

12/17/25

[REDACTED] Chevrolet Case [REDACTED]

I have attached an itemized expense report and receipts for everything that I spent except for the gas. \$2.25 per gallon is cheaper than I paid, and I will get you actual receipts if you need them.

This is not a negotiation. I will not accept \$44.00 per day for a rental car and I expect all of my other expenses to be paid in full. I was put in a very bad situation by the GM Warranty Recall on the 6.2 liter motors and do not feel that I should be out of pocket any money or time.

I took my vehicle the Barkley GMC in Tuscaloosa AL for the warranty recall on my 2022 Chevrolet Silverado LTZ with the 6.2 liter engine. They said that I didn't require a new engine and I received an oil change and a new filter.

I left my house in Birmingham Alabama at 3am on November 30th to drive to Quanah Texas for a hunting trip with customers. My truck was full of gear, guns and I had 2 large coolers in the back. I was picking up my boss in Oklahoma City at the airport and 1:30pm and was on time.

At 9am, 416 miles from my house and 400 miles from my destination, my 2022 Chevrolet Silverado LTZ shut off on [REDACTED] going 80 miles an hour. No power steering, no power brakes. I was in the middle lane, shifted into neutral and tried to start the car. No luck. I was lucky enough not to be in much traffic, so I guided the truck off the interstate with no power steering and no power brakes. When the vehicle stopped, I pressed the OnStar button.

The OnStar rep asked if I was in a safe place. I told her that if she thought the side of the interstate was a safe place, then I was. She told me that a tow truck would be there within 120 minutes. I asked why so long when there are towing companies all around me (Google)? She said that they contract out with AAA. Now I'm wondering why I am paying OnStar. I told her to set it up and that if I got a better quote on time that I would cancel. I called Heart of Arkansas towing and they had me loaded and riding away by 10am. (Tow #1)

I had them tow me to Autozone, because the truck said that the battery was very low. The truck being 3-1/2 years old, I figured that the battery died, because I had done the Warranty Service and my vehicle was fine. I had them drop me at Autozone, I purchased a \$300.00 battery and we installed it. Nothing.

I called Heart of Arkansas Towing for them to come and get the truck (Tow #2) The Owner, who I was speaking to told me that they had a repair shop attached to the Towing Company and he would be happy to troubleshoot it and fix it. I said that's fine. He said after I get my

rental car to call him and he will have someone meet me at the yard, on Sunday, and let me get all of our stuff out of the truck.

I called a Lyft and got on my Budget App to see if there are any trucks available. Since it was Sunday, my only option was the Airport, 30 minutes in the opposite direction. They didn't have any trucks, but they did have a Chevrolet Tahoe available. I rode to the Airport, picked up the vehicle and drove the 30 miles back to Conway. I called Heart of Arkansas Towing and they met me at the yard. I was able to get our gear and one of the coolers in the Tahoe and I re-started my trek at 1pm after my 4 hour delay.

I was 4 hours late picking up my boss, he was not happy, at the Airport in Oklahoma City (4hrs trip) and we made our way from there the other 2-1/2 hours to Quanah Texas.

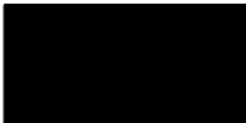
I received a call from Hines Service Center on Monday. The engine in my 2022 Chevrolet Silverado LTZ was seized, even after my warranty service to fix the issue. He said he would charge me a diagnostic fee and tow it the Superior Chevrolet (Tow #3).

On Saturday December 6th I drove back from Quanah Texas, through Conway Arkansas, back to Birmingham Alabama.

Superior Chevrolet received the new engine Friday December 5th. They did the work and were finished on Wednesday December 10th. I took off work on Friday December 12th to drive the 416 miles back to Conway Arkansas to pick up my vehicle. First, though, I had to go by the Airport in Little Rock and drop my rental car off and then take a Lyft to Superior Chevrolet in Conway Arkansas. I got there about 10am, paid for the water pump and plugs and wires, which I am asking you to pay for and started my way 416 miles back to my house.

I am asking for my expenses to be taken care of because of what you read above. I'm not sure how Chevrolet decides which of the 6.2 engines are eligible for a new engine or just get an oil change. I think that with 122,000 miles on my truck, the oil change was the option to see if the engine would make it past the 150,000 mile warranty period. I should not have been put in the dangerous situation that I found myself in.

I will accept payment in one of two ways. A check payable to either me or my company for \$5143.26 or I will accept a credit of \$6000.00 on the purchase of a future GM vehicle in 2026. I don't have a problem with my truck, or even the fact that the engine had a crank that was out of tolerance. I will be in the market for a new truck next year and can buy a Chevrolet, GMC, or Toyota. Let me know how you would like to proceed.



Expense Report

Report#

Employee Information

Name [REDACTED]
Employee ID [REDACTED]
Position [REDACTED]

Department [REDACTED]
Manager [REDACTED]

Pay Period

From 12/1/2025
To 12/11/2025

Date	Customer/Person	Company	Nature of Expense	Place of Event	Business Discussed	Travel/Other	Meals/Enter	TOTAL
12/11/2025		Superior Chevrolet	Truck Repair	Conway Arkansas				1,251.98
12/11/2025		Budget Rent-a-Car	Car Rental	Little Rock Airport				1,452.37
11/30/2025		Lyft	Lyft Fare	Conway-Little Rock				58.80
12/11/2025		Lyft	Lyft Fare	Little Rock-Conway				78.70
11/30/2025		Heart of Arkansas Towing	Tow	Interstate 40				75.00
11/30/2025		Heart of Arkansas Towing	Tow	Autozone-Hines SVC Center				87.00
12/1/2025		Hines SVC Center	Diagnosis	Conway Arkansas				173.28
12/1/2025		Heart of Arkansas Towing	Tow	Hines to Superior Chv.				76.13
12/11/2025		Heart of Arkansas Towing	Gas	Bhm-Conway-Bhm	40 Gals @ \$2.25 gal			90.00
12/11/2025			Time / Off Work	Bhm-Conway-Bhm	18 hrs @ \$100.00			1,800.00
								0.00
								0.00
								0.00
Subtotal								5,143.26
Advances								
TOTAL								5,143.26

Employee Signature

Date

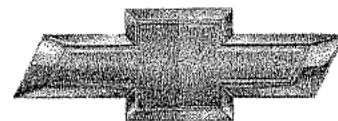
Approved by

Date

For Office Use Only

CUSTOMER #:

INVOICE



Superior Chevrolet

1275 Exchange Ave.

Conway, AR 72032

(501) 327-7785

conwaychevrolet.com

TUSCALOOSA, AL

PAGE 1

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 903162 MICHAEL LUCAS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	22	CHEVROLET 1500 PU			124058/124058	
DEL DATE	PROD DATE	WARR EXP	PROMISE	DATE	PAYMENT	INV DATE
01DEC25 IS						
01DEC25 DD			18:00 02DEC25		CASH	11DEC25
R.O. OPENED	READY	OPTIONS: ENG:6.2_Liter				

16:39 01DEC25 07:14 11DEC25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES HE WAS DRIVING DOWN THE INTERSTATE WHEN THE VEHICLE
 LOST POWER AND WOULD NOT START. CUSTOMER TOOK TO HIENZ SERVICE
 CENTER AND STATED THE MOTOR WAS LOCKED UP, PLEASE ADVISE
 CAUSE: Seized cylinder 1, 2, 5, 6, 7, and 8 rod bearings

CS CUSTOMER STATES

903122 W

(N/C)

1 85724972 (S)HOSE

(N/C)

1 85575814 W- (S)RADIATOR

(N/C)

SPAC G01017191

1 13579649 (S)SEAL

(N/C)

2 13579648 (S)SEAL

(N/C)

1 13579646 (S)SEAL

(N/C)

1 12669858 (S)BELT

(N/C)

SPAC G01017084

1 12658178 (S)BELT KIT

(N/C)

SPAC G01017019

6 11549180 (S)BOLT

(N/C)

8 11548998 (S)BOLT

(N/C)

OP.GWAT CHEVY

2 12657093 (S)GASKET

(N/C)

SPAC G01016996

10 11546600 BOLT

(N/C)

1 15077362 (S)SEAL

(N/C)

1 15035747 (S)SEAL

(N/C)

1 12679463 (S)PIPE

(N/C)

1 12703668 (S)PIPE

(N/C)

2 12726902 (S)SEAL KIT

(N/C)

SPAC G01017123

1 12679867 (S)GASKET

(N/C)

2 12682391 (S)GASKET

(N/C)

1 24504031 (S)SEAL

(N/C)

1 12737081 PF63

(N/C)

8 19352900 0W20 DEXOS

(N/C)

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ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

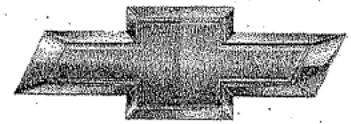
DATE

CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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INVOICE

Superior Chevrolet

1275 Exchange Ave.

Conway, AR 72032

(501) 327-7785

conwaychevrolet.com

PAGE 2

SERVICE ADVISOR: 903162 MICHAEL LUCAS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	22	CHEVROLET 1500 PU			124058/124058	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISE	RATE	PAYMENT	INV.
01DEC25 IS						
01DEC25 DD			18:00 02DEC25		CASH	11DEC25

R.O. OPENED: 16:39 01DEC25 07:14 11DEC25
READY: 07:14 11DEC25
OPTIONS: ENG:6.2_Liter

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
2	12346290	COOLANT					(N/C)
2	19352619	FLUID					(N/C)
8	12626354	(S) GASKET					(N/C)
1	85015807	(S) BLOCK					(N/C)
1	12740076	ENGINE					(N/C)
		CORE CHARGE W					(N/C)
		OP SIL CHVY					(N/C)
1	Z5000						(N/C)
2	11549288	(S) NUT					(N/C)
2	87862198	(S) SEAL					(N/C)
2	23369006	(S) RING					(N/C)
1	11561300	(S) BOLT					(N/C)
1	11549170	(S) NUT					(N/C)
1	55492934	(S) SEAL					(N/C)
2	24205103	(S) RETAINER					(N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:							0.00

Verified customers concern of engine being locked up. Found that engine would not turn over, removed oil filter and cut open, and found excessive metal debris in the oil filter. Also found that the starter fuse was blown.

(Start OLH- Removed front cv axles, front differential, steering gear, oil cooler lines, and removed oil pan. Removed cylinder 1, 2, 5, 6, 7, and 8 rod bearing caps to free up the engine. -End OLH)

Removed front bumper fascia, evacuated refrigerant, drained coolant, removed radiator, trans cooler, condenser, and fan assembly.

Removed intake manifold, fuel rails and fuel feed intermediate pipes, removed alternator, water pump, idler pulley bracket, and removed ac compressor. Removed starter, torque converter bolts, bell housing bolts, and removed engine mount bolts. Removed engine from vehicle.

Swapped over exhaust manifolds with new bolts and gaskets, swapped over engine mounts with new bolts. Installed new engine into vehicle with new engine mount bolts. Installed bell housing bolts, torque converter

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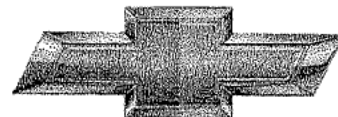
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DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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INVOICE

PAGE 3

SERVICE ADVISOR: 903162 MICHAEL LUCAS

Superior Chevrolet

1275 Exchange Ave.
Conway, AR 72032
(501) 327-7785
conwaychevrolet.com

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	22	CHEVROLET 1500 PU			124058/124058		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01DEC25 IS							
01DEC25 DD			18:00 02DEC25			CASH	11DEC25
R.O. OPENED	READY	OPTIONS: ENG:6.2_Liter					
16:39 01DEC25	07:14 11DEC25						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
bolts, and starter. Installed new oil cooler lines, installed water pump with new seals, installed ac compressor with new seals, installed fuel rails with new seals and installed new fuel feed intermediate pipes. Installed intake manifold with new gaskets. Installed alternator and idler pulley bracket. Installed new ac and drive belts. Installed condenser, fans, trans cooler, and new radiator with new c rings and seals. Installed new starter fuse block.							
(Start OLH- Installed steering gear, installed front differential with new bolt, installed front cv axles with new seals, clips, and axle nuts. -End OLH)							
Filled cooling system using vac n fill. Charged refrigerant to spec. Pre lubed engine and filled with oil. Started vehicle and checked for leaks. Performed crankshaft variation learn.							
(Start OLH- set front end toe due to removing the steering gear -End OLH)							
Took vehicle for test drive and verified that there were no issues.							
Labor- 18.6							
Evac and Recharge- 1.2							
OLH- 8.5							
Labor Op Code- 9900927							
OLH Op Code- 0600247							
Warranty Code- jEFWEGfk000001G*B60, h+CWEGfk0@2HZ01							
Old Serial Number- N1220332JW4X0381							
New Serial Number- N1252914N44X0160							

B CUSTOMER REQUEST MULTI-POINT VEHICLE INSPECTION.

0108 CUSTOMER REQUEST MULTI-POINT VEHICLE INSPECTION.

999 ISP

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00 (N/C)

C** CUSTOMER APPROVED THE SPARK PLUGS, PLUG WIRES, AIR FILTER, AND

WATER PUMP REPLACEMENT

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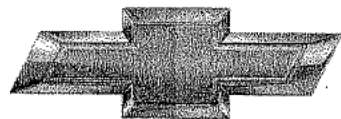
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DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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INVOICE

PAGE 4

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SERVICE ADVISOR: 903162 MICHAEL LUCAS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	22	CHEVROLET 1500 PU			124058/124058		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01DEC25 IS							
01DEC25 DD			18:00 02DEC25			CASH	11DEC25

16:39 01DEC25 07:14 11DEC25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
9900	MISC REPAIR						
	903122	CPR				0.00	0.00
1	12724894	(S)PUMP			554.25	554.25	554.25
8	12716289	(S)WIRE			38.68	38.68	309.44
1	84121219	(S)ELEMENT			73.76	50.00	50.00
1	85806751	(S)MOUNT			179.31	179.31	179.31

PARTS: 1093.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 1093.00

Installed new water pump, air filter, and plug wires while engine was out.

CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER 58.24

SUPERIOR

AUTOMOTIVE GROUP

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DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	1093.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	58.24
TOTAL CHARGES	1151.24
LESS INSURANCE	0.00
SALES TAX	100.74
PLEASE PAY THIS AMOUNT	1251.98

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9:36 AM

Superior Chevrolet

1275 Exchange Ave
Conway, AR 72032
(501) 932-5121

SUPERIOR
AUTOMOTIVE GROUP

Payment Receipt

Transaction #	[REDACTED]
Date	12/12/2025
Reference	RO [REDACTED]
Method	Card
Customer	[REDACTED]
VIN	[REDACTED]
Name	CARDHOLDER/VISA
Card #	[REDACTED]
Status	Approval
Auth Code	09313D
Amount Paid	\$1,251.98



We are proud to feature a 100% smoke-free fleet!

RENTAL AGREEMENT NUMBER: [REDACTED]

RECEIPT

Your Information

Customer Name: [REDACTED]
RapidRez Number: [REDACTED]
Budget Customer Discount:
Customer Status:
Method of Payment:
AUTH: [REDACTED]
Frequent Traveler Number:

BUDGET.COM LOGIN
FASTBREAK

Your Rental

Pickup Date/Time:
Pickup Location:

NOV 30 2025@12:10PM
1 AIRPORT ROAD
BILL & HILLARY CLINTON NAT APO
LITTLE ROCK, AR, 72202, US
501-371-7855

Your Vehicle Information

Vehicle Number: [REDACTED]
Vehicle Group Rented: Full-Size SUV-7 Pass
Vehicle Group Charged: Full-Size SUV-7 Pass
Vehicle Description: BLK CHEVROLET TAHOE 4WD
License Plate Number: [REDACTED]
Odometer Out: 10101
Odometer In: 12469
Total Driven: 2368
Fuel Reading: Out 24.0 Gal In 22.3 Gal

Return Date/Time: DEC 12, 2025@8:47AM
Return Location: 1 AIRPORT ROAD
BILL & HILLARY CLINTON NAT APO
LITTLE ROCK, AR, 72202, US
501-371-7855

Additional fees may apply
if changes are made
to your return date, time
and/or location.

Your Vehicle Charges (MIN 97 HRS IF NOT MET DLY RT = 170.10 / MAX 167 HRS)

Rate Chart:	Free Miles:	Time and Mileage:
Miles: UNLIMITED		Your Discount:
Hourly: 34.03		5 Ad'l Day @ 100.80 = 504.00
Ad'l day: 100.80		Period @ 604.79 = 604.79
Period: 604.79		Less 10.00% Discount = (-)110.88
		Time and Mileage: 997.91

Your Optional Products/Services

Fuel Service = (24.0 Gal Out- 22.3 Gal In) 9.890/GAL

Optional Services Total: 0.00

Your Taxable Fees

11.11% Concession Recovery Fee
Fuel Service
CUSTOMER FACILITY CHG 3.50/DY
ENERGY RECOVERY FEE 0.60/DY
VEH LICENSE RECOUP 1.00/DY
EXTENSION FEE 12.00

116.07
16.81
42.00
6.00
12.00
12.00

Sub-total-Charges: 1202.79
TAX 20.750% 249.58

Your Non-Taxable Products/Services

Your Total Charges:

1452.37

Prepayment

0.00

Net Charges:

USD 1452.37

Your Total Due:

0.00

Thank you for renting with Budget.
For all other inquiries, please contact us at 1-800-527-0700, or www.budget.com.

Your vehicle was rented to you by [REDACTED]

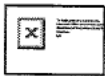
Your vehicle was checked in by [REDACTED]

From:

Sent:

To:

Subject:



YOUR RIDE TO 1 AIRPORT RD ON NOVEMBER 30, 2025 AT 11:34 AM

Thanks for riding with

100% of tips go to drivers. Add tip



American Express

\$58.80

Lyft fare (35.98mi, 35m 7s)

\$58.69

Priority Pickup Upgrade

\$3.11

Promotion

-\$3.00

Your trip



From:

Sent:

To:

Subject:



YOUR RIDE TO 1275 EXCHANGE AVE ON DECEMBER 12, 2025 AT 9:01 AM

Thanks for riding with [REDACTED]

Add
tip

100% of tips go to drivers.



American Express [REDACTED]

\$78.70

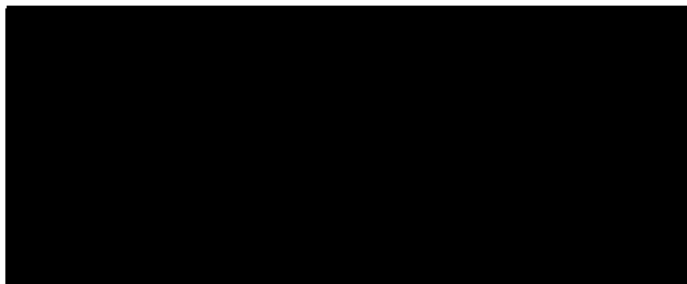
Standard fare (33.61mi, 31m 58s)

\$62.96

Tip

\$15.74

Your trip





HEART of Arkansas Towing

419 Bruce Street, Conway AR 72032
Phone: (501) 697-7197 | Fax: (501) 327-6939

Receipt

Invoice

Printed 12/17/2025

Call #

Tow Reason

Date/Time Requested

Date/Time Completed

Tow

11/30/2025 @ 11:33 AM

11/30/2025 @ 11:59 AM

Authorized by Hines Service Center

419 Bruce street, Conway AR 72032

Phone: (501) 327-1755

Tow From

Tow To

Year	Make	Model	Color	VIN	Plate	Odometer
2022	Chevrolet	Silverado 1500 Limited	-			1

Charge Description	Quantity	Price	Line Total
Unloaded/Enroute Mileage (5 miles free)	1.1	\$3.00	\$0.00
Loaded/Hooked Mileage (5 miles free)	1.1	\$3.00	\$0.00
Tow - After Hours	1	\$75.00	\$75.00
Grand Total			\$75.00
Amount Due:			\$0.00
Mitchell WO payment (Ref #) of \$75.00 applied on 12/1/2025			

HEART of Arkansas Towing & Roadside Auto Care appreciates your business; By signing this receipt you are authorizing HAVIN FUN INC/DBA HEART of Arkansas Towing & Roadside/Hines Service Center to run your credit card or debit card for services rendered at your request. IF you have any questions regarding this invoice, please contact us at (501) 697-7197. Thank you.

Damage Disclaimer:

I Have been advised that my vehicle may be damaged if winched, towed, unlocked, jump started, tire changed or left on unattended premises. I recognize the difficulty involved and I agree not to hold HEART of Arkansas Roadside Auto Care responsible for such damages should it result. I, the undersigned do hereby certify that I am legally authorized and entitled to take possession of the vehicle described and all personal property therein. I have received the vehicle and all personal property in satisfactory condition.

Signature: _____

View photos for this tow online at <https://twbk.co/nPYVuszLOexWogGf>



HEART of Arkansas Towing

419 Bruce Street, Conway AR 72032
Phone: (501) 697-7197 | Fax: (501) 327-6939

Receipt

Invoice

Printed 12/17/2025

Call # 22281

Tow Reason Tow

Date/Time Requested 11/30/2025 @ 9:10 AM

Date/Time Completed 11/30/2025 @ 10:43 AM

Contact

Authorized by Heart of Arkansas Towing

419 Bruce Street, Conway Ar 72032

Phone: (501) 697-7197

Tow From

Tow To

Year	Make	Model	Color	VIN	Plate	Odometer
2022	Chevrolet	1500	Black		63A17P9 AL	1

Charge Description	Quantity	Price	Line Total
Unloaded/Enroute Mileage (5 miles free)	1	\$3.00	\$0.00
Loaded/Hooked Mileage (5 miles free)	0.4	\$3.00	\$0.00
Deadhead Mileage (10 miles free)	1.1	\$3.00	\$0.00
Tow - After Hours	1	\$80.00	\$80.00

Subtotal \$80.00
Standard Tax Rate - 8.75% Tax \$7.00
Grand Total \$87.00
Amount Due: \$0.00

Other payment (Ref #) of \$87.00 applied on 12/1/2025

HEART of Arkansas Towing & Roadside Auto Care appreciates your business; By signing this receipt you are authorizing HAVIN FUN INC/DBA HEART of Arkansas Towing & Roadside/Hines Service Center to run your credit card or debit card for services rendered at your request. IF you have any questions regarding this invoice, please contact us at (501) 697-7197. Thank you.

Damage Disclaimer:

I Have been advised that my vehicle may be damaged if winched, towed, unlocked, jump started, tire changed or left on unattended premises. I recognize the difficulty involved and I agree not to hold HEART of Arkansas Roadside Auto Care responsible for such damages should it result. I, the undersigned do hereby certify that I am legally authorized and entitled to take possession of the vehicle described and all personal property therein. I have received the vehicle and all personal property in satisfactory condition.

Signature:

N/A

11/30/2025 10:43 AM

View photos for this tow online at <https://twbk.co/d2txnbEOfuKq9DAg>



HEART of Arkansas Towing
419 Bruce Street, Conway AR 72032
Phone: (501) 697-7197 | Fax: (501) 327-6939

Receipt
Invoice [Redacted]
Printed 12/2/2025

Call # 22293
Tow Reason Tow
Date/Time Requested 12/1/2025 @ 3:40 PM
Date/Time Completed 12/1/2025 @ 4:01 PM
Contact [Redacted]

Authorized by Heart of Arkansas Towing
419 Bruce Street, Conway Ar 72032
Phone: (501) 697-7197
Tow From [Redacted]
Tow To [Redacted]

Year	Make	Model	Color	VIN	Plate	Odometer
2022	Chevrolet	Silverado 1500 Limited	-	[Redacted]	63A17P9 AL	1

Charge Description	Quantity	Price	Line Total
Loaded/Hooked Mileage (5 miles free)	2.2	\$3.00	\$0.00
Deadhead Mileage (10 miles free)	2.2	\$3.00	\$0.00
Tow - Standard Owner Consent	1	\$70.00	\$70.00

Subtotal \$70.00
Standard Tax Rate - 8.75% Tax \$6.13
Grand Total \$76.13
Amount Due: \$0.00

Mitchell WO payment (Ref # [Redacted]) of \$76.13 applied on 12/1/2025

HEART of Arkansas Towing & Roadside Auto Care appreciates your business; By signing this receipt you are authorizing HAVIN FUN INC/DBA HEART of Arkansas Towing & Roadside/Hines Service Center to run your credit card or debit card for services rendered at your request. IF you have any questions regarding this invoice, please contact us at (501) 697-7197. Thank you.

Damage Disclaimer:

I Have been advised that my vehicle may be damaged if winched, towed, unlocked, jump started, tire changed or left on unattended premises. I recognize the difficulty involved and I agree not to hold HEART of Arkansas Roadside Auto Care responsible for such damages should it result. I, the undersigned do hereby certify that I am legally authorized and entitled to take possession of the vehicle described and all personal property therein. I have received the vehicle and all personal property in satisfactory condition.

[Redacted Signature]
Signature: _____
12/1/2025 4:02 PM

View photos for this tow online at <https://twbk.co/N9YrBtFuoShHiu9k>

Havin Fun Inc. (d/b/a)
Hines Service Center & HEART of Arkansas Towing
419 Bruce Street, Conway AR 72032
Phone 501-327-1755 www.HinesSC.com
NAPA AUTO CARE 1-800-452-NAPA



Invoice

Bill To [REDACTED]
Conway, Arkansas
USA
Home [REDACTED]
Email [REDACTED]
Invoice # [REDACTED]
Work Order # [REDACTED]
Service Advisor Todd R.
Technician Victor Garza

Plate [REDACTED]
Description 2022 Chevrolet Silverado 1500 LTZ V8 6.2L
6162CC 376CID VIN 1 [REDACTED]
VIN [REDACTED]
Odometer 124,058

Invoice Date 12/2/2025 1:50 PM

Concern

Customer States

Dead Battery, towed in off interstate

Tech Notes

400 amp fuse to starter is blown. Starter is internally shorted to ground. Needs the starter. The starter failed because the engine has locked up.

Inspection

Express Inspection

Description

Service

Tow vehicle
Towing a Vehicle for Retail
Tow 22283

~~\$70.00~~ S ATTACHED
Sub \$70.00

Level 1 Diagnosis
Level 1 Diagnosis

\$135.00 *S
Sub \$135.00

Tow vehicle
Towing a Vehicle for Retail
Tow 22293

~~\$70.00~~ S ATTACHED
Sub \$70.00

Total Parts \$0.00
Total Labor \$135.00
Total Sublet \$140.00
Total Before Taxes & Miscellaneous Charges \$275.00

(*) Shop Supplies 5 % \$6.75 S
(C) Credit Card Fee 2.5 % \$6.88
(S) State Sales Tax - AR 8.75 % \$24.65
Grand Total \$313.28

[REDACTED] paid \$313.28 by American Express

- 140.00
\$173.28

We Thank You For Your Business!

WARRANTY: Hines Service Center will warranty all new parts and labor for 24 months or 24,000 miles which ever comes first. Customer supplied parts & used parts have no warranty.

GAS

40 GALLONS @ 2.25 = \$90.00

18 Hours of My Time @ \$100.00 = \$1800.00

-4 Hours Sunday Dec 1

DEKING w/ TRUCK &
GETTING A RENTAL CAR

-14 Hours Driving

Round Trip

832 MILES

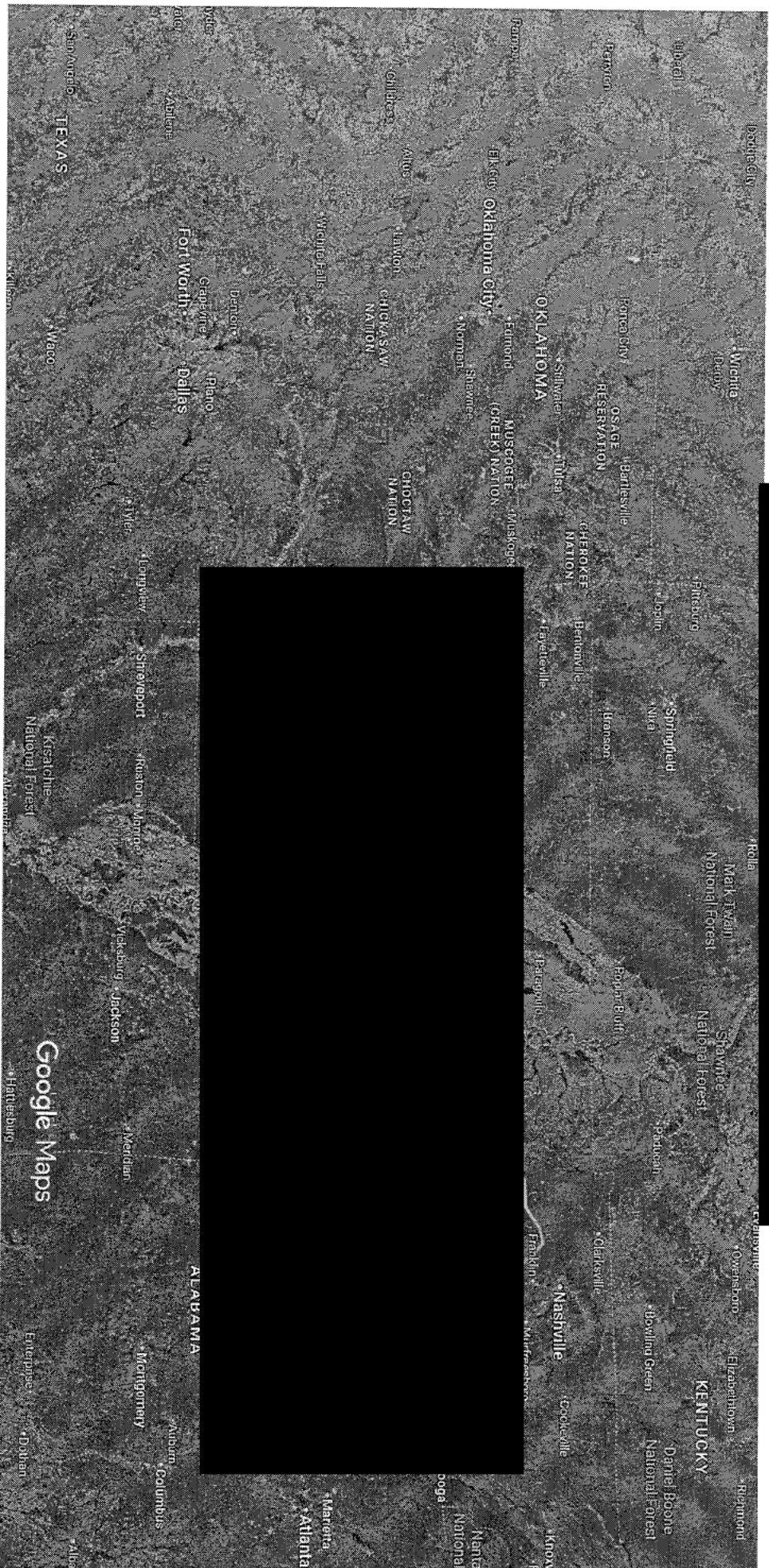
2 GAS STOPS

1 stop @ Airport to return
rental CAR

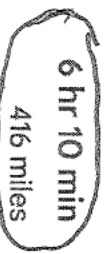
- TOOK OFF WORK Friday

\$ 1890.00

I can produce GAS receipts if needed.



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Fastest route, the usual traffic

6 hr 10 min
416 miles

 via I-22 6 hr 45 min
411 miles