

CUSTOMER #: [REDACTED]

NORTH BAY GMC

CADILLAC

INVOICE

SALES AND LEASING
720 NORTHERN BOULEVARD
GREAT NECK, NY 11021
(516) 466-6200

PARTS AND SERVICE
1900 NORTHERN BOULEVARD
ROSLYN, NEW YORK 11576
PARTS (516) 487-2223
SERVICE (516) 487-2222

PAGE 1

service@northbaycadillac.com

NYS REPAIR SHOP NO. 7058912

SERVICE ADVISOR: 1569 WILLIAM ROBERTSON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BLACK RAVE	23	CADILLAC ESCALADE ES	[REDACTED]	[REDACTED]	27911/27913	[REDACTED]
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISE	PO NO.	RATE	PAYMENT
08JUL23 DD			18:00 14NOV25		275.00	CASH
R.O. OPENED	READY	OPTIONS:	SOLD-STK:	DLR:23039		INV. DATE
07:40 14NOV25	15:51 08DEC25	ENG:L87_6.2L_V8_DI_VVT	TRN:MHS_10-SPEED_AUTOMATIC			08DEC25
LINE OPCODE TECH TYPE HOURS						

A CUSTOMER STATES WHILE DRIVING THE VEHICLE AND COMING TO A STOP SIGN
IT SHUT OFF AND WOULD NOT START AGAIN
4067490 ENGINE REPLACEMENT

1500 WP

1	12740076	ENGINE	(N/C)
1	85724972	(S) HOSE	(N/C)
2	12682391	(S) GASKET	(N/C)
8	12626354	(S) GASKET	(N/C)
1	12679867	(S) GASKET	(N/C)
1	12703668	(S) PIPE	(N/C)
1	12679463	(S) PIPE	(N/C)
2	12657093	(S) GASKET	(N/C)
10	11546600	BOLT	(N/C)
1	15035747	(S) SEAL	(N/C)
1	15077362	(S) SEAL	(N/C)
6	15032594	NUT	(N/C)
6	11588468	(S) BOLT	(N/C)
1	12669858	(S) BELT	(N/C)
1	12658178	(S) BELT KIT	(N/C)
1	85575817	W- (S) RADIATOR	(N/C)
1	12735811	(S) FILTER	(N/C)
4	12346290	COOLANT	(N/C)
8	19432866	SUPERCAR 0W40 MOBIL 1	(N/C)
1	13579649	(S) SEAL	(N/C)
1	13579648	(S) SEAL	(N/C)
6	11549180	(S) BOLT	(N/C)
1	23129010	(S) GASKET	(N/C)
2	22988272	(S) RETAINER	(N/C)
2	85639955	(S) SEAL	(N/C)
2	12726902	(S) SEAL KIT	(N/C)
2	19432442	(S) SEAL KIT	(N/C)
1	24504031	(S) SEAL	(N/C)
1	85015815	(S) BLOCK	(N/C)

FC: 6021

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER #: [REDACTED]

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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	

PART#: 12740076

COUNT: 1

CLAIM TYPE:

AUTH CODE:

27911 vehilce shut off on road
found vehicle in no start condition gave vehicle battery power and
no crank scan vehicle for codes with mdi scan tool found no codes
pertaining to the no start went to pull the air intake off to access
the crank pulley to manually turn it and engine would not turn went to
push vehicle in and removed oil and filter and found tons of metal
shaving followed bulletin 22-NA-074 and 18-NA-073 went to proceed to
removed necessary components to access and remove the oil pan found
sever damage proceeded to removed the stuck bearing and bent thrust
washer causing engine not to turn so i can removed the torque converter
bolt from the flex plate so i can remove and replaced engine and all
other necessary components that goes along with it cleared codes and
road test vehicle everything check ok
old: [REDACTED]
new: [REDACTED]

B MULTI-POINT COURTESY FULL SERVICE INSPECTION-NO CHARGE
MULTIPT MULTI-POINT COURTESY FULL SERVICE
INSPECTION-NO CHARGE
1500 IOI

(N/C)

WE DO EXP
THANK YOU FOR VISITING OUR SERVICE CENTER.
WE VALUE OUR RELATIONSHIP WITH YOU AND WOULD
APPRECIATE YOUR COMMENTS.

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SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO
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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

(DATE)

CUSTOMER SIGNATURE