

STEPHEN AUTOMALL CENTRE

1097 Farmington Avenue • BRISTOL, CONNECTICUT 06010

www.ctautomall.com

Cadillac • Buick • GMC

800-479-3950

860-584-7382



TOYOTA

Toyota

800-479-9326

860-584-7406

Collision Center

800-540-4808

860-584-7403

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01PNZ1000 52PNZROTAT	SERVICE A ROTATE TIRES	MI MI	0.00 18.00	01PNZ12000 36PNZ	SERVICE B CAMPAIGN CHECK	MI MI	0.00 0.00

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
04/04/23		6124	732	146522	W	01PNZ0600743	GMC PROGRADE 2014

SALESPERSON NO.

S E R V I C E

STATE REG# 3

TERMS CASH ☐ CREDIT CARD ☐ CHECK ☐ (PRIOR APPROVAL) ☐ OTHER ☐	YEAR/MAKE/MODEL 23/GMC/YUKON/4DR 4WD	PRODUCTION DATE [REDACTED]	STOCK NO. [REDACTED]
CALL WHEN READY ☐ YES ☐ NO	CUSTOMER NO. [REDACTED]	SERVICE CONTRACT [REDACTED]	DELIVERY DATE 08/20/22
SAVE REMOVED PARTS FOR CUSTOMER ☐ YES ☐ NO	COLOR WHITE/	CONTRACT NO. [REDACTED]	DELIVERY MILES 19
APPOINTMENT ☒ Yes ☐ No	RECEIVED 08:46am	DATE 10/31/23	SELLING DEALER NO. [REDACTED]
	LABOR RATE 159.95	EXPIRATION DATE [REDACTED]	EXPIRATION MILES [REDACTED]
		EXPIRATION TAG NO. [REDACTED]	
		TURBO N	MMZ PNZZ
		AIR COND. Y	P.S. Y
		TRANS A	MILEAGE 13,538
		ADVISOR NO. 732	ADVISOR THOMAS P BERNIER
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. I further agree to pay all costs of collection including reasonable attorney fees should this become delinquent.			
X			

COMMENTS: [REDACTED], A: WAIT AT DEALER	SPOKE TO: [REDACTED]
1 C 01PNZLOF LUBE-OIL-FILTER PERFORM OIL AND FILTER CHANGE, RESET OIL LIFE MONITOR AND PERFORM 27 MULTI POINT INSPECTION.	TIME CALLED: [REDACTED]
2 C 52PNZROTAT ROTATE TIRES CUSTOMER REQUESTED TIRE ROTATION PER MAINTENANCE SCHEDULE	REPAIRS: [REDACTED]
	AMOUNT: [REDACTED]
	BY: [REDACTED]
	ORIGINAL ESTIMATE \$ 9495
	ADDITIONAL ESTIMATE \$
	ADD EST. OK'D BY
	DATE TIME EMPL.
	WAIVER OF ADVANCE ESTIMATE I voluntarily request that repairs be performed on my vehicle without an advance estimate of their cost. By signing this form, I authorize reasonable and necessary costs to remedy the problems complained of up to a maximum of \$. The repair shop may not exceed this amount without my written or oral consent.
	ID OF VEHICLE YEAR MAKE OR MODEL / O NO
	DATE TIME
	X CUSTOMER SIGNATURE
	Customer Information - All Repairs Must Be Cash Or Credit Card, Authorizable Insurable Personal Check, or Certified Bank Check Made Payable To The Customer. No Returns On Credit Card Purchases.
	We Accept - Mastercard, American Express, VISA
	All Vehicles Must Be Picked Up Between 7:00 A.M. And 6:00 P.M. Monday Thru Friday. All Repairs In Excess Of \$200.00 Must Be Picked Up At A Prearranged Time. Insurance Regulations Prohibit Us From Loaning Vehicles. We Do Have Rental Cars Available.

WAIT

MULTI-POINT VEHICLE INSPECTION (Condition of vehicle upon arrival)

10/31/2023

Repair Order

Service Advisor: Thomas

Service Technician: Michael

2023 GMC Yukon SUV/Crossover

VIN:

Odometer: 13,538 mi



Stephen Auto Mall Centre

✓ Checked and OK

⚠ May Require Attention Soon

✗ Requires Immediate Attention

— Not Inspected

ONSTAR DIAGNOSTICS

- ✓ OnStar Active
- ✓ Enrolled in Advanced Diagnostics Report
- ✓ Enrolled in Dealer Maintenance Notification
- ✓ Service History/Recall Check

ENGINE OIL & FILTER

- ✗ Engine oil *
- Oil life monitor * 0.78%
- Reset oil life monitor

LIGHTS

- ✓ Exterior lights

WINDSHIELD & WIPERS

- ✓ Wiper blade-driver
- ✓ Wiper blade-passenger
- ✓ Wiper blade-rear
- ✓ Windshield condition

12V BATTERY

- ✓ Battery test results** On
- ✓ Battery visual inspection
- ✓ Battery cables & connections

SYSTEMS, FLUIDS & VISIBLE LEAK INSPECTION

- ✓ Engine oil Filled
- ✓ Transmission
- ✓ Drive axle
- ✓ Transfer case
- ✓ Engine cooling system
- ✓ Power steering
- ✓ Fuel system
- ✓ Brake fluid reservoir
- ✓ Windshield washer fluid Filled

TIRE INSPECTION

Driver Front psi before 28 * psi set to 36 ⚠ Tread depth 6/32 — Wear pattern/damage	Passenger Front psi before 29 * psi set to 36 ⚠ Tread depth 6/32 — Wear pattern/damage
Driver Rear psi before 29 * psi set to 36 ⚠ Tread depth 6/32 — Wear pattern/damage	Passenger Rear psi before 29 * psi set to 36 ⚠ Tread depth 6/32 — Wear pattern/damage
✗ Rotation needed — Alignment needed — Balance needed	✓ Reset tire pressure monitor — Tire sealant expiration date:

BRAKES

Brakes: Good: 7mm or greater OK: 6mm to 4mm Bad: 3mm or less

Front Brakes ✓ Driver front 7mm or greater ✓ Passenger front 7mm or greater	Rear Brakes ✓ Driver rear 7mm or greater ✓ Passenger rear 7mm or greater
✓ Brake system	✓ Parking brake

VISIBLE & FUNCTIONAL INSPECTIONS

INSPECT (FIT, FORM, & FUNCTION)

- ✓ Safety belt components
- ✓ Exhaust system
- ✓ Accelerator pedal
- ✓ Passenger compartment air filter
- ✓ Engine air filter
- ✓ Hoses
- ✓ Belts
- ✓ Shocks and struts
- ✓ Steering components
- ✓ Axle boots or driveshaft & u-joints
- ✓ Compartment lift struts
- ✓ Floor mat secured, no interference with pedals

CHECK OPERATION

- ✓ Horn
- ✓ Ignition lock
- ✓ Starter switch
- ✓ Evaporative control system
- ✓ Backup camera
- LUBRICATE**
- ✓ Chassis components

* SAVI dongle device used to retrieve vehicle data

* External device used to retrieve vehicle data

** Courtesy battery testing can provide early warning of a potential battery failure. More extensive testing and analysis may be necessary to verify the actual need for battery replacement and/or warranty reimbursement.

Copyright 2023 General Motors. All Rights Reserved. All text, images and other content in this document are subject to the copyright and other intellectual property rights of GM. These materials may not be reproduced, distributed, or modified without the express written permission of GM.

All information provided as a part of this Multi-Point Vehicle Inspection will be used in accordance with the GM Privacy Statement found at www.gm.com/privacy.

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

CUSTOMER NO		ADVISOR THOMAS P BERNIER	732	TAG NO		INVOICE DATE 10/31/23	
		LABOR RATE 159.95		MILEAGE 13,538		COLOR WHITE/	
		YEAR / MAKE / MODEL 23/GMC/YUKON/4DR 4WD				DELIVERY DATE 08/20/22	DELIVERY MILES 19
						DELIVERY DEALER NO	PRODUCTION DATE
						DATE 10/31/23	
COMMENTS						MO: [REDACTED]	

LABOR & PARTS-----
J# 1 01PNZLOF LUBE-OIL-FILTER HOURS: TECH(S):77010 28.00
PERFORM OIL AND FILTER CHANGE, RESET OIL LIFE MONITOR AND
PERFORM 27 MULTI POINT INSPECTION.
PERFORMED OIL AND FILTER CHANGE, RESET OIL MONITOR IF
EQUIPPED AND PERFORM 27 MULTI POINT VEHICLE INSPECTION.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-	UNIT PRICE-	
JOB # 1	1	PK0638	OW20 DEXOS OIL & FI	45.95	45.95	45.95
JOB # 1	8	19432337	OIL 8.800 N	****	****	****
JOB # 1	1	19433949	FILTER 1.836 Y	****	****	****
JOB # 1 TOTAL PARTS						45.95
JOB # 1 TOTAL LABOR & PARTS						73.95

J# 2 52PNZROTAT ROTATE TIRES HOURS: TECH(S):77010 21.00
CUSTOMER REQUESTED TIRE ROTATION
PER MAINTENANCE SCHEDULE
PERFORMED TIRE ROTATION AS REQUESTED

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-	UNIT PRICE-	
JOB # 2 TOTAL PARTS						0.00
JOB # 2 TOTAL LABOR & PARTS						21.00

MISC-----	CODE-----	DESCRIPTION-----	CONTROL NO-----	
JOB # A	61DI	ENVIRONMENTAL DISPOSAL FEE		3.75
TOTAL - MISC				3.75

COMMENTS-----
[REDACTED] A:WAIT AT DEALER

TOTALS-----

*****	TOTAL LABOR....	49.00
* ** IMPORTANT INFORMATION **	TOTAL PARTS....	45.95
* WE THANK YOU FOR CHOOSING US TO SERVICE YOUR VEHICLE	TOTAL SUBLET...	0.00
*	TOTAL G.O.G....	0.00
* YOU WILL RECEIVE A QUESTIONNAIRE FROM G.M.	TOTAL MISC CHG.	3.75
*	TOTAL MISC DISC	0.00
* THIS IS OUR REPORT CARD. IF FOR SOME REASON YOU	TOTAL TAX.....	6.27
* CANNOT ANSWER "COMPLETELY SATISFIED" PLEASE	TOTAL INVOICE \$	104.97
* CONTACT THE SERVICE MANAGER AT 860-584-7394 OR		
[REDACTED]		



10/31/2023 10:12AM 01
001300#8803 SERVICE

LABOR \$104.97

ITEMS 10
CHARGE \$104.97