

ALL PARTS AND SERVICE PROVIDED AS IS BY DEALERSHIP

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TO OUR SERVICE CUSTOMERS:

1. The Dealership is not responsible for any delays caused by the unavailability of parts or shipping by the parts manufacturer, distributor or transporter.
2. A garage keeper's lien is hereby acknowledged on the vehicle to secure the cost of labor, materials, storage and any other authorized charges.
3. The Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, hail, wind, or any other cause beyond its control.
4. If you authorize an inspection or diagnosis of any vehicle component or commencement of repairs and do not authorize the completion of a repair or service, you understand that a charge will be imposed for disassembly, reassembly or partially completed work and you agree to pay the same. Such charges will be directly related to the actual amount of labor and parts involved in the inspection, repair or service, and reassembly of the vehicle.
5. If you request to keep a replaced part that would otherwise be returned to a supplier as part of an exchange agreement, we may require you to pay a core charge that will be disclosed to you. The core charge will be refunded to you upon the return of the part to our service facility.
6. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request.
7. The Dealership may operate the vehicle on streets, highways or public roadways for the purpose of testing and/or inspecting the vehicle.
8. PAYMENT TERMS: I agree to pay the cost of any diagnosis, inspection and repairs I authorize, along with the necessary materials, in Cash or approved credit card upon completion of the repairs unless the Dealership agrees to other payment arrangements in advance.
9. PARTS: All parts installed are new original equipment manufacturer unless otherwise indicated.
10. STORAGE CHARGES: A storage charge equal to \$45.00 will be assessed and shall accrue daily if the vehicle is not picked up within 7 days from the date you are notified that the repairs are complete or after the communication of an estimate if you fail to authorize repairs.

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)