



28332 Camino Capistrano
Laguna Niguel, CA 92677-1139
Phone: (949) 485-3750
Fax: (949) 485-3787

SERVICE DEPARTMENT HOURS
8:00 a.m. to 5:00 p.m.
Monday - Friday
Closed Saturday - Sunday



ARD# 299094

R/O Open Date	R/O Number				
12/13/24					
R/O Close Date	Status				
12/13/24	Pre-Invoice				
Mileage In	Mileage Out				
25311	25313				
Service Advisor / Tag #					
JACKSON SMITH/703					
Vehicle Identification Number					
Delivery Date	In-Service Date				
Year	Make	Model	Body	Color	License Number
2023	CADILLAC	ESCALADE	4WD 4DR SPORT		9EHR150

LADERA RANCH, CA

Year	Make	Model	Body	Color	License Number
2023	CADILLAC	ESCALADE	4WD 4DR SPORT		9EHR150

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#16 -ESTIMATE: UPDATED ESTIMATES CUSTOMER ACKNOWLEDGES LOANER VEHICLE MUST BE RETURNED WITH 24 HOURS OF REPAIR COMPLETION, EVEN IF PARTS ARE NOT AVAILABLE/VEHICLE IS NOT REPAIRED Sub Total: .00	
#17 *06CDZ01: LUBE DEPT CUSTOMER REQUEST TO REPLACE PASSENGER COMPARTMENT FILTER Caused by COMPLETED BY CHRIS720 Tech: CHRISTPHER CARDONA (720) Installed 13540923 :SL-N-FILTER (09786-BCKT) 1@38.00 Sub Total: 70.05	32.05 38.00
Please Note: KEYTAG 7521 LOF/ROT \$120 19040900 — <i>Safeguard.</i> PASSENGER \$75 19040921 — <i>Safeguard.</i> CUSTOMER TO PAY \$608.48 COMPLETE 12/13/24 04:17:07 PM	
Total Fees Amount	2.00

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	581.26
PARTS	204.38
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	15.84
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	803.48

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

LAGUNA NIGUEL CADILLAC
28332 CAMINO CAPISTRANO
LAGUNA NIGUEL, CA 92677

12/14/2024

10:40:43

CREDIT CARD

VISA SALE

Card #
Chip Card:
AID:
SEQ #:
Batch #:
INVOICE
Approval Code:
Entry Method:
Mode:

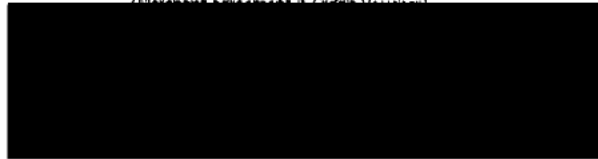


SALE AMOUNT

\$608.48

I agree to pay above total amount
according to card-issuer agreement.

(Merchant's Copy of Credit Memo)



MERCHANT COPY



28332 Camino Capistrano
Laguna Niguel, CA 92677-1139
Phone: (949) 485-3750
Fax: (949) 485-3787

SERVICE DEPARTMENT HOURS
8:00 a.m. to 5:00 p.m.
Monday - Friday
Closed Saturday - Sunday

R/O Open Date	R/O Number
12/13/24	
R/O Close Date	Status
12/13/24	Pre-Invoice
Mileage In	Mileage Out
25311	25313
Service Advisor / Tag #	
JACKSON SMITH/703	

ARD# 299094

[REDACTED]		Work Phone	[REDACTED]	
[REDACTED]		Home Phone	[REDACTED]	
LADERA RANCH, CA [REDACTED]		Delivery Date	[REDACTED]	
Year	Make	Model	Body	License Number
2023	CADILLAC	ESCALADE	4WD 4DR SPORT	9EHR150

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Cell: [REDACTED] Email: [REDACTED]	
#1 - 08CDZ: ELEC-QUICK SERVICE Customer Satisfaction Program (N242441560): Automated Driving Mapping Control Module Update Caused by #N242441560: Customer Satisfaction Program - Automated Driving Mapping Control Module Update Tech: JOSE DE JESUS MIGUEL(213) Automated Driving Mapping Module Reprogramming with SPS Escalade/Escalade ESV 9107504 ADMM CC 6EYY251520081 TECH 213 LABOR .3	Warranty
#2 - 08CDZ: ELEC-QUICK SERVICE Noncompliance Recall (N242447990): Failed Brake Fluid Leak Detection Caused by #N242447990-01: F/CMVSS Noncompliance Recall - Failed Brake Fluid Leak Detection Tech: JOSE DE JESUS MIGUEL(213) Brake System Control Module Reprogramming with SPS 9107420 BSCM CC 28YY251524630 TECH 213 LABOR .3	Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.



28332 Camino Capistrano
Laguna Niguel, CA 92677-1139
Phone: (949) 485-3750
Fax: (949) 485-3787

SERVICE DEPARTMENT HOURS
8:00 a.m. to 5:00 p.m.
Monday - Friday
Closed Saturday - Sunday

R/O Open Date	R/O Number
12/13/24	
R/O Close Date	Status
12/13/24	Pre-Invoice
Mileage In	Mileage Out
25311	25313
Service Advisor / Tag #	
JACKSON SMITH/703	
Vehicle Identification Number	

ARD# 299094

LADERA RANCH, CA			Work Phone		Delivery Date	In-Service Date
			Home Phone			
Year	Make	Model	Body	Color	License Number	
2023	CADILLAC	ESCALADE	4WD 4DR SPORT		9EHR150	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#3 - 08CDZ: ELEC-QUICK SERVICE Customer Satisfaction Program (N242435630): Serial Data Gateway Module Caused by #N242435630-04: Customer Satisfaction Program - Serial Data Gateway Module Tech: JOSE DE JESUS MIGUEL(213) Serial Data Gateway Module Reprogramming with SPS 9107384 SDGM CC TECH 213 LABOR .4	Warranty
#4 - 06JMA67: (ROTATE & OIL CHANGE) REMOVE AND REPLACE OIL FILTER, DRAIN AND REPLACE OIL, PERFORM TIRE ROTATION, ADJUST ALL AIR PRESSURE, TOP ALL FLUIDS Caused by COMPLETED BY CHRIS720 CHARGED BY KEVIN Tech: CHRISTPHER CARDONA (720) Installed 19432337 :N-OIL (08800-BOPCK) 8@6.00 Installed 12731742 :SL-N-FILTER (01836-BOPCKT) 1@7.00 WASTE OIL Sub Total: 117.74	60.74 48.00 7.00 2.00
#5 - 06CDZ: PERFORM MPVI PERFORM MULTI POINT VEHICLE INSPECTION Caused by COMPLETED BY CHRIS720	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.



28332 Camino Capistrano
Laguna Niguel, CA 92677-1139
Phone: (949) 485-3750
Fax: (949) 485-3787

SERVICE DEPARTMENT HOURS
8:00 a.m. to 5:00 p.m.
Monday - Friday
Closed Saturday - Sunday



ARD# 299094

R/O Open Date	R/O Number
12/13/24	
R/O Close Date	Status
12/13/24	Pre-Invoice
Mileage In	Mileage Out
25311	25313
Service Advisor / Tag #	
JACKSON SMITH/703	
Vehicle Identification Number	

LADERA RANCH, CA

Year	Make	Model	Body	Color	License Number
2023	CADILLAC	ESCALADE	4WD 4DR SPORT		9EHR150

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Tech: CHRISTPHER CARDONA (720) E Sub Total: .00	

#6 - 08CDZ: ELEC-QUICK SERVICE CUSTOMER STATES THE VEHICLE WILL NOT AUTOMATICALLY CONNECT TO BLUETOOTH WHEN ENTERING VEHICLE (WIRELESSLY). ADVISE Caused by RADIO SOFTWARE UPDATE AVAILABLE Tech: JOSE DE JESUS MIGUEL (213) PERFORMED RADIO SOFTWARE UPDATE ADVISE COSTUMER TO FORGET PHONE FROM VEHICLE AND VEHICLE FROM PHONE AND RE-PAIR DEVICES WCC RADIO 80YZ251525743 WCC USB 80YZ251526098 LABOR OP 2810335 TECH 213 0.8	Warranty

#7 - 08CDZ: ELEC-QUICK SERVICE CUSTOMER STATES INTERMITTENTLY THE RADIO SCREEN WILL BLACK OUT, RETURNS AFTER SHUTTING OFF VEHICLE AND OPENING/CLOSING DOOR. AUDIO UNAFFECTED AT THAT TIME. ADVISE Caused by SEE LINE 6	

#8 - 01CDZ2: ALIGN FRT & REAR SUSPENSION	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.



28332 Camino Capistrano
Laguna Niguel, CA 92677-1139
Phone: (949) 485-3750
Fax: (949) 485-3787

SERVICE DEPARTMENT HOURS
8:00 a.m. to 5:00 p.m.
Monday - Friday
Closed Saturday - Sunday

R/O Open Date	R/O Number
12/13/24	
R/O Close Date	Status
12/13/24	Pre-Invoice
Mileage In	Mileage Out
25311	25313
Service Advisor / Tag #	
JACKSON SMITH/703	

ARD# 299094

LADERA RANCH, CA			Work Phone	Vehicle Identification Number	
			Home Phone	Delivery Date	In-Service Date
Year	Make	Model	Body	Color	License Number
2023	CADILLAC	ESCALADE	4WD 4DR SPORT		9EHR150

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
ALIGN FRONT & REAR Caused by PERFORM ALIGNMENT USING SPECIAL ALIGNMENT MACHINE TO SET VEHICLE TO GM SPECS Tech: JOSE DE JESUS MIGUEL(213) COMPLETED Sub Total: 189.95	189.95
#10 -15CDZ: PERFORM BATTERY SERV ICE, REMOVE BOTH POSITIVE ANDNEGATIVE CABLE AND CLEAN TERMINALS, APPLY BATTERYPADS UNDER EACH TERMINAL AND RECONNECT BATTERY Caused by PERFORM BATTERY TERMINAL SERVICE Tech: JOSE DE JESUS MIGUEL(213) Installed 5513 :BATTERY KIT 1@17.50 COMPLETED Sub Total: 59.95	42.45 17.50
#11 -GMFUEL: PERFORM FACTORY RECOMMENDED GM FUEL SYSTEMCLEANI NG SERVICE. CLEAN INTAKE VALVES, COMBUSTIONCHAMBER AND FUEL INJECTORS. PART OF THE GMENHANCED MAINTENANCE PROGRAM. REC EVERY 15K MILES Tech: RONALD STONER (312) Installed 19435372 :N-MAINTENANCE KIT (08800-C) 1@93.88 COMPLETED Sub Total: 349.95	256.07 93.88

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.



28332 Camino Capistrano
Laguna Niguel, CA 92677-1139
Phone: (949) 485-3750
Fax: (949) 485-3787

SERVICE DEPARTMENT HOURS
8:00 a.m. to 5:00 p.m.
Monday - Friday
Closed Saturday - Sunday



ARD# 299094

R/O Open Date	R/O Number
12/13/24	
R/O Close Date	Status
12/13/24	Pre-Invoice
Mileage In	Mileage Out
25311	25313
Service Advisor / Tag #	
JACKSON SMITH/703	

LADERA RANCH, CA

Work Phone

Home Phone

Delivery Date

In-Service Date

Year	Make	Model	Body	Color	License Number
2023	CADILLAC	ESCALADE	4WD 4DR SPORT		9EHR150

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#12 -ESTIMATE: UPDATED ESTIMATES CUSTOMER AGREES TO ABIDE BY 50 MILE LIMITATION PER EVERY 24 HOURS IN LOANER TO AVOID \$300 EXCESS MILEAGE FEE Sub Total: .00	
#13 -ESTIMATE: UPDATED ESTIMATES CUSTOMER AGREES TO ADD FUEL TO LOANER EVEN IF ONLY DRIVEN ONE MILE TO AVOID \$80 REFUELING FEE PLUS COST OF FUEL Sub Total: .00	
#14 -ESTIMATE: UPDATED ESTIMATES 24 HOURS AFTER CUSTOMER IS CONTACTED THERE WILL BE \$200 PER DAY STORAGE FEE IF VEHICLE IS NOT PICKED UP Sub Total: .00	
#15 -ESTIMATE: UPDATED ESTIMATES CUSTOMER IS ADVISED TO REMOVE ALL PERSONAL BELONGINGS FROM VEHICLE. WE ARE NOT RESPONSIBLE FOR ANY LOST/STOLEN ITEMS Sub Total: .00	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE