



Cadillac of South Charlotte
10725 Pineville Rd
Pineville, North Carolina, 28134, US
Phone: (704) 900-2264
<https://www.cadillacofsouthcharlotte.com>

Repair Order #: [REDACTED]
Tag #: [REDACTED]
Advisor: **Service Dept**
Advisor No. #: **9223**
Order Open Date: **2025-12-22**

Customer Information	
[REDACTED]	
[REDACTED]	
[REDACTED]	
Home Phone #:	[REDACTED]
Cell Phone #:	[REDACTED]
Contact Phone #:	[REDACTED]
Email Address:	[REDACTED]

Vehicle Information	
2023 CADI ESCALV	
VIN #:	[REDACTED]
Color #:	[REDACTED]
Mileage In/Out #:	56221/56221

Job # A	Labor Total:	No Charge
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CUSTOMER STATES CHECK ENGINE LIGHT ON. STARTS VERY ROUGH AND RUNNING ROUGH

Cause: ROCKER ARM BROKEN AND DAMAGED CAMSHFT AND LIFTER BORE

Correction(s):

4067490 ENGINE REPLACEMENT

No Charge

Tech Number: 9261 Labor Type: W

Part Number	Part Description	Qty	List	Parts Total:	No Charge
12732623	(S)INJECTOR KIT	1			
12740076	ENGINE	1			
85724972	(S)HOSE	1			
12669858	(S)BELT	1			
12658178	(S)BELT KIT	1			
13579648	(S)SEAL	1			
13579649	(S)SEAL	2			
15035747	(S)SEAL	1			
15077362	(S)SEAL	1			
12682391	(S)GASKET	2			
85639955	(S)SEAL	2			
11546600	BOLT	10			
12657093	(S)GASKET	2			
12726902	(S)SEAL KIT	2			
12679867	(S)GASKET	1			
24504031	(S)SEAL	1			
12735811	(S)FILTER	1			
19432331	0W-20 OIL	8			
12346290	COOLANT	1			
11549180	(S)BOLT	6			
23129010	(S)GASKET	1			
22988272	(S)RETAINER	2			
12626354	(S)GASKET	8			
12679463	(S)PIPE	1			
12703668	(S)PIPE	1			
12679867	(S)GASKET	1			
24504031	(S)SEAL	1			
11569956	(S)BOLT	8			
85575818	W-(S)RADIATOR	1			
15032594	NUT	3			
11611497	BOLT	3			
PERFORMED DIAGNOSIS. AFTER INITIAL INSPECTION, MISFIRE WAS DETERMINED TO BE MECHANICAL ISSUE RELATED TO CYLINDER					

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6 LIFTER. REMOVED VALVE COVER AND OBSERVED ROCKER ARM MOTION WHILE ENGINE RUNNING. CYLINDER 6 LIFTER SEIZED. REMOVED CYLINDER HEAD TO INSPECT LIFTER. AFFECTED LIFTER PROVED DIFFICULT TO REMOVE, AND UPON REMOVAL FOUND SEVERE DAMAGE TO LIFTER ROLLER, CAMSHAFT, AND LIFTER BORE. REMOVED OIL FILTER AND FOUND EXCESSIVE METAL CONTAMINATION (GLITTER). DETERMINED THAT ENGINE NEEDS TO BE REPLACED. ENGINE REPLACED. NEW ENGINE SERIAL #N1253534N44X0528. OLD ENGINE SERIAL #K1222583MFYX0036

Misc Total: No Charge**Job # A Total \$ 0.00****Job # B Labor Total: No Charge*****No Interval Due *Vehicle History IndicatesNo Maintenance Interval Due**

Cause:

Correction(s):

NID NO INTERVAL DUE

No Charge

Tech Number: 9261 Labor Type: IPS

Part Number	Part Description	Qty	List
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Parts Total: No Charge**Misc Total: No Charge****Job # B Total \$ 0.00****Job # C Labor Total: No Charge*****Perform Multi-Point Inspection**

Cause:

Correction(s):

ICAD MULTI POINT INSPECTION

No Charge

Tech Number: 9261 Labor Type: IPS

Part Number	Part Description	Qty	List
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Parts Total: No Charge**Misc Total: No Charge**

* OEM means Original Equipment Manufacturer (factory) Parts | ** All parts are New unless specified otherwise.

02/03/2026 12:00 PM

~~ Thank you for your business ~~

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Service Dept**9223****2025-12-22****Job # C Total****\$ 0.00****Job # D****Labor Total:****\$ 99.88****REPLACE BATTERY****Cause:** WEAK CRANKING AMPERAGE FROM BATTERY**Correction(s):**

BATTR REPLACE BATTERY STANDARD LOCATION

\$99.88

Tech Number: 9261 Labor Type: CC

Part Number	Part Description	Qty	List
88864539	49AGM	1	\$ 334.69

Parts Total:	\$ 334.69
	\$ 334.69

Misc Total:**No Charge****Job # D Total****\$ 434.57****Job # E****Labor Total:****\$ 144.93****DIFF SERVICE REAR****Cause:** MAINTENANCE**Correction(s):**

BGDIFFR REAR DIFFERENTIAL GEAR OIL REPLACEMENT

\$144.93

Tech Number: 9261 Labor Type: CMNT

Part Number	Part Description	Qty	List
19418501	LUBRICANT	2	\$ 74.64

Parts Total:	\$ 149.28
	\$ 149.28

Misc Total:**No Charge****Job # E Total****\$ 294.21****Job # F****Labor Total:****\$ 206.07**

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Service Dept**9223****2025-12-22****FUEL SYSTEM SERVICE - COMPLETE****Cause:** MAINTENANCE**Correction(s):**

BGFISC FUEL SYSTEM SERVICE

\$206.07

Tech Number: 9261 Labor Type: CMNT

Part Number	Part Description	Qty	List		
				Parts Total:	\$ 93.88
19435372	MAINTENANCE KIT	1	\$ 93.88	\$ 93.88	

Misc Total: No Charge**Job # F Total \$ 299.95****Job # G****Labor Total: \$ 64.95****VALUE PRICE CABIN AIR FILTER - REPLACE****Cause:** MAINTENANCE**Correction(s):**

VPCAB Value Price Cabin Filter Replacement

\$64.95

Tech Number: 9261 Labor Type: CMNT

Part Number	Part Description	Qty	List		
				Parts Total:	\$ 49.95
19338054	(S)FILTER	1	\$ 49.95	\$ 49.95	

Misc Total: No Charge**Job # G Total \$ 114.90****Job # H****Labor Total: \$ 395.19****TRANSMISSION FLUID EXCHANGE HP FLUID 9/10 SPEED TRANSMISSIONS****Cause:** MAINTENANCE**Correction(s):**

BGGTF10 10 SPEED TRANSMISSION FLUID REPLACEMENT

\$395.19

Tech Number: 9261 Labor Type: CMNT

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Part Number	Part Description	Qty	List		
				Parts Total:	\$ 174.76
19352619	FLUID	12	\$ 10.92	\$ 131.04	
6601	BG	1	\$ 43.72	\$ 43.72	
	TRANSMISSION				
	SERV.				
				Misc Total:	No Charge
Job # H Total					\$ 569.95

Miscellaneous		
Job #	PO #	Description
D	████	BATTERY FEE
		Miscellaneous Total: \$ 0.00

RO Comments

Amount Totals	
Total Labor:	\$ 911.02
Total Parts:	\$ 802.56
Miscellaneous + Discounts:	\$ 0.00
Sales Tax:	\$ 130.04
Shop Supplies:	\$ 79.95
Customer Total:	\$ 1,923.57

Terms and Acceptance



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Customer acknowledges approval of work described in this Repair Order Summary. Any Warranties on the product sold herein are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Please look for a survey on your service experience. The manufactures survey will be sent to you by email. If you are not sure if your current email address is on file please check with your service advisor.

We're working hard to make customers for life!



Customer acknowledges receipt of copy.