

ARNIE BAUER

BUICK | GMC | CADILLAC

MATTESON AUTO MALL 5525 Miller Circle Drive Matteson, IL 60443
Phone: (708) 720-2000 Fax: (708) 720-1733 www.ArnieBauer.com

Customer Pay Invoice

\$0.00

RO#

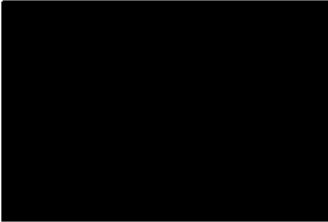
Tag# :

Check-in: Wed Nov 26, 2025 | 1:28 PM

Ready for Pickup: Thu Dec 4, 2025 | 7:33 AM

Promise Time: Wed Nov 26, 2025 | 6:00 PM

Customer



Pickup-Customer

Same as Customer

Billing-Customer

Same as Customer

Vehicle

2023 Chevrolet Tahoe

39,957 Mi In / 39,957 Mi
Out

Service Advisor

Tyler Willig

1349

2. TOW TOW IN VEHICLE Warranty Pay \$0.00

Job added by Tyler Willig on Wed Nov 26, 2025 | 1:28 PM

Op.1 TOW -TOW IN VEHICLE

Labor: \$0.00

Technician

72

1. COMPLETE SUBLET TOW

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Sublet

\$0.00

Sublet Labor - \$0.00

Sublet Parts - \$0.00

3. 4067490 customer states vehicle would not start, just Warranty Pay \$0.00
clicked once

Job added by Tyler Willig on Wed Nov 26, 2025 | 1:28 PM

Op.1 4067490 -4067490

Labor: \$0.00

Technician

72

1. 4067490 19.4 // IL 9.7 ENGINE LOCKED UP, REMOVED OIL PAN TO FREE UP ENGINE TO REMOVE TORQUE
CONVERETER BOLTS, #3 #4 AND #5 ROD BEARINGS SEIZED TO CRANKSHAFT, REPLACED ENGINE ASSEMBLY
TRANSFERED ALL ACC. REPLACED INTAKE GASKETS EXHAUST MANIFOLD GASKETS AND BOLTS, REEPLACED BOTH
ACC. BELTS MOTOR MOUNT BOLTS WATER CROSS OVER GASKETS OLD ENGINE NEW ENGINE
VACUATED AND REFILLED COOLING SYSTEM, EVACUATED AND RECHARGED A/C SYSTEM
CLEARED CODES AND ROAD TEST OK

2. 4067490 19.4 //// IL 9.2 /// OLH 4.1 TO R&R ENGINE OIL PAN TO FREE UP ENGINE TO REMOVE CONVERTER BOLTS

Parts

\$0.00

ARNIE BAUER

BUICK | GMC | CADILLAC

MATTESON AUTO MALL 5525 Miller Circle Drive Matteson, IL 60443
Phone: (708) 720-2000 Fax: (708) 720-1733 www.ArnieBauer.com

Customer Pay Invoice
\$0.00

RO# :

Ready for Pickup: Thu Dec 4, 2025 | 7:33 AM
Promise Time: Wed Nov 26, 2025 | 6:00 PM

Customer

Pickup-Customer

Vehicle

Service Advisor

Same as Customer

2023 Chevrolet Tahoe

Tyler Willig

Billing-Customer

Same as Customer

39,957 Mi In / 39,957 Mi
Out

1349

Op.1 4067490 -4067490

Labor: \$0.00

12740076 - ENGINE 1
85575817 (S, W) - RADIATOR 1
85724972 (S) - HOSE 1
12737081 - PF63 BLUE FILTER 1
19432866 - OW40 SUPERCAR OIL MOBIL ONE 8
12626354 (S) - GASKET 8
12657093 - GASKET 2
11546600 - BOLT 10
12669858 (S) - BELT 1
12658178 (S) - BELT KIT 1 SOR
13579648 - SEAL 1
13579649 - SEAL 1
11549180 - BOLT 0 SOR
23129010 - GASKET 1
22988272 - RETAINER 2
15035747 - SEAL 1
15077362 (S) - SEAL 1
12682391 (S) - GASKET 2
11548998 (S) - BOLT 8
12679463 - PIPE 1
12703668 (S) - PIPE 1
12726902 (S) - SEAL KIT 2
12679867 - GASKET 1
24504031 (S) - SEAL 1 SOR
12346290 - COOLANT 2
85015815 (S) - BLOCK 1
12732343 (S) - STARTER 1
19352619 - TRANS DEXRON ULV FLUID 2

ARNIE BAUER

BUICK | GMC | CADILLAC

Customer Pay Invoice
\$0.00

MATTESON AUTO MALL 5525 Miller Circle Drive Matteson, IL 60443
Phone: (708) 720-2000 Fax: (708) 720-1733 www.ArnieBauer.com

Ready for Pickup: Thu Dec 4, 2025 1 7:33 AM
Promise Time: Wed Nov 26, 2025 1 6:00 PM

Customer

Pickup-Customer

Vehicle

Service Advisor

Same as Customer

2023 Chevrolet Tahoe

Tyler Willig

Billing-Customer

Same as Customer

39,957 Mi In / 39,957 Mi
Out

1349

4. RECALL

PERFORM RECALL. VERIFIED OPEN
RECALL:N252510320

Warranty Pay

\$0.00

Job added by David Steffen on Wed Dec 3, 2025 1 1:33 PM

Op.1 RECALL -PERFORM RECALL. VERIFIED OPEN RECALL:

Labor: **\$0.00**

Technician

72

1. reprogrammed ecm per recall n252510320 warranty claim code 0.4 // IL 0.2

Labor **\$0.00**

Parts **\$0.00**

Sublet **\$0.00**

Sublet Labor **\$0.00**

Sublet Parts **\$0.00**

Fees **\$0.00**

Discounts **\$0.00**

Tax **\$0.00**

Deductible **\$0.00**

Original Estimate

Wed Nov 26, 2025 11:28 PM

\$0.00

Invoice Total

\$0.00

ARNIE BAUER

BUICK | GMC | CADILLAC

Customer Pay Invoice
\$0.00

MATTESON AUTO MALL 5525 Miller Circle Drive Matteson, IL 60443
Phone: (708) 720-2000 Fax: (708) 720-1733 www.ArnieBauer.com

Ready for Pickup: Thu Dec 4, 2025 17:33 AM
Promise Time: Wed Nov 26, 2025 16:00 PM

Customer

Pickup-Customer

Vehicle

Service Advisor

Same as Customer

2023 Chevrolet Tahoe

Tyler Willig

Billing-Customer

39,957 Mi In / 39,957 Mi
Out

1349

Original Estimate
(Parts & Labor)

Total Additional Cost
Authorized

Approved By

Date & Time

Authorization Obtained By

\$

\$

Telephone

Text

Fax (See Attached)

E-mail (See Attached)

Revised Estimate \$ \$

Telephone

Text

Fax (See Attached)

E-mail (See Attached)

ANY AND ALL WARRANTIES APPLICABLE TO THE PARTS AND MATERIALS SUPPLIED IN SERVICING OR REPAIRING ANY VEHICLE ARE GIVEN ONLY BY THE MANUFACTURER. ARNIE BAUER INC. HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EXPRESSED OR IMPLIED INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ON ANY AND ALL PARTS, MATERIALS AND OR SERVICES SUPPLIED TO OR RENDERED ON ANY VEHICLE AND NO EMPLOYEE OF THE CORPORATION IS AUTHORIZED TO MAKE ANY WARRANTY WHATEVER IN REGARD TO ANY PARTS, MATERIALS, AND OR SERVICES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.

Customer Signature

Service Advisor Signature

Invoice Date

Thu Dec 4, 2025 17:33 AM