



A CUSTOMER STATES LOUD KNOCKING NOISE COMING FROM ENGINE BAY AND GETS LOUDER WHEN YOU ACCELERATE, CHECK AND ADVISE.

ENG	WPG	DEFAULT	0.00	0.00
Tech(s): 97163, 89124				
12703596		1 (S)PIPE		110.43
11546600		10 BOLT		102.40
12679867		1 (S)GASKET		2.08
12679463		1 (S)PIPE		21.20
12626354		8 (S)GASKET		32.32
13579648		1 (S)SEAL		17.26
13579649		1 (S)SEAL		18.76
12346290		2 COOLANT		54.36
85724972		1 (S)HOSE		193.10
24504031		1 (S)SEAL		18.28
12735811		1 (S)FILTER		10.06
19432334		8 0W20 FULL SYN OIL		69.04
55492934		2 (S)SEAL		10.18
12658178		1 (S)BELT KIT		88.48
12669858		1 (S)BELT		70.93
12703668		1 (S)PIPE		27.64
20779890		1 CLAMP		69.59
15077362		1 (S)SEAL		26.84
15032594		6 NUT		43.92
15035747		1 (S)SEAL		24.72
11548998		8 (S)BOLT		45.60
11603594		3 (S)RETAINER		141.00
Pts:	1,198.19 Lbr:	0.00 Other:	0.00 Total Line A:	1,198.19

Story: 22390 verified customer concern and removing the oil filter found excessive metal contamination (connecting rod bearing debris) , checked for tsb's , nothing found , recall 252494000 it was already done 2,000 miles ago in a different location , next step on this case is replace the engine assembly , engine oil cooler lines and radiator due to all the contamination in the system and recheck the concern ..
ENGINE ASSEMBLY REPLACE IS NOT PART OF THE RECALL . Tac # 82198841 , tech line recommend to perform another pico test recall # 252494003 . 89124-performed picoscope test and test says irregular noise. sent and uploaded test to TAC.
WCC-FDYZ304811769. 97163 send pictures and videos to tac case and they approved engine replacement ,