



INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Tuesday, December 05, 2023

[REDACTED]
[REDACTED]
[REDACTED]

Trade Settlement Letter

Subject: Repurchase of 2021 Cadillac Escalade ESV

VIN: [REDACTED]

Ref SR: [REDACTED]

Dear [REDACTED]:

We regret that you are dissatisfied with your 2021 Cadillac Escalade ESV, VIN [REDACTED] and that our attempts to resolve your concerns have not met your expectations. Cadillac will repurchase this vehicle in exchange for the release of liability stemming from warranties, express or implied, covering this vehicle.

This offer to assist you into a replacement vehicle is being made as an effort to keep you a satisfied Cadillac customer, Cadillac will assist you into a **2024** Cadillac Escalade ESV, VIN [REDACTED] Your responsibilities are outlined below. This offer is calculated by using the following figures:

Plus usage	\$31,932.78
Total Responsibility of Customer	\$31,932.78

****TOTAL CUSTOMER RESPONSIBILITY IS SUBJECT TO CHANGE IF SIGNED PAPERWORK IS
NOT RECEIVED BY DATE OUTLINED BELOW****

If this offer is acceptable, please sign this letter and return it to my attention via the fax number or address listed below. I will contact you to set up a signing date, at which time you will be required to complete the transaction. I can be reached at 866.802.6625 x1229 if you have any questions or concerns.

Customer's and Co-Customer's Signature(s) and Date

Customer's and Co-Customer's Printed Name(s)

* [REDACTED]



The requirements of the trade repurchase are as follows:

- ⇒ **Vehicle Damage** - vehicle is free from any abnormal damage, which impair its resale value. Vehicle must be inspected by a General Motors dealership at time of closing.
- ⇒ **Vehicle Alterations** - if this vehicle has been altered or modified from its original factory condition, it must be restored to its original condition before the scheduled repurchase appointment.
- ⇒ **A “Power of Attorney” form** - supplied by General Motors must be signed and notarized at the time of repurchase (*used only for titling purposes*).
- ⇒ **An “Odometer Disclosure Statement” form** - supplied by General Motors must be signed at the time of the repurchase
- ⇒ **Factory installed equipment** – needs to be intact and functional.
- ⇒ **Title** – if no lien, a free and clear title is provided at the time of repurchase.
- ⇒ **Cash backs rebates or incentives**– no cash backs rebates or incentives of any kind are applicable towards this transaction.
- ⇒ **Lending/Leasing Institution** – this offer is contingent upon approval of your lending/leasing institution.

If all above requirements are met, the dealership will proceed with the repurchase and any transfer of funds, if applicable.

Please return this signed document via email or fax (866.802.6668) within 3-5 business days.

Sincerely,

General Motors RVDC
2717 Schust Rd
Saginaw, MI 48603

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