

MOSES

AUTO GROUP

MOSES CADILLAC GMC

1406 Washington St. East • P.O. Box 3028 • CHARLESTON, WV 25331
Telephone: (304) 343-5534

SERVICE DEPARTMENT HOURS

7:30 a.m. to 6:00 p.m.

Monday - Friday

8:00 a.m. to 1:00 p.m. Saturday

COLLISION CENTER HOURS

8:00 a.m. to 5:30 p.m.

Monday - Friday

R/O Open Date	R/O Number
12/01/25	
R/O Close Date	Status
12/31/25	Reprint
Mileage In	Mileage Out
35841	35851
Service Advisor / Tag #	
BRITTANY BRANDO/3676	
Vehicle Identification Number	
Delivery Date	In-Service Date
00/00/00	12/01/25
Color	License Number



Year	Make	Model
2024	CADILLAC	ESCALADE ESV

Work Phone	
Home Phone	
Body	

DESCRIPTION OF SERVICE AND PARTS

Cell:	DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 -	<p>DESCRIBE OTHER REPAIRS. EXCLUDES TRANS, DIESEL AND</p> <p>CUSTOMER STATES CUSTOMER STATES VEHICLE STALLED WHILE DRIVING AND WILL NOT START BACK</p> <p>Caused by</p> <p>ENGINE LOCKED UP SPUN ROD BEARINGS. OIL COOLER LINES & RADIATOR FULL OF METAL. THE CAUSE OF THE ENGINE TO BE SEIZED UP IS A OIL CLEARANCE PROBLEM IN THE LOWER PART OF THE ENGINE. WHICH IS THE CRANKSHAFT, ROD BEARINGS, MAIN BEARINGS. THE BEARING GETT EXTREAMLY HOT AND SPIN ON THE CRANKSHAFT THEREFORE CAUSING METAL TO GO THROUGH OUT THE ENTIRE ENGINE. CYLINDER WALLS ARE NOT EFECTED ENGINE ASSEMBLY LOCKS UP [WILL NOT TURN]</p> <p>Caused by</p> <p>WHICH CAUSES THE FUSE TO BLOW IN THE BATTERY FUSE BLOCK WHEN YOU TRY TO START THE ENGINE</p> <p>Corrected by 4067490: (0321) (3073) ENGINE REPLACEMENT</p> <p>Tech: Duane S. Walker(430) 946990169</p> <p>Installed 12740076 (FP):N-ENGINE (00000-CT) Qty: 1 Warranty</p> <p>Installed 12682391 :SL-N-GASKET (01079-CT) Qty: 2 Warranty</p> <p>Installed 12679463 :SL-N-PIPE (03163-CT) Qty: 1 Warranty</p> <p>Installed 12679867 :SL-N-GASKET (03901-CT) Qty: 1 Warranty</p> <p>Installed 12657093 :SL-N-GASKET (03270-CKT) Qty: 2 Warranty</p> <p>Installed 12703668 :SL-N-PIPE (03163-CT) Qty: 1 Warranty</p> <p>Installed 15077362 :SL-N-SEAL (03611-CT) Qty: 1 Warranty</p>	

TERMS: PAYMENT REQUIRED WHEN WORK HAS BEEN COMPLETED. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

I consent to text service updates, reminders, promotions and other information related to my vehicle or any future vehicle I may purchase at Moses Cadillac GMC via text messaging.

I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

X

MOSES

AUTO GROUP

MOSES CADILLAC GMC

1406 Washington St. East • P.O. Box 3028 • CHARLESTON, WV 25331
Telephone: (304) 343-5534

SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 1:00 p.m. Saturday

COLLISION CENTER HOURS
8:00 a.m. to 5:30 p.m.
Monday - Friday

R/O Open Date	R/O Number
12/01/25	
R/O Close Date	Status
12/31/25	Reprint
Mileage In	Mileage Out
35841	35851
Service Advisor / Tag #	
BRITTANY BRANDO/3676	
Vehicle Identification Number	
Delivery Date	In-Service Date
00/00/00	12/01/25
Color	License Number

[Redacted]

Work Phone
Home Phone
Body

Year	Make	Model
2024	CADILLAC	ESCALADE ESV

DESCRIPTION OF SERVICE AND PARTS

DESCRIPTION OF SERVICE AND PARTS	QTY	AMOUNT
Installed 85724972 :SL-N-HOSE (01540-CT)	Qty: 1	Warranty
Installed 85575818 :SL*-N-RADIATOR (01219-CT)	Qty: 1	Warranty
Installed 19432866 :N-OIL (08800-BOPCKT)	Qty: 8	Warranty
Installed 12346290 :N-COOLANT (08800-BOPCKT)	Qty: 2	Warranty
Installed 12716289 :SL-N-WIRE (02240-CKT)	Qty: 1	Warranty
Installed 15032594 :N-NUT (03613-BOPCKT)	Qty: 6	Warranty
Installed 11589264 :N-STUD (08981-BOPCKT)	Qty: 2	Warranty
Installed 11546600 :N-BOLT (03275-BPCKT)	Qty: 10	Warranty

DUPLICATED PROBLEM. ENGINE LOCKED UP. REMOVED OIL PAN. FOUND #3 & #4 ROD BEARINGS SPUN. LOSSEN ROD CAPS TOO FREE UP ENGINE. REPLACE ENGINE ASSEMBLY. REPLACE ENGINE OIL COOLER LINES. REPLACE RADIATER EVAC & RECHARGE A/C SYSTEM WARRANTY CODE

[Redacted] NEW ENG [Redacted] OLD ENG [Redacted] FILLED
COOLANT SYSTEM

- #2 - MR 99P: COMPLIMENTARY MULTIPOINT VEHICLE INSPECTION
Tech: Duane S. Walker(430) 946990169
Sub Total: Labor: .00 Parts: .00 Total: .00

- #3 - MR WASH: COURTESY WASH
Tech: SUBLET(999)
Sub Total: Labor: .00 Parts: .00 Total: .00

- #5 - MR OTHER: OTHER
service theft message
Caused by

TERMS: PAYMENT REQUIRED WHEN WORK HAS BEEN COMPLETED. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

I consent to text service updates, reminders, promotions and other information related to my vehicle or any future vehicle I may purchase at Moses Cadillac GMC via text messaging.

I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

X

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

MOSES

AUTO GROUP

MOSES CADILLAC GMC

1406 Washington St. East • P.O. Box 3026 • CHARLESTON, WV 25331
Telephone: (304) 343-5534

SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 1:00 p.m. Saturday

COLLISION CENTER HOURS
8:00 a.m. to 5:30 p.m.
Monday - Friday

R/O Open Date	12/01/25	R/O Close Date	12/31/25
Mileage In		Mileage Out	
35841		35851	
Service Advisor / Tag #			
BRITTANY BRANDO/3676			
Vehicle Identification Number			
Delivery Date		In-Service Date	
00/00/00		12/01/25	
Color		License Number	

[Redacted]			Work Phone	[Redacted]
[Redacted]			Home Phone	[Redacted]
Year	Make	Model	Body	
2024	CADILLAC	ESCALADE ESV		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
FUSE BLOCK BLOWN FUSE. BATTERY BAD CELL Corrected by 4041510: (0328) (6573) BATTERY REPLACEMENT Tech: Duane S. Walker(430) 946990169 Installed 85015815 :SL-N-BLOCK (02483-CT) Qty: 1 Installed 88864539 (FP):BATTERY, 49AGM Qty: 1 REPLACE BATTERY FUSE BLOCK. TRYED TO START. JUST CLICKS. TESTED BATTERY. FAILED. REPLACE BATTERY 9DGSL-00000-00002 replaced fuse block and battery verified repairs clocked .7 of time for line 1 on this line by mistake	Warranty Warranty Warranty
----- #6 * MR OTHER: OTHER ADDED OPERATION policy handle per Jimmy Smith Tech: HOUSE TECH(996) Installed 86532865 :SL-N-HANDLE KIT (10527-CT)	DT SRV POL DT SRV POL

TERMS: PAYMENT REQUIRED WHEN WORK HAS BEEN COMPLETED. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

I consent to text service updates, reminders, promotions and other information related to my vehicle or any future vehicle I may purchase at Moses Cadillac GMC via text messaging.

I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

X