PLATE AND OIL FILL NECK. EVAC AND CHARGED AC SYSTEM,
REPLACED RADIATOR AND OIL COOLER PIPE. INSTALLED ALL PARTS
REMOVED FOR REPLACEMENT. PERFORMED ENGINE PRELUBE, TOPPED
OIL OFF AND FILLED COOLANT SYSTEM. RAD DTC CHECK AND FOUND
NO CODES. STARTED ENGINE AND MONITORED DATA WHILE TOPPING
COOLANT LEVEL. ROAD TESTED AND VERIFIED ALL SYSTEMS
OPERATING AS INTENDED. OPP 4067490 18.2 ADD 1.0 DT 1.2 AC
EVAC AND CHARGE, 4.5 OLH FOR OIL PAN REMOVAL FOR INSPECTION
AND REASSEMBLY, 1.0 OLH TRANSFER PARTS TO REMAN ENGINE.

PARTS------	QTY---	FP-NUMBER----------	DESCRIPTION----------	UNIT PRICE-
JOB # 1	1	19420611	REMAN ENG 0.000 N	WARRANTY
		C01256193 PART HERE		
JOB # 1	1	85136335	HOSE 1.540 Y	WARRANTY
JOB # 1	1	85575817	RADIATOR 1.219 * Y	WARRANTY
		GVN TO EDWIN		
JOB # 1	6	11549180	BOLT 0.002 Y	WARRANTY
JOB # 1	1	12658178	BELT KIT 1.066 Y	WARRANTY
JOB # 1	1	12669858	BELT 1.066 Y	WARRANTY
JOB # 1	10	11546600	BOLT 3.275 N	WARRANTY
JOB # 1	2	12657093	GASKET 3.270 Y	WARRANTY
		C01256183 GVN TO EDWIN		
JOB # 1	1	15035747	SEAL 3.611 Y	WARRANTY
JOB # 1	1	15077362	SEAL 3.611 Y	WARRANTY
JOB # 1	1	24504031	SEAL 1.516 Y	WARRANTY
JOB # 1	1	13579649	SEAL 9.190 Y	WARRANTY
JOB # 1	1	13579648	SEAL 9.222 Y	WARRANTY
JOB # 1	1	12679463	PIPE 3.163 Y	WARRANTY
JOB # 1	1	12703668	PIPE 3.163 Y	WARRANTY
JOB # 1	1	12679867	GASKET 3.901 Y	WARRANTY
JOB # 1	2	19432442	SEAL KIT 3.331 Y	WARRANTY
JOB # 1	8	12626354	GASKET 3.270 Y	WARRANTY
JOB # 1	2	12682391	GASKET 1.079 Y	WARRANTY
		GVN TO EDWIN		
JOB # 1	8	19432331	OIL 8.800 N	WARRANTY
JOB # 1	1	12735811	FILTER 1.836 Y	WARRANTY
JOB # 1	2	12346290	COOLANT 8.800 N	WARRANTY
		DELCO 10-101		

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE

NOTICE TO CUSTOMERS: PLEASE READ IMPORTANT INFORMATION ON BACK

[CONTINUED ON NEXT PAGE] 07:37am

The Reynolds and Reynolds Company ERAINTINVE
SF685413 Q (02/16)

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21 AUTO CENTER DR
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949-457-2000
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CELL: [redacted]

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	F. T. E. NO. / P. O. NO.		R. O. DATE 01/05/26	
RESIDENCE PHONE [redacted] / BUSINESS PHONE [redacted]	COMMENTS			[redacted]

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JOB # 1	1	85575817	RADIATOR 1.219 * Y	WARRANTY
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JOB # 1	6	11549180	BOLT 0.002 Y	WARRANTY
JOB # 1	1	12658178	BELT KIT 1.066 Y	WARRANTY
JOB # 1	1	12669858	BELT 1.066 Y	WARRANTY
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JOB # 1	2	12657093	GASKET 3.270 Y	WARRANTY
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JOB # 1	1	15077362	SEAL 3.611 Y	WARRANTY
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JOB # 1	2	12346290	COOLANT 8.800 N	WARRANTY
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[CONTINUED ON NEXT PAGE] 07:37am

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[redacted]	F. T. E. NO. / P. O. NO.		R. O. DATE 01/05/26	
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CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	INVOICE NO.
[redacted]	JOHN BOWSER 641	[redacted]	01/17/26	[redacted]
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[redacted]	F. T. E. NO. / P. O. NO.		R. O. DATE 01/05/26	
RESIDENCE PHONE [redacted]	BUSINESS PHONE [redacted]	COMMENTS		[redacted]

```
PARTS------QTY---FP-NUMBER---------------DESCRIPTION--------------------UNIT PRICE-
JOB # 1       8     11569956             BOLT 0.669 Y                                WARRANTY
JOB # 1       1     12623437             GASKET 0.736 Y                              WARRANTY
JOB # 1       2     85639955             SEAL 4.128 Y                                WARRANTY
JOB # 1       1     85015815             BLOCK 2.483 Y                               WARRANTY
                    SHELF#1
JOB # 1      -1     19420611             CORE RETURN                                 WARRANTY
                                                        JOB #  1 TOTAL PARTS          0.00

                                                   JOB #  1 TOTAL LABOR & PARTS       0.00
-----------------------------------------------------------------------------------------
J# 2 10CVZINFLATION  TIRE INFLATION SERVC              TECH(S):33                     WARRANTY
             CALIFORNIA AIR RESOURCES BOARD REQUIRES THAT THE TIRE
             PRESSURES ARE TO BE CHECKED AND PROPERLY INFLATED ON EVERY
             SERVICE VISIT AND DOCUMENTED ON THE REPAIR ORDER EFFECTIVE
             SEPTEMBER 1, 2010
             NOTE: TECHNICIAN MUST DOCUMENT REASON IF TIRE PRESSURE IS
             NOT CHECKED
             LEFT FRONT, RIGHT FRONT, LEFT REAR, RIGHT REAR
             NOTE: TIRE PRESSURE MAY FLUCTUATE +/- 2 PSI

             YOU CONSENT TO RECEIVE TEXTS FROM SIMPSON CHEVROLET ON
             YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED. YOU AGREE
             THAT WE MAY CONTACT YOU REGARDING SERVICE UPDATES OR OFFERS
             VIA TEXT.
             35
             THE TIRE PRESSURES WERE CHECKED AND SET TO THE FOLLOWING
             PRESSURES IN THE FOLLOWING ORDER
             LEFT FRONT, RIGHT FRONT, LEFT REAR, RIGHT REAR

PARTS------QTY---FP-NUMBER---------------DESCRIPTION--------------------UNIT PRICE-
                                                        JOB #  2 TOTAL PARTS          0.00

                                                   JOB #  2 TOTAL LABOR & PARTS       0.00
-----------------------------------------------------------------------------------------
J# 3 10CVZZMULTIPOIN MULTIPOINTINSPECTION              TECH(S):33                     WARRANTY
             PERFORM GM MULTI POINT INSPECTION.28 POINT VISUAL INSPECTION
             AS PER TIME AND OR MILEAGE
             PERFORMED MULTI POINT INSPECTION.
             PLEASE SEE ATTACHED MULTI POINT INSPECTION FORM
             IT WAS OUR PLEASURE TO SERVE YOU TODAY!

PARTS------QTY---FP-NUMBER---------------DESCRIPTION--------------------UNIT PRICE-
                                                        JOB #  3 TOTAL PARTS          0.00

                                                   JOB #  3 TOTAL LABOR & PARTS       0.00
-----------------------------------------------------------------------------------------
J# 4+47CVZRENT       RENTAL                           TECH(S):33                     WARRANTY
Added Operation  (JOHNB @ 01/05/2026 15:09)
             RENTAL TRANSPORTATION PROVIDED TO GUEST. VEHICLE MAY
             NOT BE DRIVABLE OR MAY REQUIRE EXTENDED STAY.
             THIS RENTAL VEHICLE VALID FOR ( ) DAYS. ANY USE OF THIS
             RENTAL BEYOND THIS TIME WILL BE THE RESPONSIBILITY OF THE
             CUSTOMER, UNLESS PRIOR ARRANGEMENTS ARE MADE.
             PLEASE INITIAL HERE>>>>
```

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PARTS------QTY---FP-NUMBER---------------DESCRIPTION--------------------UNIT PRICE-
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                                                        JOB #  1 TOTAL PARTS          0.00

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             THE TIRE PRESSURES WERE CHECKED AND SET TO THE FOLLOWING
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PARTS------QTY---FP-NUMBER---------------DESCRIPTION--------------------UNIT PRICE-
                                                        JOB #  2 TOTAL PARTS          0.00

                                                   JOB #  2 TOTAL LABOR & PARTS       0.00
-------------------------------------------------------------------------------------------
J# 3 10CVZZMULTIPOIN MULTIPOINTINSPECTION              TECH(S):33                     WARRANTY
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                                                        JOB #  3 TOTAL PARTS          0.00

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                                                        JOB #  2 TOTAL PARTS          0.00

                                                   JOB #  2 TOTAL LABOR & PARTS       0.00
-----------------------------------------------------------------------------------------
J# 3 10CVZZMULTIPOIN MULTIPOINTINSPECTION              TECH(S):33                     WARRANTY
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```

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NOTICE TO CUSTOMERS: PLEASE READ IMPORTANT INFORMATION ON BACK

[CONTINUED ON NEXT PAGE] 07:37am

The Reynolds and Reynolds Company ERAINTINVE
SF685413 Q (02/16)

ALL ROADS LEAD TO

21 AUTO CENTER DR
IRVINE, CA 92618
949-457-2000
www.SimpsonGM.com

CELL: [redacted]

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	INVOICE NO.
[redacted]	JOHN BOWSER 641	[redacted]	01/17/26	[redacted]
[redacted]	LICENSE NO. / MILEAGE 34,651		COLOR [redacted]	STOCK NO.
	YEAR / MAKE / MODEL 21/CHEVROLET TRUCK/TAHOE/4DR 2WD		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. [redacted]		SELLING DEALER NO.	PRODUCTION DATE
[redacted]	F. T. E. NO. / P. O. NO.		R. O. DATE 01/05/26	
RESIDENCE PHONE [redacted] / BUSINESS PHONE [redacted]	COMMENTS [redacted]			

COURTESY TRANSPORTATION
RENTAL TRANSPORTATION FOR CUSTOMER SATISFACTION ON WARRANTY
REPAIRS. VEHICLE MAY NOT BE DRIVABLE OR REQUIRE EXTENDED
STAY.

PARTS------QTY---FP-NUMBER----------DESCRIPTION----------UNIT PRICE-
JOB # 4 TOTAL PARTS 0.00

JOB # 4 TOTAL LABOR & PARTS 0.00

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------
JOB # 1 [redacted] [redacted] 01/13/26 RENTAL WARRANTY
TOTAL - SUBLET 0.00

ESTIMATE----------
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $0.00 (+TAX)
APPROVED ADDITIONAL COST OF $0.00 FOR TOTAL ESTIMATE OF $0.00 (+TAX) ON 01/05/26 AT 03:09pm
BY [redacted] COMMENTS RENTAL
CONTACT METHOD: TEXT
TOTALS----------

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

THANK YOU FOR CHOOSING SIMPSON CHEVROLET.
YOUR BUSINESS IS TRULY APPRECIATED.
35% RESTOCKING FEE ON ALL RETURNED SPECIAL ORDER PARTS
I ACKOWLEDGE RECEIPT OF A COPY OF THIS INVOICE AND KEYS TO
THIS VEHICLE.

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE
ORIGINAL ESTIMATED PRICE.

_____
CUSTOMER SIGNATURE

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NOTICE TO CUSTOMERS: PLEASE READ IMPORTANT INFORMATION ON BACK

[END OF INVOICE] 07:37am

The Reynolds and Reynolds Company ERAINTINVE
SF685413 Q (02/16)

ALL ROADS LEAD TO

21 AUTO CENTER DR
IRVINE, CA 92618
949-457-2000
www.SimpsonGM.com

CELL: [redacted]

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE
[redacted]	JOHN BOWSER 641	[redacted]	01/17/26

LICENSE NO.	MILEAGE	COLOR	STOCK NO.
	34,651	/	

YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
21/CHEVROLET TRUCK/TAHOE/4DR 2WD		

VEHICLE ID NO.	SELLING DEALER NO.	PRODUCTION DATE
[redacted]		

F. T. E. NO.	P. O. NO.	R. O. DATE
		01/05/26

RESIDENCE PHONE / BUSINESS PHONE: [redacted]

COMMENTS

MO: [redacted]

COURTESY TRANSPORTATION
RENTAL TRANSPORTATION FOR CUSTOMER SATISFACTION ON WARRANTY
REPAIRS. VEHICLE MAY NOT BE DRIVABLE OR REQUIRE EXTENDED
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JOB # 4 TOTAL LABOR & PARTS 0.00

SUBLET-----PO#---------VEND INV#-INV.DATE-DESCRIPTION----------
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TOTAL - SUBLET 0.00

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TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE $	**0.00**

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[END OF INVOICE] 07:37am

The Reynolds and Reynolds Company ERAINTINVE
SF685413 Q (02/16)

ALL ROADS LEAD TO **Simpson** of Irvine SINCE 1951 CHEVROLET

21 AUTO CENTER DR
IRVINE, CA 92618
949-457-2000
www.SimpsonGM.com

CELL: [redacted]

CUSTOMER NO.	ADVISOR	TAG NO.	INVOICE DATE	INVOICE NO.
[redacted]	JOHN BOWSER 641	[redacted]	01/17/26	[redacted]

	LICENSE NO.	MILEAGE	COLOR	STOCK NO.
[redacted]		34,651	/	

YEAR / MAKE / MODEL	DELIVERY DATE	DELIVERY MILES
21/CHEVROLET TRUCK/TAHOE/4DR 2WD		

VEHICLE I.D. NO.	SELLING DEALER NO.	PRODUCTION DATE
[redacted]		

F. T. E. NO.	P. O. NO.	R. O. DATE
		01/05/26

RESIDENCE PHONE	BUSINESS PHONE	COMMENTS
[redacted]	[redacted]	MO: [redacted]

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