



127 Kentington Drive
Durham, NC 27713
Phone (919) 354-7800

CUSTOMER NO.	ADVISOR KEITH	TAG NO. 7970	INVOICE DATE 12/22/25
	LABOR RATE	LICENSE NO.	MILEAGE 27,214
	YEAR / MAKE / MODEL 24/GMC/YUKON XL/	DELIVERY DATE	DELIVERY MILES
	F.T.E. NO.	P.O. NO.	R.O. DATE 12/10/25
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	

CELL:

MO:

JOB# 1 CHARGES-----

LABOR-----

J# 1 11CVZ01

ENGINE CONCERN

TECH(S):8029

WARRANTY

C/S: WHEN PUSHING THE GAS IT SOUNDS LIKE A MOTORCYCLE A METAL NOISE AND IT SOUNDS LIKE SOMETHING IS LOOSE IN THE ENGINE.
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pulled vehicle into shop and was able to duplicate the customer's concern. found noise to be coming from inside engine, almost sounding as if the timing is over-advanced. placed vehicle on lift and checked crankshaft end-play and found 0.016" end play movement. specifications are from 0.0015" to 0.008". contacted technical assistance (CASE) and was advised on steps for engine replacement after verifying excessive amounts of metal debris within the engine oil. engine replacement required to properly correct the customer's concern, including oil cooler lines and radiator due to metal debris contamination. removed and replaced engine assembly along with oil cooler lines and new radiator. re-assembled vehicle and topped off fluids as needed. re-charged A/C system and started vehicle. verified noise is now gone and vehicle is now working properly. vehicle now working as designed.

OLD#
NEW#

LABOR OP: 4067490

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----
	1	12740076	ENGINE 0.000	
		G01134607		
	1	12669858	BELT 1.066	
		CHEVY CARY		
	1	12658178	BELT KIT 1.066	
		CHEVY CARY		
	1	13579648	SEAL 9.222	
	1	13579649	SEAL 9.190	
	1	23129010	GASKET 1.550	
	2	22988272	RETAINER 1.540	
	1	15035747	SEAL 3.611	
	1	15077362	SEAL 3.611	
	8	12626354	GASKET 3.270	
	2	12682391	GASKET 1.079	
	2	85639955	SEAL 4.128	
	10	11546600	BOLT 3.275	
	2	12657093	GASKET 3.270	
		CHEVY CARY		
	1	12679463	PIPE 3.163	
	1	12703668	PIPE 3.163	
	1	12726902	SEAL KIT 3.331	
		G01134593		

PART ON SPECIAL ORDER

** QUANTITY 1 IS SPECIAL ORDERED **

The Service Charge covers or defrays some of Dealer's service department overhead costs, including, but not limited to, shop supplies, employee safety measures and training, and waste disposal and handling, many of which do not lend themselves to precise itemization or allocation. Not all repair or service transactions will cause Dealer to incur all of the costs defrayed by the Service Charge. The Service Charge may include Dealer profit. The Service Charge is not a government required fee.

I hereby acknowledge that a copy of your Privacy Policy has been made available to me and that I may access your Privacy Policy at www.hendrickprivacy.com/privacy_policy.

For the privacy of our staff and other customers, you hereby consent to deactivation of any audio or video recording devices in or on your vehicle.

Customer agrees that this Agreement includes all of the terms and conditions on the **front and back side hereof**, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises the entire agreement between Customer and Dealer relating to these repairs or other matters referred to on the front or back side of this document.

Customer Signature