



CUSTOMER #: [REDACTED]

WARRANTY

Serpentini Chevrolet Tallmadge

 140 West Ave.
 Tallmadge, OH 44278
 330-630-2000
 800-258-9456

www.SerpentiniChevy.com

SAUNER, PA

PAGE 1

HOME [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 56120 DAKOTA HERRINGTON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	23	CHEVROLET Suburban			53503/53580	326TOW	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN25 DD			17:00 10NOV25		0.00	CASH	31DEC25

R.O. OPENED	READY	OPTIONS:
09:33 10NOV25	10:31 31DEC25	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A VEHICLE LOST POWER WHILE DRIVING - CK AND ADVISE "(SES ON DASH)"							
CAUSE: scan codes, as multiple low voltage codes, charge battery, inspected and found starter inop, need to replace starter and re-evaluate, replaced starter and attempted to start vehicle. put wrench on crank found engine was locked up. was able to free up engine with wrench. got vehicle started and found engine is knocking lower end rod knock. failure of engine crankshaft causing engine to lock up and knocking. took oil sample and found metal crank shaft bearing debris- debris sent through out motor to catastrophic failure, check oil level, ok, check oil pressure, ok, need to replace engine,							
4067490	ENGINE REPLACEMENT						
	55540	W	20.00		3750.00	3750.00	
6	15032594	3613BOPCKT	NUT		7.43	7.43	44.58
1	15733192	3613BCKT	STUD		15.17	15.17	15.17
1	23129010	1550CT (S)	GASKET		9.94	9.94	9.94
1	12657093	3270CKT (S)	GASKET		21.45	21.45	21.45
1	11589264	8981BOPCKT	STUD		14.60	14.60	14.60
1	12639086	3336CKT (S)	SEAL		17.30	15.75	15.75
1	12691785	1745CT (S)	TUBE		20.99	20.99	20.99
8	19432866	8800BOPCKT	OIL		17.68	16.09	128.72
2	12346290	8800BOPCKT	COOLANT		30.30	27.58	55.16
1	12732343	2041CT (S)	STARTER		368.13	345.17	345.17
1	12740076	0000CT	ENGINE		4332.79	4332.79	4332.79
	CORE CHARGE W					7000.00	7000.00
2	12682391	1079CT (S)	GASKET		0.88	0.80	1.60
8	19432334	8800BOPCK	0W20 OIL		8.76	8.76	70.08
2	12346290	8800BOPCKT	COOLANT		30.30	27.58	55.16
8	12626354	3270CT (S)	GASKET		4.10	4.10	32.80
1	12639087	3265CT (S)	MANIFOLD		271.73	271.73	271.73
1	12679463	3163CT (S)	PIPE		15.19	13.84	13.84
1	12657093	3270CKT (S)	GASKET		21.45	21.45	21.45
10	11546600	3275BPCKT	BOLT		10.70	10.70	107.00
1	12703668	3163CT (S)	PIPE		30.82	28.05	28.05

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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*** SHOP SUPPLY COSTS:**

We have added a charge equal to 15% of the total labor and parts cost, not to exceed \$50.00, to the Repair Order for shop supplies used in connection with this repair a minimum charge of \$5.00.

**ALL PARTS ARE NEW
UNLESS OTHERWISE
INDICATED.**

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #:



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CELL:

SERVICE ADVISOR: 56120 DAKOTA HERRINGTON

COLOR		YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT	TAG
		23	CHEVROLET Suburban				53503/53580	326TOW
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
01JAN25 DD			17:00 10NOV25			0.00	CASH	31DEC25

R.O. OPENED	READY	OPTIONS:
09:33 10NOV25	10:31 31DEC25	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	15035747	3611CT	(S) SEAL		25.09	25.09	25.09
1	15077362	3611CT	(S) SEAL		27.23	27.23	27.23
-1	12740076	0000CT	CORE RETURN		7000.00	7000.00	-7000.00

FC: PART#: 12740076 COUNT: 1 310379 565835 TPARTS

CLAIM TYPE: ZREG

AUTH CODE:

80000 375000 TLABOR

TECH: 55540 ACTUAL HRS.: 20.89 SOLD HRS.: 20.00

SALE-LBR: 3750.00 PTS: 5658.35 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 9408.35

COST-LBR: 800.00 PTS: 3103.79 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 3903.79

53580 scan codes, as multiple low voltage codes, charge battery, inspected and found starter inop, need to replace starter and re-evaluate, replaced starter and attempted to start vehicle. put wrench on crank found engine was locked up. was able to free up engine with wrench. got vehicle started and found engine is knocking lower end rod knock. failure of engine crankshaft causing engine to lock up and knocking. took oil sample and found metal crank shaft bearing debris- debris sent through out motor to catastrophic failure, check oil level, ok, check oil pressure, ok, need to replace engine, replaced engine and transferred necessary parts, had to replaced exhaust manifold stud on right side for stripping, test drove, ok. OLD

SERIAL K1223263MFYX0336

NEW SERIAL N1253124N44X0594

AC HXAADJ4H6@06R@2H001

AC 6HFADEJ4H6000001D9BS

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GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

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09:33 10NOV25	10:31 31DEC25	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

ESTIMATE: 0.00 13NOV25 15:54 SA: 56120

CONTACT: *****

ENTER FOR A CHANCE TO WIN A \$100.00
 VISIT OUR FACEBOOK PAGE SERPENTINI TALLMADGE
 LIKE & SHARE, LEAVE A REVIEW
 WE WILL MATCH \$100.00 AND DONATE TO
 LOCAL CHARITY OF YOUR CHOICE
 DRAWINGS HELD MONTHLY

TECH: 55540 ACTUAL HRS.: 20.89 SOLD HRS.: 20

 SALE-LBR: 3750.00 PTS: 5658.35 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 9408.35
 COST-LBR: 800.00 PTS: 3103.79 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 3903.79

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
12-04-25	08:57	13:25	4.47	DW	55540	A	
	13:25	18:36	5.18	W	55540	A	
12-06-25	13:47	16:45	2.97	W	55540	A	
12-08-25	09:02	17:15	8.22	W	55540	A	
12-10-25	09:01	09:04	0.05	W	55540	A	
	09:05	09:05	0.00	W	55540	B	
	09:05	09:05	0.00	W	55540	C	

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
462	375000	80000		480	565835	310379	
263	940835	*****					

COST, SALE, & COMP TOTALS 390379 940835 0

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			PARTS AMOUNT	5658.35
			GAS, OIL, LUBE	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES *	0.00
			TOTAL CHARGES	9408.35
			LESS INSURANCE	0.00
			SALES TAX	0.00
			PLEASE PAY THIS AMOUNT	9408.35

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE