



STEVENS CREEK CADILLAC

4355 Stevens Creek Blvd Santa Clara CA US 95051
stevenscreekcadillac.com
+1(408) 243 - 4355

Estimate

\$0.00

RO#

Check-in: Mon Jun 9, 2025 | 7:06 AM

Promise Time: Mon Jun 9, 2025 | 5:00 PM

Customer

Pickup-Customer

Vehicle

Service Advisor

Same as Customer

2024 Cadillac Escalade
ESV-Black

Josh Ortega

Billing-Customer

Premium Luxury: SUV
6.2L V8 4DR Naturally
Aspirated Gas Fi: 4WD:

79490

+1 - (408) 551 - 5320

Same as Customer

- w/ UV6

37,517 Mi In

37521 Mi Out

In Service Date:

01/06/2024

WARR RET DATE

ITEM

INFORMATION REDACTED

PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.

A. MECDIAG

CUSTOMER STATES THAT THE CAR WAS OVER
HEATING AND LEAKING FLUID CUSTOMER
REQUEST TO PERFORM DIAGNOSTIC

552(B)(6)

Warranty Pay

\$0.00

B. MECDIAG

CAR WAS TOWED IN LATE NIGHT

Internal Pay

\$0.00

C. MPVI

CUSTOMER REQUESTS COMPLIMENTARY
CERTIFIED MULTI-POINT VEHICLE
INSPECTION

Internal Pay

\$0.00

D. TPS

INSPECT TIRE PRESSURE AND ADJUST TO
FACTORY RECOMMENDED SPECIFICATIONS.

Internal Pay

\$0.00

E. WASH

CUSTOMER REQUESTS VEHICLE WASH

Internal Pay

\$0.00

A Policy Decision P Part Ceiling Exceeded

M Mileage Rollback H Net Item Excessive

E Other Labor Hours N Part Incompatible

R Repeat/Related Repair

SIGN-TIME-DATE-DOCUMENT REASON

Consequential Damage Header Core and capnuts

Escalade 7/31/25 11:44 AM





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CADILLAC

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Original
Estimate (Parts
& Labor)

Total Additional
Cost Authorized

Authorized
Repair

Approved By

Date & Time

Authorization Obtained By

\$

\$

A Policy Decision P Part Ceiling Exceeded
M Mileage Rollback H Net Item Excessive
E Other Labor Hours N Part Incompatible
R Repeat/Related Repair
SIGN-TIME-DATE-DOCUMENT REASON

☐ Telephone
☐ Text
☐ Fax (See Attached)
☐ E-mail (See Attached)

Revised
Estimate \$

\$

☐ Telephone
☐ Text
☐ Fax (See Attached)
☐ E-mail (See Attached)

A Policy Decision P Part Ceiling Exceeded
M Mileage Rollback H Net Item Excessive
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SIGN-TIME-DATE-DOCUMENT REASON

Labor \$0.00

Parts \$0.00

Sublet \$0.00

Sublet Labor \$0.00

Sublet Parts \$0.00

Fees \$0.00

Discounts \$0.00

Tax \$0.00

Estimate Total \$0.00

A Policy Decision P Part Ceiling Exceeded
M Mileage Rollback H Net Item Excessive
E Other Labor Hours N Part Incompatible
R Repeat Related Repair
SIGN-TIME-DATE-DOCUMENT REASON

8/18/25 12:13 PM

FORAN R

LINE - A OUT

EXAMINATION TO RADIATOR, HEATER CORES AND SEIZED BALLS

X
Customer

Date

Added Operation Line G

Customer Provided Permission On

Date 08/01/25 Time 9:01 AM

MANAGEMENT TO SIGN-TIME-DATE AND
DOCUMENT VERIFICATION OF CONCERN

Install special order part
AUTA LINE 6H

FORAN R
SIC 4612 8/1/25 9:00 AM



BAR# ARD295661 | EPA# CAL000448810
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