



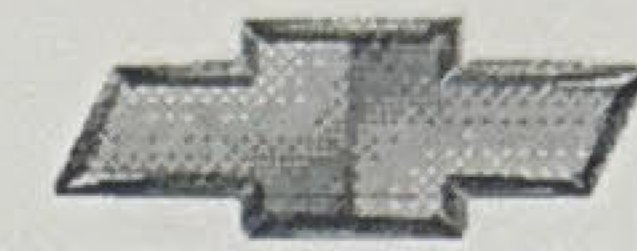
Chevrolet
P.O. Box 909989
Milwaukee, WI 53209-0989

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

INVOICE

Invoice #:

Tag #:



Valley Chevrolet

www.valleychevrolet.com A Ken Wallace Dealership

P.O. Box BA • 221 Conyngham Avenue
Wilkes-Barre, PA 18703-00BA
(570) 821-2778 (Service) • (570) 821-2781 (Parts)
(570) 821-4592 (Fax)

Cell:

Email: email

Customer

home

Service Advisor: 187 HUNTER METZGER

COLOR		YEAR		MAKE/MODEL		VIN		LICENSE		MILEAGE IN		MILEAGE OUT	
BLACK		21		CHEVROLET SILVERADO						173702		173702	
DEL DATE		PROD. DATE		WARR. EXP.		PROMISED		PO NO.		RATE		PAYMENT	
28DEC21						18:30 10NOV25				169.95		CASH	
										08DEC25		10NOV25	
OPTIONS: SOLD				ENG:6.2 LITER TRN-A10									

OPTIONS: SOLD

ENG:6.2 LITER TRN:A10

WE SELL TIRES

GOODYEAR BFGoodrich



Continental TIRE

BRIDGESTONE Firestone



ASK YOUR SERVICE ADVISOR
FOR DETAILS

**Thank
You
For
Your
Business!!**

LINE OPCODE TECH TYPE HOURS

A CUSTOMER STATES "VEHICLE IS IN REDUCED ENGINE POWER MODE"

CAUSE: FAILURE REFER TO R

ENGINE REPLACEMENT

(S) GASKET
(S) SEAL KIT
(S) SEAL
(S) SEAL

NUT

BOLT

(S) GASKET

ENGINE

(S) COVER

(S) PIPE

(S) PIPE

(S) GASKET

(S) HOSE

W- (S) RADIATOR

(S) SEAL

COOLANT

FLUID

(S) BLOCK

FC: PART#: COUNT: 1

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

REFER TO PREVIOUS RO# MILES 167352
PRELIMINARY EVALUATION AND DIAGNOSIS OF CUSTOMER CONCERN VEHICLE
WILL NOT START. PUSHED VEHICLE INTO SHOP. ENGINE IS LOCKED UP. TORE
ENGINE DOWN TO POINT OF FAILURE AND FOUND #5 #6 ROD BEARING SPUN. FIELD
SERVICE ENGINEER ON 11-11-2025 DETERMINED CAUSE OF FAILURE WAS DUE TO
IMPROPER BEARING CLEARANCE. REPLACE ENGINE ASSEMBLY AND ALL RELATED

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due. ☒

DATE

CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS

ARE NEW

UNLESS

OTHERWISE

INDICATED.

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

LESS INSURANCE

SALES TAX

PLEASE PAY
THIS AMOUNT

TOTALS

APPOINTMENTS: 570-821-2778
or www.valleychevrolet.com

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Customer Copy

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THANK YOU

or your vehicle's powertrain warranty are not covered under this special coverage program.