

CUSTOMER #: [REDACTED]

Massey Cadillac of [REDACTED]

INVOICE

8819 South Orange Blossom Trail
Orlando, [REDACTED] 32809
[REDACTED] Fax: [REDACTED]

HOME: 847 [REDACTED]
BUS: [REDACTED]

CONT: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: 121992 MICHEL SANCHEZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	23	CADILLAC ESCALADE			31640/31647	T2103	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07DEC25 IS							
07DEC25 DD			18:00 08DEC25			CASH	26DEC25
R.O. OPENED		READY	OPTIONS: DLR:				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A MANUFACTURER RECALL ISSUED RECALL [REDACTED] ECM SOFTWARE UPDATE

IMPORTED FROM GM ON 12/08/2025 08:32

CAUSE: RECALL : ECM UPDATE

VINSP-1 RECALLS AND CAMPAIGNS PERFORMED

478 W (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

RECALL : ECM UPDATE [REDACTED] * 0.40

Engine Control Module Reprogramming with SPS [REDACTED]

B CUSTOMER STATES HE WAS DRIVING AND VEH STALL OUT AND LOST ALL POWER

HAD TO PULL OVER. VEH WOULD NOT START JUST MAKES A CLICK SOUNDS

HAD TO GET IT IN TOWED IN CHECK AND ADVISE

CAUSE: ENGINE SIEZED, ROD BEARINGS 5-8 SEIZED

DRV DRIVEABILITY

478 W (N/C)

[REDACTED] (N/C)

[REDACTED] (N/C)

[REDACTED] (N/C)

[REDACTED] (N/C)

[REDACTED] (N/C)

[REDACTED] (N/C)

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[REDACTED] (N/C)

[REDACTED] (N/C)

[REDACTED] (N/C)

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added a charge equal to 15% of the cost of labor up to a maximum of \$79.95. "This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal."

The State of [REDACTED] requires a \$1.00 fee to be collected for each new tire sold in the state [REDACTED], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state, [REDACTED].

X

CUSTOMER SIGNATURE

PAYMENT METHOD	DESCRIPTION	TOTALS
CASH [REDACTED]	LABOR AMOUNT	
CHECK [REDACTED]	PARTS AMOUNT	
DISCOVER [REDACTED]	GAS, OIL, LUBE	
INTERNAL [REDACTED]	SUBLET AMOUNT	
STATE OF [REDACTED]	MISC. CHARGES	
REGISTRATION NUMBER [REDACTED]	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

Massey Cadillac of

DUPLICATE 1
2

Fax

BUS :

SERVICE ADVISOR: 121992 MICHEL SANCHEZ

85639955

PARTS: [REDACTED] OTHER: 0.00 TOTAL LINE B: [REDACTED] 0.00

ENGINE SEIZED, ROD BEARINGS 5-8 SEIZED 23.80
INSTALL JUMP PACK & ATTEMPT TO START: CLICK NO CRANK. TEST STARTER
MAXI FUSE AT BATTERY: FUSE OPEN. INDICATES EITHER HIGH ELECTRICAL LOAD
/SHORT , OR EXCESS MECHANICAL LOAD ON STARTER, IE ENGINE SEIZED/ TIGHT.
ATTEMPT TO TURN CRANKSHAFT WITH BREAKER BAR AT CRANK PULLEY BOLT:
ENGINE SEIZED SOLID, CANT MOVE EVEN WITH EXTENSION ON BREAKER BAR. PUSH
IN TO LIFT, REMOVE OIL PAN , INSPECT: REAR 4 ROD CAPS ALL BLACK FROM
EXCESS HEAT, FRICTION. REMOVE ROD CAPS THAT ARE ACESIBLE: ABLE TO TURN
CRANKSHAFT A LITTLE, REMOVE ALL 4 REAR ROD CAPS , BEARINGS BLACK &
STUCK TO CRANK. ABLE TO ROTATE ENGINE & REMOVE FLEXPLATE BOLTS FOR
ENGINE REMOVAL.

REPLACE ENGINE, W/ ALL NECESSARY SEALS & GASKETS, FUEL LINES.
ETC.INCLUDES REPLACE INTAKE MANIFOLD , OIL COOLER LINES & RADIATOR DUE
TO METAL/OIL CONTAMINATION. INCLUDES RECOVER, VAC & CHARGE [REDACTED]
REFILL & BLEED COOLANT
PERFORM OIL PRELUBE & FILL ENGINE OIL INSTALL NEW FILTER.. REPLACE
BATTERY FUSE BLOCK. ATTEMPTED TO CHARGE BATTERY: UNSUCCESSFUL .SEE
PRINTOUT

PERFORM CRANK POSITION LEARN, IDLE AIR LEARN. TOP OFF TRANSMISSION

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REPAIR INVOICE.

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The State of [REDACTED] requires a \$1.00 fee to be collected for each new tire sold in the state [REDACTED], and a \$1.50 fee to be collected for each new or remanufactured [REDACTED] sold in the state, [REDACTED].

x

CUSTOMER SIGNATURE _____

PAYMENT METHOD

CASH EXPRESS

CHECK VISA

DISCOVER MASTERCARD

INTERNAL	OTHER
1	1
2	2
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99	99
100	100

STATE OF [REDACTED]
REGISTRATION NUMBER [REDACTED]

DESCRIPTION

TOTALS

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT	
---------------	--

MISC. CHARGES

TOTAL CHARGES

LESS INSURANCE

SALES TAX

PLEASE PAY
THIS AMOUNT

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

CUSTOMER #: [REDACTED]

Massey Cadillac of [REDACTED]

INVOICE

[REDACTED] DUPLICATE [REDACTED] PAGE 3 [REDACTED] Fax: [REDACTED]

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 121992 [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	23	CADILLAC ESCALADE			31640/31647		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07DEC25 IS							
07DEC25 DD			18:00 08DEC25			CASH	26DEC25
R.O. OPENED		READY		OPTIONS: DLR:			
08:40 08DEC25		11:43 26DEC25					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
, TOOK 2 QT ULV FLUID.							
ROAD TEST 5 MILES - OK. RECHECK FLUID LEVELS: ALL OK							
OLD SERIAL # [REDACTED]							
NEW S/N [REDACTED]							
REPLACED BATTERY AS IT WOULD NOT ACCEPT A CHARGE. SEE PRINTOUT							
REASSEMBLE ENGINE FOR SHIPPING							
[REDACTED] 4WD W/ [REDACTED] 18.40							
Diagnosis Time ([REDACTED] only) - You may claim up to the allowable							
labor hours depending on actual time to perform diagnosis.ADD							
TIME:0.0 [REDACTED]							
To Recover and Recharge R [REDACTED] SystemADD TIME:1.2							
[REDACTED] Oil Pan Replacement							
4WD with [REDACTED] LABOR TIME:6.2							
[REDACTED] Battery Replacement							

C *No Interval Due *Vehicle History IndicatesNo Maintenance Interval
Due
NIDB NO INTERVAL DUE BASIC

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	(N/C) 0.00

D *Perform Multi-Point Inspection							
ICAD PERFORM MULTI POINT INSPECTION							
[REDACTED] IPS							(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

ESTIMATE: [REDACTED] 08:40 SA: [REDACTED]
CONTACT: [REDACTED]

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.		PAYMENT METHOD	DESCRIPTION	TOTALS
SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added a charge equal to 15% of the cost of labor up to a maximum of \$79.95. "This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal." [REDACTED] The State of [REDACTED] requires a \$1.00 fee to be collected for each new tire sold in the state [REDACTED], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state, [REDACTED]. X CUSTOMER SIGNATURE		CASH	EXPRESS	LABOR AMOUNT
		CHECK	VISA	PARTS AMOUNT
		DISCOVER	MASTERCARD	GAS, OIL, LUBE
		INTERNAL	OTHER	SUBLET AMOUNT
		STATE OF [REDACTED]	REGISTRATION NUMBER [REDACTED]	MISC. CHARGES
				TOTAL CHARGES
				LESS INSURANCE
				SALES TAX
				PLEASE PAY THIS AMOUNT
ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED				

CUSTOMER, #:

Massey Cadillac of

INVOICE

Fax:

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 121992 MICHEL SANCHEZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	23	CADILLAC ESCALADE			31640/31647		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
07DEC25 IS			18:00 08DEC25			CASH	26DEC25
07DEC25 DD							
R.O. OPENED		READY		OPTIONS: DLR:			
08:40 08DEC25		11:43 26DEC25					

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

*****THANK YOU FOR YOUR BUSINESS*****
*****HAVE A GREAT DAY!!!!!!!!!!!!*****

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added a charge equal to 15% of the cost of labor up to a maximum of \$79.95. "This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal." [s.559.905 (l) (h)]

The State of [REDACTED] requires a \$1.00 fee to be collected for each new tire sold in the state [REDACTED], and a \$1.50 fee to be collected for each new or remanufactured [REDACTED] sold in the state, [REDACTED].

X

CUSTOMER SIGNATURE

PAYMENT METHOD

CASH [REDACTED] EXPRESS
CHECK VISA
DISCOVER MASTERCARD
INTERNAL OTHERSTATE OF [REDACTED]
REGISTRATION NUMBER [REDACTED]

DESCRIPTION

TOTALS

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, [REDACTED]	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00

PLEASE PAY
THIS AMOUNT

0.00

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

AVIS

We are proud to feature a 100% smoke-free fleet!

RENTAL AGREEMENT NUMBER: [REDACTED]

RECEIPT

Your Information

Customer Name: [REDACTED]
Method of Payment: [REDACTED]
AUTH: [REDACTED]

Your Vehicle Information

Vehicle Number: [REDACTED]
Vehicle Group Rented: XP
Vehicle Group Charged: XP
Vehicle Description: BLK LINCOLN NAVIGATOR
License Plate Number: [REDACTED]
Odometer Out: 26451
Odometer In: 1876
Total Driven: 1876
Fuel Reading: Out 23.9 Gall In 21.4 Gal

Your Rental

Pickup Date/Time: DEC 09 2025 @ 8:43AM
Pickup Location: 2125 [REDACTED]
ORLA [REDACTED]
1-800-667-4317

Return Date/Time: JAN 05 2026 @ 8:45AM
Return Location: [REDACTED] DEMPSTER STREET
[REDACTED] SKOKIE, IL [REDACTED]

Additional fees may apply if changes are made to your return date, time and/or location.

Your Vehicle Charges (MIN 1 DAY IF NOT MET DLY RT = 105.99 / MAX 108 DLYS)

Rate Chart:	Free Miles:	Time and Mileage:
Miles: UNLIMITED		Your Discount:
Hourly: 53.00		23 Ad'l Day @ 105.99 = 2437.77
Ad'l day: 105.99		Period @ 423.96 = 423.96
Period: 423.96		
		Time and Mileage: 2861.73

Your Optional Products/Services

Extended Roadside Asst [REDACTED] 53.94/WK
[REDACTED] 13.49/DY [REDACTED]
Fuel Service = (23.9 Gal Out-21.4 Gal In) 9.890/GAL

Optional Services Total: 485.56

Your Taxable Fees

One Way Fee	750.00
Misc Charges	310.00
ENERGY RECOVERY FEE 0.60/DY	6.00
STATE SURCHARGE 2.00/DY	54.00
TIRE BATTERY FEE 0.01/DY	.27
VEH LICENSE RECOUP 0.80/DY	21.60
EXTENSION FEE 12.00	12.00
Optional Services Total Taxable:	485.56

Sub-total-Charges: 4501.16
TAX 6.500% 292.58

Your Non-Taxable Products/Services

Fuel Service 29.17

Your Total Charges: [REDACTED]

Prepay:Voucher

(-)536.74

Net Charges:

USD 4286.17

Your Total Due:

0.00

Thank you for renting with Avis.

For all other inquiries, please contact us at [REDACTED] or [REDACTED].

At Avis, we are committed to providing you with the best rental experience in the industry. We are in the business of treating people like people.

Thank you for renting with AVIS. To enroll in AVIS preferred and to enroll in the AVIS loyalty program, please visit [REDACTED] for more information.

Your vehicle was rented to you by [REDACTED]

Your vehicle was checked in by ARKBART.

RENTAL AGREEMENT NUMBER [REDACTED]

RECEIPT

YOUR INFORMATION

Customer Name : [REDACTED]
Methods Of Payment : [REDACTED]
AUTH : [REDACTED]

YOUR VEHICLE INFORMATION

Avis Car Number [REDACTED]
Plate Number : [REDACTED]
Veh Grp Charged : Standard SUV-7 Pass
Veh Grp Rented : Standard SUV-7 Pass
Veh Description : WHI HYUNDAI PALISADE AWD
Total Driven : 687 MIs Odometer In: [REDACTED] MIs
Fuel Reading: Out 0.0 [REDACTED] In 16.2 [REDACTED]

YOUR RENTAL

Pickup Date/Time : DEC 07, 2025 09:08 AM
Pickup Location : 2125 WEST LANDSTREET ROAD
[REDACTED]

Return Date/Time : DEC 09, 2025 [REDACTED] AM

Return Location : [REDACTED]
ORLANDO, [REDACTED] 32809, US

YOUR VEHICLE CHARGES:

MIN 1 DAY. IF NOT MET DLY RT= [REDACTED] 100 HRS 1 TOL 13.49/DAY

YOUR OPTIONAL PRODUCTS/SERVICES

Accepted

RATE CHART TIME AND MILEAGE

MIs : Unlimited

Optional Services Total Taxable = 26.98

HRLY : 39.00

DAILY : 77.99

AD DY : 77.99

PER : 155.98 PR@ 155.98= 155.98

Time & Mileage: 155.98

TAXABLE FEES

ENERGY RECOVERY FEE .60 [REDACTED] + 1. [REDACTED]

STATE SURCHARGE 2.00 [REDACTED] + 4.00

TIRE BATTERY FEE .01 [REDACTED] + .02

VEH LICENSE RECOUP .80 [REDACTED] + 1.60

Optional Products/Services Taxable + 26.98

Subtotal Charges: 189.78

Sales Tax 6.500% + 12.34

NON TAXABLE ITEMS

Fuel service charge + 23.24

Your Total Charges Paid: 225.36

Prepayment : [REDACTED]

NET CHARGES: USD 225.36

Your Total Due: 0.00

Fuel service: [REDACTED]

-----NOTICES-----AVIS-----NOTICES-----AVIS-----NOTICES-----AVIS-----NOTICES

I agree to the rental charges above. I acknowledge additional charges could be added based on tolls, tickets, fines administrative charges and other fees which may be applicable. X

Thank you for renting with Avis.

If you have questions regarding this rental, call us at [REDACTED]

This vehicle was rented to you by [REDACTED] This vehicle was checked in for you by [REDACTED]

RENTAL AGREEMENT NUMBER

Customer Name : [REDACTED]
 Drivers Lic Number : [REDACTED]
 Methods of Payment : [REDACTED]

Avis Car Number : [REDACTED]
 Plate Number : [REDACTED]
 Veh Description : WHI HYUNDAI PALISADE AWD
 Odometer Out : 58542 Mls
 Fuel Gauge Reading: Full

Pickup Date/Time : DEC 07, 2025 09:08 AM
 Pickup Location : 2125 WEST LANDSTREET ROAD
 [REDACTED]

Return Date/Time : DEC 10, 2025 09:10 AM
 Return Location : 2125 WEST LANDSTREET ROAD
 [REDACTED]

Additional Fees May Apply If Changes Are Made To Your Return Date, Time And/Or Location.

YOUR ESTIMATED VEHICLE CHARGES

MIN 1 DAY, IF NOT MET DLY RT= 77.99 MAX 100 HRS
 RATE CHART TIME AND MILEAGE
 HRLY : 39.00
 AD DY: 77.99
 PER : 233.97
 Mls : Unlimited

YOUR OPTIONAL PRODUCTS/SERVICES

Loss Damage Waiver 34.99/Day Declined
 Personal Accident Insurance 7.00/Day Declined
 Personal Effects Protection 2.95/Day Declined
 Additional Liability Insurance 17.37/Day Declined
 TOL 13.49 259.80 Accepted

STATE SURCHARGE 2.00
 TIRE BATTERY FEE .01 /VT
 VEH-LICENSE RECOUP .80
 Estimated Optional Services lot
 Estimated Subtotal Charges:
 500M
 TOTAL CHARGES \$ 303.17

the vehicle with the same fuel level as you received it. Please provide a receipt for fuel purchased. If you do not, additional fuel fees may apply: 0.00-0.75 Mls equals a 15.99 flat rate fee. 0.75 Mls equals .5205 per MI or 9.890 per Gal. X

I HEREBY CERTIFY THAT I DID NOT RETURN MY ORLANDO INTERNATIONAL AIRPORT WITHIN 48 HOURS PRIOR TO THE AUTOMOBILE DESCRIBED IN THIS AGREEMENT.

59227

NOTICES -AVIS- NOTICES

*Renters/Authorized drivers insurance is primary: Florida Statute 627.7263(2), states the valid and collectible liability insurance and personal injury protection insurance of any authorized rental driver is primary for the limits of liability and personal injury protection coverage required by Sec. 324.021(7) and 627.736 Florida Statutes.

Renter/Auth. drivers INS. CO. X STATE Farm

I AGREE TO: BE CONTACTED ABOUT THE RENTAL BY CALLS OR TEXTS AT THE PHONE NUMBER(S) PROVIDED; AVIS'S COLLECTION AND USE OF VEHICLE DATA (INCLUDING DIAGNOSTIC, LOCATION, DAMAGE, PERFORMANCE & OPERATIONAL DATA LIKE MILEAGE, FUEL, CONDITION & OTHER DATA RELATED TO THE VEHICLE & USE) PER OUR PRIVACY NOTICE AT WWW.AVIS.COM/privacy; AND MANUFACTURERS' COLLECTION AND USE OF DATA FROM THE RENTAL VEHICLE PER THEIR PRIVACY NOTICE.

Loss Damage Waiver is optional. An added daily cost of 34.99 covers your responsibility for damage to our car. Check with your insurer as this may be duplicative of your own car insurance. I agree the charges listed above are estimates. I agree to all terms herein and in the separate Rental Terms and Conditions document ("RTC"), including the arbitration class action waiver provision. I understand the RTC will be provided to me prior to leaving the counter, but I can also request a copy to review at any time as well as review it at [REDACTED] No additional [REDACTED]

RENTAL AGREEMENT NUMBER

Customer Name :
Drivers Lic Number :
Methods of Payment : VISA

RESERVATION NUMBER

Avis Car Number
Plate Number
Ven Description : BLK LINCOLN NAVIGATOR 4WD
Odometer Out :
Fuel Gauge Reading: 1 9gal

Pickup Date/Time : DEC 09, 12:00 AM
Pickup Location : 2125 WEST LANDSTREET ROAD
ORLANDO, FL, 32809, US

Return Date/Time : DEC 12, 12:00 PM
Return Location : 2125 WEST LANDSTREET ROAD
ORLANDO, FL, 32809, US

Additional Fees May Apply If Changes Are Made To Your Return Date, Time And/Or Location.

YOUR ESTIMATED VEHICLE CHARGES

MIN 1 DAY, IF NOT NET DLY RT= 105.99 MAX 100 HRS Loss

RATE CHART TIME AND MILEAGE

HRLY : 53.00

AD DY: 105.99

PER : PRE 423.96=

Mis : Unlimited

Your Estimated Time & Mileage:

423.96

YOUR OPTIONAL PRODUCTS/SERVICES

Product/Service	Rate	Status
Personal Accident Insurance	7.00/Day	Declined
Personal Effects	5.00/Day	Declined
Additional Liability Insurance	16.50/Day	Declined
Extended Roadside Asst	8.99/DY	Accepted
1 TOL	13.49/DY 67.49/WK MX	Accepted

By my

TIRE BATTERY FEE .01 /DY

VEN LICENSE RECOUP .80 /DY

Estimated Optional Services (ot Taxable +

Received it. Please provide a receipt for fuel purchased. If you do not, additional fuel fees may apply. Mis equals a 15.99 flat rate fee.

RENTAL NUMBER 74

536.74

MOTORIST INFORMATION

AVIS NOTICES

*Renters/Authorized drivers insurance is primary: Florida Statute 627.7263(2), states the valid and collectible liability insurance and personal injury protection insurance of any authorized rental driver is primary for the limits of liability and personal injury protection coverage required by Sec. 627.736 Florida Statutes.

Renter/Auth. drivers INS. CO.

1751m

I AGREE TO: BE CONTACTED ABOUT THE RENTAL BY CALLS OR TEXTS AT THE PHONE NUMBER(S) PROVIDED; AVIS'S COLLECTION AND USE OF VEHICLE DATA (INCLUDING DIAGNOSTIC, LOCATION, PERFORMANCE & OPERATIONAL DATA LIKE MILEAGE, CONDITION & OTHER DATA RELATED TO THE VEHICLE & ITS USE) PER OUR PRIVACY NOTICE AT WWW.AVIS.COM/privacy; AND MANUFACTURERS' COLLECTION AND USE OF DATA FROM THE RENTAL VEHICLE PER THEIR PRIVACY NOTICE.

Loss Damage Waiver is optional. An added daily cost of 99 covers your responsibility for damage to our car. Check with your insurer as this may be duplicative of your own car insurance. I agree the charges listed above are estimates. I agree to all terms herein and in the separate Rental Terms and Conditions document ("RTC"), including the arbitration/class action waiver provision. I understand the RTC will be provided to me prior to leaving the counter, but I can also request a copy to review at any time as well as review it at No additional drivers allowed