



[REDACTED]

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

February 2, 2026 at 11:28 AM

Re: [EXTERNAL] Cadillac Executive | Case Received [REDACTED]

To: Cadillac Executive



Second Rental Car.pdf



We also had quite a few tolls because our transponder was in the window during delivery and we had 2 vehicles paying tolls to drive back to Miami to return the rental vehicle. Also the door handle was damaged when they had to use the back up key as well as a hood seal. The Escalade would not start during a trip to Punta Gorda and my friend had to get an uber to get his vehicle to get ours started, You will have to get the repair order from the dealership.

Best regards,
[REDACTED]

