



2131 Convention Center Way
Ontario, California 91764
(909) 390-2900

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
11/13/25		73907	3713	3599	C		AUTO TRANSMISSION
01/24/22		171	703	3599	C		GM MPVI
01/21/22		2	541	2473	I		SUBLET
				2635	W		PRE-DELIVERY
				2635			QUICK SERVICE

SALESPERSON NO. 3955

ALBERTO RODRIGUEZ

S E R V I C E

STATE REG#

TERMS CASH ☐ CREDIT CARD ☐ CHECK ☐ (PRIOR APPROVAL) OTHER ☐	YEAR/MAKE/MODEL 22/GMC/YUKON XL/4DR 4WD 1500	PRODUCTION DATE	STOCK NO.	LICENSE NO.	R. O. NO.
SAVE REMOVED PARTS FOR CUSTOMER ☐ Yes ☐ No	CUSTOMER NO.	SERVICE CONTRACT WARRANTY SOLUTIONS	DELIVERY DATE 01/21/22	DELIVERY MILES 4	SELLING DEALER NO. 5000
RESIDENCE PHONE	BUSINESS PHONE	COLOR BLACK/JET BLACK	CONTRACT NO.	EXPIRATION DATE 01/21/28	EXPIRATION MILES 100,000
TIME RECEIVED 07:12am	DATE/TIME PROMISED 12/01/25 06:00pm	PRIORITY 79	TURBO MMC	AIR COND. GCZZ	P. S.
APPOINTMENT ☐ Yes ☒ No	LABOR RATE	TRANS A	MILEAGE 74,740	ADVISOR NO. 3713	ADVISOR ANTHONY LOPEZ
POWER OF ATTORNEY: The undersigned, hereinafter called "insured", for the consideration of repairs made to "insured's" automobile, does hereby grant to said MARK CHRISTOPHER AUTO CENTER insured's power of attorney to sign or endorse any checks and/or drafts made payable to insured and any releases thereto, as settlement for damages to the above described vehicle. I UNDERSTAND THAT I HAVE THE RIGHT TO HAVE EMISSION SERVICE AND/OR ADJUSTMENT DONE ELSEWHERE. I HEREBY WAIVE THIS RIGHT. I hereby authorize the repair work hereinafter set forth to be done along with necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by the unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. SUBJECT TO THE CONDITIONS ON THE REVERSE SIDE. CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF.					

JOB

ORIGINAL CUSTOMER ESTIMATE: TOTAL
0.00

COMMENTS :
++EARLY BIRD++
CUSTOMER APPROVED WORK OVER TEXT 12/1/25 TL

PRIOR
COMPLAINT
☐ YES ☐ NO

1 W 15A DIAGNOSIS
Service Update Bulletin (): ECM Software Update
(Release Date 8/14/25)

PRIOR
COMPLAINT
☐ YES ☐ NO

2 C * DIAG AUTO TRANS
CUSTOMER STATES WAS HERE 2 WEEKS AGO AND HAD BATTERY REPLACED AND WAS DRIVING DOWN ON THE FREEWAY AND VEHICLE LOSS POWER AND WOULD NOT WANT TO RESTART INSPECT AND ADVISE

PRIOR
COMPLAINT
☐ YES ☐ NO

3 C * GM MPVI
PERFORMMM MULTI-POINT INSPECTION

FUEL GAUGE E 1/4 1/2 3/4 F	☐ DAMAGED WHERE MARKED ☐ RATTLE WHERE MARKED
PRIOR BODY DAMAGE ☐ LF ☐ RF ☐ LR ☐ RR	ORIGINAL ESTIMATE \$
TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within _____ days of the date shown above if I choose not to authorize services recommended.	
☐ RENTAL	AUTHORIZED BY
REVISED ESTIMATE (1)	PERSON CONTACTED
DATE	TIME
VIA ☐ PHONE ☐ IN PERSON	CONTACTED BY
2ND REVISED ESTIMATE (2)	PERSON CONTACTED
DATE	TIME
VIA ☐ PHONE ☐ IN PERSON	CONTACTED BY
PHONE #1	PHONE #2

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE

FOR YOUR CONVENIENCE
SERVICE AND PARTS DEPT. HOURS:

We will honor the following credit cards with
PRIOR CLEARANCE
VISA • MASTERCARD • DISCOVER
DINERS • CARTE BLANCHE • AMERICAN EXPRESS
YOUR ATM CARD IS NOW AVAILABLE
PERSONAL CHECKS ACCEPTED WITH PROPER I.D. AND PRIOR APPROVAL
PHONE (909) 390-2900
SERVICE FAX (909) 390-2935

SERVICE DEPARTMENT HOURS
7:00 A.M. TO 6:00 P.M. MONDAY THRU FRIDAY
SATURDAY 7:30 A.M. TO 2:00 P.M.
PLEASE ARRANGE TO PICK UP YOUR CAR DURING ABOVE HOURS

WE GUARANTEE OUR LABOR 12 MONTHS OR 12,000 MILES - WHICHEVER OCCURS FIRST. GUARANTEE VALID ONLY IF RETURNED TO OUR SERVICE DEPT. FOR ADJUSTMENT.

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS THAT THE SMOG CHECK TEST INDICATES ARE NECESSARY.

NOTICE TO CUSTOMERS
WE MAKE A SEPARATE CHARGE FOR THE STORAGE AND DISPOSAL OF TOXIC WASTES. RATHER THAN RECOVER THESE COSTS BY INCREASING OUR LABOR RATES TO ALL OF OUR SERVICE CUSTOMERS, WE MAKE THIS CHARGE ONLY ON THOSE PARTICULAR REPAIRS OR SERVICES WHICH GENERATE THESE WASTES. THESE ARE UNIFORM CHARGES WHICH ARE CALCULATED ANNUALLY FOR EACH PARTICULAR SERVICE AND ARE AVAILABLE ON REQUEST.



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SALESPERSON NO. 3955 ALBERTO RODRIGUEZ S E R V I C E STATE REG#

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CELL: 949-928-1000		X (DATE) X (INSURED) X (DATE) X (INSURED)			

JOB	ORIGINAL CUSTOMER ESTIMATE: TOTAL 0.00	FUEL GAUGE E 1/4 1/2 3/4 F	☐ DAMAGED WHERE MARKED ☐ RATTLE WHERE MARKED
X	COMMENTS : ++EARLY BIRD++ CUSTOMER APPROVED WORK OVER TEXT 12/1/25 TL	PRIOR COMPLAINT ☐ YES ☐ NO	TEARDOWN ESTIMATE: I understand that my vehicle will be reassembled within days of the date shown above if I choose not to authorize services recommended.
1	W 15A DIAGNOSIS Service Update Bulletin (N252510321): ECM Software Update (Release Date 8/14/25)	PRIOR COMPLAINT ☐ YES ☐ NO	RENTAL AUTHORIZED BY
2	C * DIAG AUTO TRANS CUSTOMER STATES WAS HERE 2 WEEKS AGO AND HAD BATTERY REPLACED AND WAS DRIVING DOWN ON THE FREEWAY AND VEHICLE LOSS POWER AND WOULD NOT WANT TO RESTART INSPECT AND ADVISE	PRIOR COMPLAINT ☐ YES ☐ NO	REVISSED ESTIMATE (1) PERSON CONTACTED
3	C * GM MPVI PERFORMMM MULTI-POINT INSPECTION	PRIOR COMPLAINT ☐ YES ☐ NO	REVISSED ESTIMATE (2) PERSON CONTACTED
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE			
FOR YOUR CONVENIENCE SERVICE AND PARTS DEPT. HOURS: We will honor the following credit cards with PRIOR CLEARANCE VISA • MASTERCARD • DISCOVER DINERS • CARTE BLANCHE • AMERICAN EXPRESS YOUR ATM CARD IS NOW AVAILABLE PERSONAL CHECKS ACCEPTED WITH PROPER I.D. AND PRIOR APPROVAL PHONE (909) 390-2900 SERVICE FAX (909) 390-2935 SERVICE DEPARTMENT HOURS 7:00 A.M. TO 6:00 P.M. MONDAY THRU FRIDAY SATURDAY 7:30 A.M. TO 2:00 P.M. PLEASE ARRANGE TO PICK UP YOUR CAR DURING ABOVE HOURS			
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BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS THAT THE SMOG CHECK TEST INDICATES ARE NECESSARY.			
NOTICE TO CUSTOMERS WE MAKE A SEPARATE CHARGE FOR THE STORAGE AND DISPOSAL OF TOXIC WASTES. RATHER THAN RECOVER THESE COSTS BY INCREASING OUR LABOR RATES TO ALL OF OUR SERVICE CUSTOMERS, WE MAKE THIS CHARGE ONLY ON THOSE PARTICULAR REPAIRS OR SERVICES WHICH GENERATE THESE WASTES. THESE ARE UNIFORM CHARGES WHICH ARE CALCULATED ANNUALLY FOR EACH PARTICULAR SERVICE AND ARE AVAILABLE ON REQUEST.			



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01/21/22	[REDACTED]	2	541	2473	I	[REDACTED]	SUBLET
				2635	W	[REDACTED]	PRE-DELIVERY
				2635		[REDACTED]	QUICK SERVICE

SALESPERSON NO. 3955 ALBERTO RODRIGUEZ SERVICE STATE REG# [REDACTED]

TERMS CASH ☐ CREDIT CARD ☐ CHECK ☐ (PRIOR APPROVAL) OTHER ☐	YEAR/MAKE/MODEL 22/GMC/YUKON XL/4DR 4WD 1500	PRODUCTION DATE [REDACTED]	STOCK NO. [REDACTED]	LICENSE NO. [REDACTED]	R. O. NO. [REDACTED]
SAVE REMOVED PARTS FOR CUSTOMER ☐ Yes ☐ No	CUSTOMER NO. [REDACTED]	SERVICE CONTRACT WARRANTY SOLUTIONS	DELIVERY DATE 01/21/22	DELIVERY MILES 4	SELLING DEALER NO. 5000
	COLOR BLACK/JET BLACK	CONTRACT NO. [REDACTED]	EXPIRATION DATE 01/21/28	EXPIRATION MILES 100,000	R. O. DATE 12/01/25
	TURBO GCZZ	AIR COND. P. S. [REDACTED]	TRANS A	MILEAGE 74,740	ADVISOR NO. 3713
	RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	ADVISOR ANTHONY LOPEZ		
APPOINTMENT ☐ Yes ☒ No	TIME RECEIVED 07:12am	DATE/TIME PROMISED 12/01/25 06:00pm	PRIORITY 79	POWER OF ATTORNEY: The undersigned, hereinafter called "insured", for the consideration of repairs made to "insured's" automobile, does hereby grant to said MARK CHRISTOPHER AUTO CENTER insured's power of attorney to sign or endorse any checks and/or drafts made payable to insured and any releases thereto, as settlement for damages to the above described vehicle. I UNDERSTAND THAT I HAVE THE RIGHT TO HAVE EMISSION SERVICE AND/OR ADJUSTMENT DONE ELSEWHERE. I HEREBY WAIVE THIS RIGHT. I hereby authorize the repair work hereinafter set forth to be done along with necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by the unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. SUBJECT TO THE CONDITIONS ON THE REVERSE SIDE. CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF.	
	LABOR RATE [REDACTED]	X (DATE) X (INSURED) X (DATE) X (INSURED)			

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