

CUSTOMER #

BOB MOORE
CADILLAC

13020 N. BROADWAY EXTENSION
OKLAHOMA CITY, OK 73114
TELEPHONE: (405) 749-9040
www.bobmoore.com

INVOICE

PAGE 1

SERVICE ADVISOR: 10946 Kyle Iverson

DEL DATE	21	CADILLAC ESCALADE	VIN	LICENSE	MILEAGE IN / OUT	TAG						
17JUN25	DD				89702/89706	T9882						
R.O. OPENED		WARR. EXP.	PROMIS	RATE	PAYMENT	INV. DATE						
				0.00	EXW	02DEC25						
SOLD-STK:SR169905A ENG:6.2_Liter												
<table border="1"> <thead> <tr> <th>LIST</th> <th>NET</th> <th>TOTAL</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> </tr> </tbody> </table>							LIST	NET	TOTAL			
LIST	NET	TOTAL										

09:26 22SEP25 16:10 02DEC25
LINE OPCODE TECH TYPE HOURS
A C/S: N252510321 -ECM SOFTWARE UPDATE
CAUSE:

600 ECM SOFTWARE UPDATE
1002763 W94
FC: PART#: .0 COUNT:
CLAIM TYPE:
AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
89702 RECALL 9107810 0.30 REPROGRAMMED ECM WITH SPS, ALL OKAY NOW

B TIRE ROTATION
51 FREE TIRE ROTATION---THANK YOU FOR YOUR BUSINESS

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
89702 0.30 TIRE ROTATION

C ENGINE OIL AND FILTER CHANGE---GM FULL SYNTHETIC DEXOS OIL-UP TO 8QT
ENGINES

LOP8 ENGINE OIL AND FILTER CHANGE
1002763
1 12737061
8 19432867
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

89702 0.30
PERFORMED OIL CHANGE SERVICE, REPLACED OIL FILTER AND DRAIN PLUG GASKET
OW-40

D PERFORM MANUFACTURER'S 100,000 MILE POINT INSPECTION
99P PERFORM MANUFACTURER'S 100,000 MILE POINT INSPECTION

1002763
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

SERVICE HOURS: MON-FRI 7:00 AM - 6:00 PM SATURDAY 8:00 AM - 3:00 PM
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LICENSE

MILEAGE IN / OUT

TAG

89702/89706

T9882

RATE

PAYMENT

INV. DATE

0.00

EXW

02DEC25

SOLD-STK:SR169905A ENG:6.2_Liter

LIST

NET

TOTAL

DATE 21 PROD. DATE WARR. EXP. PROMISED
WAIT 02DEC25
OPTIONS: SOLD-STK:SR169905A ENG:6.2_Liter

26 22SEP25 16:10 02DEC25
E OPCODE TECH TYPE HOURS

702 PERFORMED COURTESY VISUAL MULTI-POINT AND TIRE SAFETY
INSPECTION... + COLOR GRADED CONDITIONS & RESET (ALL 4) TIRE PRESSURES
OEM SPECIFICATIONS. --- PLEASE REFER TO YOUR COMPLIMENTARY
INSPECTION SHEET AS NECESSARY... THANK YOU FOR YOUR BUSINESS

* REPLACE FRONT LOWER CONTROL ARMS - BALL JOINTS LOOSE
600 REPLACED FRONT LOWER CONTROL ARMS
1002763 CMAP
1 85662942 W-(S)ARM
1 85662943 W-(S)ARM
PARTS: 385.46 LABOR: 661.20 OTHER: 0.00 TOTAL LINE E:
9702 4.00 replaced front lower control arms due to worn balljoints

* PERFORM 4 WHEEL DIGITAL ALIGNMENT AND RELEARN MODULE ON '21
ESCALADES AND NEWER
ALIGNESC PERFORM 4 WHEEL DIGITAL ALIGNMENT AND
RELEARN MODULE ON '21 ESCALADES AND NEWER
1002763 CMAP
PARTS: 0.00 LABOR: 239.95 OTHER: 0.00 TOTAL LINE F:
89702 2.00 PERFORMED 4 WHEEL ALIGNMENT TO FACTORY SPECS... CHECKED,
ADJUSTED & RESET TOE, CASTER, CAMBER, ETC. AS NECESSARY + CHECKED TIRES
& TEST DROVE VEHICLE

** REPLACE WORN REAR LATERAL LINK (UPPER CONTROL ARM)
600 REPLACED REAR LATERAL LINKS
1002763 CMAP
2 85148035 (S)LINK
PARTS: 96.14 LABOR: 165.30 OTHER: 0.00 TOTAL LINE G:
89702 1.00 replaced worn and loose rear lateral links

H** AFTER REPAIRS WAS PERFORMING TEST DRIVE - VEHICLE SHIFTED INTO
NUETRAL AND THEN WOULD NOT RESTART - TOWED VEHICLE BACK TO
DEALERSHIP - CHECK AND ADVISE
CAUSE: REFER TO TECH NOTES

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED
HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED
AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE
VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD
BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS
SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT
NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S
REPRESENTATIVE.

I hereby authorize the repair work herein set forth to be done along with the necessary material and
agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of
fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts
or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees
permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose
of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to
secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

CUSTOMER SIGNATURE

IMPORTANT

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factory in the near future. If
for any reason you cannot
answer the questions
COMPLETELY SATISFIED,
please contact us at:

405-749-9040

THANK YOU!

DESCRIPTION

TOTALS

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

LESS INSURANCE

SALES TAX

PLEASE PAY
THIS AMOUNT

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SATURDAY 8:00 AM - 3:00 PM

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PAGE 3

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YEAR		MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT	TAG
21		CADILLAC ESCALADE				89702/89706	T9882
DATE	PROD. DATE	WARR. EXP.	PROMISED		RATE	PAYMENT	INV. DATE
5 DD			WAIT 02DEC25		0.00	EXW	02DEC25
D. OPENED		READY	OPTIONS: SOLD-STK:SR169905A ENG:6.2_Liter				
22SEP25		16:10	02DEC25				
OPCODE TECH TYPE HOURS				LIST	NET	TOTAL	

600 REPLACED ENGINE	(N/C)
1002763 W94	(N/C)
1 12814752 ENGINE	(N/C)
CORE CHARGE W	(N/C)
2 12657093 (S) GASKET	(N/C)
1 12669858 (S) BELT	(N/C)
1 12658178 (S) BELT KIT	(N/C)
1 13579648 (S) SEAL	(N/C)
1 13579649 (S) SEAL	(N/C)
6 11549180 (S) BOLT	(N/C)
1 23129010 (S) GASKET	(N/C)
2 22988272 (S) RETAINER	(N/C)
1 15035747 (S) SEAL	(N/C)
1 15077362 (S) SEAL	(N/C)
8 12626354 (S) GASKET	(N/C)
2 12682391 (S) GASKET	(N/C)
2 85639955 (S) SEAL	(N/C)
10 11546600 BOLT	(N/C)
1 12679463 (S) PIPE	(N/C)
1 12703668 (S) PIPE	(N/C)
2 19432442 (S) SEAL KIT	(N/C)
1 12679867 (S) GASKET	(N/C)
1 24504031 (S) SEAL	(N/C)
8 19432337 OIL, 0W20 DEXOS1 GEN3	(N/C)
2 12378390 COOLANT	(N/C)
1 85724972 (S) HOSE	(N/C)
1 85575818 W- (S) RADIATOR	(N/C)
8 11569956 (S) BOLT	(N/C)
1 85015815 (S) BLOCK	(N/C)
-1 12814752 CORE RETURN	(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE H: 0.00
89702 FAULTY ENGINE 9900928 24.40 UPON TEST DRIVING VEHICLE FOR
UNRELATED REPAIRS VEHICLE SHUT OFF UNEXPECTEDLY, UPON ATTEMPTING TO
RESTART VEHICLE WOULD NOT RESTART OR CRANK OVER, ENGINE UNABLE TO TURN

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405-749-9040

THANK YOU!

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

SERVICE HOURS: MONDAY - FRIDAY 7:00 AM - 6:00 PM
SATURDAY 8:00 AM - 3:00 PM

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PAGE 4

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YEAR		MAKE/MODEL		LICENSE		MILEAGE IN / OUT		TAG	
21		CADILLAC ESCALADE				89702/89706		T9882	
PROD. DATE		WARR. EXP.		PROMISED		RATE		PAYMENT	
						0.00		EXW	
5 DD				WAIT 02DEC25				02DEC25	
O. OPENED		READY		OPTIONS:		SOLD-STK:SR169905A		ENG:6.2_Liter	
22SEP25		16:10 02DEC25							

OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
BY HAND, REMOVED OIL AND FOUND METAL CONTAMINANTS AND VEHICLE						
DID NOT TURN OVER BY HAND WHEN COOLED DOWN, REMOVED ENGINE OIL PAN						
FOR FURTHER DIAGNOSIS AND FOUND CYL 3, 4 TO HAVE SPUN ROD BEARINGS						
DROPPING MATERIAL THROUGH ENGINE CAUSING CATASTROPHIC FAILURE, (OLH FOR						
REMOVAL) REMOVE TO FREE ENGINE 12/2/25 7:56 - 11:05 3.15 OP CODE 4065870						
REMOVED FRONT BUMPER FACIA, ALL CRASH BARS IN THE FRONT, COOLING						
STACK, DISASSEMBLED COOLING STACK TO REPLACE RADIATOR DUE TO METAL						
CONTAMINATION IN OIL COOLER, DISCONNECTED EXHAUST Y PIPE, REMOVED						
EXHAUST MANIFOLDS, WATER PUMP, A/C COMPRESSOR, IDLER, ALTERNATOR,						
INTAKE MANIFOLD, FUEL INJECTOR, HPFP TO REMOVE ENGINE, REMOVED STARTER						
AND CONVERTER BOLTS, TRANSMISSION BELL HOUSING BOLTS AND SUPPORTED						
TRANSMISSION, UNBOLTED ENGINE FROM VEHICLE AND REMOVED, TRANSFERRED ALL						
NECESSARY COMPONENTS TO NEW ENGINE, REMOVED OLD OIL COOLER LINES AND						
REPLACED WITH NEW, INSTALLED NEW ENGINE INTO VEHICLE AND INSTALLED ALL						
BELL HOUSING BOLTS, CONVERTER BOLTS, INSTALLED STARTER, HPFP,						
INJECTORS, INTAKE MANIFOLD, WATER PUMP, A/C COMPRESSOR. IDLER, EXHAUST						
MANIFOLDS, INSTALLED Y PIPE, INSTALLED COOLING STACK AND CHARGED WITH						
1.0 KG OF R1234YF, INSTALLED FRONT BUMPER FACIA AND PRIMED ENGINE						
BEFORE STARTING, TOPPED OFF ENGINE OIL, VACUUM FILLED COOLING SYSTEM						
AND ATTEMPTED TO START, VEHICLE WOULD NOT CRANK, INSPECTED MAIN BATTERY						
DISTRIBUTION BLOCK AND FOUND 400 AMP STARTER FUSE TO HAVE BLOWN,						
REMOVED AND REPLACED BAD DISTRIBUTION BLOCK (OL FOR FUSE BLOCK						
REPLACEMENT 12/2/25 11:05 - 11:52 .79 5430180 .70) AFTER FUSE BLOCK						
REPLACEMENT STARTED ENGINE AND VERIFIED NO LEAKS OR ABNORMAL NOISES,						
LET VEHICLE IDLE AND WARM UP, SHUT OFF AND RESTARTED TO VERIFIED ENGINE						
IS GOOD, CLEANED OFF ENGINE BAY AND TEST DROVE VEHICLE UNDER VARIOUS						
LOAD CONDITIONS TO VERIFY PROPER OPERATION OF NEW ENGINE, OLD ENGINE						
#N1210851CU8X0296 NEW ENGINE # N1253091NFUX0632						

*** CADILLAC TRANSPORTATION RENTAL VEHICLE.

RENT CADILLAC TRANSPORTATION RENTAL VEHICLE.

10946 CMAP

SUBL BOB MOORE RENTAL

PO#TZ712741

0.00 0.00

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		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

SERVICE HOURS: MONDAY - FRIDAY 7:00 AM - 6:00 PM SATURDAY 8:00 AM - 3:00 PM

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YEAR		MAKE/MODEL		LICENSE		MILEAGE IN / OUT		TAG	
21		CADILLAC ESCALADE				89702/89706		T9882	
PROD. DATE		WARR. EXP.		PROMISED		RATE		PAYMENT	
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								02DEC25	
OPENED		READY		OPTIONS:		SOLD-STK:SR169905A ENG:6.2_Liter			

OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
					200.00	200.00
						200.00

0.00 LABOR: 0.00 OTHER: 200.00 TOTAL LINE I: 200.00

ARROW TOWING PO#419731 (N/C)
W94
FC: 419731

MATE: 227.50 22SEP25 11:45 SA: 10946
CONTACT: *****

AIT CREATED 2025-09-17
2:08:00PM TAKEN BY KYLE
VERSION

THANK YOU FOR CHOOSING OUR TEAM AT BOB
MOORE CADILLAC TO SERVICE YOUR VEHICLE



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		LABOR AMOUNT	1066.45
PARTS AMOUNT	481.60		
GAS, OIL, LUBE	0.00		
SUBLET AMOUNT	200.00		
MISC. CHARGES	15.00		
TOTAL CHARGES	1763.05		
LESS INSURANCE	1604.59		
SALES TAX	41.54		
PLEASE PAY THIS AMOUNT	200.00		

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BOB MOORE CADILLAC
13020 BROADWAY EXTENSION HWY, OKLAHOMA CITY, OK 73114

Transaction Summary

REPAIR ORDER

[REDACTED]

TRANSACTION DATE
December 02, 2025

CASHIER

[REDACTED]

AUTHORIZATION CODE

[REDACTED]

CUSTOMER NAME

VISA CARDHOLDER

SERVICE ADVISOR

[REDACTED]

VEHICLE INFO

2021 Cadillac Escalade

PAYMENT AMOUNT
\$200.00

CARD

VISA ending in

[REDACTED]

Signature:
