

11/13/2025
10:22:10

HISTORY LISTING

PAGE 1

CUSTOMER NAME [REDACTED] SERIAL NO. : [REDACTED]

R.O NO. : [REDACTED] R.O DATE : 10/27/2025 R.O TYPE : S
MILEAGE : 80795 ADVISOR NO. : [REDACTED]

JOB NUMBER : 1 OPERATION 27GCZCEL OP. DESC. CHECK ENGINE LIGHT
SALE TYPE : C TECHNICIAN NO(S). [REDACTED]
COMPLAINT : CUSTOMER STATES SERVICE ENGINE SOON LIGHT OR CHECK ENGINE
LIGHT HAS BEEN COMING ON IN VEHICLE.
--CHECK AND ADVISE--
CORRECTION : multiple codes caused by low voltage. reset all modules and
cleared code

JOB NUMBER : 2 OPERATION [REDACTED] OP. DESC. MULTIPOINTINSPECTION
SALE TYPE : C TECHNICIAN NO(S). 146982
COMPLAINT : CUSTOMER REQUESTS MULTIPOINT INSPECTION
(ELECTRONIC MPVI COMPLETED BY YOUR PERSONAL GM TECHNICIAN)
===
CAUSE : ASSISTING THE CUSTOMER WITH PROTECTING THEIR INVESTMENT
===
CORRECTION : MULTIPOINT VEHICLE INSPECTION COMPLETED
ACTION PLAN PROVIDED TO CUSTOMER FOR REVIEW & APPROVAL
===
KNOW YOUR VEHICLE REPORT PROVIDED TO CUSTOMER AT DELIVERY
===
THANK YOU FOR YOUR BUSINESS!!
MAKE IT A HENDRICK DAY!!

JOB NUMBER : 3 OPERATION [REDACTED] OP. DESC. STARTER
SALE TYPE : C TECHNICIAN NO(S). 146982
COMPLAINT : REPLACE STARTER
CORRECTION : REPLACED STARTER

JOB NUMBER : 4 OPERATION [REDACTED] OP. DESC. BATTERY YELLOW
SALE TYPE : C TECHNICIAN NO(S). 146982
COMPLAINT : MPVI: BATTERY - YELLOW
CORRECTION : replaced battery and reset system

JOBS RECOMMENDED NOT DONE / DONE ELSEWHERE / REFUSED:
[REDACTED] HEADLAMP RECOMMENDED NOT DONE-DUE 10/17/25
COMPLAINT : REPLACE HEADLAMP ASSY

R.O NO. : 12850 R.O DATE : 10/14/2025 R.O TYPE : S
MILEAGE : 80281 ADVISOR NO. : [REDACTED]

JOB NUMBER : 1 OPERATION [REDACTED] OP. DESC. A/C INOPERATIVE
SALE TYPE : C TECHNICIAN NO(S). 146860
COMPLAINT : A/C blowing hot
CORRECTION : CONNECTED AC LINE

11/13/2025
10:22:10

HISTORY LISTING

PAGE 2

JOB NUMBER : 2 OPERATION [REDACTED] OP. DESC. GENERAL CONCERN
SALE TYPE : C TECHNICIAN NO(S). 146860
COMPLAINT : service headlamp message on cluster.
CAUSE : HEADLAMP HAS MOISTURE
CORRECTION : QUOTED HEADLAMP REPLACEMENT- \$2899.00

JOB NUMBER : 3 OPERATION [REDACTED] OP. DESC. MULTIPOINTINSPECTION
SALE TYPE : C TECHNICIAN NO(S). 146860
COMPLAINT : CUSTOMER REQUESTS MULTIPOINT INSPECTION
(ELECTRONIC MPVI COMPLETED BY YOUR PERSONAL GM TECHNICIAN)
====
CAUSE : ASSISTING THE CUSTOMER WITH PROTECTING THEIR INVESTMENT
====
CORRECTION : MULTIPOINT VEHICLE INSPECTION COMPLETED
ACTION PLAN PROVIDED TO CUSTOMER FOR REVIEW & APPROVAL
====
KNOW YOUR VEHICLE REPORT PROVIDED TO CUSTOMER AT DELIVERY
====
THANK YOU FOR YOUR BUSINESS!!
MAKE IT A HENDRICK DAY!!

JOB RECOMMENDED NOT DONE / DONE ELSEWHERE / REFUSED:
[REDACTED] HEADLAMP RECOMMENDED NOT DONE-DUE 10/17/25
COMPLAINT : REPLACE HEADLAMP ASSY

R.O NO. : 12705 R.O DATE : 10/08/2025 R.O TYPE : S
MILEAGE : 79801 ADVISOR NO. : 146853

JOB NUMBER : 1 OPERATION [REDACTED] OP. DESC. BASIC DIAGNOSIS
SALE TYPE : C TECHNICIAN NO(S). 146860
COMPLAINT : CUST STATES SERP BELT BROKE. WILL NOT STAY RUNNING AND WILL
CUT OFF.
CAUSE : DIAG NEC.
CORRECTION : COMPLETED see line 8

JOB NUMBER : 2 OPERATION [REDACTED] OP. DESC. GM CERTIFIED QLUBE
SALE TYPE : C TECHNICIAN NO(S). 146860
COMPLAINT : CUSTOMER REQUESTS BASIC GM CERTIFIED QUICKLUBE
CHANGE ENGINE OIL & FILTER. LUBE CHASSIS WHERE APPLICABLE.
TOP OFF ALL FLUIDS & RESET OIL LIFE INDICATOR
USING DEXOS FULL SYNTHETIC OIL
CAUSE : =====
CORRECTION : COMPLETED GM CERTIFIED QUICKLUBE SERVICE PER REQUEST
RESET OIL LIFE INDICATOR.

JOB NUMBER : 3 OPERATION [REDACTED] OP. DESC. WASHER CONCERN
SALE TYPE : C TECHNICIAN NO(S). 146860
COMPLAINT : CUST STATES WINDSHIELD WASHERS NOT SPRAYING.
CORRECTION : see line 6

Jim Hudson



CEL

ADVISOR	BRETT OSGOOD	4700159	TAD NO.	515	INVOICE DATE	07/14/25	
LABOR RATE			LICENSE NO.		MILEAGE	75,304 /	
YEAR / MAKE / MODEL	22/CADILLAC TRUCK/ESCALADE ESV/4DR 4					DELIVERY DATE	
						DELIVERY MILES	
						SELLING DEALER NO.	3 3 0
						PRODUCTION DATE	
						R.O. DATE	05/29/25

RESIDENCE PHONE

BUSINESS PHONE

COMMENTS

MO: 75309

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----

1	24504031	SEAL 1.516	
3	12346290	COOLANT 8.800	
1	85575817	RADIATOR 1.219 *	
1	85136335	HOSE 1.540	
1	12737081	FILTER 1.836	
	PF63		
8	19352900	OIL 8.800	
	OW20 DEXOS		
1	85015815	BLOCK 2.483	
-1	12740076	CORE RETURN	

WARRANTY
WARRANTY
WARRANTY
WARRANTY
WARRANTY

WARRANTY

WARRANTY

WARRANTY

TOTAL - PARTS

0.00

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX OLCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR					
J# 3	MPVI INSPECTION	TECH(S):300075	INTERNAL		
	PERFORM MPVI INSPECTION				
	PERFORM MPVI INSPECTION AND PROVIDE RESULTS				

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX OLCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----

LABOR					
J# 4	OPEN FSA	TECH(S):300075	WARRANTY		

Product Safety Recall N252494000
L87 Engine Loss of Propulsion
REPLACED ENGINE, TRY START BUT WONT PERFORM DIAGS ON
STARTING SYSTEM FOUND FUSE BOX ON TOP BATTERY HAVE FUSE BLOW
250AMP. REPLACED FUSE BOX AND RECHECK CAR START. DROVE CAR
AND RECHECK ALL FLUID IS GOOD.
COLD ENGINE
NEW ENGINE
LABOR OP 9900927 18.4 HRS 1.2HRS A/C RECOVERY/CHARGER

JOB# 4 TOTALS-----

JOB# 4 JOURNAL PREFIX OLCS JOB# 4 TOTAL 0.00

JOB# 5 CHARGES-----

LABOR					
J# 5	ENGINE REPAIR	TECH(S):300075	INTERNAL		

REPLACED ENGINE, TRY START BUT WONT PERFORM DIAGS ON
STARTING SYSTEM FOUND FUSE BOX ON TOP BATTERY HAVE FUSE BLOW
250AMP. REPLACED FUSE BOX AND RECHECK CAR START. DROVE CAR
AND RECHECK ALL FLUID IS GOOD.
COLD ENGINE
NEW ENGINE
LABOR OP 9900927 18.4 HRS 1.2HRS A/C RECOVERY/CHARGER

IMPORTANT

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GENERAL MOTORS IN THE NEXT
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YOU CANNOT GRADE US
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CONTACT US IMMEDIATELY
THANK YOU.

JIM HUDSON BUICK
GMC CADILLAC, INC.
(803) 783-0110

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CUSTOMER'S SIGNATURE



THE FEELING IS GENUINE

Thank You!

Jim Hudson



ADVISOR		TAG NO.		INVOICE DATE	
BRETT OSGOOD		4700159 515		07/14/25	
LABOR RATE		LICENSE NO.		MILEAGE	
				75,304 /	
YEAR / MAKE / MODEL		DELIVERY DATE		DELIVERY MILES	
22/CADILLAC TRUCK/ESCALADE ESV/4DR 4					
VEHICLE ID NO.		SELLING DEALER NO.		PRODUCTION DATE	
4 3 3 0					
M. G. DATE					
				05/29/25	
BUSINESS PHONE		COMMENTS			

MO: 75309

JOB# 5 TOTALS-----

JOB# 5 JOURNAL PREFIX OLCS JOB# 5 TOTAL 0.00

JOB# 6 CHARGES-----

LABOR-----
J# SUPPLEMENT TIME TECH(S):300075 INTERNAL
ADDITIONAL TIME FOR PROPER REPAIR, DOCUMENTATION & TRAINING
TIME PAID APPROVED BY MANAGEMENT ONLY

JOB# 6 TOTALS-----

JOB# 6 JOURNAL PREFIX OLCS JOB# 6 TOTAL 0.00

JOB# 7 CHARGES-----

LABOR-----
J# ENGINE DIAG TECH(S):300075 WARRANTY
CUSTOMER STATES AFTER REPLACING THE ENGINE THE NEW BELT IS
SHREDDING AND HITTING THE PLENUM
BELT IS SHREDDING
REPLACED BELT

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
	1		BELT 1.066		
				TOTAL - PARTS	0.00

JOB# 7 TOTALS-----

JOB# 7 JOURNAL PREFIX OLCS JOB# 7 TOTAL 0.00

COMMENTS-----

6-20-25
TALKING WITH CUSTOMER- BETWEEN CUSTOMER/ CADILLAC/ AND NICK- CAR NEEDS
ENGINE WITH L87 RECALL BUT RECALL IS NOT OPEN AT THIS TIME. CUSTOMER WILL
NEED TO PAY FOR ENGINE TO BE REPAIR THEN GET REIMBURSED THROUGH CADILLAC
ONCE THE RECALL COMES OPEN.

RECOMMENDED NOT DONE/ DECLINED SERVICES-----

THE FOLLOWING SERVICES WERE DECLINED ON TODAYS

WICHT PLEASE CALL US TO SCHEDULE THESE SERVICES.

COMPLAINT: BRAKE CONCERN TECH: 300075
REAR BRAKE SENSOR IS BROKE, BRAKE PADS STILL 50% LEFT
COMMENTS:

IMPORTANT

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CUSTOMER'S SIGNATURE



Parts

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ADVISOR	BRETT OSGOOD	4700159	TAG NO.	515	INVOICE DATE	07/14/
LABOR RATE	LICENSE NO.		MILEAGE	75,304	COLOR	
YEAR / MAKE / MODEL	22/CADILLAC TRUCK/ESCALADE ESV/4DR 4				DELIVERY DATE	DELIVERY MILES
VEHICLE ID NO.	3 3 0				SELLING DEALER NO.	PRODUCTION DATE
DATE					R.O. DATE	05/29/25
BUSINESS PHONE					M0: 75309	
COMMENTS						

TOTALS

ALL GM PARTS INSTALLED AT THIS FACILITY ARE BACKED BY A
24 MONTH UNLIMITED MILEAGE PARTS AND LABOR WARRANTY
SOME REPLACEMENT PARTS/ASSEMBLIES MAY INCLUDE AN ADDITIONAL
WARRANTY PERIOD TO THE ORIGINAL PURCHASER,
ASK YOUR SERVICE ADVISOR FOR DETAILS.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00

TOTAL INVOICE \$ 0.00

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CUSTOMER'S SIGNATURE



Parts

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Thank You!



4035 KAISER HILL RD., COLUMBIA, SOUTH CAROLINA 29203
(803) 783-0110 • www.jimhudsonsuperstore.com



OLCS4027481



0104101CS4027486

CELL: 803-261-8911

CUSTOMER NO. 148257		ADVISOR SETH NORTEY	8485	TAG NO. 950	INVOICE DATE 10/08/25	INVOICE NO. OLCS4027486	
BARRI THOMPSON 1557 DALTON DR COLUMBIA, SC 29223		LABOR RATE	LICENSE NO.	MILEAGE 80,214	COLOR /	STOCK NO.	
		YEAR / MAKE / MODEL 22/CADILLAC TRUCK/ESCALADE ESV/4DR 4				DELIVERY DATE	DELIVERY MILES
		VEHICLE I.D. NO. [REDACTED] 3 3 0				SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE 803-622-0892		BUSINESS PHONE		COMMENTS	R. O. DATE 10/06/25		
						M0: 80214	

JOB# 1 CHARGES-----

LABOR-----
J# 1 080LZ01 **ENGINE CONCERN** **TECH(S):4001499** **INTERNAL**
CUSTOMER STATES AS HE WAS DRIVING ON THE HIGHWAY THE LIGHTS
CAME ON HIS DASH. HE THEN CAME TO A STOP AND THE THEN HIS
CAR TURNED OFF. HE OPENED THE HOOD AND SAW THAT THE DRIVE
BELT WAS OFF. PLEASE CHECK AND ADVISE.
DECLINED FURTHER DIAGNOSIS DUE TO TIME.

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX OLCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
J# 2 000LZ010 **MPVI INSPECTION** **TECH(S):4001499** **INTERNAL**
PERFORM MPVI INSPECTION
PERFORM MPVI INSPECTION AND PROVIDE RESULTS

JOB# 2 TOTALS-----

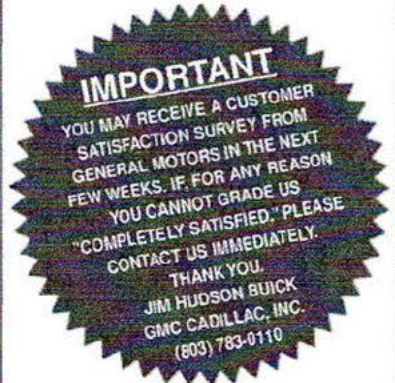
JOB# 2 JOURNAL PREFIX OLCS JOB# 2 TOTAL 0.00

COMMENTS-----
RECOMMENDED NOT DONE/ DECLINED SERVICES-----
THE FOLLOWING SERVICES WERE DECLINED ON TODAY'S
VISIT. PLEASE CALL US TO SCHEDULE THESE SERVICES.

TOTALS-----

ALL GM PARTS INSTALLED AT THIS FACILITY ARE BACKED BY A
24 MONTH UNLIMITED MILEAGE PARTS AND LABOR WARRANTY
SOME REPLACEMENT PARTS/ASSEMBLIES MAY INCLUDE AN ADDITIONAL
WARRANTY PERIOD TO THE ORIGINAL PURCHASER,
ASK YOUR SERVICE ADVISOR FOR DETAILS.

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00



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CUSTOMER'S SIGNATURE



Parts

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Thank You!

CUSTOMER SIGNATURE

DUPLICATE INVOICE

Jim Hudson



OLCS402611

CUSTOMER NO. 148257	ADVISOR NICHOLAS COOPER	TAG NO. 4700122	INVOICE DATE 09/23/25	INVOICE NO. OLCS4026112
BARRI THOMPSON 1557 DALTON DR COLUMBIA, SC 29223	LABOR RATE	LICENSE NO.	COLOR	STOCK NO.
	YEAR / MAKE / MODEL 22/CADILLAC TRUCK/ESCALADE ESV/4DR 4	MILEAGE 79,263	DELIVERY DATE	DELIVERY MILES
			SELLING DEALER NO.	PRODUCTION DATE
		3 3 0	R.D. DATE 09/12/25	
803-622-0892	COMMENTS			

MO: 79263

JOB# 1 CHARGES-----

LABOR-----
J# 1 050LZ01 OPEN FSA TECH(S):300075 WARRANTY
N252510321 ECM Software Update
Warranty Claim Code: 11YZ295133553
PERFORM ECM SOFTWARE UPDATED ACCORDING WITH RECALL
N252510321
9107810*

Engine Control Module Reprogramming with SPS

MY22 with RPO J22

0.4

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX OLCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
J# 2 400LZ BRAKES TECH(S):300075 0.00
CUSTOMER STATES GETTING A SERVICE BRAKES WARNING MESSAGE ON
DASH. PLEASE CHECK AND ADVISE
REAR BRAKE PADS AND NEW ROTORS INSTALLED.. SEE JOB LINE 5

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX OLCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----
J# 3 610LZ01 EXTERIOR REPAIR TECH(S):300075 0.00
CUSTOMER STATES TAILGATE WILL NOT OPEN UP USING TAILGATE
RELEASE(CADILLAC EMBLEM) PLEASE CHECK AND ADVISE
REPAIR DONE.. SEE JOB LINE 6

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX OLCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----

LABOR-----
J# 4 000LZ010 MPVI INSPECTION TECH(S):300075 0.00
PERFORM MPVI INSPECTION
PERFORM MPVI INSPECTION AND PROVIDE RESULTS

JOB# 4 TOTALS-----

JOB# 4 JOURNAL PREFIX OLCS JOB# 4 TOTAL 0.00

JOB# 5 CHARGES-----

LABOR-----

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CUSTOMER'S SIGNATURE



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Thank You!

CELL: 803-261-8911

148257

NICHOLAS COOPER 4700122 343D 09/23/25 OLCS4026112

BARRI THOMPSON
1557 DALTON DR
COLUMBIA, SC 29223

79,263 /

22/CADILLAC TRUCK/ESCALADE ESV/4DR 4

3 3 0

09/12/25

803-622-0892

M0: 79263

LABOR-----
J# 5+400LZ11 REAR BRAKES COMPLETE TECH(S):300075 195.00
REPLACE REAR BRAKE PADS AND replace REAR ROTORS OR DRUMS
REPLACE REAR BRAKE PADS AND REPLACED REAR ROTORS

PARTS-----QTY--FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
1 85140320 PAD KIT 5.017	154.14
2 13552815 ROTOR 5.809	315.10
TOTAL - PARTS	469.24

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	
ADIS DISCOUNT	-40.00
TOTAL - MISC	-40.00

JOB# 5 TOTALS-----
LABOR 195.00
PARTS 469.24
MISC -40.00

JOB# 5 JOURNAL PREFIX OLCS JOB# 5 TOTAL 624.24

LABOR-----
J# 6+610LZ EXTERIOR CONCERN TECH(S):300075 199.99
LIFTGATE SHOCK OPENING FAIL.
NEW ACTUATOR ON LEFT STRUT REPLACED ON LIFTGATE.. NO OTHER
ISSUES FOUND AT THIS TIME

PARTS-----QTY--FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
1 86594923 ACTUATOR 16.263	190.09
TOTAL - PARTS	190.09

JOB# 6 TOTALS-----
LABOR 199.99
PARTS 190.09

JOB# 6 JOURNAL PREFIX OLCS JOB# 6 TOTAL 390.08

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	
JOB # A SS SHOP SUPPLIES	19.75
TOTAL - MISC	19.75

COMMENTS-----
RECOMMENDED NOT DONE/ DECLINED SERVICES-----
THE FOLLOWING SERVICES WERE DECLINED ON TODAYS
VISIT. PLEASE CALL US TO SCHEDULE THESE SERVICES.

