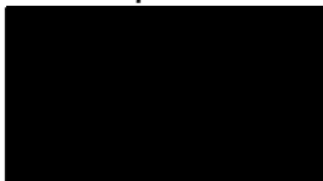


Cadillac Customer Assistance Center
PO Box 33169
Detroit, MI 48232-5169



February 24, 2026



Dear Steven,

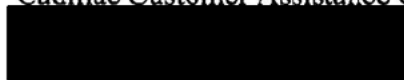
We sincerely regret that you experienced a concern with your 2024 Cadillac Escalade ESV, which resulted in an unexpected repair expense to you.

We value you as a Cadillac owner and your satisfaction with our products is a high priority. After consideration, we believe you are entitled to a reimbursement. We have enclosed a check in the amount of \$6,223.56. We hope this goodwill adjustment will offset, to some degree, the inconvenience that this repair may have caused you.

At Cadillac, our commitment to customer satisfaction is a top priority. If you have future questions, please don't hesitate to email us using the Contact Us link at [Cadillac.com](https://www.cadillac.com) or call us at 1-800-458-8006.

Sincerely,

Cadillac Customer Assistance Center



[REDACTED]

General Motors LLC
General Motors Holdings LLC
PO BOX 62530
Phoenix, AZ 85082-2530

DETACH BEFORE DEPOSITING CHECK

PAYMENT DATE: 02/25/26

VENDOR NAME [REDACTED]

U

REGISTER NO. DESCRIPTION	INVOICE DATE	DOC. REFERENCE NUMBER	% DISC	INVOICE AMOUNT	DISC. AMOUNT	NET AMOUNT
[REDACTED]	02/24/26	0-78W4ND	0.000	6,223.56	0.00	6,223.56
P/N: CARS		QTY:0	JOM: EA	6,223.56	EKT:	6,223.56
TOTAL				6,223.56	0.00	6,223.56

For payment inquiries, please use GM Supplier Portal via GM Supply Power or contact the Service Desk at grnar2phelp@gm.com or 1-888-376-6115

▼ REMOVE DOCUMENT ALONG THIS PERFORATION ▼

General Motors LLC
General Motors Holdings LLC
PO BOX 62530
Phoenix, AZ 85082-2530



[REDACTED]

DATE
02/25/26

U.S. FUNDS
5,223 DOLLARS 56 CENTS

AMOUNT
\$ 6,223.56

NOT VALID AFTER
130 DAYS FROM DATE

PAY TO THE
ORDER OF

[REDACTED]

JP Morgan Chase Bank N.A.
801 James S
Syracuse NEW YORK//10004

AUDIT

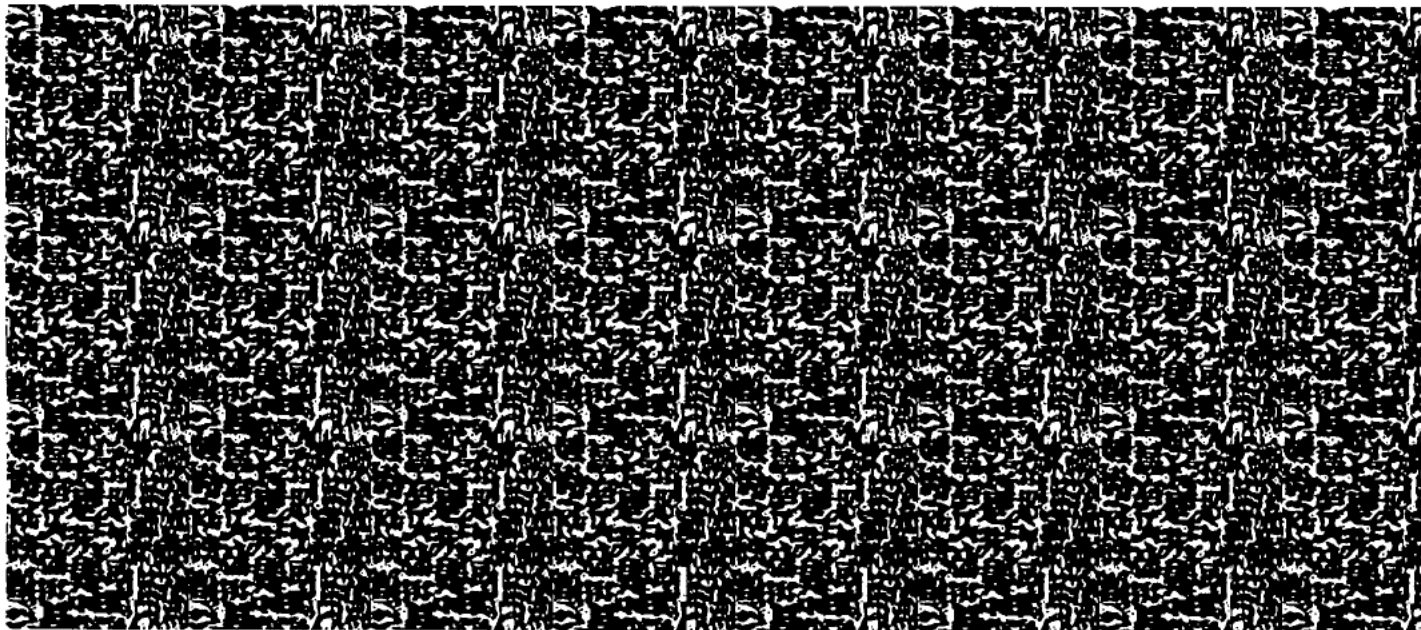
Lindsay Wells
SIGNATURE

DOCUMENT CONTAINS BLUE PANTOGRAPH & MICROPRINTING. BACK HAS THERMOCHROMIC INK & A WATERMARK. HOLD AT AN ANGLE TO VIEW. VOID IF NOT PRESENT.

[REDACTED]

REMOVE SIDE EDGES FIRST
THEN FOLD AND TEAR THIS STUB ALONG PERFORATION

REMOVE THESE EDGES FIRST
FOLD, CREASE AND TEAR ALONG PERFORATION



REMOVE THESE EDGES FIRST
FOLD, CREASE AND TEAR ALONG PERFORATION

General Motors LLC
General Motors Holdings LLC
PO BOX 62530
Phoenix, AZ 85082-2530

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE
PAID
WSG

SEE OTHER SIDE FOR
OPENING INSTRUCTIONS

SEE OTHER SIDE FOR
OPENING INSTRUCTIONS



ENDORSE HERE

X

CHECK HERE IF MOBILE DEPOSIT
DO NOT WRITE, STAMP OR SIGN BELOW THIS LINE
RESERVED FOR FINANCIAL INSTITUTION USE



Heat sensitive pink flag disappears when exposed to heat, by rubbing or touching with thumb.

The security features listed below, as well as those not listed, exceed industry guidelines.

Security Features	Description
Colored Background	• Face of check has a colored background.
Microprinting™	• Small type appears as dotted line when photocopied.
Artificial Watermark	• Invisible watermark on back of check will appear when rubbed with a coin, under ultraviolet light or hold at an angle to view.
Bottom Warning Band	• Warning band at bottom of check lists security features.
Thermochromic Ink	• Pink flag on back of check should disappear when rubbed with thumb or finger.

® Padlock design is a certification mark of Check Payment Systems Association

MP

Attention Sender

RETURNED FOR THE FOLLOWING REASON(S):

- A.P.O. box number was the only address given or obtainable.
- We were unable to collect C.O.D. charges.
- Shipper requested return.
- Payment returned if undelivered after 5 days.
- Other _____

159396 REV 3/21

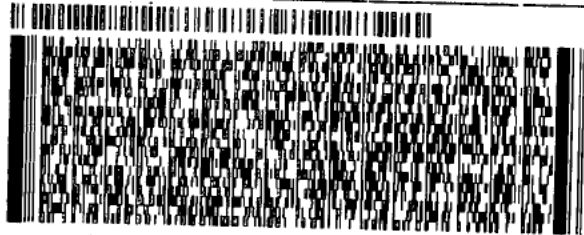
address or
noted delivery, and we
signature.
ment was incorrect and/or
to obtain the correct address.
ebsite at fedex.com. Call 1.800.GoFedEx 1.800.463.3339.

envelope

Recycle me

BILL RECIPIENT

GM GCCX
17500 FEDERAL DR
STE 700
ALLEN PARK MI 48101



FedEx
Express



TUE - 10 MAR 5:00P
EXPRESS SAVER

Align bottom of peel-and-stick airbill or pouch here.