

SERVICE ADVISOR: 10708 CESAR TORREZ

BUS:		COLOR		YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
		WHITE CRYSTAL		21	CADILLAC Escalade			37599/37617	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		DATE	PAYMENT	INV. DATE		
05SEP25	DD		18:00 17NOV25			0.00 CASH	18NOV25		
R.O. OPENED		READY		OPTIONS:		SOLD-STK:CPR415577 DLR:21025			
				ENG:6.2_Liter TRN:AUTO					
11:06 13SEP25		12:03 17NOV25		LIST		NET	TOTAL		

LINE OPCODE TECH TYPE HOURS

A PLEASE REMOVE KEYS AND ALL VALUABLES FROM YOUR VEHICLE. NOT RESPONSIBLE FOR LOST OR STOLEN PROPERTY.

XX

REMOVE PLEASE REMOVE KEYS AND ALL VALUABLES FROM YOUR VEHICLE. NOT RESPONSIBLE FOR LOST OR STOLEN PROPERTY. XX

10561 IPS
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
37617

B LOANER CAR POLICY EXPLAINED

LPE LOANER CAR POLICY EXPLAINED

10561 IPS
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C DIAGNOSIS TIME APPROVED INTERNALLY

S11 DIAGNOSIS TIME APPROVED INTERNALLY

10561 IPS
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

37617 1HR DIAG 1.00 REMOVED OIL FILTER AND CUT OPEN TO INSPECT
INTERNAL. FOUND METAL DEBRIS INSIDE FILTER. SCANNED VEHICLE AND
UPLOADED CALIBRATION HISTORY TO TAC VIA EMAIL.

D CUSTOMER STATES HE HEARD AN ENGINE KNOCKING NOISE WHILE DRIVING WHEN
SUDDENLY THE VEHICLE CAME TO A STOPCAUSE: CATASTROPHIC ENGINE DAMAGE CYLINDER # 3 AND 4 SPUN BEARINGS TAC
CASE \$77033795

4067490 ENGINE REPLACEMENT

10561 WC94
1 85806751 (S) MOUNT
3 11549180 (S) BOLT
1 15035747 (S) SEAL
1 15077362 (S) SEAL
1 12679463 (S) PIPE

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	

OK TO
RELEASE