

CADILLAC
BEVERLY HILLS

Customer Pay Invoice

\$0.00

194 N. Robertson Blvd. Beverly Hills CA US 90211
<https://www.cadillacbeverlyhills.com/>

RO# : [REDACTED] Tag# : [REDACTED]

Check in: Mon Dec 1, 2025 | 3:49 PM

Ready for Pickup: Sat Dec 20, 2025 | 7:47 AM

Promise Time: Wed Dec 3, 2025 | 5:00 PM

Customer

[REDACTED]
[REDACTED]
+1 - [REDACTED]
[REDACTED]
[REDACTED]

Billing-Customer

Same as Customer

Vehicle

2022 Cadillac Escalade
Sport Platinum: SUV 6.2L
V8 4DR Naturally
Aspirated Gas Fi: 2WD:
AT: SUV
[REDACTED]

Service Advisor

RICARDO VERA
900053

License: N/A

28,889 Mi In / 28,900 Mi
OutIn Service Date:
06/10/2022

Sold Date: 06/10/2022

Stock #: NR312651

1. CUST

veh lost power on the freeway at night, made
an abnormal ticking noise, display restart on
the dash, stalled out comply , customer
stranded on the shoulder on freeway with 2
elderly and 2 small children

Warranty Pay

\$0.00

1. SPUN ROD BEARINGS 12 AND 5 SEE PICTURES

Op.1 CUST -CUSTOMER STATES

Labor: \$0.00

Technician

102863

1. CHARGE AND TEST BATTERY BATTERY PASS PERFORM VISUAL INSPECTION CHECK FUSES FOUND 400 AP FUSE BURNED, TEST STARTER CIRCUIT FOR SHORT TO GROUND 0.002 OHMS REMOVE AUR DUCT TO MANUALLY TURN ENGINE FOUND SEIZED ENGINE REMOVE ENGINE POIL PAN FOUND SPUNS ROD BEARING 1-2-5 LOSE BEARING CAPS TO ROTATE ENGINE AND REMOVE TORQUE CONVERTER BOLTS. RECOVER AC SYSTEM REPLACE ENGINE, PRELUBE ENGINE RUN 4 QURTS. REPLACE OIL COOLER LINES INSTALL NEW OIL COOLER, REPLACE BOLTS SEALS GASKETS INSTALL NEW FUEL LINES REPLACE ENGINE FUSE BLOCK RECHARGE AC SYSTEM BLEED COOLING SYSTEM TEST DROVE VEHICLE MILES OUT 28895 CLEAR DTC OIL SERIAL #K1221302JW4X0265 NEW SERIAL# N1253314N44X0041. 4067490 18.30 ADD 1.20 AC ADD 1.0 DIG TIME AND REPLACE FUSE BLOCK CHARGE BATTERY ADD 3.0 TO REMOVE ENGINE PAN LOSE ROD BEARINGS 1-2-5 TO TURN ENGINE AND ACCESS CONVERTER BOLTS TOTAL 23.50

Parts

\$0.00

12740076 ENGINE 1 SOR

85575818 (S, W) RADIATOR 1 SOR

85136335 (S) HOSE 1 SOR

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR# ARD00308621 | EPA# CAR000373936

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Customer Copy v1 | Page 1 of 8
Sat Dec 20, 2025 | 7:47 AM

LIMITED WARRANTY ON DEALERSHIP INSTALLED PARTS AND SERVICE

WHO IS COVERED: - Our Dealership, whose name and address are identified on the front side of this Repair Order/Invoice, offers this Limited Warranty to you, the Customer identified on the front of this Repair Order/Invoice, and it cannot be transferred to any other person. - Only you, and any person who is entitled under applicable state law, may enforce the obligations under this Limited Warranty. To be eligible for coverage under this Limited Warranty, your vehicle must be used primarily for personal, family and household purposes. WHAT IS COVERED: Our Dealership warrant all new part (excluding batteries and tires) from the original equipment manufacturer (OEM) and the workmanship of our labor performed in conjunction with repairs covered by the vehicle manufacturer's warranty for 24 months, unlimited miles, whichever comes first. The Limited Warranty period shall commence on the date ("Invoice Date") and odometer reading ("Mileage Out") that the repair are completed. Our Dealership warrant all non OEM part (excluding batteries and tires) installed by our Dealership and the workman of our labor performed in conjunction with repairs <u>not</u> covered by the manufacturer's warranty for 90 days or 3,000 Miles, whichever comes first. The Limited Warranty period shall commence on the date ("Invoice Date") and odometer reading ("Mileage Out") that the repair are completed. YOUR RESPONSIBILITIES: - To request coverage under this Limited Warranty, you must notify our Dealership at the telephone number listed on the front of this Repair Order/Invoice of any failure, malfunction or defect related to a covered part or repair. - You must deliver the vehicle to our Dealership, or to another authorized repair facility that is approved by our Dealership, and authorize in writing all repair work to be performed under this Limited Warranty. - You must retain copies of your Repair Order /Invoice and, upon request, be able to present them to us when requesting coverage under this Limited Warranty. - Upon re-delivery of the vehicle to you, you must pay for any parts, labor, products, expenses and taxes that our Dealership is not obligated to provide or pay for under this Limited Warranty. OUR RESPONSIBILITIES: - If, within the applicable warranty period, any covered part is defective or fails in normal service, or there is a failure due to our workmanship, our Dealership will replace or repair the defective part(s) and/or perform the necessary labor to remedy the failure at no charge to you upon your written authorization and subject to the terms of this Limited Warranty. WHAT IS NOT COVERED: The following are not covered under this Limited Warranty - REPLACEMENT BATTERIES AND TIRES ARE SOLD "AS IS" BY OUR DEALERSHIP. The only warranty on batteries and tires installed by our Dealership are those of the manufacturer or supplier. Please see the manufacturer's/warranty repair statement. - Parts and/or repairs which are still covered by a manufacturer's warranty or recall or a third party warranty/service contract. (Our Dealership's Limited Warranty shall be secondary to any such warranty or service contract that provides coverage for repair claim covered hereunder.)	Damage caused due to your failure to use or lack of antifreeze. Damage caused by a part that was not installed by our Dealership or a repair that was not performed by our Dealer. - Labor, parts and other costs (such as the costs of any lubricants) incurred in connection with the performance of recommended maintenance services. - Service adjustment, such as calibration or alignment. - Parts and repairs for which you have not paid. - Any failure or damage resulting from the failure to perform maintenance in accordance with the manufacturer's recommendation; the lack of appropriate fluid level (e.g. oil, water, transmission fluid); continued operation of the vehicle after a warning light notice; modification of the vehicle from or operation of the vehicle in a manner that is not in conformance with the manufacturer's specifications or intended use; an accident or collision; improper or contaminated fuel; and/or misuse, abuse, tampering, negligence, theft, vandalism, or act of nature or God. Part installed and/or repair performed on vehicle used primarily for commercial purpose and purpose such as towing, taxi or limousine service, delivery, hire, on or off road competition, or engaging in a contest of speed or endurance of any type. Parts that are replaced and/or repairs that are performed pursuant to this Limited Warranty by an entity other than our Dealership without advance written authorization from us and/or for which you are unable to provide written receipts. OTHER LIMITATIONS AND EXCLUSIONS: Our Dealership reserve the right to inspect the vehicle and any part removed from or installed in the vehicle both prior to and after a repair is performed or a part is replaced pursuant to a claim made under this Limited Warranty. - The replacement of parts and performance of labor to effect repairs are the exclusive remedies available under this express written Limited Warranty. ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THE EXPRESS WRITTEN LIMITED WARRANTY STATED HEREIN. OUR DEALERSHIP NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY PARTS OR PRODUCTS OR REPAIRS. YOU ARE NOT ENTITLED TO RECOVER FROM OUR DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. STATE SPECIFIC RIGHTS: Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may also have other rights, which vary from state to state. FOR MORE INFORMATION: If you have any questions regarding this Limited Warranty, please contact your service advisor or the service manager.
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HAZARDOUS WASTE DISPOSAL COSTS: A charge may be assessed to cover costs associated with the handling, management and disposal of toxic waste or hazardous substances under California and Federal Law.

Lead-Acid Battery Fee: This dealer is required by law to charge a nonrefundable \$1 California battery fee and a refundable deposit for each lead-acid battery purchased. A credit of the same amount as the refundable deposit will be issued if a used lead-acid battery is returned at the time of purchase or up to 45 days later along with this dealer's receipt.

TO OUR SERVICE CUSTOMERS

1. Our Dealership's usual charge for labor is not based on actual mechanic's time, but are simply our prices for particular jobs. 2. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repair are necessary, you will be contacted for your advance approval of a revised estimate. 3. The Dealership is not responsible for unavailability of parts or delays in parts shipment beyond its control. 4. If you authorize teardown of the vehicle or commencement of repairs, but do not authorize completion of a repair or service, a charge will be imposed for teardown, reassembly or partially completed work and you agree to pay the same. Such charge will be directly related to the actual amount of labor and parts involved in the inspection, repair or service and will not exceed the original or any subsequent estimate. 5. All labor and material will be paid for in cash or approved credit card unless the Dealership agrees to other payment arrangement in advance. Notice is given under PAYMENT TERMS on the front side hereof shall be deemed to have been given upon deposit in the United States mail, postage prepaid, of written notification to that effect addressed to the customer at the address given on the front side hereof. 6. Customer hereby notified that the vehicle and any of its contents are not insured or protected to the amount of the actual cash value thereof, or otherwise, against loss occasioned by theft, fire or vandalism while the property remains with the Dealership. 7. The Dealership is authorized to deliver the vehicle described herein and any of its contents to any person presenting this receipt.	8. In addition to any and all other legal remedies available, I authorize the Dealership to have a lien on the vehicle described herein for all charges for repairs, including labor and parts, storage and/or towing, and to enforce such lien. The Dealership is hereby expressly authorized to sell said vehicle at public auction after giving a twenty (20) day written notice by certified mail to the legal owner, registered owner, and Department of Motor Vehicle of intent to do so. On the sale date, the vehicle shall be sold to the highest cash bidder and the proceeds of sale must be used first to satisfy the lien plus storage costs and costs incident to sale, and the balance shall be forwarded to the legal owner, or if none, to the registered owner, or if the address is unknown, it shall be forwarded to the Department of Motor Vehicle. Said expenses for sale shall also include reasonable attorney's fee, which may be necessarily incurred. 9. If any such charges remain unpaid for thirty (30) days after such request for payment. The Dealership may also refer such charge to its attorney for collection and the customer will pay a reasonable attorney's fee. 10. The Power of Attorney granted on the front of this Repair Order/Invoice shall be irrevocable and shall remain in effect for so long as there is an outstanding amount due under this Repair Order/Invoice. 11. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request. 12. I authorize the retrieval of on-board data as needed to facilitate vehicle repair, as well as sharing that data with the vehicle manufacturer for diagnostic and research purposes.
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STATEMENT CONCERNING AMENDMENTS TO THE SONG-BEVERLY WARRANTY ACT AS FOLLOWS:

"A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws."

WARNING

Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to listed chemicals contained in used oil, waste and replacement fluids, fumes, grease, grime, touch up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

To minimize your exposure when servicing, maintaining, or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink, or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components. Minimize your exposure when servicing, maintaining, or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacture instructions pertaining to proper use and with maintenance of motor vehicle and vehicle components.

(Posted in accordance with Proposition 65 of in motor Cal. Health & Safety Code 25249.5)

State of California - Department of Consumer Affairs: NOTICE TO MOTORISTS:

If after January 1, 1995, your vehicle fails Smog Check, federal law requires you to make necessary repairs to reduce your vehicle's emissions to required levels.

If your vehicle is not under warranty and you have spent more than \$450 for appropriate emission related repair at a licensed Smog Check repair facility, you may be eligible for a onetime waiver. Repair waiver will NOT be issued for:

- Vehicle with missing, modified or disconnected emission control equipment, regardless of the cost to make repair;
- Vehicles identified as "Gross Polluters"-vehicles which have much higher emissions than properly maintained vehicles in their class;
- Vehicles that obtained a repair waiver after January 1, 1995, in their most recent biennial inspection or transfer of ownership.
- **Two consecutive repair waivers will not be issued after January 1, 1995.**
- Vehicles that have failed the visible smoke test, unless Motorist meets certain household income requirements.

If you obtain a smog certificate by means of fraud, you may be subject to a civil penalty of up to \$2500 per day of subject violation. Also, you may be subject to criminal prosecution. For further information, call the Department of Consumer Affairs toll-free at 1-800-952-5210.

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED OR REPAIRS ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.



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Same as Customer

Vehicle

2022 Cadillac Escalade



License: N/A

28,889 Mi In / 28,900 Mi
Out

In Service Date:
06/10/2022

Sold Date: 06/10/2022

Stock #: NR312651

Service Advisor

RICARDO VERA

900053

Op.1 CUST -CUSTOMER STATES

Labor: \$0.00

85015815 (S) BLOCK 1 **SOR**

12682391 (S) GASKET 2 **SOR**

12735811 - FILTER 1

19432867 - OIL 80

12626354 (S) - GASKET 8

12679463 (S) - PIPE 1

12679867 (S) - GASKET 1

12657093 (S) - GASKET 2

11546600 - BOLT 10

11549180 (S) BOLT 6 **SOR**

12703668 (S) PIPE 1 **SOR**

12726902 (S) - SEAL KIT 2

15035747 (S) - SEAL 1

15077362 (S) - SEAL 1

85639955 (S) SEAL 2 **SOR**

13579649 - SEAL 1

13579648 (S) - SEAL 1

12346290 - COOLANT 2

12658178 (S) - BELT KIT 1

12669858 (S) - BELT 1

24504031 (S) - SEAL 1

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AR# ARD00308621 | EPA# CAR000373936
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LIMITED WARRANTY ON DEALERSHIP INSTALLED PARTS AND SERVICE

WHO IS COVERED: - Our Dealership, whose name and address are identified on the front side of this Repair Order/Invoice, offers this Limited Warranty to you, the Customer identified on the front of this Repair Order/Invoice, and it cannot be transferred to any other person. - Only you, and any person who is entitled under applicable state law, may enforce the obligations under this Limited Warranty. To be eligible for coverage under this Limited Warranty, your vehicle must be used primarily for personal, family and household purposes. WHAT IS COVERED: Our Dealership warrant all new part (excluding batteries and tires) from the original equipment manufacturer (OEM) and the workmanship of our labor performed in conjunction with repairs covered by the vehicle manufacturer's warranty for 24 months, unlimited miles, whichever comes first. The Limited Warranty period shall commence on the date ("Invoice Date") and odometer reading ("Mileage Out") that the repair are completed. Our Dealership warrant all non OEM part (excluding batteries and tires) installed by our Dealership and the workman of our labor performed in conjunction with repairs <u>not</u> covered by the manufacturer's warranty for 90 days or 3,000 Miles, whichever comes first. The Limited Warranty period shall commence on the date ("Invoice Date") and odometer reading ("Mileage Out") that the repair are completed. YOUR RESPONSIBILITIES: - To request coverage under this Limited Warranty, you must notify our Dealership at the telephone number listed on the front of this Repair Order/Invoice of any failure, malfunction or defect related to a covered part or repair. You must deliver the vehicle to our Dealership, or to another authorized repair facility that is approved by our Dealership, and authorize in writing all repair work to be performed under this Limited Warranty. You must retain copies of your Repair Order /Invoice and, upon request, be able to present them to us when requesting coverage under this Limited Warranty. - Upon re-delivery of the vehicle to you, you must pay for any parts, labor, products, expenses and taxes that our Dealership is not obligated to provide or pay for under this Limited Warranty. OUR RESPONSIBILITIES: - If, within the applicable warranty period, any covered part is defective or fails in normal service, or there is a failure due to our workmanship, our Dealership will replace or repair the defective part(s) and/or perform the necessary labor to remedy the failure at no charge to you upon your written authorization and subject to the terms of this Limited Warranty. WHAT IS NOT COVERED: The following are not covered under this Limited Warranty. - REPLACEMENT BATTERIES AND TIRES ARE SOLD "AS IS" BY OUR DEALERSHIP. The only warranty on batteries and tires installed by our Dealership are those of the manufacturer or supplier. Please see the manufacturer's/warranty repair statement. - Parts and/or repairs which are still covered by a manufacturer's warranty or recall or a third party warranty/service contract. (Our Dealership's Limited Warranty shall be secondary to any such warranty or service contract that provides coverage for repair claim covered hereunder.)	Damage caused due to your failure to use or lack of antifreeze. Damage caused by a part that was not installed by our Dealership or a repair that was not performed by our Dealer. - Labor, parts and other costs (such as the costs of any lubricants) incurred in connection with the performance of recommended maintenance services. Service adjustment, such as calibration or alignment. Parts and repairs for which you have not paid. - Any failure or damage resulting from the failure to perform maintenance in accordance with the manufacturer's recommendation; the lack of appropriate fluid level (e.g. oil, water, transmission fluid); continued operation of the vehicle after a warning light notice; modification of the vehicle from or operation of the vehicle in a manner that is not in conformance with the manufacturer's specifications or intended use; an accident or collision; improper or contaminated fuel; and/or misuse, abuse, tampering, negligence, theft, vandalism, or act of nature or God. Part installed and/or repair performed on vehicle used primarily for commercial purpose and purpose such as towing, taxi or limousine service, delivery, hire, on or off road competition, or engaging in a contest of speed or endurance of any type. Parts that are replaced and/or repair that are performed pursuant to this Limited Warranty by an entity other than our Dealership without advance written authorization from us and/or for which you are unable to provide written receipts. OTHER LIMITATIONS AND EXCLUSIONS: Our Dealership reserve the right to inspect the vehicle and any part removed from or installed in the vehicle both prior to and after a repair is performed or a part is replaced pursuant to a claim made under this Limited Warranty. - The replacement of parts and performance of labor to effect repairs are the exclusive remedies available under this express written Limited Warranty. ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THE EXPRESS WRITTEN LIMITED WARRANTY STATED HEREIN. OUR DEALERSHIP NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY PARTS OR PRODUCTS OR REPAIRS. YOU ARE NOT ENTITLED TO RECOVER FROM OUR DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. STATE SPECIFIC RIGHTS: Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may also have other rights, which vary from state to state. FOR MORE INFORMATION: If you have any questions regarding this Limited Warranty, please contact your service advisor or the service manager.
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1. Our Dealership's usual charge for labor is not based on actual mechanic's time, but are simply our prices for particular jobs. 2. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repair are necessary, you will be contacted for your advance approval of a revised estimate. 3. The Dealership is not responsible for unavailability of parts or delays in parts shipment beyond its control. 4. If you authorize teardown of the vehicle or commencement of repairs, but do not authorize completion of a repair or service, a charge will be imposed for teardown, reassembly or partially completed work and you agree to pay the same. Such charge will be directly related to the actual amount of labor and part involved in the inspection, repair or service and will not exceed the original or any subsequent estimate. 5. All labor and material will be paid for in cash or approved credit card unless the Dealership agrees to other payment arrangement in advance. Notice is given under PAYMENT TERMS on the front side hereof shall be deemed to have been given upon deposit in the United States mail, postage prepaid, of written notification to that effect addressed to the customer at the address given on the front side hereof. 6. Customer hereby notified that the vehicle and any of its contents are not insured or protected to the amount of the actual cash value thereof, or otherwise, against loss occasioned by theft, fire or vandalism while the property remains with the Dealership. 7. The Dealership is authorized to deliver the vehicle described herein and any of its contents to any person presenting this receipt.	8. In addition to any and all other legal remedies available, I authorize the Dealership to have a lien on the vehicle described herein for all charges for repairs, including labor and parts, storage and/or towing, and to enforce such lien. The Dealership is hereby expressly authorized to sell said vehicle at public auction after giving a twenty (20) day written notice by certified mail to the legal owner, registered owner, and Department of Motor Vehicle of intent to do so. On the sale date, the vehicle shall be sold to the highest cash bidder and the proceeds of sale must be used first to satisfy the lien plus storage costs and costs incident to sale, and the balance shall be forwarded to the legal owner, or if none, to the registered owner, or if the address is unknown, it shall be forwarded to the Department of Motor Vehicle. Said expenses for sale shall also include reasonable attorney's fee, which may be necessarily incurred. 9. If any such charges remain unpaid for thirty (30) days after such request for payment. The Dealership may also refer such charge to its attorney for collection and the customer will pay a reasonable attorney's fee. 10. The Power of Attorney granted on the front of this Repair Order/Invoice shall be irrevocable and shall remain in effect for so long as there is an outstanding amount due under this Repair Order/Invoice. 11. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request. 12. I authorize the retrieval of on board data as needed to facilitate vehicle repair, as well as sharing that data with the vehicle manufacturer for diagnostic and research purposes.
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To minimize your exposure when servicing, maintaining, or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink, or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components. Minimize your exposure when servicing, maintaining, or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacture instructions pertaining to proper use and with maintenance of motor vehicle and vehicle components.

(Posted in accordance with Proposition 65 of in motor Cal. Health & Safety Code 25249.5)

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License: N/A

28,889 Mi In / 28,900 Mi
Out

In Service Date:
06/10/2022

Sold Date: 06/10/2022

Stock #: NR312651

Service Advisor

RICARDO VERA

900053

2.	PSI	Set tire pressures to factory recommended specifications.	Internal Pay	\$0.00
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1. Tire inflation

Op.1 PSI -Set tire pressures to factory recommended specifications.

Labor: \$0.00

Technician

102861

1. Tire pressures set to: LF: RF: RR: LR:

3.	TEXT	You consent to receive text messages from Cadillac of Beverly Hills on your cell phone. You agree that we may contact you regarding service updates and offers via text. If you agree, you may opt out at any time.	Internal Pay	\$0.00
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1. Text messaging consent.

Op.1 TEXT -You consent to receive text messages from Cadillac of Beverly Hills on your cell phone. You agree that we may contact you regarding service updates and offers via text. If you agree, you may opt out at any time.

Labor: \$0.00

Technician

102861

102863

1. Text messaging consent.

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

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Customer Copy v1 | Page 3 of 8
Sat Dec 20, 2025 | 7:47 AM

LIMITED WARRANTY ON DEALERSHIP INSTALLED PARTS AND SERVICE

WHO IS COVERED: - Our Dealership, whose name and address are identified on the front side of this Repair Order/Invoice, offers this Limited Warranty to you, the Customer identified on the front of this Repair Order/Invoice, and it cannot be transferred to any other person. - Only you, and any person who is entitled under applicable state law, may enforce the obligations under this Limited Warranty. To be eligible for coverage under this Limited Warranty, your vehicle must be used primarily for personal, family and household purposes. WHAT IS COVERED: Our Dealership warrant all new part (excluding batteries and tire) from the original equipment manufacturer (OEM) and the workmanship of our labor performed in conjunction with repairs covered by the vehicle manufacturer's warranty for 24 months, unlimited miles, whichever comes first. The Limited Warranty period shall commence on the date ("Invoice Date") and odometer reading ("Mileage Out") that the repair are completed. Our Dealership warrant all non OEM part (excluding batteries and tire) installed by our Dealership and the workman of our labor performed in conjunction with repairs <u>not</u> covered by the manufacturer's warranty for 90 days or 3,000 Miles, whichever comes first. The Limited Warranty period shall commence on the date ("Invoice Date") and odometer reading ("Mileage Out") that the repair are completed. YOUR RESPONSIBILITIES: - To request coverage under this Limited Warranty, you must notify our Dealership at the telephone number listed on the front of this Repair Order/Invoice of any failure, malfunction or defect related to a covered part or repair. - You must deliver the vehicle to our Dealership, or to another authorized repair facility that is approved by our Dealership, and authorize in writing all repair work to be performed under this Limited Warranty. - You must retain copies of your Repair Order /Invoice and, upon request, be able to present them to us when requesting coverage under this Limited Warranty. - Upon re-delivery of the vehicle to you, you must pay for any parts, labor, products, expenses and taxes that our Dealership is not obligated to provide or pay for under this Limited Warranty. OUR RESPONSIBILITIES: - If, within the applicable warranty period, any covered part is defective or fails in normal service, or there is a failure due to our workmanship, our Dealership will replace or repair the defective part(s) and/or perform the necessary labor to remedy the failure at no charge to you upon your written authorization and subject to the terms of this Limited Warranty. WHAT IS NOT COVERED: The following are not covered under this Limited Warranty - REPLACEMENT BATTERIES AND TIRES ARE SOLD "AS IS" BY OUR DEALERSHIP. The only warranty on batteries and tires installed by our Dealership are those of the manufacturer or supplier. Please see the manufacturer's/warranty repair statement. - Parts and/or repairs which are still covered by a manufacturer's warranty or recall or a third party warranty/service contract. (Our Dealership's Limited Warranty shall be secondary to any such warranty or service contract that provides coverage for repair claim covered hereunder.)	Damage caused due to your failure to use or lack of antifreeze. Damage caused by a part that was not installed by our Dealership or a repair that was not performed by our Dealer. - Labor, parts and other costs (such as the costs of any lubricants) incurred in connection with the performance of recommended maintenance services. - Service adjustment, such as calibration or alignment. - Parts and repairs for which you have not paid. - Any failure or damage resulting from the failure to perform maintenance in accordance with the manufacturer's recommendation; the lack of appropriate fluid level (e.g. oil, water, transmission fluid); continued operation of the vehicle after a warning light notice; modification of the vehicle from or operation of the vehicle in a manner that is not in conformance with the manufacturer's specifications or intended use; an accident or collision; improper or contaminated fuel; and/or misuse, abuse, tampering, negligence, theft, vandalism, or act of nature or God. Part installed and/or repair performed on vehicle used primarily for commercial purpose and purpose such as towing, taxi or limousine service, delivery, hire, on or off road competition, or engaging in a contest of speed or endurance of any type. Parts that are replaced and/or repair that are performed pursuant to this Limited Warranty by an entity other than our Dealership without advance written authorization from us and/or for which you are unable to provide written receipts. OTHER LIMITATIONS AND EXCLUSIONS: - Our Dealership reserve the right to inspect the vehicle and any part removed from or installed in the vehicle both prior to and after a repair is performed or a part is replaced pursuant to a claim made under this Limited Warranty. - The replacement of parts and performance of labor to effect repairs are the exclusive remedies available under this express written Limited Warranty. ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THE EXPRESS WRITTEN LIMITED WARRANTY STATED HEREIN. OUR DEALERSHIP NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY PARTS OR PRODUCTS OR REPAIRS. YOU ARE NOT ENTITLED TO RECOVER FROM OUR DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. STATE SPECIFIC RIGHTS: Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may also have other rights, which vary from state to state. FOR MORE INFORMATION: If you have any questions regarding this Limited Warranty, please contact your service advisor or the service manager.
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HAZARDOUS WASTE DISPOSAL COSTS: A charge may be assessed to cover costs associated with the handling, management and disposal of toxic waste or hazardous substances under California and Federal Law.

Lead-Acid Battery Fee: This dealer is required by law to charge a nonrefundable \$1 California battery fee and a refundable deposit for each lead-acid battery purchased. A credit of the same amount as the refundable deposit will be issued if a used lead-acid battery is returned at the time of purchase or up to 45 days later along with this dealer's receipt.

TO OUR SERVICE CUSTOMERS

1. Our Dealership's usual charge for labor is not based on actual mechanic's time, but are simply our prices for particular jobs. 2. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repair are necessary, you will be contacted for your advance approval of a revised estimate. 3. The Dealership is not responsible for unavailability of parts or delays in parts shipment beyond its control. 4. If you authorize teardown of the vehicle or commencement of repairs, but do not authorize completion of a repair or service, a charge will be imposed for teardown, reassembly or partially completed work and you agree to pay the same. Such charge will be directly related to the actual amount of labor and part involved in the inspection, repair or service and will not exceed the original or any subsequent estimate. 5. All labor and material will be paid for in cash or approved credit card unless the Dealership agrees to other payment arrangement in advance. Notice is given under PAYMENT TERMS on the front side hereof shall be deemed to have been given upon deposit in the United States mail, postage prepaid, of written notification to that effect addressed to the customer at the address given on the front side hereof. 6. Customer hereby notified that the vehicle and any of its contents are not insured or protected to the amount of the actual cash value thereof, or otherwise, against loss occasioned by theft, fire or vandalism while the property remains with the Dealership. 7. The Dealership is authorized to deliver the vehicle described herein or any of its contents to any person presenting this receipt.	8. In addition to any and all other legal remedies available, I authorize the Dealership to have a lien on the vehicle described herein for all charges for repairs, including labor and parts, storage and/or towing, and to enforce such lien. The Dealership is hereby expressly authorized to sell said vehicle at public auction after giving a twenty (20) day written notice by certified mail to the legal owner, registered owner, and Department of Motor Vehicle of intent to do so. On the sale date, the vehicle shall be sold to the highest cash bidder and the proceeds of sale must be used first to satisfy the lien plus storage costs and costs incident to sale, and the balance shall be forwarded to the legal owner, or if none, to the registered owner, or if the address is unknown, it shall be forwarded to the Department of Motor Vehicle. Said expenses for sale shall also include reasonable attorney's fee, which may be necessarily incurred. 9. If any such charges remain unpaid for thirty (30) days after such request for payment. The Dealership may also refer such charge to its attorney for collection and the customer will pay a reasonable attorney's fee. 10. The Power of Attorney granted on the front of this Repair Order/Invoice shall be irrevocable and shall remain in effect for so long as there is an outstanding amount due under this Repair Order/Invoice. 11. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request. 12. I authorize the retrieval of on-board data as needed to facilitate vehicle repair, as well as sharing that data with the vehicle manufacturer for diagnostic and research purposes.
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STATEMENT CONCERNING AMENDMENTS TO THE SONG-BEVERLY WARRANTY ACT AS FOLLOWS:

"A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws."

WARNING

Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to listed chemicals contained in used oil, waste and replacement fluids, fumes, grease, grime, touch up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

To minimize your exposure when servicing, maintaining, or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink, or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components. Minimize your exposure when servicing, maintaining, or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacture instructions pertaining to proper use and with maintenance of motor vehicle and vehicle components.

(Posted in accordance with Proposition 65 of in motor Cal. Health & Safety Code 25249.5)

State of California - Department of Consumer Affairs: NOTICE TO MOTORISTS:

If after January 1, 1995, your vehicle fails Smog Check, federal law requires you to make necessary repairs to reduce your vehicle's emissions to required levels.

If your vehicle is not under warranty and you have spent more than \$450 for appropriate emission related repair at a licensed Smog Check repair facility, you may be eligible for a onetime waiver. Repair waiver will NOT be issued for:

- Vehicle with missing, modified or disconnected emission control equipment, regardless of the cost to make repair;
- Vehicles identified as "Gross Polluters"-vehicles which have much higher emissions than properly maintained vehicles in their class;
- Vehicles that obtained a repair waiver after January 1, 1995, in their most recent biennial inspection or transfer of ownership.
- **Two consecutive repair waivers will not be issued after January 1, 1995.**

- Vehicles that have failed the visible smoke test, unless Motorist meets certain household income requirements.

If you obtain a smog certificate by means of fraud, you may be subject to a civil penalty of up to \$2500 per day of subject violation. Also, you may be subject to criminal prosecution. For further information, call the Department of Consumer Affairs toll-free at 1-800-952-5210.

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED OR REPAIRS ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.



CADILLAC
BEVERLY HILLS

Customer Pay Invoice

\$0.00

194 N. Robertson Blvd. Beverly Hills CA US 90211
<https://www.cadillacbeverlyhills.com/>

RO# : [REDACTED] Tag# : [REDACTED]

Check in: Mon Dec 1, 2025 | 3:49 PM

Ready for Pickup: Sat Dec 20, 2025 | 7:47 AM

Promise Time: Wed Dec 3, 2025 | 5:00 PM

Customer



Billing-Customer

Same as Customer

Vehicle

2022 Cadillac Escalade



License: N/A

28,889 Mi In / 28,900 Mi
Out

In Service Date:
06/10/2022

Sold Date: 06/10/2022

Stock #: NR312651

Service Advisor

RICARDO VERA

900053

4.	TOW	Vehicle Tow In / Approval by DVM for the cost exceeding the dealerships panel limit. See Media	Warranty Pay	\$0.00
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Tags: [Add on](#)

Op.1 TOW -Vehicle Tow In

Labor: \$0.00

1. Vehicle towed in.

Sublet \$0.00

Sublet Labor \$0.00

Sublet Parts \$0.00

5.	ADDON	PER SERVICE MANAGER AND CUSTOMER AUTHORIZATION. AN ADDITIONAL LINE WILL BE ADDED. WHILE THE IS PARKED IN A GARAGE. WILL SHOW AT AROND 65DEG. CUSTOMER WILL MOVE THE VEHICLE OUTSIDE, AND THE TEMPERATURE WILL DISPLAY THE SAME TEMP AS INDOORS. CUSTOMER WILL NEED TO SHUT OFF THE VEHICLE IN AND CHECK IT THE NEXT DAY AND IT WILL COME BACK TO NORMAL.	Warranty Pay	\$0.00
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Tags: [Add-on](#)

1. Date and Time: CAN'T DUPLICATE COMPLAINT AT THIS TIME

2. Authorization by:

3. Authorization obtained by:

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR# ARD00308621 | EPA# CAR000373936

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Customer Copy v1 | Page 4 of 8
Sat Dec 20, 2025 | 7:47 AM

LIMITED WARRANTY ON DEALERSHIP INSTALLED PARTS AND SERVICE

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YOUR RESPONSIBILITIES: - To request coverage under this Limited Warranty, you must notify our Dealership at the telephone number listed on the front of this Repair Order/Invoice of any failure, malfunction or defect related to a covered part or repair. - You must deliver the vehicle to our Dealership, or to another authorized repair facility that is approved by our Dealership, and authorize in writing all repair work to be performed under this Limited Warranty. - You must retain copies of your Repair Order /Invoice and, upon request, be able to present them to us when requesting coverage under this Limited Warranty. - Upon re-delivery of the vehicle to you, you must pay for any parts, labor, products, expenses and taxes that our Dealership is not obligated to provide or pay for under this Limited Warranty. 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Part installed and/or repair performed on vehicle used primarily for commercial purpose and purpose such as towing, taxi or limousine service, delivery, hire, on or off road competition, or engaging in a contest of speed or endurance of any type. Parts that are replaced and/or repair that are performed pursuant to this Limited Warranty by an entity other than our Dealership without advance written authorization from us and/or for which you are unable to provide written receipts. OTHER LIMITATIONS AND EXCLUSIONS: Our Dealership reserve the right to inspect the vehicle and any part removed from or installed in the vehicle both prior to and after a repair is performed or a part is replaced pursuant to a claim made under this Limited Warranty. - The replacement of parts and performance of labor to effect repairs are the exclusive remedies available under this express written Limited Warranty. ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THE EXPRESS WRITTEN LIMITED WARRANTY STATED HEREIN. OUR DEALERSHIP NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY PARTS OR PRODUCTS OR REPAIRS. YOU ARE NOT ENTITLED TO RECOVER FROM OUR DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. STATE SPECIFIC RIGHTS: Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may also have other rights, which vary from state to state. FOR MORE INFORMATION: If you have any questions regarding this Limited Warranty, please contact your service advisor or the service manager.
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To minimize your exposure when servicing, maintaining, or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink, or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components. Minimize your exposure when servicing, maintaining, or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacture instructions pertaining to proper use and with maintenance of motor vehicle and vehicle components.

(Posted in accordance with Proposition 65 of in motor Cal. Health & Safety Code 25249.5)

State of California - Department of Consumer Affairs: NOTICE TO MOTORISTS:

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- Vehicles identified as "Gross Polluters"-vehicles which have much higher emissions than properly maintained vehicles in their class;
- Vehicles that obtained a repair waiver after January 1, 1995, in their most recent biennial inspection or transfer of ownership.
- **Two consecutive repair waivers will not be issued after January 1, 1995.**

- Vehicles that have failed the visible smoke test, unless Motorist meets certain household income requirements.

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BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED OR REPAIRS ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.



CADILLAC
BEVERLY HILLS

Customer Pay Invoice

\$0.00

194 N. Robertson Blvd. Beverly Hills CA US 90211
<https://www.cadillacbeverlyhills.com/>

RO# : [REDACTED] Tag# : [REDACTED]

Check in: Mon Dec 1, 2025 | 3:49 PM

Ready for Pickup: Sat Dec 20, 2025 | 7:47 AM

Promise Time: Wed Dec 3, 2025 | 5:00 PM

Customer

[REDACTED]

Billing-Customer

Same as Customer

Vehicle

2022 Cadillac Escalade

[REDACTED]

License: N/A

28,889 Mi In / 28,900 Mi
Out

In Service Date:
06/10/2022

Sold Date: 06/10/2022

Stock #: NR312651

Service Advisor

RICARDO VERA

900053

4. Method of communication:

5. Description of authorization:

Op.1 ADDON -PER SERVICE MANAGER AND CUSTOMER AUTHORIZATION. AN
ADDITIONAL LINE WILL BE ADDED.

Labor: \$0.00

Technician

102863

1. PERFORM SYSTEM CHECK INSPECT SENSOR PERFORMNACE USE LAP TPO TO SEE DATA DISCONNECT SENSOR
TEMP DROP VEHICLE OPERATING PROPERLLY AT THIS TIME CAN'T DUPLICATE COMPLAINT [REDACTED]

6. ADDON

PER SERVICE MANAGER AND CUSTOMER
AUTHORIZATION. AN ADDITIONAL LINE WILL
BE ADDED. CUST STATES PRIOR TO LINE #1
CUSTOMER WILL NOTICE THAT THE VEHICLE
WILL BE SHAKY AND AT TIMES FEEL LIKE IT
WILL SHUT OFF.

Warranty Pay

\$0.00

Tags: [Add on](#)

1. POSSIBLE BROKEN LEFT ENGINE MOUNT NO MISFIRES

Op.1 ADDON -PER SERVICE MANAGER AND CUSTOMER AUTHORIZATION. AN
ADDITIONAL LINE WILL BE ADDED.

Labor: \$0.00

Technician

102863

1. CAN' DUPLICATE COMPLAINT AT THIS TIME

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

PAR# ARD00308621 | EPA# CAR000373936
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Customer Copy v1 | Page 5 of 8
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LIMITED WARRANTY ON DEALERSHIP INSTALLED PARTS AND SERVICE

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OUR RESPONSIBILITIES: - If, within the applicable warranty period, any covered part is defective or fails in normal service, or there is a failure due to our workmanship, our Dealership will replace or repair the defective part(s) and/or perform the necessary labor to remedy the failure at no charge to you upon your written authorization and subject to the terms of this Limited Warranty. WHAT IS NOT COVERED: The following are not covered under this Limited Warranty - REPLACEMENT BATTERIES AND TIRES ARE SOLD "AS IS" BY OUR DEALERSHIP. The only warranty on batteries and tires installed by our Dealership are those of the manufacturer or supplier. Please see the manufacturer's/warranty repair statement. - Parts and/or repairs which are still covered by a manufacturer's warranty or recall or a third party warranty/service contract. (Our Dealership's Limited Warranty shall be secondary to any such warranty or service contract that provides coverage for repair claim covered hereunder.)	Damage caused due to your failure to use or lack of antifreeze. Damage caused by a part that was not installed by our Dealership or a repair that was not performed by our Dealer. - Labor, parts and other costs (such as the costs of any lubricants) incurred in connection with the performance of recommended maintenance services. - Service adjustment, such as calibration or alignment. - Parts and repairs for which you have not paid. - Any failure or damage resulting from the failure to perform maintenance in accordance with the manufacturer's recommendation; the lack of appropriate fluid level (e.g. oil, water, transmission fluid); continued operation of the vehicle after a warning light notice; modification of the vehicle from or operation of the vehicle in a manner that is not in conformance with the manufacturer's specifications or intended use; an accident or collision; improper or contaminated fuel; and/or misuse, abuse, tampering, negligence, theft, vandalism, or act of nature or God. Part installed and/or repair performed on vehicle used primarily for commercial purpose and purpose such as towing, taxi or limousine service, delivery, hire, on or off road competition, or engaging in a contest of speed or endurance of any type. Parts that are replaced and/or repairs that are performed pursuant to this Limited Warranty by an entity other than our Dealership without advance written authorization from us and/or for which you are unable to provide written receipts. OTHER LIMITATIONS AND EXCLUSIONS: - Our Dealership reserve the right to inspect the vehicle and any part removed from or installed in the vehicle both prior to and after a repair is performed or a part is replaced pursuant to a claim made under this Limited Warranty. - The replacement of parts and performance of labor to effect repairs are the exclusive remedies available under this express written Limited Warranty. ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THE EXPRESS WRITTEN LIMITED WARRANTY STATED HEREIN. OUR DEALERSHIP NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY PARTS OR PRODUCTS OR REPAIRS. YOU ARE NOT ENTITLED TO RECOVER FROM OUR DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. STATE SPECIFIC RIGHTS: Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may also have other rights, which vary from state to state. FOR MORE INFORMATION: If you have any questions regarding this Limited Warranty, please contact your service advisor or the service manager.
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HAZARDOUS WASTE DISPOSAL COSTS: A charge may be assessed to cover costs associated with the handling, management and disposal of toxic waste or hazardous substances under California and Federal Law.

Lead-Acid Battery Fee: This dealer is required by law to charge a nonrefundable \$1 California battery fee and a refundable deposit for each lead-acid battery purchased. A credit of the same amount as the refundable deposit will be issued if a used lead-acid battery is returned at the time of purchase or up to 45 days later along with this dealer's receipt.

TO OUR SERVICE CUSTOMERS

1. Our Dealership's usual charge for labor is not based on actual mechanic's time, but are simply our prices for particular jobs. 2. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repair are necessary, you will be contacted for your advance approval of a revised estimate. 3. The Dealership is not responsible for unavailability of parts or delays in parts shipment beyond its control. 4. If you authorize teardown of the vehicle or commencement of repairs, but do not authorize completion of a repair or service, a charge will be imposed for teardown, reassembly or partially completed work and you agree to pay the same. Such charge will be directly related to the actual amount of labor and parts involved in the inspection, repair or service and will not exceed the original or any subsequent estimate. 5. All labor and material will be paid for in cash or approved credit card unless the Dealership agrees to other payment arrangement in advance. Notice is given under PAYMENT TERMS on the front side hereof shall be deemed to have been given upon deposit in the United States mail, postage prepaid, of written notification to that effect addressed to the customer at the address given on the front side hereof. 6. Customer hereby notified that the vehicle and any of its contents are not insured or protected to the amount of the actual cash value thereof, or otherwise, against loss occasioned by theft, fire or vandalism while the property remains with the Dealership. 7. The Dealership is authorized to deliver the vehicle described herein or any of its contents to any person presenting this receipt.	8. In addition to any and all other legal remedies available, I authorize the Dealership to have a lien on the vehicle described herein for all charges for repairs, including labor and parts, storage and/or towing, and to enforce such lien. The Dealership is hereby expressly authorized to sell said vehicle at public auction after giving a twenty (20) day written notice by certified mail to the legal owner, registered owner, and Department of Motor Vehicle of intent to do so. On the sale date, the vehicle shall be sold to the highest cash bidder and the proceeds of sale must be used first to satisfy the lien plus storage costs and costs incident to sale, and the balance shall be forwarded to the legal owner, or if none, to the registered owner, or if the address is unknown, it shall be forwarded to the Department of Motor Vehicle. Said expenses for sale shall also include reasonable attorney's fee, which may be necessarily incurred. 9. If any such charges remain unpaid for thirty (30) days after such request for payment. The Dealership may also refer such charge to its attorney for collection and the customer will pay a reasonable attorney's fee. 10. The Power of Attorney granted on the front of this Repair Order/Invoice shall be irrevocable and shall remain in effect for so long as there is an outstanding amount due under this Repair Order/Invoice. 11. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request. 12. I authorize the retrieval of on-board data as needed to facilitate vehicle repair, as well as having that data with the vehicle manufacturer for diagnostic and research purposes.
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STATEMENT CONCERNING AMENDMENTS TO THE SONG-BEVERLY WARRANTY ACT AS FOLLOWS:

"A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws."

WARNING

Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to listed chemicals contained in used oil, waste and replacement fluids, fumes, grease, grime, touch up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

To minimize your exposure when servicing, maintaining, or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink, or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components. Minimize your exposure when servicing, maintaining, or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacture instructions pertaining to proper use and with maintenance of motor vehicle and vehicle components.

(Posted in accordance with Proposition 65 of in motor Cal. Health & Safety Code 25249.5)

State of California - Department of Consumer Affairs: NOTICE TO MOTORISTS:

If after January 1, 1995, your vehicle fails Smog Check, federal law requires you to make necessary repairs to reduce your vehicle's emissions to required levels.

If your vehicle is not under warranty and you have spent more than \$450 for appropriate emission related repair at a licensed Smog Check repair facility, you may be eligible for a onetime waiver. Repair waiver will NOT be issued for:

- Vehicle with missing, modified or disconnected emission control equipment, regardless of the cost to make repair;
- Vehicles identified as "Gross Polluters"-vehicles which have much higher emissions than properly maintained vehicles in their class;
- Vehicles that obtained a repair waiver after January 1, 1995, in their most recent biennial inspection or transfer of ownership.
- Two consecutive repair waivers will not be issued after January 1, 1995.

- Vehicles that have failed the visible smoke test, unless Motorist meets certain household income requirements.

If you obtain a smog certificate by means of fraud, you may be subject to a civil penalty of up to \$2500 per day of subject violation. Also, you may be subject to criminal prosecution. For further information, call the Department of Consumer Affairs toll-free at 1-800-952-5210.

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED OR REPAIRS ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.



CADILLAC
BEVERLY HILLS

Customer Pay Invoice

\$0.00

194 N. Robertson Blvd. Beverly Hills CA US 90211
<https://www.cadillacbeverlyhills.com/>

RO# : [REDACTED] Tag# : [REDACTED]

Check in: Mon Dec 1, 2025 | 3:49 PM

Ready for Pickup: Sat Dec 20, 2025 | 7:47 AM

Promise Time: Wed Dec 3, 2025 | 5:00 PM

Customer



Billing-Customer

Same as Customer

Vehicle

2022 Cadillac Escalade



License: N/A

28,889 Mi In / 28,900 Mi
Out

In Service Date:
06/10/2022

Sold Date: 06/10/2022

Stock #: NR312651

Service Advisor

RICARDO VERA

900053

7.	ADDON	PER SERVICE MANAGER AND CUSTOMER AUTHORIZATION. AN ADDITIONAL LINE WILL BE ADDED. LEFT ENGINE MOUNT FOUND TO BE WEAK	Warranty Pay	\$0.00
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Tags: [Add on](#)

1. WEAK LET ENGINE MOUNT

Op.1 ADDON -PER SERVICE MANAGER AND CUSTOMER AUTHORIZATION. AN ADDITIONAL LINE WILL BE ADDED.

Labor: \$0.00

Technician

102863

1. WEAK LEFT ENGINE MOUNT INSTALL NEW ENGINE MOUNT ENGINE BLOCK WAS OUT FOR ENGINE REPLACEMENT

Parts \$0.00

85806751 (S) MOUNT 1

8.	ADDON	PER SERVICE MANAGER AND CUSTOMER AUTHORIZATION. AN ADDITIONAL LINE WILL BE ADDED. CUSTOMER CAME IN PERSON TO ADD WHILE DRIVING THERE IS NO GPS SIGNAL ON THE VEHICLE.	Warranty Pay	\$0.00
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Tags: [Add-on](#)

1. FOUND ON STAR MODULE TO HAVE INTERNAL FAILURE.

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR# ARD00308621 | EPA# CAR000373936
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Customer Copy v1 | Page 6 of 8
Sat Dec 20, 2025 | 7:47 AM

LIMITED WARRANTY ON DEALERSHIP INSTALLED PARTS AND SERVICE

WHO IS COVERED: - Our Dealership, whose name and address are identified on the front side of this Repair Order/Invoice, offers this Limited Warranty to you, the Customer identified on the front of this Repair Order/Invoice, and it cannot be transferred to any other person. - Only you, and any person who is entitled under applicable state law, may enforce the obligations under this Limited Warranty. To be eligible for coverage under this Limited Warranty, your vehicle must be used primarily for personal, family and household purposes. WHAT IS COVERED: Our Dealership warrant all new part (excluding batteries and tires) from the original equipment manufacturer (OEM) and the workmanship of our labor performed in conjunction with repairs covered by the vehicle manufacturer's warranty for 24 months, unlimited miles, whichever comes first. The Limited Warranty period shall commence on the date ("Invoice Date") and odometer reading ("Mileage Out") that the repair is completed. Our Dealership warrant all non OEM part (excluding batteries and tires) installed by our Dealership and the workman of our labor performed in conjunction with repairs <u>not</u> covered by the manufacturer's warranty for 90 days or 3,000 Miles, whichever comes first. The Limited Warranty period shall commence on the date ("Invoice Date") and odometer reading ("Mileage Out") that the repair is completed. YOUR RESPONSIBILITIES: - To request coverage under this Limited Warranty, you must notify our Dealership at the telephone number listed on the front of this Repair Order/Invoice of any failure, malfunction or defect related to a covered part or repair. - You must deliver the vehicle to our Dealership, or to another authorized repair facility that is approved by our Dealership, and authorize in writing all repair work to be performed under this Limited Warranty. - You must retain copies of your Repair Order /Invoice and, upon request, be able to present them to us when requesting coverage under this Limited Warranty. - Upon re-delivery of the vehicle to you, you must pay for any parts, labor, products, expenses and taxes that our Dealership is not obligated to provide or pay for under this Limited Warranty. OUR RESPONSIBILITIES: - If, within the applicable warranty period, any covered part is defective or fails in normal service, or there is a failure due to our workmanship, our Dealership will replace or repair the defective part(s) and/or perform the necessary labor to remedy the failure at no charge to you upon your written authorization and subject to the terms of this Limited Warranty. WHAT IS NOT COVERED: The following are not covered under this Limited Warranty - REPLACEMENT BATTERIES AND TIRES ARE SOLD "AS IS" BY OUR DEALERSHIP. The only warranty on batteries and tires installed by our Dealership are those of the manufacturer or supplier. Please see the manufacturer's/warranty repair statement. - Parts and/or repairs which are still covered by a manufacturer's warranty or recall or a third party warranty/service contract. (Our Dealership's Limited Warranty shall be secondary to any such warranty or service contract that provides coverage for repair claim covered hereunder.)	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Damage caused by a part that was not installed by our Dealership or a repair that was not performed by our Dealer. - Labor, parts and other costs (such as the costs of any lubricants) incurred in connection with the performance of recommended maintenance services. - Service adjustment, such as calibration or alignment. - Parts and repairs for which you have not paid. - Any failure or damage resulting from the failure to perform maintenance in accordance with the manufacturer's recommendation; the lack of appropriate fluid level (e.g. oil, water, transmission fluid); continued operation of the vehicle after a warning light notice; modification of the vehicle from or operation of the vehicle in a manner that is not in conformance with the manufacturer's specifications or intended use; an accident or collision; improper or contaminated fuel; and/or misuse, abuse, tampering, negligence, theft, vandalism, or act of nature or God. Part installed and/or repair performed on vehicle used primarily for commercial purpose and purpose such as towing, taxi or limousine service, delivery, hire, on or off road competition, or engaging in a contest of speed or endurance of any type. Parts that are replaced and/or repairs that are performed pursuant to this Limited Warranty by an entity other than our Dealership without advance written authorization from us and/or for which you are unable to provide written receipts. OTHER LIMITATIONS AND EXCLUSIONS: Our Dealership reserve the right to inspect the vehicle and any part removed from or installed in the vehicle both prior to and after a repair is performed or a part is replaced pursuant to a claim made under this Limited Warranty. - The replacement of parts and performance of labor to effect repairs are the exclusive remedies available under this express written Limited Warranty. ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THE EXPRESS WRITTEN LIMITED WARRANTY STATED HEREIN. OUR DEALERSHIP NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY PARTS OR PRODUCTS OR REPAIRS. YOU ARE NOT ENTITLED TO RECOVER FROM OUR DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. STATE SPECIFIC RIGHTS: Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may also have other rights, which vary from state to state. FOR MORE INFORMATION: If you have any questions regarding this Limited Warranty, please contact your service advisor or the service manager.
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STATEMENT CONCERNING AMENDMENTS TO THE SONG-BEVERLY WARRANTY ACT AS FOLLOWS:

"A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws."

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To minimize your exposure when servicing, maintaining, or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink, or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components. Minimize your exposure when servicing, maintaining, or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacture instructions pertaining to proper use and with maintenance of motor vehicle and vehicle components.

(Posted in accordance with Proposition 65 of in motor Cal. Health & Safety Code 25249.5)

State of California - Department of Consumer Affairs: NOTICE TO MOTORISTS:

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- Vehicle with missing, modified or disconnected emission control equipment, regardless of the cost to make repair;
- Vehicles identified as "Gross Polluters"-vehicles which have much higher emissions than properly maintained vehicles in their class;
- Vehicles that obtained a repair waiver after January 1, 1995, in their most recent biennial inspection or transfer of ownership.
- **Two consecutive repair waivers will not be issued after January 1, 1995.**
- Vehicles that have failed the visible smoke test, unless Motorist meets certain household income requirements.

If you obtain a smog certificate by means of fraud, you may be subject to a civil penalty of up to \$2500 per day of subject violation. Also, you may be subject to criminal prosecution. For further information, call the Department of Consumer Affairs toll-free at 1-800-952-5210.

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED OR REPAIRS ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.



CADILLAC
BEVERLY HILLS

Customer Pay Invoice

\$0.00

194 N. Robertson Blvd. Beverly Hills CA US 90211
<https://www.cadillacbeverlyhills.com/>

RO# : [REDACTED] Tag# : [REDACTED]

Check in: Mon Dec 1, 2025 | 3:49 PM

Ready for Pickup: Sat Dec 20, 2025 | 7:47 AM

Promise Time: Wed Dec 3, 2025 | 5:00 PM

Customer



Billing-Customer

Same as Customer

Vehicle

2022 Cadillac Escalade



License: N/A

28,889 Mi In / 28,900 Mi
Out

In Service Date:
06/10/2022

Sold Date: 06/10/2022

Stock #: NR312651

Service Advisor

RICARDO VERA

900053

Op.1 ADDON -PER SERVICE MANAGER AND CUSTOMER AUTHORIZATION. AN
ADDITIONAL LINE WILL BE ADDED.

Labor: \$0.00

1. PART ON BACKORDER.

Parts

\$0.00

85739984 MODULE 0 SOR

Next service due: 30000 miles on Tue Feb 17, 2026

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By
\$	\$			☐ Telephone ☐ Text ☐ Fax (See Attached) ☐ E-mail (See Attached)
Revised Estimate \$	\$			☐ Telephone ☐ Text ☐ Fax (See Attached) ☐ E-mail (See Attached)

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR# ARD00308621 | EPA# CAR000373936
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Customer Copy v1 | Page 7 of 8
Sat Dec 20, 2025 | 7:47 AM

LIMITED WARRANTY ON DEALERSHIP INSTALLED PARTS AND SERVICE

WHO IS COVERED: - Our Dealership, whose name and address are identified on the front side of this Repair Order/Invoice, offers this Limited Warranty to you, the Customer identified on the front of this Repair Order/Invoice, and it cannot be transferred to any other person - Only you, and any person who is entitled under applicable state law, may enforce the obligations under this Limited Warranty To be eligible for coverage under this Limited Warranty, your vehicle must be used primarily for personal, family and household purposes. WHAT IS COVERED: Our Dealership warrant all new part (excluding batteries and tires) from the original equipment manufacturer (OEM) and the workmanship of our labor performed in conjunction with repairs covered by the vehicle manufacturer's warranty for 24 months, unlimited miles, whichever comes first. 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(Our Dealership's Limited Warranty shall be secondary to any such warranty or service contract that provides coverage for repair claim covered hereunder)	Damage caused due to your failure to use or lack of antifreeze Damage caused by a part that was not installed by our Dealership or a repair that was not performed by our Dealer - Labor, parts and other costs (such as the costs of any lubricants) incurred in connection with the performance of recommended maintenance services. - Service adjustment, such as calibration or alignment - Parts and repairs for which you have not paid. - Any failure or damage resulting from the failure to perform maintenance in accordance with the manufacturer's recommendation; the lack of appropriate fluid level (e.g. oil, water, transmission fluid); continued operation of the vehicle after a warning light notice; modification of the vehicle from or operation of the vehicle in a manner that is not in conformance with the manufacturer's specifications or intended use; an accident or collision; improper or contaminated fuel; and/or misuse, abuse, tampering, negligence, theft, vandalism, or act of nature or God - Part installed and/or repair performed on vehicle used primarily for commercial purpose and purpose such as towing, taxi or limousine service, delivery, hire, on or off road competition, or engaging in a contest of speed or endurance of any type. - Parts that are replaced and/or repair that are performed pursuant to this Limited Warranty by an entity other than our Dealership without advance written authorization from us and/or for which you are unable to provide written receipts. 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OUR DEALERSHIP NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY PARTS OR PRODUCTS OR REPAIRS YOU ARE NOT ENTITLED TO RECOVER FROM OUR DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES STATE SPECIFIC RIGHTS: Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may also have other rights, which vary from state to state FOR MORE INFORMATION: If you have any questions regarding this Limited Warranty, please contact your service advisor or the service manager.
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HAZARDOUS WASTE DISPOSAL COSTS: A charge may be assessed to cover costs associated with the handling, management and disposal of toxic waste or hazardous substances under California and Federal Law.

Lead-Acid Battery Fee: This dealer is required by law to charge a nonrefundable \$1 California battery fee and a refundable deposit for each lead-acid battery purchased. A credit of the same amount as the refundable deposit will be issued if a used lead-acid battery is returned at the time of purchase or up to 45 days later along with this dealer's receipt.

TO OUR SERVICE CUSTOMERS

1. Our Dealership's usual charge for labor is not based on actual mechanic's time, but are simply our prices for particular jobs. 2. You will be charged no more than the estimated price approved by you. However, if we discover that different or additional repair are necessary, you will be contacted for your advance approval of a revised estimate 3. The Dealership is not responsible for unavailability of parts or delays in parts shipment beyond its control. 4. If you authorize teardown of the vehicle or commencement of repairs, but do not authorize completion of a repair or service, a charge will be imposed for teardown, reassembly or partially completed work and you agree to pay the same. Such charge will be directly related to the actual amount of labor and parts involved in the inspection, repair or service and will not exceed the original or any subsequent estimate. 5. All labor and material will be paid for in cash or approved credit card unless the Dealership agrees to other payment arrangement in advance. Notice is given under PAYMENT TERMS on the front side hereof shall be deemed to have been given upon deposit in the United States mail, postage prepaid, of written notification to that effect addressed to the customer at the address given on the front side hereof. 6. Customer hereby notified that the vehicle and any of its contents are not insured or protected to the amount of the actual cash value thereof, or otherwise, against loss occasioned by theft, fire or vandalism while the property remains with the Dealership. 7. The Dealership is authorized to deliver the vehicle described herein and any of its contents to any person presenting this receipt	8. In addition to any and all other legal remedies available, I authorize the Dealership to have a lien on the vehicle described herein for all charges for repairs, including labor and parts, storage and/or towing, and to enforce such lien. The Dealership is hereby expressly authorized to sell said vehicle at public auction after giving a twenty (20) day written notice by certified mail to the legal owner, registered owner, and Department of Motor Vehicle of intent to do so. On the sale date, the vehicle shall be sold to the highest cash bidder and the proceeds of sale must be used first to satisfy the lien plus storage costs and costs incident to sale, and the balance shall be forwarded to the legal owner, or if none, to the registered owner, or if the address is unknown, it shall be forwarded to the Department of Motor Vehicle. Said expenses for sale shall also include reasonable attorney's fee, which may be necessarily incurred. 9. If any such charges remain unpaid for thirty (30) days after such request for payment. The Dealership may also refer such charge to its attorney for collection and the customer will pay a reasonable attorney's fee 10. The Power of Attorney granted on the front of this Repair Order/Invoice shall be irrevocable and shall remain in effect for so long as there is an outstanding amount due under this Repair Order/Invoice. 11. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request. 12. I authorize the retrieval of on board data as needed to facilitate vehicle repair, as well as having that data with the vehicle manufacturer for diagnostic and research purposes.
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STATEMENT CONCERNING AMENDMENTS TO THE SONG-BEVERLY WARRANTY ACT AS FOLLOWS:

"A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws."

WARNING

Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car, you will be exposed to listed chemicals contained in used oil, waste and replacement fluids, fumes, grease, grime, touch up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to you upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

To minimize your exposure when servicing, maintaining, or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink, or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components. Minimize your exposure when servicing, maintaining, or cleaning your vehicle: 1) work in a well-ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacture instructions pertaining to proper use and with maintenance of motor vehicle and vehicle components.

(Posted in accordance with Proposition 65 of in motor Cal. Health & Safety Code 25249.5)

State of California - Department of Consumer Affairs: NOTICE TO MOTORISTS:

If after January 1, 1995, your vehicle fails Smog Check, federal law requires you to make necessary repairs to reduce your vehicle's emissions to required levels.

If your vehicle is not under warranty and you have spent more than \$450 for appropriate emission related repair at a licensed Smog Check repair facility, you may be eligible for a onetime waiver. Repair waiver will NOT be issued for

Vehicle with missing, modified or disconnected emission control equipment, regardless of the cost to make repair;

Vehicles identified as "Gross Polluters"-vehicles which have much higher emissions than properly maintained vehicles in their class;

Vehicles that obtained a repair waiver after January 1, 1995, in their most recent biennial inspection or transfer of ownership.

Two consecutive repair waivers will not be issued after January 1, 1995.

Vehicles that have failed the visible smoke test, unless Motorist meets certain household income requirements.

If you obtain a smog certificate by means of fraud, you may be subject to a civil penalty of up to \$2500 per day of subject violation. Also, you may be subject to criminal prosecution. For further information, call the Department of Consumer Affairs toll-free at 1-800-952-5210

BY LAW, YOU MAY CHOOSE ANOTHER LICENSED SMOG CHECK FACILITY TO PERFORM ANY NEEDED OR REPAIRS ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.



CADILLAC
BEVERLY HILLS

Customer Pay Invoice

\$0.00

194 N. Robertson Blvd. Beverly Hills CA US 90211
<https://www.cadillacbeverlyhills.com/>

RO# : [REDACTED] Tag# : [REDACTED]

Check in: Mon Dec 1, 2025 | 3:49 PM

Ready for Pickup: Sat Dec 20, 2025 | 7:47 AM

Promise Time: Wed Dec 3, 2025 | 5:00 PM

Customer



Billing-Customer

Same as Customer

Vehicle

2022 Cadillac Escalade



License: N/A

28,889 Mi In / 28,900 Mi
Out

In Service Date:
06/10/2022

Sold Date: 06/10/2022

Stock #: NR312651

Service Advisor

RICARDO VERA

900053

	Labor	\$0.00
	Parts	\$0.00
	Sublet	\$0.00
	Sublet Labor	\$0.00
	Sublet Parts	\$0.00
	Fees	\$0.00
	Discounts	\$0.00
	Tax	\$0.00
	Deductible	\$0.00
	Insurance/Warranty	\$0.00
	Invoice Cash Total	\$0.00
	Invoice Credit Card Total	\$0.00
Original Estimate Mon Dec 1, 2025 3:49 PM \$0.00		

____ Tire pressure check/inflation service was performed. RF _____psi LF _____psi RR _____psi LR _____psi

____ Customer declined tire pressure check/inflation service. Initials _____

*** HAZARDOUS WASTE DISPOSAL COSTS:** We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. _____ Some Parts Not Returnable

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.

A surcharge of 3% on the transaction amount will be charged for payment by credit card, which is not greater than our cost of acceptance. There is no surcharge for payments made by debit card, check, or cash.

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR# ARD00308621 | EPA# CAR000373936

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Customer Copy v1 | Page 8 of 8
Sat Dec 20, 2025 | 7:47 AM

LIMITED WARRANTY ON DEALERSHIP INSTALLED PARTS AND SERVICE

WHO IS COVERED: - Our Dealership, whose name and address are identified on the front side of this Repair Order/Invoice, offers this Limited Warranty to you, the Customer identified on the front of this Repair Order/Invoice, and it cannot be transferred to any other person. - Only you, and any person who is entitled under applicable state law, may enforce the obligations under this Limited Warranty. To be eligible for coverage under this Limited Warranty, your vehicle must be used primarily for personal, family and household purposes. WHAT IS COVERED: Our Dealership warrant all new part (excluding batteries and tires) from the original equipment manufacturer (OEM) and the workmanship of our labor performed in conjunction with repairs covered by the vehicle manufacturer's warranty for 24 months, unlimited miles, whichever comes first. The Limited Warranty period shall commence on the date ("Invoice Date") and odometer reading ("Mileage Out") that the repair is completed. Our Dealership warrant all non OEM part (excluding batteries and tires) installed by our Dealership and the workman of our labor performed in conjunction with repairs <u>not</u> covered by the manufacturer's warranty for 90 days or 3,000 Miles, whichever comes first. The Limited Warranty period shall commence on the date ("Invoice Date") and odometer reading ("Mileage Out") that the repair is completed. YOUR RESPONSIBILITIES: - To request coverage under this Limited Warranty, you must notify our Dealership at the telephone number listed on the front of this Repair Order/Invoice of any failure, malfunction or defect related to a covered part or repair. - You must deliver the vehicle to our Dealership, or to another authorized repair facility that is approved by our Dealership, and authorize in writing all repair work to be performed under this Limited Warranty. - You must retain copies of your Repair Order /Invoice and, upon request, be able to present them to us when requesting coverage under this Limited Warranty. - Upon re-delivery of the vehicle to you, you must pay for any parts, labor, products, expenses and taxes that our Dealership is not obligated to provide or pay for under this Limited Warranty. OUR RESPONSIBILITIES: - If, within the applicable warranty period, any covered part is defective or fails in normal service, or there is a failure due to our workmanship, our Dealership will replace or repair the defective part(s) and/or perform the necessary labor to remedy the failure at no charge to you upon your written authorization and subject to the terms of this Limited Warranty. WHAT IS NOT COVERED: The following are not covered under this Limited Warranty - REPLACEMENT BATTERIES AND TIRES ARE SOLD "AS IS" BY OUR DEALERSHIP. The only warranty on batteries and tires installed by our Dealership are those of the manufacturer or supplier. Please see the manufacturer's/warranty repair statement. - Parts and/or repairs which are still covered by a manufacturer's warranty or recall or a third party warranty/service contract. (Our Dealership's Limited Warranty shall be secondary to any such warranty or service contract that provides coverage for repair claim covered hereunder.)	Damage caused due to your failure to use or lack of antifreeze. Damage caused by a part that was not installed by our Dealership or a repair that was not performed by our Dealer. - Labor, parts and other costs (such as the costs of any lubricants) incurred in connection with the performance of recommended maintenance services. - Service adjustment, such as calibration or alignment. - Parts and repairs for which you have not paid. - Any failure or damage resulting from the failure to perform maintenance in accordance with the manufacturer's recommendation; the lack of appropriate fluid level (e.g. oil, water, transmission fluid); continued operation of the vehicle after a warning light notice; modification of the vehicle from or operation of the vehicle in a manner that is not in conformance with the manufacturer's specifications or intended use; an accident or collision; improper or contaminated fuel; and/or misuse, abuse, tampering, negligence, theft, vandalism, or act of nature or God. - Part installed and/or repair performed on vehicle used primarily for commercial purpose and purpose such as towing, taxi or limousine service, delivery, hire, on or off road competition, or engaging in a contest of speed or endurance of any type. - Parts that are replaced and/or repair that are performed pursuant to this Limited Warranty by an entity other than our Dealership without advance written authorization from us and/or for which you are unable to provide written receipts. OTHER LIMITATIONS AND EXCLUSIONS: Our Dealership reserve the right to inspect the vehicle and any part removed from or installed in the vehicle both prior to and after a repair is performed or a part is replaced pursuant to a claim made under this Limited Warranty. - The replacement of parts and performance of labor to effect repairs are the exclusive remedies available under this express written Limited Warranty. ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THE EXPRESS WRITTEN LIMITED WARRANTY STATED HEREIN. OUR DEALERSHIP NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY PARTS OR PRODUCTS OR REPAIRS. YOU ARE NOT ENTITLED TO RECOVER FROM OUR DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. STATE SPECIFIC RIGHTS: Some states do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights and you may also have other rights, which vary from state to state. FOR MORE INFORMATION: If you have any questions regarding this Limited Warranty, please contact your service advisor or the service manager.
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