



Case Number: [REDACTED]

Originator Name: Frida Henggeler 866-790-5600x5910018 frida.henggelerhernandez@gm.com

Created Date: 12/19/2025

Vehicle Info

***VIN:** [REDACTED]

Year: 2023

Vehicle Comments & TAC Explanation:

MSRP: 0.0

Make: Cadillac

***TAC #:**

Model: Escalade

***Date Reviewed with Customer:** 01/01/1900

Original Purchase Date: 01/01/1900

***Repurchase Mileage:** 39859

*** Original Purchase Condition:** -

Vehicle Owner(s)

Entity Type: Person

*** Names(s) on Title:** [REDACTED]

*** Title State:**

*** Primary Owner:**

*** Address**

*** City**

*** State:** CA

*** ZIP Code:**

*** Day Phone:** [REDACTED]

*** Home Phone:**

*** Cell Phone:**

*** E-mail:** [REDACTED]

*** Fax Phone:**

*** Exec Init Repurchase:** -

*** Reason Repurchase:** Usage based on service event at 10,561 miles, less mileage on vehicle when purchased.

Vehicle Still Needs Repair: No

Number of Repairs: 0

Days Down: 0

Repurchase Qualifier: Multiple Repairs, Same Issue

UCC Codes: (P5104) Electrical Start/Charge - Alternator - Diesel Engine - Inoperative

State

Vehicle Lien Holder

Type of Secured Interest:

*** Company:**

Account #:

Contact or Attention:

Address

City

State

ZIP Code:

Day Phone:

Fax:

E-mail:

Original Selling Dealer

*** Dealer #:**

Dealer Name:

Region:

District:

*** Phone:**

Fax:

*** Contact Name:**

*** Contact Title:**

E-Mail:

Repurchasing Dealer:

*** Dealer #:** [REDACTED]

Dealer Name: CADILLAC OF LAGUNA NIGUEL

Region: [REDACTED]

District: 1311

*** Phone:** [REDACTED]

Fax:

*** Contact Name:** [REDACTED]

*** Contact Title:** Customer Relations **E-Mail:** tbright@allenaautos..

Repair

*** Contact Name:**

*** Contact Title:**

Vehicle Location: -

*** Company Name:**

Phone:

Fax:

*** Contact Name:**

*** Contact Title**

E-Mail:

Address:

City

ZIP Code:



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Transaction Details

Siebel Request #:	[REDACTED]	* Disposition:	Auction
State:	CA	* Type:	Straight Repurchase
Source:	CA-CEC Voluntary		
Replacement VIN:			-
Compliance Date:		Compliance Type:	
MSRP:	0.0	Order #:	

Repurchase: 500 olc
*** Processing Instructions:**

Disposition: auction
*** Processing Instructions:**

Transaction Details

<u>Group</u>	<u>Responsible</u>	<u>Formula</u>	<u>Additional Explanation</u>	<u>Value</u>
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Friday, January 16, 2026

Ladera Ranch, CA

Straight Settlement Letter

Subject: Repurchase of 2023 Cadillac Escalade

VIN:

Ref S

Dear

We regret that you are dissatisfied with your 2023 Cadillac Escalade, VIN and that our attempts to resolve your concerns have not met your expectations. Cadillac will repurchase this vehicle in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

This offer is being made in an effort to keep you a satisfied Cadillac customer. Cadillac will repurchase your vehicle for **\$128,382.50**. This offer was calculated by using the following figures:

Total Repurchase Amount	\$128,382.50
Base Price	\$125,595.00
Doc Fee	\$85.00
Sales Tax	\$9,833.67
Fees	\$31.00
Reg./Lic./Title Fees	\$1,145.00
Surface Protection	\$1,206.00
GM Protection	\$1,535.00
Less Usage	\$11,048.17
Total Amount Owed to Customer	\$128,382.50

Additionally, should you accept the offer you would receive an Owner's Loyalty Certificate for \$500 towards the purchase of a new General Motors vehicle. The OLC is valid for one year.

****AMOUNT IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS NOT RECEIVED BY DATE OUTLINED BELOW****

If this offer is acceptable, please sign this letter and return it to my attention via the fax number or address listed below. I will contact you to set up a signing date, at which time you will be required to complete the transaction.. I can be reached at **866-802-6625x1215** if you have any questions or concerns.

Customer's and Co-Customer's Printed Name(s)

The requirements of the straight repurchase are as follows:



- ⇒ **Vehicle Damage** - vehicle is free from any abnormal damage, which impair its resale value. Vehicle must be inspected by a General Motors dealership at time of closing.
- ⇒ **Vehicle Alterations** - if this vehicle has been altered or modified from its original factory condition, it must be restored to its original condition before the scheduled repurchase appointment
- ⇒ A **"Power of Attorney" form** - supplied by General Motors must be signed and notarized at the time of repurchase (*used only for titling purposes*)
- ⇒ An **"Odometer Disclosure Statement" form** - supplied by General Motors must be signed at the time of the repurchase
- ⇒ **Factory installed equipment** - needs to be intact and functional.
- ⇒ **Title** - if no lien, a free and clear title must be provided at time of repurchase.
- ⇒ **Cash backs rebates or incentives**- no cash backs rebates or incentives of any kind are applicable towards this transaction.

If all above requirements are met, the dealership will proceed with the repurchase and transfer of funds.

Please return this signed document via email or fax (866.802.6668) within 3-5 business days.

Sincerely,

General Motors RVDC
2717 Schust Rd
Saginaw, MI 48603

