

LADERA RANCH, CA			Home Phone	R/O Open Date	R/O Number
				5/19/25	
			Work Phone	Time Received	Time Promised
				10:10	5/19 17:00
			Key Tag #	Current Mileage	Mileage Out
			715	32091	
Year	Make	Model	Body	Engine Code	Service Advisor
2023	CADILLAC	ESCALADE	4WD 4DR SPORT	L87	JACKSON SMI
Vehicle Identification Number		Color	License Number	Delivery Date	In-Service Date

Cell: [REDACTED] Email: [REDACTED]

#1 - 08CDZ: ELEC-QUICK SERVICE
Service Update Bulletin (N232427510): Software Enhancements for SuperCruise -

W
W
W

#2 - 06JMA67: (ROTATE & OIL CHANGE) REMOVE AND REPLACE OIL FILTER, DRAIN AND REPLACE OIL, PERFORM TIRE ROTATION, ADJUST ALL AIR PRESSURE, TOP ALL FLUIDS

C
C
C

#3 - 06CDZ: PERFORM MPVI
PERFORM MULTI POINT VEHICLE INSPECTION

C
C

#4 - GMFUEL: PERFORM FACTORY RECOMMENDED GM FUEL SYSTEM CLEANING SERVICE. CLEAN INTAKE VALVES, COMBUSTION CHAMBER AND FUEL INJECTORS. PART OF THE GM ENHANCED MAINTENANCE PROGRAM. REC EVERY 15K MILES

C
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C
C

#6 - 04GCBG: AC CLEAN
AC EVAPORATOR CLEANING AND DISINFECTANT SERVICE IS AN ALLEN RECOMMENDED SERVICE. THE AC EVAPORATOR SERVICE WILL CLEAN AND DISINFECT VITAL COMPONENTS WITHIN THE AIR CONDITIONING SYSTEM. ELIMINATING BACTERIAL GROWTH ON AND

C
C
C
C
C
C

#7 - 04OLZ6: REPLACE INTERIOR POLLEN FILTER (CABIN FILTER)

C

COMPLAINT:

CAUSE:

A

CORRECTION:

COMPLAINT:

CAUSE:

B

CORRECTION:

COMPLAINT:

CAUSE:

C

CORRECTION:

COMPLAINT:

CAUSE:

D

CORRECTION:

COMPLAINT:

CAUSE:

E

CORRECTION:

ENGINE: CID _____

4 CYL ☐ 6 CYL ☐ V/6 ☐ V/8 ☐ DIESEL ☐ HYBRID ☐

TRANSMISSION:

3 SPD ☐ 4 SPD ☐ 5 SPD ☐ AUTO ☐ TYPE _____

ACCESSORIES:

P/S ☐ P/B ☐ A/C ☐ AIR ☐ OTHER _____

TIRE CONDITION

LF _____/32 RF _____/32

LR _____/32 RR _____/32

TIRE PRESSURE

LF _____ psi RF _____ psi

LR _____ psi RR _____ psi

BRAKE CONDITION

LF _____/MM _____% RF _____/MM _____%

LR _____/MM _____% RR _____/MM _____%

1/4 _____ FUEL GAUGE 1/2 _____ FULL

QUALITY

TECH

CONTROL

ASM

FOREMAN'S SIG. X

LABOR RECORD

FLAG SHEET

OFF ON 10

FLAG SHEET

OFF ON 9

FLAG SHEET

OFF ON 8

FLAG SHEET

OFF ON 7

FLAG SHEET

OFF ON 6

FLAG SHEET

OFF ON 5

FLAG SHEET

OFF ON 4

FLAG SHEET

OFF ON 3

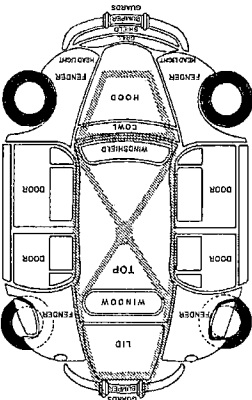
FLAG SHEET

OFF ON 2

FLAG SHEET

OFF ON 1

INDICATE ANY DAMAGE CUSTOMER HAS ON VEHICLE
PREVIOUS TO MAKING REPAIRS



PRIOR DAMAGE

RF ☐ RR ☐

F ☐ R ☐

LF ☐ LR ☐

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					In-Service Date

#8 - 05CDZ20: REPLACE ENGINE AIR FILTER AND CLEAN AIR FILTER HOUSING.

C
C

#9 - 02CDZZ: PERFORM BRAKE FLUID EXCHANGE, REMOVE OLD BRAKE FLUID FROM BRAKE LINES, MASTER CYLINDER AND CALIPERS, REPLENISH WITH NEW BRAKE FLUID. TO PERFORM BRAKE FLUID EXCHANGE SERVICE. USING SPECIALIZED EQUIPMENT AND CHEMISTRY, WE BLEED MASTER CYLINDER, BRAKE LINES AND REPLACE WITH NEW HIGH TEMPERATURE DOT 4 BRAKE FLUID.
KEYTAG 7263

C
C
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C
C
C

Original Estimate: 1186.47

COMPLAINT:

CAUSE:

A

CORRECTION:

COMPLAINT:

CAUSE:

B

CORRECTION:

COMPLAINT:

CAUSE:

C

CORRECTION:

COMPLAINT:

CAUSE:

D

CORRECTION:

COMPLAINT:

CAUSE:

E

CORRECTION:

ENGINE: CID _____

4 CYL ☐ 6 CYL ☐ V/6 ☐ V/8 ☐ DIESEL ☐ HYBRID ☐

TRANSMISSION:

3 SPEED ☐ 4 SPD ☐ 5 SPD ☐ AUTO ☐ TYPE _____

ACCESSORIES:

P/S ☐ P/B ☐ A/C ☐ AIR ☐ OTHER _____

TIRE CONDITION

LF _____ /32 RF _____ /32

LR _____ /32 RR _____ /32

TIRE PRESSURE

LF _____ psi RF _____ psi

LR _____ psi RR _____ psi

BRAKE CONDITION

LF _____ /MM _____ % RF _____ /MM _____ %

LR _____ /MM _____ % RR _____ /MM _____ %

1/4 _____ FUEL GAUGE 1/2 _____ FULL

QUALITY TECH _____

CONTROL ASM _____

FOREMAN'S SIG. X _____

LABOR RECORD

FLAG SHEET

OFF 10
ON

FLAG SHEET

OFF 9
ON

FLAG SHEET

OFF 8
ON

FLAG SHEET

OFF 7
ON

FLAG SHEET

OFF 6
ON

FLAG SHEET

OFF 5
ON

FLAG SHEET

OFF 4
ON

FLAG SHEET

OFF 3
ON

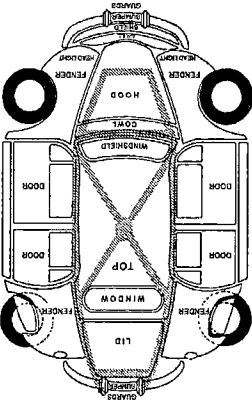
FLAG SHEET

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ON

FLAG SHEET

OFF 1
ON

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PREVIOUS TO MAKING REPAIRS



PRIOR DAMAGE

RF ☐ RR ☐

F ☐ R ☐

LF ☐ LR ☐

VEHICLE REPORT

2023 Cadillac Escalade

VIN: [REDACTED]

Odometer: 32,091 mi

Delivery Date: 12/20/2022

Service Advisor: jackson

Visit Type: Service



SERVICE WORKBENCH

Cadillac/GMC of Laguna Niguel

OnStar Alerts

Alert Title	Alert Description
Oil life	9.8% at 5/19/2025 5:00 PM

Subscription Statuses

OnStar Status:	Equipped & Active	Radio Status:	Equipped & Active
Advanced Diagnostics Report:	Yes	Radio ID:	Y72L5E8Y
DMN Enabled:	Yes	Owner Center Status:	Insufficient customer information
		My Rewards Status:	Insufficient customer information

Most Recent Services

No information found for this vehicle

Previous Visit

Date: 3/31/2025
Odometer: 29,705 mi
Driving Conditions: Normal

Required Field Actions

Status	Type	Number	Description	Release Date
Open - Incomplete	Service Update Bulletin	N232427510	Software Enhancements for SuperCruise - Expires May 31, 2027	4/29/2025
Incomplete, Remedy not Available	Product Safety Recall	SI_BULLETI N_PENDING	L87 Engine Loss of Propulsion	4/24/2025
Closed - Dealer Repaired	Customer Satisfaction Program	N242441560	Automated Driving Mapping Control Module Update	10/1/2024
Closed - Dealer Repaired	Noncompliance Recall	N242447990	Failed Brake Fluid Leak Detection	9/12/2024
Closed - Dealer Repaired	Customer Satisfaction Program	N242435630	Serial Data Gateway Module	9/10/2024

Service Contracts

Policy Number	Owner Name	Description	Deductible Amount	Daily Rental Allowance	Effective Date	Effective Odometer	Expiration Date	Expiration Odometer
[REDACTED]	CLAIMS CALL 833-955-0051	GM Prepaid Maintenance	\$0.00	\$0.00	12/20/2022	5 mi	12/20/2025	9,999,999 m

Service Information

No information found for this vehicle

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2023 Cadillac Escalade

VIN: [REDACTED]

Odometer: 32,091 mi

Delivery Date: 12/20/2022

Service Advisor: jackson

Visit Type: Service



SERVICE WORKBENCH

Cadillac/GMC of Laguna Niguel

Vehicle Warranty Claim History (From IVH)

Service Date	R.O. Number	Transaction Type	Op Code	Description	Odometer Reading	Service Type
3/31/2025	[REDACTED]	ZREG	1035410	Front Floor Console Rear Compartment Replacement	29,705 mi	Warranty
3/6/2025	[REDACTED]	ZFAT	9107384	N242435630 - Serial Data Gateway Module Reprogramming with SPS	28,436 mi	Warranty
12/13/2024	[REDACTED]	ZREG	2810335	Radio Reprogramming with SPS	25,311 mi	Warranty
12/13/2024	[REDACTED]	ZFAT	9107420	N242447990 - Brake System Control Module Reprogramming with SPS	25,311 mi	Warranty
12/13/2024	[REDACTED]	ZFAT	9107504	N242441560 - Automated Driving Mapping Module Reprogramming with SPS	25,311 mi	Warranty
11/1/2023	[REDACTED]	ZREG	0600192	CAD TECH ROADSIDE SERVICE (BATTERY/JUMP START)	11,839 mi	Warranty
11/1/2023	[REDACTED]	ZREG	0600002	CADILLAC-COST OF TECH. TO MAKE ROADSIDE SRVC CALLS	11,839 mi	Warranty
10/27/2023	[REDACTED]	ZREG	4041510	Battery Replacement	11,843 mi	Warranty
10/27/2023	[REDACTED]	ZREG	0600072	ROADSIDE SERVICE (PREMIUM)	11,839 mi	Warranty
9/11/2023	[REDACTED]	ZREG	3487878	Clear OTA Update Message	11,137 mi	Warranty
9/11/2023	[REDACTED]	ZREG	3421540	Radio Front Side Door Speaker Replacement	11,137 mi	Warranty
8/31/2023	[REDACTED]	ZREG	0600102	Cad Tech Roadside Service - Battery Test and Replace	10,561 mi	Warranty
8/31/2023	[REDACTED]	ZREG	0600002	CADILLAC-COST OF TECH. TO MAKE ROADSIDE SRVC CALLS	10,561 mi	Warranty
8/31/2023	[REDACTED]	ZREG	0600072	ROADSIDE SERVICE (PREMIUM)	10,560 mi	Warranty
12/15/2022	[REDACTED]	ZPDI	0590032	PDI - Dealer Installed - Factory Invoiced Options	3 mi	Warranty
12/11/2022	[REDACTED]	ZPDI	0590072	Pre-Delivery Inspection - Base Time	1 mi	Warranty

Applicable Warranties

Description	Effective Date	Effective Odometer	End Date	End Odometer	Warranty Status
Cadillac - First Maintenance Visit	12/20/2022	4 mi	6/20/2024	999,999 mi	✗ Expired
Emission Limited Warranty	12/20/2022	4 mi	12/20/2025	50,004 mi	✓ Applicable
Restraint System Limited Warranty	12/20/2022	4 mi	12/20/2028	72,004 mi	✓ Applicable
Bumper to Bumper Limited Warranty	12/20/2022	4 mi	12/20/2026	50,004 mi	✓ Applicable
Emission Select Component Ltd Wty	12/20/2022	4 mi	12/20/2030	80,004 mi	✓ Applicable
Corrosion Limited Warranty	12/20/2022	4 mi	12/20/2028	999,999 mi	✓ Applicable
Emission Select State Component Ltd Wty	12/20/2022	4 mi	12/20/2029	70,004 mi	✓ Applicable
Powertrain Limited Warranty	12/20/2022	4 mi	12/20/2028	70,004 mi	✓ Applicable

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Please Note: This document may be considered current for 24 hours from the time it was printed

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VIN: [REDACTED]
Odometer: 32,091.mi

Delivery Date: 12/20/2022
Service Advisor: jackson
Visit Type: Service



Cadillac/GMC of Laguna Niguel

Repair Order History (From Dealer Management Systems)

★ Indicates work performed at this dealership

	R.O. Closure Date	R.O. Number	Service Location	1st R.O. Job Description		R.O. Job Count	Job Type Indicators	Vehicle R.O. Mileage	
★	4/2/2025	[REDACTED]	CA	ELEC-QUICK SERVICE		7	W	29,705 mi	
★	3/10/2025		CA	LUBE DEPT		5	C, W	28,436 mi	
★	12/17/2024		CA	ELEC-QUICK SERVICE		18	C, W	25,311 mi	
	12/16/2023		CA	Roadside Service		2	W	11,839 mi	
★	11/2/2023		CA	ELEC-QUICK SERVICE		6	C, W	11,843 mi	
	9/22/2023		CA	PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION		7	W	11,137 mi	
★	9/11/2023		CA	BATTERY		2	W	10,561 mi	
	4/13/2023		CA	CONCERN		3	C, I	6,179 mi	
	12/20/2022		CA	PERFORM PRE-DELIVERY INSPECTION, PLACE OWNER'S MA		4	I, W	3 mi	