

STEPHEN AUTOMALL CENTRE

1097 Farmington Avenue • BRISTOL, CONNECTICUT 06010

www.ctautomall.com

Cadillac • Buick • GMC

800-479-3950

860-584-7382

**TOYOTA****Toyota**

800-479-9326

860-584-7406

Collision Center

800-540-4808

860-584-7403

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01PNZ1000	SERVICE A	MI	0.00	01PNZ12000	SERVICE B	MI	0.00
01PNZ15000	SERVICE C	MI	0.00	52PNZROTAT	ROTATE TIRES	MI	24.00
36PNZ	CAMPAIGN CHECK	MI	0.00	10PNZFUEL7500	AC DELCO FUEL MAINT	MI	29.99
10PNZFUEL15000	FUEL SYSTEM MAINT	MI	269.99				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
05/24/24		18263	152496	17816	I	41PNZMISC	MISC STEERING
				17816	W	41PNZFALN	MISC FRONT END
				999	I	05PNZCOURTESY	COURTESY TRANSPORTAT
04/29/24		17654	152496	17816	I	24PNZMISC	MISC FT. SUSPENSION
				17816	W	34PNZ	REAR AXLE
				17816	W	34PNZMISC	MISC DIFF REPAIRS

SALESPERSON NO.

SERVICE

STATE REG# 3

TERMS		YEAR MAKE MODEL		PRODUCTION DATE		STOCK NO.		LIC	
CASH ☐		23/GMC/YUKON/4DR 4WD							
CREDIT CARD ☐				SERVICE CONTRACT		DELIVERY DATE		DELIVERY MILES	
CHECK ☐						08/20/22		19	
(PRIOR APPROVAL) ☐								SELLING DEALER NO.	
OTHER ☐								B.O. DATE	
								07/02/24	
CALL WHEN READY ☐		COLOR		CONTRACT NO.		EXPIRATION DATE		EXPIRATION MILES	
YES ☐ NO ☐		WHITE/							
		TAG NO.		TUBO		AIR COND.		P.S.Y.	
				N		PNZZ		Y	
				TRANS		A		MILEAGE	
								19,853	
								ADVISOR NO.	
								152496	
								ADVISOR	
								JOSE COLON	
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control. I hereby grant the vehicle herein described on streets, highways or elsewhere for the mechanic's lien is hereby acknowledged on above vehicle to secure the collection of reasonable attorney fees should this become necessary.									
SAVE REMOVED PARTS FOR CUSTOMER ☐		BUSINESS PHONE		DATE RECEIVED		DATE APPROVED		PRIORITY	
YES ☐ NO ☐				12:47pm		07/02/24		06:00pm	
				LABOR RATE				175.00	

JOB

COMMENTS :**++WAITER++**

- 1 **C** 01PNZLOF **LUBE-OIL-FILTER**
PERFORM OIL AND FILTER CHANGE, RESET OIL LIFE MONITOR AND PERFORM 27 MULTI POINT INSPECTION.

SPOKE TO:

TIME CALLED:

REPAIRS:

AMOUNT:

BY:

ORIGINAL ESTIMATE \$

ADDITIONAL ESTIMATE \$

ADD EST.

OK'D BY

DATE

TIME

EMPL.

WAIVER OF ADVANCE ESTIMATE

I voluntarily request that repairs be performed on my vehicle without an advance estimate of their cost. By signing this form, I authorize reasonable and necessary costs to remedy the problems complained of up to a maximum of \$_____. The repair shop may not exceed this amount without my written or oral consent.

ID OF VEHICLE _____ YEAR MAKE OR MODEL ID NO _____

DATE _____ TIME _____

X _____ CUSTOMER SIGNATURE

Customer Information - All Repairs Must Be Cash Or Credit Card, Authorizable Insurable Personal Check, or Certified Bank Check Made Payable To The Customer. No Returns On Credit Card Purchases.

We Accept - Mastercard, American Express, VISA

All Vehicles Must Be Picked Up Between 7:00 A.M. And 6:00 P.M. Monday Thru Friday. All Repairs In Excess Of \$200.00 Must Be Picked Up At A Prearranged Time. Insurance Regulations Prohibit Us From Loaning Vehicles. We Do Have Rental Cars Available.

WAIT

VIN

Odometer 19853

2023 GMC Yukon White

Control Module	Type	DTC Code	Symptom Byte	DTC Description	Symptom Description	Status
	All ▼ ↑					
Body Control Module		U152B	00	Body Control Module LIN Bus 7	---	History
Parking Assist Control Module		U0101	00	Lost Communication with Transmission Control Module	---	History
Parking Assist Control Module		U0131	00	Lost Communication with Power Steering Module	---	Current
Parking Assist Control Module		U0132	00	Lost Communication with Front Suspension Leveling/Lifting Hydraulic Power Pack Module	---	Current
Parking Assist Control Module		U0140	00	Lost Communication with Body Control Module	---	History
Parking Assist Control Module		U1607	00	Lost Communication with Serial Data Gateway Module on CAN Bus 1	---	Current
Parking Assist Control Module		U1608	00	Lost Communication with Serial Data Gateway Module on CAN Bus 2	---	Current
Parking Assist Control Module		U160F	00	Lost Communication with Brake System Control Module 1 on CAN Bus 1	---	Current
Parking Assist Control Module		U1610	00	Lost Communication with Brake System Control Module 1 on CAN Bus 2	---	History
Parking Assist Control Module		U1611	00	Lost Communication with Engine/Powertrain Control Module on CAN Bus 2	---	Current
Parking Assist Control Module		U1614	00	Lost Communication with Image Processing Module 1 - Processor 1 on CAN Bus 1	---	Current
Parking Assist Control Module		U1615	00	Lost Communication with Image Processing Module - Processor 1 on CAN Bus 2	---	Current
Video Processing Module		U0401	00	Invalid Data Received From Engine/Powertrain Control Module	---	Failed Since DTC Cleared
Video Processing Module		U0447	00	Invalid Data Received from Serial Data Gateway Module	---	History

MULTI-POINT VEHICLE INSPECTION (Condition of vehicle upon arrival)

REBECCA STILLMAN

7/2/2024

Repair Order:

Service Advisor: Jose

Service Technician: Michael

2023 GMC Yukon SUV/Crossover

VIN:

Odometer: 19,853 mi



Stephen Auto Mall Centre

Checked and OK May Require Attention Soon Requires Immediate Attention Not Inspected

ONSTAR DIAGNOSTICS

- OnStar Active
- Enrolled in Advanced Diagnostics Report
- Enrolled in Dealer Maintenance Notification
- Service History/Recall Check

ENGINE OIL & FILTER

- Engine oil
- Oil life monitor
- Reset oil life monitor

LIGHTS

- Exterior lights

WINDSHIELD & WIPERS

- Wiper blade-driver
- Wiper blade-passenger
- Wiper blade-rear
- Windshield condition

12V BATTERY

- Battery test results** On
- Battery visual inspection
- Battery cables & connections

SYSTEMS, FLUIDS & VISIBLE LEAK INSPECTION

- Engine oil Filled
- Transmission
- Drive axle
- Transfer case
- Engine cooling system
- Power steering
- Fuel system
- Brake fluid reservoir
- Windshield washer fluid Filled

TIRE INSPECTION

Driver Front psi before 39 * psi set to 36 Tread depth 5/32 Wear pattern/damage	Passenger Front psi before 38 * psi set to 36 Tread depth 5/32 Wear pattern/damage
Driver Rear psi before 39 * psi set to 36 Tread depth 5/32 Wear pattern/damage	Passenger Rear psi before 39 * psi set to 36 Tread depth 5/32 Wear pattern/damage
Rotation needed Alignment needed Balance needed	Reset tire pressure monitor Tire sealant expiration date:

BRAKES

Brakes: Good: 7mm or greater OK: 6mm to 4mm Bad: 3mm or less

Front Brakes Driver front 7mm or greater Passenger front 7mm or greater	Rear Brakes Driver rear 7mm or greater Passenger rear 7mm or greater
Brake system	Parking brake

VISIBLE & FUNCTIONAL INSPECTIONS

INSPECT (FIT, FORM, & FUNCTION)

- Safety belt components
- Exhaust system
- Accelerator pedal
- Passenger compartment air filter
- Engine air filter
- Hoses
- Belts
- Shocks and struts
- Steering components
- Axle boots or driveshaft & u-joints
- Compartment lift struts
- Floor mat secured, no interference with pedals

CHECK OPERATION

- Horn
- Ignition lock
- Starter switch
- Evaporative control system
- Backup camera

LUBRICATE

- Chassis components

* SAVI dongle device used to retrieve vehicle data

** External device used to retrieve vehicle data

*** Courtesy battery testing can provide early warning of a potential battery failure. More extensive testing and analysis may be necessary to verify the actual need for battery replacement and/or warranty reimbursement.

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CUSTOMER NO	ADVISOR JOSE COLON	TAG NO 152496	INVOICE DATE 07/02/24
	LABOR RATE 175.00	MILEAGE 19,853	COLOR WHITE/
	YEAR / MAKE / MODEL 23/GMC/YUKON/4DR 4WD	DELIVERY DATE 08/20/22	STOCK NO 19
		DELIVERY MILES 19	PRODUCTION DATE
		SELLING DEALER NO	
	F.T.E. NO	P.O. NO	R.O. DATE 07/02/24
BUSINESS PHONE	COMMENTS		

MO: [REDACTED]

LABOR & PARTS-----
 J# 1 01PNZLOF LUBE-OIL-FILTER HOURS: TECH(S):153961 INTERNAL

PERFORM OIL AND FILTER CHANGE, RESET OIL LIFE MONITOR AND
 PERFORM 27 MULTI POINT INSPECTION.

PERFORMED OIL AND FILTER CHANGE, RESET OIL MONITOR IF
 EQUIPPED AND PERFORM 27 MULTI POINT VEHICLE INSPECTION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	
JOB # 1	1	PK0638	OW20 DEXOS OIL & FI			INTERNAL
JOB # 1	8	19432337	OIL 8.800 N			INTERNAL
JOB # 1	1	12737081	FILTER 1.836 Y			INTERNAL
JOB # 1 TOTAL PARTS					0.00	
JOB # 1 TOTAL LABOR & PARTS					0.00	

COMMENTS-----
 ++WAITER++

TOTALS-----

*****		TOTAL LABOR....	0.00
* ** IMPORTANT INFORMATION **		TOTAL PARTS....	0.00
* WE THANK YOU FOR CHOOSING US TO SERVICE YOUR VEHICLE		TOTAL SUBLET...	0.00
*		TOTAL G.O.G....	0.00
*		TOTAL MISC CHG.	0.00
* YOU WILL RECEIVE A QUESTIONNAIRE FROM G.M.		TOTAL MISC DISC	0.00
*		TOTAL TAX.....	0.00
* THIS IS OUR REPORT CARD. IF FOR SOME REASON YOU			
* CANNOT ANSWER "COMPLETELY SATISFIED" PLEASE			
* CONTACT THE SERVICE MANAGER AT 860-584-7394 OR			
* BODY SHOP MANAGER AT 860-584-7385			

TOTAL INVOICE \$ 0.00

CUST [REDACTED]

CUSTOMER NO	JOSE COLON	152496	TAG NO	INVOICE DATE	07/02/24
LABOR RATE	150.00	LICENSE NO	MILEAGE	COLOR	WHITE/
YEAR / MAKE / MODEL	23/GMC/YUKON/4DR 4WD			DELIVERY DATE	08/20/22
VEHICLE ID NO				DELIVERY MILES	19
F.T.E NO	P.O. NO			SELLING DEALER NO	PRODUCTION DATE
BUSINESS PHONE	COMMENTS			R.O. DATE	07/02/24

LABOR & PARTS-----

J# 1 01PNZLOF LUBE-OIL-FILTER HOURS: TECH(S):153961 15.00

PERFORM OIL AND FILTER CHANGE, RESET OIL LIFE MONITOR AND
PERFORM 27 MULTI POINT INSPECTION.

PERFORMED OIL AND FILTER CHANGE, RESET OIL MONITOR IF
EQUIPPED AND PERFORM 27 MULTI POINT VEHICLE INSPECTION.

PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 1	1	PK0638	OW20 DEXOS OIL & FIL	****	****
JOB # 1	8	19432337	OIL 8.800 N	5.73	45.84
JOB # 1	1	12737081	FILTER 1.836 Y	6.58	6.58
JOB # 1 TOTAL PARTS					52.42
JOB # 1 TOTAL LABOR & PARTS					67.42

COMMENTS-----

++WAITER++

TOTALS-----

CONTROL#	ACCOUNT NUMBER	AMOUNT..	
		67.42	
			TOTAL LABOR.... 15.00
			TOTAL PARTS.... 52.42
			TOTAL SUBLET... 0.00
			TOTAL G.O.G.... 0.00
			TOTAL MISC.CHG. 0.00
			TOTAL MISC.DISC 0.00
			TOTAL TAX..... 0.00
			TOTAL INVOICE \$ 67.42

APPROVED BY SIGNATURE