

CUSTOMER #:

NORTH BAY**GMC**

ACCOUNTING

SALES AND LEASING
720 NORTHERN BOULEVARD
GREAT NECK, NY 11021
(516) 466-6209

PARTS AND SERVICE
1900 NORTHERN BOULEVARD
ROSLYN, NEW YORK 11576
PARTS (516) 487-2223
SERVICE (516) 487-2222

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** PRE-INVOICE **

service@northbaycadillac.com
NYS REPAIR SHOP NO. 7058912

SERVICE ADVISOR: 1569 WILLIAM ROBERTSON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	23	CADILLAC ESCALADE ES			52314/52315	

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20APR23 DE			18:00 04NOV25		275.00	CASH	18DEC25

R.O. OPENED	READY	OPTIONS:	ENG:6.2 Liter
08:43 04NOV25	15:06 18DEC25	TRN-MHS 10-SPEED AUTOMATIC 1)PPM 2)TW 3)TRICOR	
LINE OPCODE	TECH TYPE A/HRS S/HRS	LIST	NET
			TOTAL

A CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON

NPF NO PROBLEM FOUND AT THIS TIME

IOI	0.00	0.00	0	0	0.00	0.00
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not on at this time performed diag, no check engine light on
at this time vehicle on E could not duplicate customer concern

B CUSTOMER STATES THERES A TICKING/PINING SOUND COMING FROM THE ENGINE

NPF NO PROBLEM FOUND AT THIS TIME

IOI	0.00	0.00	0	0	0.00	0.00
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could not duplicate test drove vehicle could not duplicate
customer concern at this time

C CUSTOMER STATES THE SPEAKER ON THE DRIVER FRONT SMALL GRAY SPEAKER IS

NOT WORKING PROPERLY

VOAD VEHICLE OPERATES AS DESIGNED

IOI	0.00	0.00	0	0	0.00	0.00
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tested speakers all ok at thois time could not duplicate

D CUSTOMER STATES THERE SPEAKERS DONT SOUND GOOD WHEN PLAYING MUSIC

NPF NO PROBLEM FOUND AT THIS TIME

IOI	0.00	0.00	0	0	0.00	0.00
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could not duplicate performed speaker inspection found no
blown speakers at this time

E CUSTOMER STATES THERES A SPLIT AND DENT IN THE WINDOWSHIELD

S10 CUSTOMER WILL REAPPOINT TO INSTALL WINDSHIELD

TUC	0.00	0.00	0	0	0.00	0.00
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WINDSHIELD	70000	0	700.00	700.00	700.00
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confirmed windshield

crack in center of windshield

OK TO REPLACED AS PER CHRIS W USED CAR MANAGER, CUSTOMER WILL

REAPPOINT WHEN HE HAS TIME TO INSTALL WINDSHIELD

F CUSTOMER STATES THE PASSENGER SIDE FENDER IS NOT FLUSHED

NPF NO PROBLEM FOUND AT THIS TIME

IOI	0.00	0.00	0	0	0.00	0.00
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could not duplicate checked could not duplicate at this time

G CUSTOMER STATES WHEN AT A RED LIGHT AND GIVING THE VEHICLE GAS THE
VEHICLE VIBRATES

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/units. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/units.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE