



CUSTOMER #: [REDACTED]

ACCOUNTING

SALES AND LEASING
720 NORTHERN BOULEVARD
GREAT NECK, NY 11021
(516) 466-6200

PARTS AND SERVICE
1900 NORTHERN BOULEVARD
ROSLYN, NEW YORK 11576
PARTS (516) 487-2223
SERVICE (516) 487-2222

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PRE-INVOICE **
SERVICE ADVISOR: 1569 WILLIAM ROBERTSON
service@northbaycadillac.com
NYS REPAIR SHOP NO. 7058912

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG		
	23	CADILLAC ESCALADE ES	[REDACTED]		52314/52315	[REDACTED]		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
20APR23 DD			18:00 04NOV25		275.00	CASH	18DEC25	
R.O. OPENED	READY	OPTIONS: SOLD-STK:41817T DLR:23039 ENG:6.2 Liter						
08:43 04NOV25	15:06 18DEC25	TRN:MHS_10-SPEED AUTOMATIC 1)PPM 2)TW 3)TRICOR PFU250007294 10/28/2025 60/75 4)SONSIO P (More...)						
LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL

A CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON
NPF NO PROBLEM FOUND AT THIS TIME
1164 IOI 0.00 0.00 0 0 0.00 0.00
52314 not on at this time performed diag, no check engine light on at this time vehicle on E could not duplicate customer concern

B CUSTOMER STATES THERES A TICKING/PINING SOUND COMING FROM THE ENGINE
NPF NO PROBLEM FOUND AT THIS TIME
1164 IOI 0.00 0.00 0 0 0.00 0.00
52314 could not duplicate test drove vehicle could not duplicate customer concern at this time

C CUSTOMER STATES THE SPEAKER ON THE DRIVER FRONT SMALL GRAY SPEAKER IS NOT WORKING PROPERLY
VOAD VEHICLE OPERATES AS DESIGNED
1164 IOI 0.00 0.00 0 0 0.00 0.00
52314 tested speakers all ok at thois time could not duplicate

D CUSTOMER STATES THERE SPEARKERS DONT SOUND GOOD WHEN PLAYING MUSIC
NPF NO PROBLEM FOUND AT THIS TIME
1164 IOI 0.00 0.00 0 0 0.00 0.00
52314 could not duplicate performed speaker inspection found no blown speakers at this time .

E CUSTOMER STATES THERES A SPLIT AND DENT IN THE WINDOWSHILED
S10 CUSTOMER WILL REAPPOINT TO INSTALL WINDSHIELD
1164 IUC 0.00 0.00 0 0 0.00 0.00
1 84734335 WINDSHIELD 41675 70000 0 700.00 700.00 700.00
52314 confirmed windshield crack in center of windshield
OK TO REPLACED AS PER CHRIS W USED CAR MANAGER, CUSTOMER WILL REAPPOINT WHEN HE HAS TIME TO INSTALL WINDSHIELD

F CUSTOMER STATES THE PASSENGER SIDE FENDER IS NOT FLUSHED
NPF NO PROBLEM FOUND AT THIS TIME
1164 IOI 0.00 0.00 0 0 0.00 0.00
52314 could not duplicate checked could not duplicate at this time

G CUSTOMER STATES WHEN AT A RED LIGHT AND GIVING THE VEHICLE GAS THE VEHICLE VIBRATES

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE