INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C
552(B)(6)

Hendrick CHEVROLET BUICK GMC CADILLAC SOUTHPOINT

127 Kentington Drive
Durham, NC 27713
Phone (919) 354-7800

CELL: [redacted]

CUSTOMER NO. [redacted]	ADVISOR KEITH 7970	TAG NO. 305	INVOICE DATE 12/22/25	[redacted]
[redacted]	LABOR RATE / LICENSE NO.	MILEAGE 27,214	COLOR /	STOCK NO.
HOLLY SPRINGS, NC [redacted]	YEAR / MAKE / MODEL 24/GMC/YUKON XL/		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. [redacted]		SELLING DEALER NO.	PRODUCTION DATE
	F. I. E. NO.	P. O. NO.	R. O. DATE 12/10/25	
RESIDENCE PHONE / BUSINESS PHONE	COMMENTS			MO [redacted]

JOB# 1 CHARGES----------

LABOR----------

J# 1 11CVZ01 ENGINE CONCERN TECH(S):8029 WARRANTY

C/S: WHEN PUSHING THE GAS IT SOUNDS LIKE A MOTORCYCLE A META
L NOISE AND IT SOUNDS LIKE SOMETHING IS LOOSE IN THE ENGINE.
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L NOISE AND IT SOUNDS LIKE SOMETHING IS LOOSE IN THE ENGINE.
pulled vehicle into shop and was able to duplicate the
customer's concern. found noise to be coming from inside
engine, almost sounding as if the timing is over-advanced.
placed vehicle on lift and checked crankshaft end-play and
found 0.016" end play movement. specifications are from
0.0015" to 0.008". contacted technical assistance
[redacted] and was advised on steps for engine
replacement after verifying excessive amounts of metal
debris within the engine oil. engine replacement required to
properly correct the customer's concern, including oil
cooler lines and radiator due to metal debris contamination.
removed and replaced engine assembly along with oil cooler
lines and new radiator. re-assembled vehicle and topped off
fluids as needed. re-charged A/C system and started vehicle.
verified noise is now gone and vehicle is now working
properly. vehicle now working as designed.

OLD# N1240604MGPX0485
NEW# N1253174N44X0372

LABOR OP: 4067490

PARTS------QTY---	FP-NUMBER----------	DESCRIPTION----------	UNIT PRICE-	
1	12740076	ENGINE 0.000		WARRANTY
	G01134607			
1	12669858	BELT 1.066		WARRANTY
	CHEVY CARY			
1	12658178	BELT KIT 1.066		WARRANTY
	CHEVY CARY			
1	13579648	SEAL 9.222		WARRANTY
1	13579649	SEAL 9.190		WARRANTY
1	23129010	GASKET 1.550		WARRANTY
2	22988272	RETAINER 1.540		WARRANTY
1	15035747	SEAL 3.611		WARRANTY
1	15077362	SEAL 3.611		WARRANTY
8	12626354	GASKET 3.270		WARRANTY
2	12682391	GASKET 1.079		WARRANTY
2	85639955	SEAL 4.128		WARRANTY
10	11546600	BOLT 3.275		WARRANTY
2	12657093	GASKET 3.270		WARRANTY
	CHEVY CARY			
1	12679463	PIPE 3.163		WARRANTY
1	12703668	PIPE 3.163		WARRANTY
1	12726902	SEAL KIT 3.331		WARRANTY
	G01134593			

PART ON SPECIAL ORDER
** QUANTITY 1 IS SPECIAL ORDERED **

The Service Charge covers or defrays some of Dealer's service department overhead costs, including, but not limited to, shop supplies, employee safety measures and training, and waste disposal and handling, many of which do not lend themselves to precise itemization or allocation. Not all repair or service transactions will cause Dealer to incur all of the costs defrayed by the Service Charge. The Service Charge may include Dealer profit. The Service Charge is not a government required fee.

I hereby acknowledge that a copy of your Privacy Policy has been made available to me and that I may access your Privacy Policy at www.hendrickprivacy.com/privacy_policy.

For the privacy of our staff and other customers, you hereby consent to deactivation of any audio or video recording devices in or on your vehicle.

Customer agrees that this Agreement includes all of the terms and conditions on the **front and back side hereof,** that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises the entire agreement between Customer and Dealer relating to these repairs or other matters referred to on the front or back side of this document.

Customer Signature

 [CONTINUED ON NEXT PAGE] 04:10pm

The Reynolds and Reynolds Company ERAINTINVE HEN-SI-NC (Rev. 6/23) CC730729 Q (03/24)
SF680964 Q (04/15)