

STEPHEN AUTOMALL CENTRE

1097 Farmington Avenue • BRISTOL, CONNECTICUT 06010

www.ctautomall.com

Cadillac • Buick • GMC

800-479-3950

860-584-7382



TOYOTA

Toyota

800-479-9326

860-584-7406

Collision Center

800-540-4808

860-584-7403

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01PNZ1000	SERVICE A	MI	0.00	01PNZ12000	SERVICE B	MI	0.00
01PNZ15000	SERVICE C	MI	0.00	52PNZROTAT	ROTATE TIRES	MO	24.00
36PNZ	CAMPAIGN CHECK	MI	0.00	10PNZFUEL7500	AC DELCO FUEL MAINT	MI	29.99
10PNZFUEL15000	FUEL SYSTEM MAINT	MI	269.99				

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
04/29/24		17654	152496	17816	I	24PNZMISC	MISC FT. SUSPENSION
				17816	W	34PNZ	REAR AXLE
				17816	W	34PNZMISC	MISC DIFF REPAIRS
03/13/24		16862	152496	17816	I	05PNZCOURTESY	COURTESY TRANSPORTAT
				17816	W	36PNZMISC	CAMPAIGNS
				17816	W	16PNZ	ENGINE MAJOR

SALESPERSON NO.

S E R V I C E

STATE REG# 3

TERMS	YEAR/MAKE/MODEL 23/GMC/YUKON/4DR 4WD	PRODUCTION DATE	STOCK NO.
CASH <input type="checkbox"/>		DELIVERY DATE	DELIVERY MILES
CREDIT CARD <input type="checkbox"/>		08/20/22	19
CHECK <input type="checkbox"/>		SELLING DEALER NO.	R.O. DATE
(PRIOR APPROVAL) <input type="checkbox"/>			05/24/24
OTHER <input type="checkbox"/>		CONTRACT NO.	EXPIRATION DATE
CALL WHEN READY		EXPIRATION MILES	TAG NO.
<input type="checkbox"/> YES <input type="checkbox"/> NO		TURBO	PNZZ
SAVE REMOVED PARTS FOR CUSTOMER	BUSINESS PHONE	AIR COND	P S Y
<input type="checkbox"/> YES <input type="checkbox"/> NO		TRANS	A
		MILEAGE	18,263
		ADVISOR NO.	152496
		ADVISOR	JOSE COLON

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of your employment. This permission is hereby acknowledged on above vehicle to secure the collection including reasonable attorney fees should this become delinquent.

APPOINTMENT: Yes No

LABOR RATE: 175.00

- JOB**
- W** **MISC STEERING**
CUSTOMER STATES SERVICE ECS LIGHT HAS COME ON PLEASE CHECK AND ADVISE
 - W** **MISC.FRONT END**
CUSTOMER STATES HE HEARS AND CLUNK IN FRONT END PLEASE REPLACE SOP PART

SPOKE TO:

TIME CALLED:

REPAIRS:

AMOUNT:

BY:

ORIGINAL ESTIMATE \$ **0** ADDITIONAL ESTIMATE \$

ADD EST. OK'D BY:

DATE: TIME: EEMPL:

WAIVER OF ADVANCE ESTIMATE

I voluntarily request that repairs be performed on my vehicle without an advance estimate of their cost. By signing this form, I authorize reasonable and necessary costs to remedy the problems complained of up to a maximum of \$ _____. The repair shop may not exceed this amount without my written or oral consent.

ID OF VEHICLE: YEAR MAKE OR MODEL ID NO:

DATE: TIME:

X _____ CUSTOMER SIGNATURE

Customer Information - All Repairs Must Be Cash Or Credit Card, Authorizable Insurable Personal Check, or Certified Bank Check Made Payable To The Customer, No Returns On Credit Card Purchases.

We Accept - Mastercard, American Express, VISA

All Vehicles Must Be Picked Up Between 7:00 A.M. And 6:00 P.M. Monday Thru Friday. All Repairs In Excess Of \$200.00 Must Be Picked Up At A Prearranged Time. Insurance Regulations Prohibit Us From Loaning Vehicles. We Do Have Rental Cars Available



VIN



Odometer 18263

2023 GMC Yukon White

Control Module	Type	DTC Code	Symptom Byte	DTC Description	Symptom Description	Status
	All					
Brake System Control Module		C0051	28	Steering Wheel Angle Sensor Signal	Performance - Bias Level Out of Range	History
Body Control Module		U152B	00	Body Control Module LIN Bus 7	---	History
Parking Assist Control Module		U0101	00	Lost Communication with Transmission Control Module	---	Current
Parking Assist Control Module		U0131	00	Lost Communication with Power Steering Module	---	Current
Parking Assist Control Module		U0132	00	Lost Communication with Front Suspension Leveling/Lifting Hydraulic Power Pack Module	---	Current
Parking Assist Control Module		U0140	00	Lost Communication with Body Control Module	---	Current
Parking Assist Control Module		U1607	00	Lost Communication with Serial Data Gateway Module on CAN Bus 1	---	Current
Parking Assist Control Module		U1608	00	Lost Communication with Serial Data Gateway Module on CAN Bus 2	---	Current
Parking Assist Control Module		U160F	00	Lost Communication with Brake System Control Module 1 on CAN Bus 1	---	Current
Parking Assist Control Module		U1610	00	Lost Communication with Brake System Control Module 1 on CAN Bus 2	---	Current
Parking Assist Control Module		U1611	00	Lost Communication with Engine/Powertrain Control Module on CAN Bus 2	---	Current
Parking Assist Control Module		U1614	00	Lost Communication with Image Processing Module 1 - Processor 1 on CAN Bus 1	---	Current
Parking Assist Control Module		U1615	00	Lost Communication with Image Processing Module - Processor 1 on CAN Bus 2	---	Current
Parking Assist Control Module		U3000	57	Control Module	Invalid / Incompatible Software Component	History
Video Processing Module		U0401	00	Invalid Data Received From Engine/Powertrain Control Module	---	Failed Since DTC Cleared
Video Processing Module		U0447	00	Invalid Data Received from Serial Data Gateway Module	---	History



Programming Receipt

Provide this document as proof of a completed programming service

VIN: [REDACTED]

Warranty Claim Code: [REDACTED]

Job Card: [REDACTED]

Controller: Power Steering Control Module

Function: Setup

Timestamp: Wed May 29 12:40:25 EDT 2024

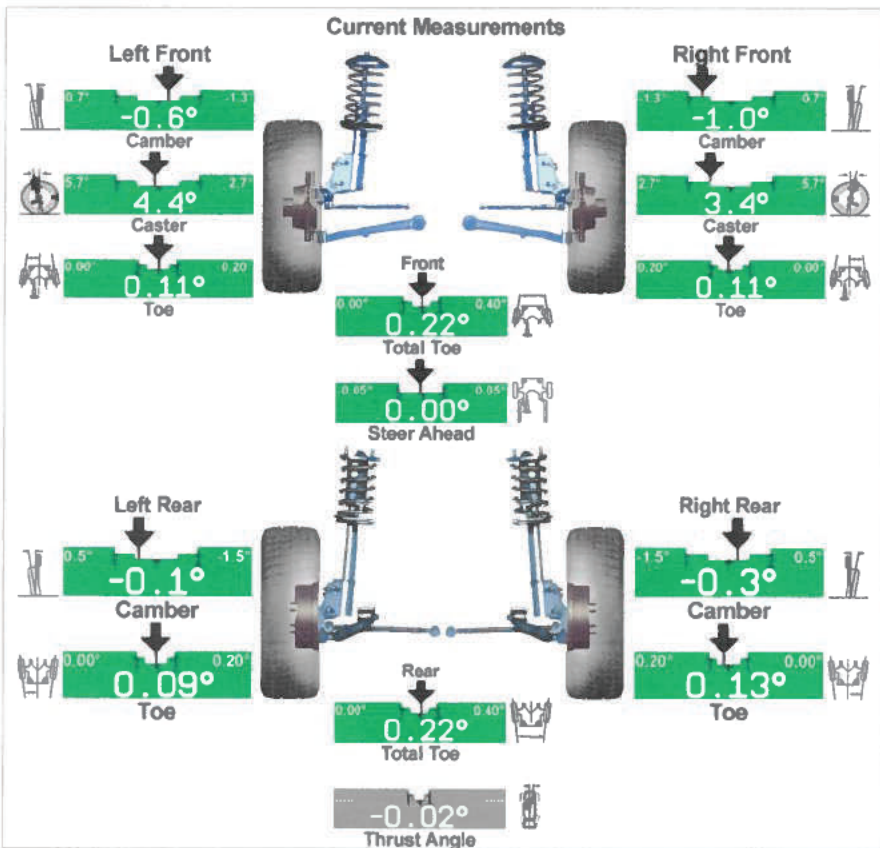
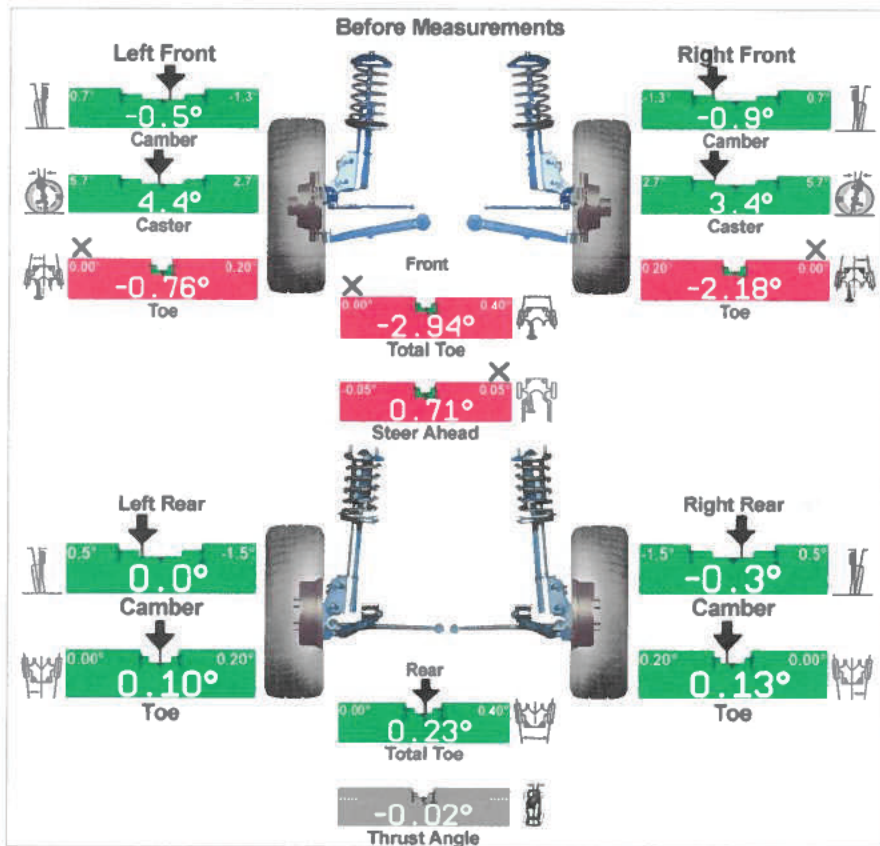


Programming Receipt

Provide this document as proof of a completed programming service

VIN: [REDACTED]
Warranty Claim Code: [REDACTED]
Job Card: [REDACTED]
Controller: Power Steering Control Module
Function: Programming
Timestamp: Wed May 29 12:36:27 EDT 2024

GMC : Yukon Denali : 2023 : 4X4 : with Air Suspension (RPO F47)
 4-Wheel Total Alignment



• One or more values are not within specification. Tire wear, handling and safety problems may result.

CUSTOMER NO	ADVISOR JOSE COLON	TAG NO 152496	INVOICE DATE 05/29/24	INVOICE NO
	LABOR RATE 149.37	MILEAGE 18,263	COLOR WHITE/	STOCK NO
	YEAR / MAKE / MODEL 23/GMC/YUKON/4DR 4WD	DELIVERY DATE 08/20/22	DELIVERY MILES 19	
		SELLING DEALER NO	PRODUCTION DATE	
	F T E NO	P O NO	R O DATE 05/24/24	
REFERENCE PHONE	BUSINESS PHONE	COMMENTS		

MO: [REDACTED]

LABOR & PARTS-----
 J# 2 41PNZFALN MISC.FRONT END HOURS: 3.30 TECH(S):17816 492.92

CUSTOMER STATES HE HEARS AND CLUNK IN FRONT END PLEASE
 REPLACE SOP PART
 VERIFIED CUSTOMER CONCERN FOUND INTERNAL NOISE COMING FROM
 INSIDE OF RACK AND PINION WILL NEED REPLACEMENT AT THIS TIME
 REMOVED AND REPLACED RACK AND PINION AND VERIFIED ALL IS
 WORKING AT THIS TIME
 PERFORMED ALIGNMENT AND ROAD TESTED VERIFIED ALL IS OK AT
 THIS TIME
 7421770 Electric Belt Drive Rack and Pinion Steering Gear
 Replacement.
 CLAIM CODE# [REDACTED] PROGRAMMING
 CLAIM CODE# [REDACTED] SETUP

CLAIM # 904551							
PARTS-----	QTY--	FP-NUMBER-----	DESCRIPTION-----	U/COST---	E/COST---	U/PRICE	
JOB # 2	1	86544924	GEAR 6.508 Y	1119.88	1119.88	1925.59	1925.59
JOB # 2	-1	86544924	CORE RETURN	100.00	-100.00	100.00	-100.00
			JOB # 2 COST TOTAL	1019.88			
			JOB # 2 TOTAL PARTS			1825.59	
			JOB # 2 TOTAL LABOR & PARTS			2318.51	
			R/O TAX			0.00	
			R/O TOTALS			2318.51	

WARRANTY CLAIM DETAIL TOTALS-----

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	COG.....	MISC....	TAX....	TOTAL....
[REDACTED]	492.92	1825.59	0.00	0.00	0.00	0.00	0.00	2318.51
CLAIM TOTALS	492.92	1825.59	0.00	0.00	0.00	0.00	0.00	2318.51

APPROVED BY SIGNATURE