



December 31, 2025

[REDACTED]
[REDACTED]
[REDACTED]

Re: [REDACTED] [REDACTED] vs Cadillac [REDACTED]

Dear [REDACTED],

I would like to thank you for your interest in the BBB AUTO LINE program. Unfortunately, after carefully reviewing your claim and the program eligibility standards set out in the Program Summary, I have determined that your vehicle exceeds the mileage requirement for filing with the BBB AUTO LINE program.

I regret we will not be able to help you.

Sincerely,

Barbara Isaac