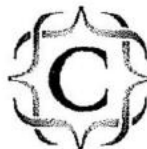


CUSTOMER #:



DRIVING EXCELLENCE.
CRESTCARS.COM
A COMPANY

DR

PAGE 1

HOME:
BUS:

CONT:
CELL:

SERVICE ADVISOR:

COLOR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
23	ESCALADE				
PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
				CASH	

R.O. OPENED

READY

OPTIONS:

DLR:

ENG: 6.2 Liter

LINE	TECH TYPE	HOURS	LIST	NET	TOTAL
------	-----------	-------	------	-----	-------

A CLITN STATES THAT THE VEHICLE HAS A REALLY BAD SMELL LIKE BURNING CRYONS

CAUSE: ROD/MAIN BEARING DEBRIS CAUSING BLOCK DAMAGE

REPLACEMENT

WARR
ADD RECOVER/RECHARGE
WARR

(N/C)

1
CORE CHARGE W
1 (S) HOSE
1 (S) GASKET
1 (S) PIPE
1 (S) PIPE
2 (S) KIT
1 (S)
1 (S)
2 (S) GASKET
2 (S) GASKET
1 BOLT
1 (S) BELT
1 COOLANT
1 (S) FILTER
1 OIL
1 (S) BELT KIT
-1 CORE RETURN
1 W- (S) RADIATOR

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

(N/C)

FC:

PART#:

COUNT: 1

CLAIM TYPE: ZREG

AUTH:

ROD/MAIN BEARING DEBRIS CAUSING BLOCK DAMAGE

4WD w/

+ 1.2 RECOVER/RECHARGE

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

NOTICE PURSUANT TO SEC. 70.001, I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair contract. I understand that this vehicle is subject to repossession in accordance with § of the of the payment for repair on the vehicle made in the form of check, money order, or credit card transaction has been stopped or has been dishonored because of insufficient funds or no funds, or because the drawer or maker of the check, money order, or credit card has or the account upon which it was drawn has been closed.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

CUSTOMER #:



CREST

DRIVING. EXCELLENCE.

CRESTCARS.COM

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR:

COLOR	23	MAKE/MODEL	ESCALADE	VIN	LICENSE	MILEAGE IN/ OUT	TAG
PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE		
R.O. OPENED	READY	OPTIONS:	DLR: CREST	CASH			

LINE	OPCODE	TECH	HOURS	LIST	NET	TOTAL
------	--------	------	-------	------	-----	-------

FOUND KNOCKING/SCREECHING NOISE COMING FROM [REDACTED]. REMOVED OIL FILTER AND FOUND METAL DEBRIS IN OIL. DRAINED OIL AND REMOVED FRONT DIFF AND OIL PAN TO INSPECT. REMOVED ROD/MAIN BEARING CAPS AND FOUND ROD/MAIN BEARING DEBRIS CAUSING BLOCK DAMAGE. DRAINED COOLANT AND RECOVERED REFRIGERANT. REMOVED AND REPLACED [REDACTED] LONG BLOCK ASSEMBLY AND ALL [REDACTED] USE SEALS, GASKETS, BOLTS AND HIGH PRESSURE FUEL LINES. REPLACED [REDACTED] OIL COOLER LINES AND RADIATOR PER BULLETIN [REDACTED]. PERFORMED [REDACTED] PRELUBE PROCEDURE. FILLED [REDACTED] OIL AND COOLANT. CHARGED A/C SYSTEM TO SPEC. RETESTED AND VEHICLE OPERATING AS DESIGNED AT THIS TIME.

A/C WARRANTY CODE Yq&PREQf1U0060R04000

OLD

SERIAL #

NEW

SERIAL #

B CLIETN STATES SHE HAS ALMOST BEEN SIDE SWIPPED [REDACTED] BECAUSE THE VEHICLE AT TIMES WILL NOT ACCELERATE AND LOSE ALL POWER
SOL SEE OTHER LINES

0.00

(N/C)

SEE LINE A

C CLIETN STATES THAT THE VEHICLE WILL THROW UP A SERVICE REAR AXLE MESSAGE WHEN THIS HAPPENDS

SOL SEE OTHER LINES

INC 0

(N/C)

SEE LINE A

D CLIENT STATES THAT THE VEHICLE AT THE LIGHT WILL START TO RUN ROUGH AND ACT LIKE ITS SHUTTING OFF

SOL SEE OTHER LINES

(N/C)

SEE LINE A

POINT VEHICLE INSPECTION-COMPLIMENTARY

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR [REDACTED] FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

NOTICE PURSUANT TO SEC. [REDACTED] CODE

I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair contract. I understand that this vehicle is subject to repossession in accordance with §9.509 of the Motor Vehicle and Commerce Code if payment for repair of the vehicle made in the form of check, money order, or credit card transaction has been stopped or has been dishonored because of insufficient funds or no funds, or because the drawer or maker of the check, money order, or credit card transaction has no account or the account upon which it was drawn has been closed.

DESCRIPTION

TOTALS

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

LESS INSURANCE

SALES TAX

PLEASE PAY THIS AMOUNT

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

CUSTOMER #: [REDACTED]



CREST

DRIVING. EXCELLENCE.

CRESTCARS.COM

CATHERINE [REDACTED]

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: [REDACTED]

COLOR	[REDACTED]	MAKE/MODEL	VIN		LICENSE	MILEAGE IN/OUT	TAG
	23	ESCALADE	[REDACTED]			[REDACTED]	[REDACTED]
PROD. DATE		PROMISED	PO NO.		PAYMENT	INV. DATE	
D					CASH	[REDACTED]	
R.O. OPENED		READY	OPTIONS: DLR: CREST		[REDACTED]		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
			POINT VEHICLE INSPECTION-COMPLIMENTARY				
			18				(N/C)

F			Complimentary Wash and Vacuum				
			Complimentary Wash and Vacuum				(N/C)

G			TIRES NEED REPLAING SEE HISTROY ON REPLACEMENT				
			NWD NO WORK DONE				(N/C)

THANK YOU FOR CHOOSING CREST [REDACTED] FOR
YOUR VEHICLE SERVICE NEEDS. WE APPRECIATE
YOUR BUSINESS. OUR GOAL IS TO ENSURE YOU ARE
COMPLETELY SATISFIED WITH CREST [REDACTED] IF
FOR ANY REASON YOU ARE NOT COMPLETELY
SATISFIED, PLEASE CONTACT [REDACTED] AT
[REDACTED] OR [REDACTED] SVC MGR

Escalade

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR [REDACTED] FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

NOTICE PURSUANT TO SEC. [REDACTED] CODE [REDACTED]
I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair contract. I [REDACTED] is subject to \$9,609 of the Texas Business and Commerce Code if payment for repair on the vehicle made in the form of check, money order, or credit card transaction has been stopped or has been dishonored because of insufficient funds or no funds, or because the drawer or maker of the check, money order, or credit card transaction has no account or the account upon which it was drawn has been closed.

DESCRIPTION	TOTALS
LABOR	[REDACTED]
PARTS	[REDACTED]
GAS, OIL, LUBE	[REDACTED]
SUBLET AMOUNT	[REDACTED]
MISC. CHARGES	[REDACTED]
TOTAL CHARGES	[REDACTED]
SALES TAX	0.00
PLEASE PAY THIS	[REDACTED]

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

CUSTOMER #: [REDACTED]

INVOICE



CREST

DRIVING EXCELLENCE.

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: [REDACTED]

COLOR	[REDACTED]	MAKE/MODEL	[REDACTED]	LICENSE	[REDACTED]	MILEAGE IN/OUT	[REDACTED]	TAG	[REDACTED]
23	[REDACTED]	ESCALADE	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
PROD. DATE	[REDACTED]	WARR. EXP.	[REDACTED]	PROMISED	[REDACTED]	PO NO.	[REDACTED]	PAYMENT	INV. DATE
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	CASH	[REDACTED]
R.O. OPENED	[REDACTED]	READY	[REDACTED]	OPTIONS:	[REDACTED]	DLR: CREST	[REDACTED]	[REDACTED]	[REDACTED]

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CLIENT STATES THAT THE VEHICLE HAS STALLED OUT [REDACTED] AND HAD TO
BE RESTARTED - HAS TO SIT FOR A WHILE BEFORE IT STARTS

CAUSE: F

[REDACTED] REPLACEMENT
WARR [REDACTED]
DIAG R1234YF RECOVER/RECHARGE
WARR [REDACTED]

(N/C)

(S) GASKET

(N/C)

(S) GASKET

(N/C)

BOLT

(N/C)

(S) GASKET

(N/C)

(S) HOSE

(N/C)

(S) BELT KIT

(N/C)

(S) BELT

(N/C)

(S)

(N/C)

(S)

(N/C)

(S) KIT

(N/C)

(S) FILTER

(N/C)

OIL

(N/C)

W- (S) RADIATOR

(N/C)

(S)

(N/C)

(S)

(N/C)

CORE RETURN

(N/C)

FC: PART#: [REDACTED] COUNT: 1

CLAIM TYPE: ZREG

AUTH CODE:

(N/C)

(N/C)

(N/C)

(N/C)

MAIN/ROD BEARING DEBRIS CAUSING BLOCK DAMAGE [REDACTED] 4WD WITH

RECOVER/RECHARGE [REDACTED]

FOUND [REDACTED] NOT ROTATING WHEN PRESSING START BUTTON. REMOVED

INTAKE DUCT AND ATTEMPTED TO ROTATE [REDACTED] BY HAND AND [REDACTED] WOULD NOT

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR [REDACTED] FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

NOTICE PURSUANT TO SEC. 70.001, [REDACTED]
I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair contract. I understand that this vehicle is subject to repossession in accordance with § [REDACTED] of the [REDACTED] if payment for repair on the vehicle made in the form of check, money order, or credit card transaction has been stopped or has been dishonored because of insufficient funds or no funds, or because the drawer or maker of the check, money order, or credit card [REDACTED] has no account or the account upon which it was drawn has been closed.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

CUSTOMER #:

INVOICE



CREST

DRIVING. EXCELLENCE.
CRESTCARS.COM

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR:

COLOR		MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	23	CADILLAC ESCALADE				
PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE	
				CASH		
R.O. OPENED	READY	OPTIONS:	DLR: CREST	ENG:		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
....	ROTATE.	REMOVED	OIL FILTER	AND FOUND METAL DEBRIS IN OIL. DRAINED OIL			
....	AND REMOVED	FRONT DIFF	AND OIL PAN TO INSPECT. REMOVED ROD/MAIN BEARING				
....	CAPS AND FOUND	ROD/MAIN BEARING	DEBRIS CAUSING BLOCK DAMAGE AND				
....	TO NOT ROTATE.	DRAINED	COOLANT AND RECOVERED REFRIGERANT. REMOVED AND				
....	REPLACED	LONG BLOCK	ASSEMBLY AND ALL USE SEALS,				
....	GASKETS, BOLTS	AND HIGH PRESSURE	FUEL LINES. REPLACED OIL COOLER				
....	LINES AND RADIATOR	PER BULLETIN	PERFORMED PRELUBE				
....	PROCEDURE. FILLED	OIL AND COOLANT.	CHARGED A/C SYSTEM TO SPEC.				
....	RETESTED AND	VEHICLE OPERATING	AS DESIGNED AT THIS TIME.				
....	FC						
....	A/C WARRANTY	CODE YHO!REOFF					
....	OLD	SERIAL					
....							

B CLIENT TSATES THAT THE VEHICLE WHEN ACCELERATING FROM A START AT
TIMES FEELS VERY JERKY AND ACTING LIKE ITS GOING TO SHUT OFF
SOL SEE OTHER LINES

(N/C)

C CLIENT STATES THAT THE IS MAKING A KNOCKING NOISE UNDER THE
CAR WHEN COLD AND G OFF
SOL SEE OTHER LINES

(N/C)

D Service Update - Software Enhancements for SuperCruise
CAUSE: RECALL

Engine or Powertrain Control Module OR
Hybrid Powertrain Control Module 2
Reprogramming with SPS (BOLT EUV only)

(N/C)

FC: PART#: COUNT:

CLAIM TYPE: ZFAT

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE
INFORMATION CONTAINED HEREON IS ACCURATE UNLESS
OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO
CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE
APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART
REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED
IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE.
RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR
FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING
DEALER FOR INSPECTION BY MANUFACTURER'S

NOTICE PURSUANT TO SEC.
CODE
I am the person or agent acting on behalf of the
person, who is obligated to pay for the repair of the
motor vehicle subject to the repair contract. I
that this vehicle is to the
in accordance with § of the
Texas Business and Commerce Code. I payment for
repair on the vehicle made in the form of check,
money order, or credit card transaction has been
stopped or has been dishonored because of
insufficient funds or no funds, or because the
drawer or maker of the check, money order, or
credit card transaction has no account or the
account upon which it was drawn has been closed.

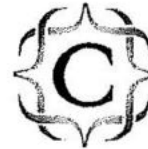
DESCRIPTION	TOTALS
LABOR AMOUNT	
AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

CUSTOMER #: [REDACTED]



CREST
DRIVING. EXCELLENCE.

CATHERINE [REDACTED]

HOME:	CONT:					
BUS:	CELL:	SERVICE ADVISOR: [REDACTED]				
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
	23	ESCALADE	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
PROD. DATE		PROMISED	PO NO.	PAYMENT	INV. DATE	
				CASH		
R.O. OPENED		READY	OPTIONS:	DLR: CREST [REDACTED]		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

Software Enhancements for [REDACTED]
Engine Control Module Reprogramming with SPS [REDACTED] FC [REDACTED]

E 21 [REDACTED] VEHICLE INSPECTION-COMPLIMENTARY
21 [REDACTED] VEHICLE INSPECTION-COMPLIMENTARY

(N/C)

F Complimentary Wash and Vacuum
Complimentary Wash and Vacuum

(N/C)

THANK YOU FOR CHOOSING CREST [REDACTED] FOR
YOUR VEHICLE SERVICE NEEDS. WE APPRECIATE
YOUR BUSINESS. OUR GOAL IS TO ENSURE YOU ARE
COMPLETELY SATISFIED WITH CREST [REDACTED] IF
FOR ANY REASON YOU ARE NOT COMPLETELY
SATISFIED, PLEASE CONTACT [REDACTED] AT
[REDACTED] SVC MGR

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, REPAIRED OR REPLACED UNDER THIS CLAIM HAD IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

I am the person or agent acting on behalf of the [REDACTED] who is obligated to pay for the repair of the [REDACTED] vehicle subject to the repair contract. I understand that this vehicle is subject to repossession in accordance with §9.609 of the Texas Business and Commerce Code if payment for repair on the vehicle made in the form of check, money order, or credit card transaction has been stopped or has been dishonored because of insufficient funds or no funds, or because the drawer or maker of the check, money order, or credit card transaction has no account or the account upon which it was drawn has been closed.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	

CUSTOMER COPY