

## LANGWAY CHEVROLET VOLKSWAGEN OF MANCHESTER

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 MANCHESTER CENTER, VT 05255  
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|                     |                   |                  |            |                       |                |              |             |
|---------------------|-------------------|------------------|------------|-----------------------|----------------|--------------|-------------|
| FAIRFIELD, CT       |                   | VEHICLE ID       | MILES IN   | MILES OUT             | DATE/TIME IN   | DATE OUT     | INVOICE NO. |
|                     |                   |                  | 39979      | 39991                 | 12/29/25 09:10 | 01/30/26     |             |
| VEHICLE DESCRIPTION |                   |                  |            |                       | TAG NO.        | STATUS       |             |
| 2023 GMC YUKON XL K |                   |                  |            |                       |                | COMPLETE     |             |
| CONTROL NO.         | LICENSE PLATE NO. | CUST. LABOR RATE | PROD. DATE | IN-SERV DATE          | DELIV. DATE    | DELIV. MILES | TERMS       |
|                     |                   | VARBL            |            |                       |                |              | No Charge   |
| PHONE 1             | PHONE 2           | PHONE 3          | STOCK NO.  | SERV. ADV.            |                | RO COMMENT   |             |
|                     |                   |                  |            | DONALD CONNOLLY (A80) |                |              |             |

VISIT LANGWAYVOLKSWAGEN.COM FOR GREAT MONEY SAVING OPPORTUNITIES

\*\*\*\*\*WE SERVICE ALL YEAR MAKES AND MODELS!!\*\*\*\*\*

\*\* INDICATES NON-OE PARTS

| Line       | Op-Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Fail Code | Tech | Hours | Type     | Amount |
|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------|-------|----------|--------|
| A          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |           | A98  |       | Warranty |        |
| Concern    | TOW IN UNABLE TO LINK SAVI                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |           |      |       |          |        |
| Cause      | IVH ATTACHED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |           |      |       |          |        |
| Correction | OK PER D.CONNOLLY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |           |      |       |          |        |
| B          | 4067490                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |           | A98  |       | Warranty |        |
| Concern    | Customer states VEHICLE DIED WHILE DRIVING, ENGINE SHUT DOWN, WILL NOT RESTART                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |           |      |       |          |        |
| Cause      | found truck to just click when trying to start.<br>check engine oil found oil to be full.<br>get truck on lift, lift truck remove skid sheilds.<br>attempt to turn engine over by crank bolt<br>found engine to turn over extreamly hard<br>crankshaft has sezie'd bearing<br>engine needs to be replaced<br>refer to # [REDACTED] Special Coverage - L87 Engine Loss of Propulsion                                                                                                                                                                                                                                                                                                |           |      |       |          |        |
| Correction | REPLACED ENGINE ASSY AND RELATED CAMPAIGN PARTS PER L87 CAMPAIGN INSTRUCTIONS, FILLED ALL FLUIDS PERFORMED ALL COMPUTER WORK, evac and recharge ac system, TEST DROVE, OPERATES AS DESIGNED<br>WILL BE CONTACTING GM ROADSIDE FOR REUNITE PROGRAM FOR DELIVERY OF VEHICLE DUE TO CUSTOMER HARDSHIP<br>Starter failed due to overcrank, will not engage everytime after engine replacement<br>, Extra repair labor approved by service manager D. Connolly 2/3/26<br>PUSH IN FROM BACK OF LOT,<br>9107932 19.6<br>REPLACED STARTER ASSY , TESTED SYTEM, OPERATES AS DESIGNED<br>4041250 1.0 DIAG .6 REPLACEMENT<br>old engine sn n1231433mfyx0103<br>new engine sn n1253534n44x0709 |           |      |       |          |        |

| Part Number | Description | Qty. |
|-------------|-------------|------|
| 12679867    | GASKET      | 1    |
| 12691785    | TUBE        | 1    |

|               |                   |                     |            |              |                       |                |            |             |
|---------------|-------------------|---------------------|------------|--------------|-----------------------|----------------|------------|-------------|
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|               |                   | [REDACTED]          |            | 39979        | 39991                 | 12/29/25 09:10 | 01/30/26   | [REDACTED]  |
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| Line | Op-Code | Fail Code | Tech | Hours | Type | Amount |
|------|---------|-----------|------|-------|------|--------|
|------|---------|-----------|------|-------|------|--------|

B Continued

| Part Number | Description | Qty. |
|-------------|-------------|------|
| 13579649    | SEAL        | 1    |
| 13579648    | SEAL        | 1    |
| 11546600    | BOLT        | 10   |
| 12658178    | BELT KIT    | 1    |
| 12703668    | PIPE        | 1    |
| 15077362    | SEAL        | 1    |
| 15035747    | SEAL        | 1    |
| 12626354    | GASKET      | 8    |
| 11549180    | BOLT        | 6    |
| 12679463    | PIPE        | 1    |
| X 12740076  | ENGINE      | 1    |
|             | CLEAN CORE  | 1    |
|             | DIRTY CORE  | -1   |
| 12669858    | BELT        | 1    |
| 24504031    | SEAL        | 1    |
| 12682391    | GASKET      | 2    |
| 85639955    | SEAL        | 2    |
| 85575817    | RADIATOR    | 1    |
| 22988272    | RETAINER    | 2    |
| 12657093    | GASKET      | 2    |
| 85724972    | HOSE        | 1    |
| 12346290    | COOLANT     | 1    |
| 12716289    | WIRE        | 8    |
| 85015815    | BLOCK       | 1    |
| 23129010    | GASKET      | 1    |
| 11548998    | BOLT        | 8    |
| 12726902    | SEAL KIT    | 2    |
| 12732343    | STARTER     | 1    |
| 12726902    | SEAL KIT    | 1    |
| 23129010    | GASKET      | 1    |
| 11548998    | BOLT        | 8    |
| 12726902    | SEAL KIT    | 2    |

