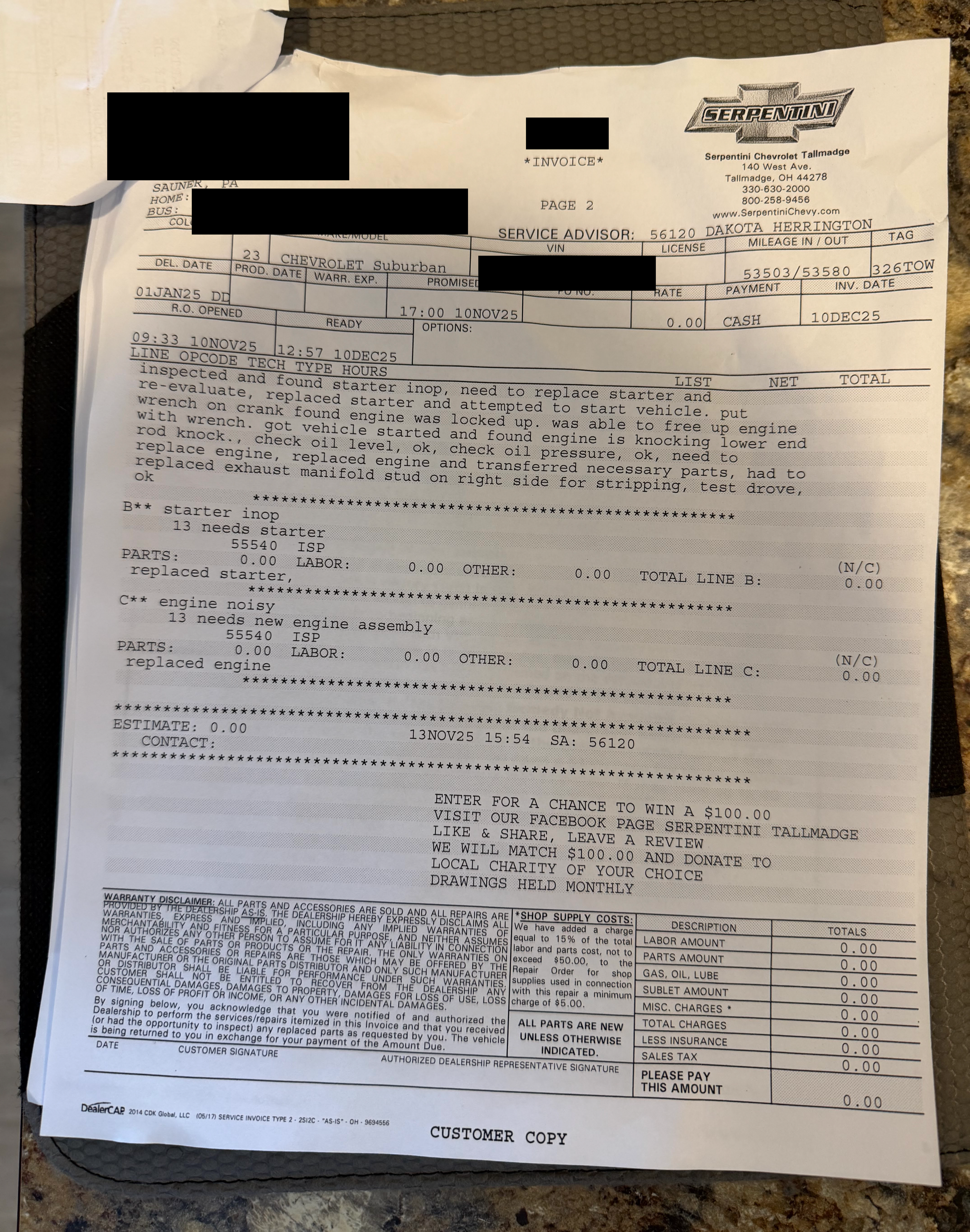
INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



[redacted]

[redacted]

INVOICE

PAGE 2

Serpentini Chevrolet Tallmadge
140 West Ave.
Tallmadge, OH 44278
330-630-2000
800-258-9456
www.SerpentiniChevy.com

SAUNER, PA
HOME: [redacted]
BUS:
COL

SERVICE ADVISOR: 56120 DAKOTA HERRINGTON

	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
23	CHEVROLET Suburban	[redacted]		53503/53580	326TOW

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN25 DD			17:00 10NOV25		0.00	CASH	10DEC25

R.O. OPENED	READY	OPTIONS:
09:33 10NOV25	12:57 10DEC25	

LINE OPCODE TECH TYPE HOURS — LIST — NET — TOTAL

inspected and found starter inop, need to replace starter and re-evaluate, replaced starter and attempted to start vehicle. put wrench on crank found engine was locked up. was able to free up engine with wrench. got vehicle started and found engine is knocking lower end rod knock., check oil level, ok, check oil pressure, ok, need to replace engine, replaced engine and transferred necessary parts, had to replaced exhaust manifold stud on right side for stripping, test drove, ok

****

B** starter inop
13 needs starter
55540 ISP
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: (N/C) 0.00
replaced starter,

****

C** engine noisy
13 needs new engine assembly
55540 ISP
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: (N/C) 0.00
replaced engine

****

****

ESTIMATE: 0.00 13NOV25 15:54 SA: 56120
CONTACT:

****

ENTER FOR A CHANCE TO WIN A $100.00
VISIT OUR FACEBOOK PAGE SERPENTINI TALLMADGE
LIKE & SHARE, LEAVE A REVIEW
WE WILL MATCH $100.00 AND DONATE TO
LOCAL CHARITY OF YOUR CHOICE
DRAWINGS HELD MONTHLY

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

***SHOP SUPPLY COSTS:** We have added a charge equal to 15% of the total labor and parts cost, not to exceed $50.00, to the Repair Order for shop supplies used in connection with this repair a minimum charge of $5.00.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

DATE
CUSTOMER SIGNATURE
AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER COPY