

MOSES

AUTO GROUP

MOSES CADILLAC GMC

1406 Washington St. East • P.O. Box 3028 • CHARLESTON, WV 25331
Telephone: (304) 343-5534

SERVICE DEPARTMENT HOURS

7:30 a.m. to 6:00 p.m.
Monday - Friday
8:00 a.m. to 1:00 p.m. Saturday

COLLISION CENTER HOURS

8:00 a.m. to 5:30 p.m.
Monday - Friday

R/O Open Date	R/O Number
12/01/25	
R/O Close Date	Status
12/31/25	Reprint
Mileage In	Mileage Out
35841	35851
Service Advisor / Tag #	
BRITTANY BRANDO/3676	
Vehicle Identification Number	
Delivery Date	In-Service Date
00/00/00	12/01/25
Color	License Number

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

DESCRIPTION OF REPAIR AND PARTS	AMOUNT
Cell1	
#1 - MD 9996R: DESCRIBE OTHER REPAIRS. EXCLUDES TRANS, DIESEL AND 9996R - CUSTOMER STATES CUSTOMER STATES VEHICLE ST ALLED WHILE DRIVING AND WILL NOT START BACK Caused by ENGINE LOCKED UP SPUN ROD BEARINGS. OIL COOLER LINES & RADIATOR FULL OF METAL. THE CAUSE OF THE ENGINE TO BE SEIZED UP IS A OIL CLEARANCE PROBLEM IN THE LOWER PART OF THE ENGINE. WHICH IS THE CRANKSHAFT, ROD BEARINGS, MAIN BEARINGS. THE BEARING GETT EXTREAMLY HOT AND SPIN ON THE CRANKSHAFT THEREFORE CAUSING METAL TO GO THROUGH OUT THE ENTIRE ENGINE. CYLINDER WALLS ARE NOT EFFECTED ENGINE ASSEMBLY LOCKS UP [WILL NOT TURN] Caused by WHICH CAUSES THE FUSE TO BLOW IN THE BATTERY FUSE BLOCK WHEN YOU TRY TO START THE ENGINE Corrected by 4067490: (0321) (3073) ENGINE REPLACEMENT Tech: Duane S. Walker(430) 946990169 Installed 12740076 (FP):N-ENGINE (00000-CT) Qty: 1 Warranty Installed 12682391 :SL-N-GASKET (01079-CT) Qty: 2 Warranty Installed 12679463 :SL-N-PIPE (03163-CT) Qty: 1 Warranty Installed 12679867 :SL-N-GASKET (03901-CT) Qty: 1 Warranty Installed 12657093 :SL-N-GASKET (03270-CKT) Qty: 2 Warranty Installed 12703668 :SL-N-PIPE (03163-CT) Qty: 1 Warranty Installed 15077362 :SL-N-SEAL (03611-CT) Qty: 1 Warranty	

TERMS: PAYMENT REQUIRED WHEN WORK HAS BEEN COMPLETED. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

I consent to text service updates, reminders, promotions and other information related to my vehicle or any future vehicle I may purchase at Moses Cadillac GMC via text messaging.

I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

X

LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

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BRITTANY BRANDO/3676	
Vehicle Identification Number	
Delivery Date	In-Service Date
00/00/00	12/01/25
Color	License Number

NOVI, MI

Year	Make	Model	Body
2024	CADILLAC	ESCALADE ESV	

DESCRIPTION OF SERVICE AND PARTS

AMOUNT

Installed 85724972 :SL-N-HOSE (01540-CT)	Qty: 1	Warranty
Installed 85575818 :SL-*N-RADIATOR (01219-CT)	Qty: 1	Warranty
Installed 19432866 :N-OIL (08800-BOPCKT)	Qty: 8	Warranty
Installed 12346290 :N-COOLANT (08800-BOPCKT)	Qty: 2	Warranty
Installed 12716289 :SL-N-WIRE (02240-CKT)	Qty: 1	Warranty
Installed 15032594 :N-NUT (03613-BOPCKT)	Qty: 6	Warranty
Installed 11589264 :N-STUD (08981-BOPCKT)	Qty: 2	Warranty
Installed 11546600 :N-BOLT (03275-BPCKT)	Qty: 10	Warranty

DUPLICATED PROBLEM. ENGINE LOCKED UP. REMOVED OIL PAN. FOUND #3 & #4 ROD BEARINGS SPUN. LOSSEN ROD CAPS TOO FREE UP ENGINE. REPLACE ENGINE ASSEMBLY. REPLACE ENGINE OIL COOLER LINES. REPLACE RADIATOR EVAC & RECHARGE A/C SYSTEM WARRANTY CODE

. NEW ENG

N1253304N44X0427 OLD ENG N1233494M6PX0299 FILLED COOLANT SYSTEM

#2 - MR 99P: COMPLIMENTARY MULTIPOINT VEHICLE INSPECTION

Tech: Duane S. Walker

Sub Total: Labor: .00 Parts: .00 Total: .00

#3 - MR WASH: COURTESY WASH

Tech: SUBLET(999)

Sub Total: Labor: .00 Parts: .00 Total: .00

#5 - MR OTHER: OTHER

service theft message

Caused by

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DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

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DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

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TOTAL DUE

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35841	35851
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BRITTANY BRANDO/3676	
Vehicle Identification Number	
Delivery Date	In-Service Date
00/00/00	12/01/25
Color	License Number

NOVI, MI			Work Phone	
			Home Phone	
Year	Make	Model	Body	
2024	CADILLAC	ESCALADE ESV		

DESCRIPTION OF SERVICE AND PARTS

FUSE BLOCK BLOWN

FUSE. BATTERY BAD CELL

Corrected by 4041510: (0328) (6573) BATTERY REPLACEMENT

Tech: Duane S. Walker

Installed 85015815 :SL-N-BLOCK (02483-CT)

Installed 88864539 (FP):BATTERY, 49AGM

REPLACE BATTERY FUSE BLOCK. TRYED TO START. JUST
CLICKS. TESTED BATTERY. FAILED. REPLACE BATTERY

9DGS�-00000-00002

replaced fuse block and battery verified repairs
clocked .7 of time for line 1 on this line by
mistake

Qty: 1

Qty: 1

Warranty
Warranty
Warranty

#6 * MR OTHER: OTHER

ADDED OPERATION

policy handle per

Tech: HOUSE TECH(996)

Installed 86532865 :SL-N-HANDLE KIT (10527-CT)

DT SRV POL
DT SRV POL

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DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00