

STEPHEN AUTOMALL CENTRE1097 Farmington Avenue BRISTOL, CONNECTICUT 06010
www.stautomall.com**Cadillac • Buick • GMC**

800-479-3950

860-584-7382

**Toyota**

800-479-9326

860-584-7406

Collision Center

800-540-4808

860-584-7403

RECOMMENDED SERVICES

OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
SERVICE A	MI	0.00	01PNZ12000	SERVICE B	MI	0.00
SERVICE C	MI	0.00	36PNZ	CAMPAIGN CHECK	MI	0.00
CAC DELCO FUEL MAINT	MI	29.99	10PNZFUEL15000	FUEL SYSTEM MAINT	MI	269.99

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
10/31/23	891808	18888	732	77010	C	01PNZ0600743	CODE OIL FILTER
04/04/23	878466	6124	732	77010 146522	C W	52PNZROTAT 01PNZ0600743	ROTATE TIRES GMC PROGRADE 2022-23

SALESPERSON NO.

SERVICE

STATE REG #3

TERMS

CASH ☐

CREDIT CARD ☐

CHECK ☐

(PRIOR APPROVAL) ☐

OTHER ☐

CALL WHEN READY

☐ YES ☐ NO

SAVE REMOVE PARTS FOR CUSTOMER

☐ YES ☐ NO

APPOINTMENT

☒ Yes ☐ No

JOB

1 W 36PNZMISC CAMPAIGNS 9106555 .2
N222384930): Trailer Brake Control Switch Exp Mar 31, 2025

2+ W 16PNZ ENGINE MAJOR 4067490 20.8 + 6.8 OIL = 27.6
CUSTOMER STATES WHILE DRIVING ON HIGHWAY, DRIVER INFORMATION CENTER ALERTED HIM TO PUT VEHICLE IN NEUTRAL, THEN ENGINE STALLED AND WOULD NOT RESTART. CUSTOMER HAD VEHICLE TOWED TO DEALER.
NOTE: TOW TRUCK DRIVER WAS NOT ABLE TO PUT VEHICLE IN NEUTRAL GEAR TO REMOVE VEHICLE FROM FLAT BED.

Oh to commence OIL to get transmission to the neutral position to push vehicle in shop.

A Policy Decision N Part Incompatible
☒ Other Labor Hours ☒ Part Ceiling Exceeded
 H Net Items Excessive R Repeat/Related Repair
 J Waive Deductible _____ Elite Authorization
 M Mileage Rollback _____ Elite Authorization
 SIGN-DATE-TIME-EXPLANATION

L2 - OIL - 6.8 To get transmission out of park position off tow truck, disassemble and reassemble OEM engine Donald Baul 4-2-24 3:15 PM

012689541 - Tuille - Jags Parkway -

L2-P. Excess parts to include radiator, oil cool hose due to metal contamination. Fuel pipes due to rust in the lines. Fuel block due to shorter out.
Donald Baul 4-2-24 3:15 PM

SPOKE TO:

TIME CALLED:

REPAIRS:

AMOUNT:

BY:

ORIGINAL ESTIMATE \$

ADDITIONAL ESTIMATE \$

ADD EST

ORDER BY

DATE

TIME

EMPL.

WAIVER OF ADVANCE ESTIMATE

I voluntarily request that repairs be performed on my vehicle without an advance estimate of their cost. By signing this form, I authorize reasonable and necessary costs to remedy the problems complained of up to a maximum of \$_____. The repair shop may not exceed this amount without my written or oral consent.

ID OF VEHICLE

(YEAR MAKE OR MODEL ID NO)

DATE

TIME

X

CUSTOMER SIGNATURE

Customer Information - All Repairs Must Be Cash Or

Credit Card

Certified Ba

No Returns

We Accept

All Vehicles

6:00 P.M. M

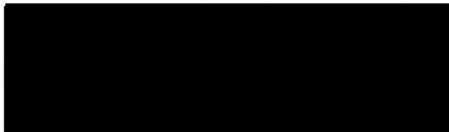
\$200.00 M

Insurance

Vehicles. W

4/2/2024

R.O.900031

VIN. 

Check for engine will not start. The engine will not crank. Check battery and starter. Found 400-amp starter fuse at battery fuse block failed. Replace battery fuse block and engine still will not crank. Also try to crank the engine by hand and found engine to be locked up. Due engine will not start also cannot take transmission out of park to push in shop. Install DT-52910 Manual Park Release Tool take transmission out of park to push into shop. Drain engine oil and found metal in oil. Remove poser steering rack and front axle to remove engine oil pan to inspect. Cylinders number 5,7,6 and 8 connecting rods spun bearings and seized connecting rods to the crankshaft. With the amount of metal throughout the engine and damage the engine is not repairable.

Order a new GM engine.

Recover A/C system and drain coolant system.

Remove front bumper and radiator support to remove A/C condenser and radiator to remove engine.

Swap over parts to new engine and install engine.

Install a new radiator and engine oil cooler lines due to metal in cooler

Reinstall A/C condenser and front bumper.

Reinstall front axle and steering rack. Fill coolant system and recharge A/C system.

Align front end and road test. Engine ID numbers

New engine N1240594N444X0156

OLD ENGINE N1221993MFYX0339



GM PARTS CENTER
2501C William D Tate
Grapevine, Texas 76051
Parts Direct: 817-410-6140
National Wats 866-410-6140
Fax 817-410-6145

RETURN/REFUND POLICY: ALL RETURNS MUST BE ACCOMPANIED BY THIS INVOICE AND ARE SUBJECT TO A 15% RESTOCKING CHARGE. RETURNED ITEMS MUST BE IN THE ORIGINAL UNOPENED BOX OR CONTAINER. PLEASE NOTE THAT THE DEALERSHIP WILL NOT ACCEPT RETURNS OR MAKE REFUNDS AFTER 10 DAYS. NO REFUNDS OR RETURNS ON SPECIAL ORDER PARTS OR ELECTRICAL PARTS.

DATE ENTERED 15 MAR 24	YOUR ORDER NO. 25538596	DATE SHIPPED 15 MAR 24	INVOICE DATE	INVOICE NUMBER 765150
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ACCOUNT NO. 14849 11:58
STEPHEN GMC CADILLAC INC -CASH
1097 FARMINGTON AVE
BRISTOL, CT 06010

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O

900031

SHIP VIA		SLSM	B/L NO.	TERMS	F.O.B.		
FEDEX AW		6551	860)584-7306	CASH	GRAPEVINE, TX		
ORD	SHIP	B.O.	PART NUMBER	DESCRIPTION	LIST	NET	AMOUNT
1	1	0	12740076 RACK CORE DEPOSIT	0000 ENGINE	2737.00	2480.00 7000.00	2,480.00 7,000.00
THANKS TONY!!!! SPO HERE AW							
DISCLAIMER OF WARRANTY: ALL PARTS AND ACCESSORIES ARE SOLD BY THE DEALERSHIP AS-IS. ANY WARRANTIES ON THE PARTS OR PRODUCTS DESCRIBED ABOVE ARE THOSE OF THE MANUFACTURER OR DISTRIBUTOR OF THE PARTS OR PRODUCTS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE SAME. THE DEALERSHIP NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PARTS OR PRODUCTS. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. THIS DISCLAIMER IN NO WAY AFFECTS THE PROVISIONS OF ANY MANUFACTURER OR DISTRIBUTOR WARRANTIES.							
						PARTS	9,480.00
						SUBLET	
						FREIGHT	0.00
						SALES TAX	0.00
						TOTAL	\$9,480.00

REMITTANCE ADVICE
DETACH AND RETAIN

STEPHEN CADILLAC GMC, INC.
BRISTOL, CT 06010

CHECK NO.

80360

NET
AMOUNT

\$9,480.00

VIN

Odometer 16862

2023 GMC Yukon

Control Module	Type	DTC Code	Symptom Byte	DTC Description	Symptom Description	Status
All ▼						
Restraints Occupant Classification System Module - Passenger		U1611	00	Lost Communication with Engine/Powertrain Control Module on CAN Bus 2	---	Failed Since DTC Cleared
Body Control Module		U152B	00	Body Control Module LIN Bus 7	---	History
Wireless Accessory Charging Module		U0146	00	Lost Communication with Serial Data Gateway Module	---	Failed Since DTC Cleared
Parking Assist Control Module		U0101	00	Lost Communication with Transmission Control Module	---	History
Parking Assist Control Module		U0131	00	Lost Communication with Power Steering Module	---	History
Parking Assist Control Module		U0132	00	Lost Communication with Front Suspension Leveling/Lifting Hydraulic Power Pack Module	---	History
Parking Assist Control Module		U0140	00	Lost Communication with Body Control Module	---	History
Parking Assist Control Module		U0422	00	Invalid Data Received From Body Control Module	---	Failed Since DTC Cleared
Parking Assist Control Module		U1607	00	Lost Communication with Serial Data Gateway Module on CAN Bus 1	---	History
Parking Assist Control Module		U1608	00	Lost Communication with Serial Data Gateway Module on CAN Bus 2	---	History
Parking Assist Control Module		U160F	00	Lost Communication with Brake System Control Module 1 on CAN Bus 1	---	History
Parking Assist Control Module		U1610	00	Lost Communication with Brake System Control Module 1 on CAN Bus 2	---	History
Parking Assist Control Module		U1611	00	Lost Communication with Engine/Powertrain Control Module on CAN Bus 2	---	History
Parking Assist Control Module		U1614	00	Lost Communication with Image Processing Module 1 - Processor 1 on CAN Bus 1	---	History
Parking Assist Control Module		U1615	00	Lost Communication with Image Processing Module - Processor 1 on CAN Bus 2	---	History
Brake System Control Module		C159C	49	Trailer Brake Control Switch	Internal Malfunction	History
Serial Data Gateway Module		U0183	00	Lost Communication with Trailer Lamp Control Module	---	Failed Since DTC Cleared
Video Processing Module		B1595	12	Frontview Camera LVDS (Low Voltage Differential Signaling) Coaxial Signal	Circuit Short to Battery	Failed Since DTC Cleared
Video Processing Module		B1597	29	Right Sideview Camera LVDS (Low Voltage Differential Signaling) Coaxial Signal	Performance - Signal Invalid	Failed Since DTC Cleared

Control Module	Type	DTC Code	Symptom Byte	DTC Description	Symptom Description	Status
	All ▼ ↑					
Video Processing Module		B1A68	46	Front View Driver Information Camera	Calibration/Parameter Memory Malfunction	Failed Since DTC Cleared
Video Processing Module		B1A68	54	Front View Driver Information Camera	Missing Calibration	Failed Since DTC Cleared
Video Processing Module		U0140	00	Lost Communication with Body Control Module	- - -	Failed Since DTC Cleared
Video Processing Module		U0146	00	Lost Communication with Serial Data Gateway Module	- - -	Failed Since DTC Cleared
Video Processing Module		U0401	00	Invalid Data Received From Engine/Powertrain Control Module	- - -	Failed Since DTC Cleared
Video Processing Module		U0447	00	Invalid Data Received from Serial Data Gateway Module	- - -	History
Transfer Case Control Module		U0447	00	Invalid Data Received from Serial Data Gateway Module	- - -	History

MAKE :
MODEL :

Vacuum result

Vacuum time: 15:00 min.
Warranty Code:
gjkqs84jukid6P1%ahQJ

VEHICLE DATA

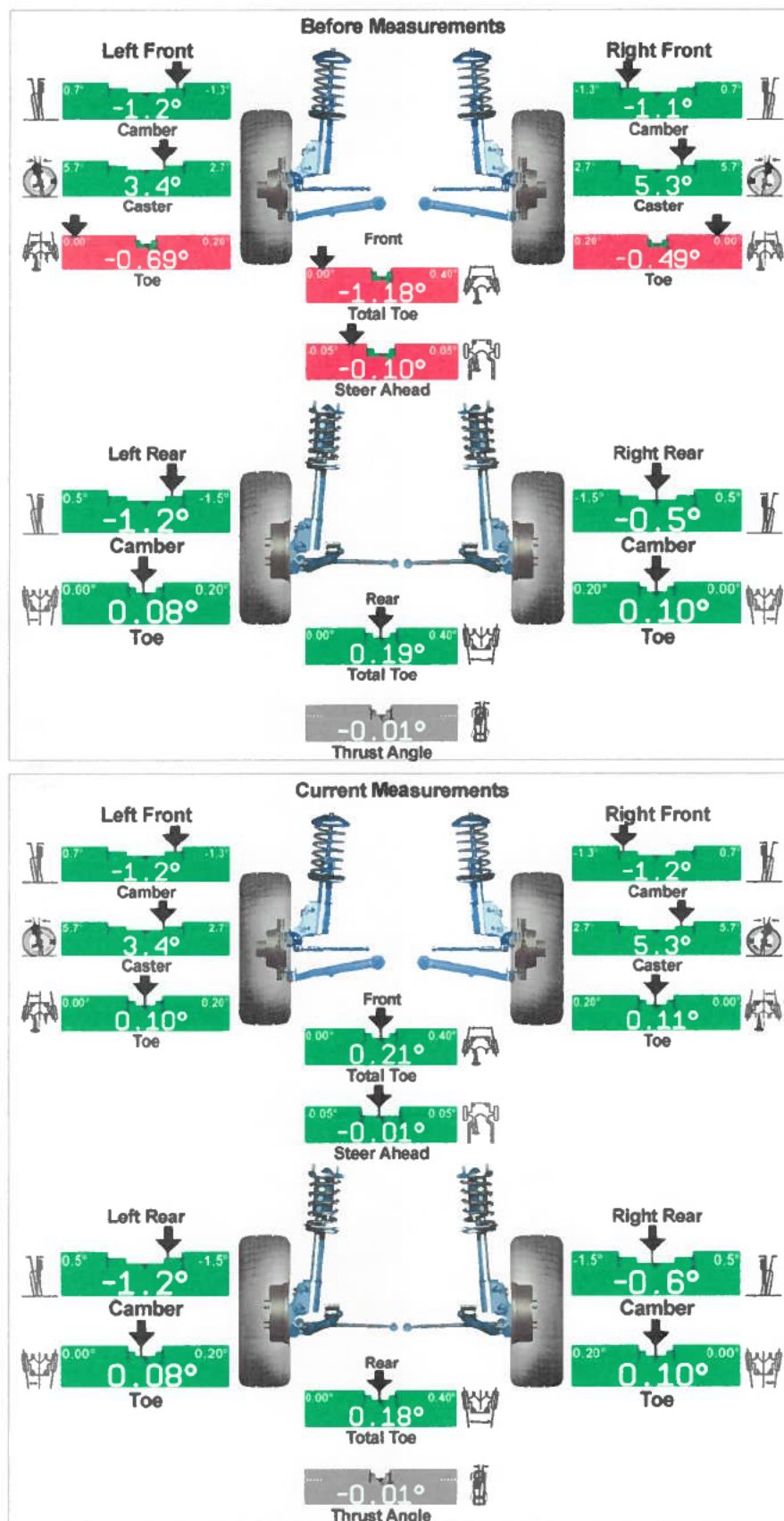
VIN: [REDACTED]
YEAR: 2023
MAKE: GMC
MODEL: YUKON

Diagnostic Pressures

Ambient Temp.: 67.7 °F
Humidity: 21 %
HS Pressure: 66.62 psi
LS Pressure: 65.61 psi



GMC : Yukon Denali : 2023 : 4X4 : with Air Suspension (RPO F47) 4-Wheel Total Alignment



• One or more values are not within specification. Tire wear, handling and safety problems may result.

CUSTOMER NO	149259	ADVISOR	JOSE COLON	TAG NO	152496	INVOICE DATE	04/02/24	INVOICE NO	GCWS900031
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PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
JOB # 2	1	12658178	BELT KIT 1.066 Y	46.05	46.05	82.43	82.43
JOB # 2	1	12669858	BELT 1.066 Y	34.48	34.48	61.72	61.72
JOB # 2	2	12682391	GASKET 1.079 Y	0.56	1.12	1.00	2.00
JOB # 2	1	13579648	SEAL 9.222 Y	9.43	9.43	16.88	16.88
JOB # 2	1	13579646	SEAL 9.222 Y	10.05	10.05	17.99	17.99
JOB # 2	1	12679867	GASKET 3.901 Y	0.82	0.82	1.47	1.47
JOB # 2	2	12346290	COOLANT 8.800 N	13.95	27.90	24.97	49.94
JOB # 2	1	12740076	ENGINE 0.000 N	9480.00	9480.00	11260.20	11260.20
JOB # 2	-1	12740076	CORE RETURN	7000.00	-7000.00	7000.00	-7000.00
JOB # 2	1	12691785	TUBE 1.745 Y	9.55	9.55	17.09	17.09
JOB # 2	1	84977658	BLOCK 2.483 Y	70.15	70.15	109.19	109.19
JOB # 2	8	19432337	OIL 8.800 N	4.09	32.72	7.32	58.56

JOB # 2 COST TOTAL 3440.20

JOB # 2 TOTAL PARTS 5962.59

JOB # 2 TOTAL LABOR & PARTS 10085.20

COMMENTS-----

DELETED OPERATION(S)-----

47PNZMISC MISC AUTO TRANS

R/O TAX 0.00

R/O TOTALS 10157.49

WARRANTY CLAIM DETAIL TOTALS-----

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
000001	1152.49	6005.01	0.00	0.00	0.00	0.00	0.00	10157.49
			0.00	0.00	0.00	0.00	0.00	10157.49

4-23

861802
over
10K

CUSTOMER NO	149259	ADVISOR	JOSE COLON	TAG NO	152496	INVOICE DATE	04/02/24	INVOICE NO	GCWS900031
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LABOR & PARTS

J# 1 36PNZMISC CAMPAIGNS HOURS: 0.20 TECH(S):17816 29.87

N222384930): Trailer Brake Control Switch Exp Mar 31, 2025

CUSTOMER SATISFACTION PROGRAM

REPLACE TRAILER BRAKE CONTROL SWITCH

9106555 .2

CLAIM # 900031

PARTS-----QTY--FP-NUMBER-----DESCRIPTION-----U/COST---E/COST---U/PRICE

JOB # 1 1 86515222 SWITCH 4.710 Y 23.70 23.70 42.42 42.42

JOB # 1 COST TOTAL 23.70

JOB # 1 TOTAL PARTS 42.42

JOB # 1 TOTAL LABOR & PARTS 72.29

J# 2+16PNZ ENGINE MAJOR HOURS: 27.60 TECH(S):17816 4122.61

Added Operation (BASIL @ 03/14/2024 14:37)

CUSTOMER STATES WHILE DRIVING ON HIGHWAY, DRIVER INFORMATION
CENTER ALERTED HIM TO PUT VEHICLE IN NEUTRAL, THEN ENGINE
STALLED AND WOULD NOT RESTART. CUSTOMER HAD VEHICLE TOWED
TO DEALER.

NOTE: TOW TRUCK DRIVER WAS NOT ABLE TO PUT VEHICLE IN
NEUTRAL GEAR TO REMOVE VEHICLE FROM FLAT BED.

ENGINE SEIZED

VEHICLE TOW IN. NECESSARY TO DISABLE TRANSMISSION FROM PARK
POSITION TO PUSH VEHICLE INTO SERVICE FACILITY. ENGINE WILL
NOT CRANK. ENGINE SEIZED. DRAIN ENGINE OIL AND FOUND METAL
DEBRIS IN OIL. REMOVE VALVE COVERS TO CHECK FOR DISCONNECT
ROCKER ARMS. REMOVE PS GEAR AND FRONT AXLE TO REMOVE OIL PAN
ASSY. FOUND CYLINDERS 5,6,7 & 8 ROD BEARINGS SEIZED. METAL
CONTAMINATION IN RADIATOR AND FUSE BLOCK SHORTED DUE TO
ENGINE START ATTEMPT WITH SEIZED ENGINE.

REPLACE ENGINE ASSY, RADIATOR, FUEL PIPES, OIL COOLER HOSE,
INCLUDING THE TRANSFER OF ASSOCIATED ENGINE PARTS.

4067490 20.8 + 6.8 OLH TO DISASSEMBLE AND REASSEMBLE OEM ENG

OEM ENGINE SERIAL: N1221993MFYX0339

REPLACEMENT ENGINE SERIAL: N1240594N444X0156

RECOVER AND RECHARGE AC SYSTEM. PERFORM WHEEL ALIGNMENT.

ROAD TEST AND COMPLIMENTARY WASH AND VACUUM.

CLAIM # 900031

PARTS-----QTY--FP-NUMBER-----DESCRIPTION-----U/COST---E/COST---U/PRICE

JOB # 2 1 85575817 RADIATOR 1.219 * Y 315.15 315.15 564.12 564.12

JOB # 2 1 85136335 HOSE 1.540 Y 81.81 81.81 146.44 146.44

JOB # 2 1 24504031 SEAL 1.516 Y 9.92 9.92 17.76 17.76

JOB # 2 2 12657093 GASKET 3.270 Y 10.38 20.76 18.58 37.16

JOB # 2 10 11546600 BOLT 3.275 N 5.45 54.50 9.76 97.60

JOB # 2 8 12626354 GASKET 3.270 Y 2.04 16.32 3.65 29.20

JOB # 2 1 15035747 SEAL 3.611 Y 11.23 11.23 20.10 20.10

JOB # 2 1 15077362 SEAL 3.611 Y 10.12 10.12 18.11 18.11

JOB # 2 2 12726902 SEAL KIT 3.331 Y 63.31 126.62 113.32 226.64

JOB # 2 1 12679463 PIPE 3.163 Y 7.52 7.52 13.46 13.46

JOB # 2 1 12703596 PIPE 3.163 Y 51.01 51.01 91.31 91.31

JOB # 2 1 12703668 PIPE 3.163 Y 12.97 12.97 23.22 23.22