



# SMITH CHEVROLET CO., INC.

SINCE 1926

1601 Auto Mall Drive, Turlock CA 95360  
www.SmithChevroletTurlock.com

E.P.A. C.A.L. 00224375  
B.A.R. # AE-069325

(209) 632-3946  
Fax: (209) 632-2593

Hat # [REDACTED]

RO # [REDACTED]

Complete

Arrived:

12/26/2025 12:38 PM

Estimate:

Date Returned:

Miles In-Out 117308 - 117318

PO#:

2022 Chevrolet Silverado 1500 4X4 [REDACTED]

Advisor: 000825 - Darrell Stockman

Loyalty#:

Sold By:

Bill To: -

Stock #:

Plate:

Class: Retail

Notify By: Text

Sold Date:

Fuel: Gas

In Service:

CID: 6.2

Acct Status Op Code

A W Complete

Warranty

- CUSTOMER STATES CHECK THE VEHICLE LOST POWER AND DIED, TOWED IN SEE HISTORY

- Tech verified the customers concern. The engine stalled right away when cranked and cranked fast like no compression. Found code p0016 set. The vehicle was pushed in and a fluid sample was taken per TAC [REDACTED] fluid was found to be extremely contaminated with metal, oil was a metallic copper color suggesting a bearing was wiped out completely. Has internal engine failure. Tac case was updated with findings and engine replacement is recommended alongside contaminated parts like the radiator and cooler pipes.

- Tech 881 followed Si and correctly removed all components necessary to remove the faulty engine and install the new assembly. The fluids removed were all re filled to proper specification. The vehicle was started with no issue and allowed to reach operating temperature before completing a crankshaft learn. A road test was completed and no issues were found. All actions for this line are complete.

OLD PUN - [REDACTED]

NEW PUN - [REDACTED]

SEE SPECIAL COVERAGE N242494003

INFORMATION REDACTED  
PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C.  
552(B)(6)

By law, you may choose another facility to perform any repairs or adjustments which the Smog Check Test indicates is necessary. I, the registered owner, authorize you to perform the repairs necessary materials. I understand any costs quoted heretofore are an estimate only. Your employees may operate the vehicle for inspecting, testing, and delivery at my risk. You will not be responsible for loss or damage to vehicle or articles left in it. I agree to pay reasonable storage on vehicle left more than 48 hours (\$45 per day) after notification that repairs are completed. I agree that you have an express lien on the above-described vehicle for the charges for parts and labor furnished under this repair order including those from any prior repair orders on the vehicle, if I fail to pay such charges, I agree that the vehicle may be held until paid in full. In the event of legal to collect any sums due. I agree to pay costs of collection and fees including reasonable attorney fees. X \_\_\_\_\_  
I acknowledge notice and oral approval of an increase in the original estimate. X \_\_\_\_\_

For Your Convenience, Service Dept. Hours:  
MONDAY - FRIDAY 7:30am to 5:30pm, CLOSED SATURDAYS AND SUNDAYS.  
Thank you for coming to Smith Chevrolet.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Printed By: BEYONCE GARCIA on 01/03/2026 4:06 PM

\*\*Customer Copy\*\*

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